

Kyle McLeod

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📍 Lowell, MA

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Education

Bachelor's of Fine Arts - concentration in Creative Writing.

2020 – 2024/05

University of Massachusetts Lowell - GPA: 3.86

Lowell, MA

Minor in Marketing.

Deans List: From 2020-2024

Relevant Courses: Intro to Editing and Publishing, Marketing Analytics, Sales and Customer Relations, Creative Writing-Fiction II, American Literary Traditions.

Engineering

2016 – 2020

Greater Lowell Technical High School

Tyngsboro, MA

Learned the principles of electrical, civil, and mechanical engineering through lectures and working on various projects that tested our knowledge and creativity.

Professional Experience

Calibration Technician

2023/06 – present

Essco Calibration Laboratory

Chelmsford, MA

-Test the precision of customer equipment, held to ISO 17025 standards, in a variety of disciplines, including Force, Mass, Pressure, and Dimensional.

-Write calibration procedures for specified measurement devices to ensure calibration data is taken both efficiently and accurately.

Customer Service Representative

2021/07 – 2023/07

Macy's Inc

Nashua, NH

-Assisted customers with credit card billing issues and transactions in a professional manner.

-Worked alongside co-workers and helped them to solve complaints and/or issues when needed.

Technical Intern

2019/06 – 2020/06

BAE Systems Inc

Nashua, NH

-Tracked both BAE and government assets with RFID using a software program and completed testing of antennas and on units themselves.

-Travelled to numerous BAE locations for RFID testing and implementation, working through any problems with a reliable team.

Organizations

UMass Lowell Powerlifting Club

2023/03 – present

Club member

-Attend bi-weekly meetings in which we discuss upcoming competitions and help new lifters get into the sport.

-Volunteer to help setup powerlifting competitions and load the weights for competitors while also insuring their safety.

Projects

EOS Team Case Analysis

-Worked in a group to write a comprehensive case study in which we analyzed the shortcomings of a vending machine company and created a course of action to improve profitability and increase productivity.

San Sebastian Study Abroad

I traveled to San Sebastian, Spain for three weeks during which I learned about the Basque culture and Spanish traditions and wrote several essays about my experience there.