Kevin Merck
Detroit, MI
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Kmerck88 (Kevin Merck) · GitHub

LinkedIn

Personal Site

Software Engineer

Professional Summary

Full-stack C# .NET Engineer with expertise in MVC, Angular, EF Core, HTML, CSS, JavaScript, and MySQL. Currently pursuing a Professional Machine Learning Engineer certification. Demonstrated ability to create user-friendly web applications, leveraging problem-solving solid skills and 13 years of experience enhancing user satisfaction. Proven track record in technical troubleshooting, documentation reporting, and critical thinking. Excellent communication and teamwork skills, with a focus on delivering high-quality solutions

EDUCATION

- **Wayne County Community College District -** Associate of Applied Science in Business Administration
- **Grand Circus Bootcamp** (After-Hours Full-Stack C#)

CERTIFICATIONS

- Google Professional Machine Learning Engineer Certification(IN PROGRESS)
- CompTIA Security+ CE (IN PROGRESS)
- CompTIA IT Fundamentals (ITF+)
- Cisco Networking Academy Computer Hardware Basics| LINK
- Microsoft Foundational C# | LINK
- Introduction to Career Skills in Software Development | LINK
- After-Hours Full-Stack C# | Grand Circus Full Stack Bootcamp

TECHNICAL SKILLS

Coding Languages: C#, .NET, JavaScript, SQL, TypeScript, Python, CSS, HTML5, React, Node.js
Frameworks & Libraries: Model-View-Controller (MVC), ASP.NET
Tools & Technologies: GIT, GitHub, Test Driven Development (TDD), Test Automation, Software Requirements, Microsoft SQL Server, Google Cloud (Vertex AI, AutoML-trained models)
Development: Back-End Web Development, Front-End Development, Object-Oriented Programming (OOP)
Operating Systems: Windows

PROFESSIONAL EXPERIENCE

Workplace Support Ambassador, RKT Holding INC, Detroit, Michigan   June 2011 -PRESENT
- Provided technical support for desktop PCs, laptops, docking stations, and peripheral devices (keyboards, mice), diagnosing and resolving hardware and software issues.

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- Collaborated with cross-functional IT teams to deliver technical support and solutions, enhancing the efficiency of workplace operations for over 500 clients, resulting in a 95% satisfaction rate.
- Utilized analytical and problem-solving skills to troubleshoot and resolve issues promptly, reducing system downtime and improving user experience.
- Maintained the workplace according to SOP standards.

PROJECTS AND COURSEWORK

- **PennyPincher:** Developed an intuitive expense tracker using Clerk for user authentication and integrated PostgreSQL for data management.
- **Tech Stack:** React /Next.js, TypeScript, Neon Database, Clerk Auth, Prisma ORM
- GitHub

- **PizzaStoreWebAPI:** Created a minimalist web API prototype for a pizza store menu, showcasing the power of ASP.NET and C#.
- **Tech Stack:** ASP.NET, .NET 8, C#
- GitHub