

Kevin Merck

Software Engineer

Detroit, MI | Kevin.Merck88@gmail.com | 734-679-8007
[Kmerck88 \(Kevin Merck\)](#) · [GitHub](#) | [LinkedIn](#) | [Personal Site](#)

PROFESSIONAL SUMMARY

Full-stack C# .NET Engineer with expertise in MVC, Angular, EF Core, HTML, CSS, JavaScript, and MySQL. Currently pursuing a Professional Machine Learning Engineer certification. Demonstrated ability to create user-friendly web applications, leveraging problem-solving solid skills and 13 years of experience enhancing user satisfaction. Proven track record in technical troubleshooting, documentation reporting, and critical thinking. Excellent communication and teamwork skills, with a focus on delivering high-quality solutions

EDUCATION

- **Wayne County Community College District** - Associate of Applied Science in Business Administration
- **Grand Circus Bootcamp** (After-Hours Full-Stack C#)

CERTIFICATIONS

- Google Professional Machine Learning Engineer Certification(IN PROGRESS)
- CompTIA Security+ CE (IN PROGRESS)
- CompTIA IT Fundamentals (ITF+)
- Cisco Networking Academy Computer Hardware Basics | [LINK](#)
- Microsoft Foundational C# | [LINK](#)
- Introduction to Career Skills in Software Development | [LINK](#)
- After-Hours Full-Stack C# | Grand Circus Full Stack Bootcamp

TECHNICAL SKILLS

Coding Languages: C#, .NET, JavaScript, SQL, TypeScript, Python, CSS, HTML5, React, Node.js

Frameworks & Libraries: Model-View-Controller (MVC), ASP.NET

Tools & Technologies: GIT, GitHub, Test Driven Development (TDD), Test Automation, Software Requirements, Microsoft SQL Server, Google Cloud (Vertex AI, AutoML-trained models)

Development: Back-End Web Development, Front-End Development, Object-Oriented Programming (OOP)

PROFESSIONAL EXPERIENCE

Workplace Support Ambassador, RKT Holding INC, Detroit, Michigan June 2011 -PRESENT

- Provide technical support for desktop PCs, laptops, docking stations, and peripheral devices (keyboards, mice), diagnosing and resolving hardware and software issues.
- Collaborate with cross-functional IT teams to deliver technical support and solutions, enhancing the efficiency of workplace operations for over 500 clients, resulting in a 95% satisfaction rate.
- Utilize analytical and problem-solving skills to troubleshoot and resolve issues promptly, reducing system downtime and improving user experience.
- Maintain the workplace according to SOP standards.

PROJECTS AND COURSEWORK

- [PennyPincher](#): Developed an intuitive expense tracker using Clerk for user authentication and integrated PostgreSQL for data management.
 - **Tech Stack:** React /Next.js, TypeScript, Neon Database, Clerk Auth, Prisma ORM
- [PizzaStoreWebAPI](#): Created a minimalist web API prototype for a pizza store menu, showcasing the power of ASP.NET and C#.
 - **Tech Stack:** ASP.NET, .NET 8, C#

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