

KASH MIRZA

PRODUCT-DRIVEN, PROCESS EXPERT, CERTIFIED SCRUM MASTER

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Skills

- ✓ VueJS, JS, Java, HTML, and CSS
- ✓ Agile software delivery
- ✓ Data-driven product lead
- ✓ JIRA, Confluence, Miro
- ✓ Experience coordinating large technical projects
- ✓ Industry Versatility: Banking, Oil & Gas, Pharmaceuticals

Education

B.A.Sc, Process Engineering

University of Ottawa - Magna Cum Laude

Scrum Master Certification

HyperDrive Agile, 2022

Professional Experience

DAYLIGHT AUTOMATION INC.

PRODUCT OWNER II | 2022 - PRESENT

- ✓ Conveyed clear product vision to engineering teams, ensuring delivery of valuable features to clients
- ✓ Translated client needs into well-defined user stories with precise requirements and acceptance criteria
- ✓ Represented the 'voice of the customer' within agile engineering teams, championing client value during sprint planning and user story generation
- ✓ Strategically prioritized user story backlog and product roadmap, in alignment with evolving client needs, company strategy, and market trends
- ✓ Derived opportunities for product growth through extensive data analysis in MongoDB, creating data dashboards and aggregation pipelines to gain insights into user behaviour
- ✓ Directed the implementation of the One Time Password feature, fostering seamless collaboration between engineers, QA professionals, and client stakeholders
- ✓ Led end-to-end product development of the 'Field Duplication' feature, establishing requirements, coordinating development, and defining post-release KPIs
- ✓ Created informative product release videos showcasing new features, taking ownership of all production aspects including: video editing, voice-over, sound engineering, animation, and storyboarding

SENIOR TECHNICAL LEAD | 2021 - 2022

- ✓ Led agile team in implementation of digital transformation projects across pharmacy and banking sectors
- ✓ Collaborated with external stakeholders to clearly define project scope, emphasizing feasibility and scalability
- ✓ Developed comprehensive project timelines, plans, and effectively coordinated cross-functional teams
- ✓ Executed hands-on development in javascript, html/css, and full integration with RESTful APIs
- ✓ Defined team best practices at every stage of development cycle, including testing and release strategies
- ✓ Led developer team in implementation of automation solution that revolutionized core pharmacy processes by converting slow paper processes into streamlined digital workflows
- ✓ Worked directly with pharmacists to transform pain points and business needs into technical requirements, achieving over 90% adoption rate in Ontario across implementations
- ✓ Motivated team in a high-stress, high-impact environments - such as delivering a digitization solution to increase vaccine scheduling capacity during the height of the pandemic

BANK OF MONTREAL - AI CENTER OF EXCELLENCE

ROBOTICS AUTOMATION LEAD (RPA) | 2019 - 2021

- ✓ Managed automation portfolio, partnering with a specific line of business to build a project pipeline, evaluate new opportunities, and build relationship with business leaders
- ✓ Owned robotic projects end-to-end, leveraging agile methodology to coordinate scrum meetings, create project plans, manage JIRA boards, and assist in day-to-day firefighting
- ✓ Developed automation solution for US Private Bankers streamlining client-calls, with a revenue benefit of 2.5 million
- ✓ Led multi-phased robotics project in the anti-money laundering (AML) space, automating the updating of the sanction lists and generating 700k in annual capacity benefits
- ✓ Highly involved in automation solution design and architecture, on the ground to ensure that project is running smoothly from a technical perspective
- ✓ Championed stakeholder update meetings as well as project kickoffs and closure sessions

PROCESS TRANSFORMATION ANALYST | 2018 - 2019

- ✓ Led process transformation workshops and feature deep dives with stakeholders in various areas of Wealth Management – with a focus on determining company priorities and bottlenecks

IMPERIAL OIL (EXXONMOBIL)

PROCESS ENGINEER | 2017 - 2018

- ✓ Provided support to the Kearl mining project, leading and implementing several million dollar projects including chemical trials and process control improvements to improve operation
- ✓ Led a team of engineers to design and implement a revolutionary control system, capturing \$4.5 million in annual cost savings through novel diluent control

ENVIRONMENTAL ENGINEER | 2016 - 2017

- ✓ Led a resolution team to successfully close out an environmental non-compliance with the Alberta Government and align company policies with new government regulation

ENVIRONMENT CANADA

DATA ANALYST | 2015 - 2016

- ✓ Conducted large-scale data analysis on emission data using Excel macros and Visual Basic programming

Personal Projects & Volunteering

VOLUNTEERING: LOGISTICS TEAM LEAD (www.startproud.org) | VentureOut Canada (StartProud), 2019 - 2020

- ✓ Led logistics team with a 6-figure budget that spans venue coordination, volunteer management, and more for the VentureOut Conference, Canada's first and largest conference for LGBTQIA+ in tech

PROJECT: PERSONAL WEBSITE (www.kashcodes.com) | JS, HTML, CSS, Express, Node.JS, MongoDB

- ✓ Coded personal website that gamifies resume, introducing users to my work experience and profile through a 2-dimensional pixel game format

PROJECT: DUNGEONS & DRAGONS CHARACTER GENERATOR ([Github](https://github.com)) | Vue.JS, HTML, CSS, Express, Node.JS

- ✓ Generates unique D&D character and populates custom PDF server-side for user to download

For more experience details, certifications, and portfolio - please see LinkedIn here: www.linkedin.com/in/kashmirza/