TRUTH SENTENCE SET (MVP VERSION)

1. USER DEVICE / LAN PROBLEMS

These happen when the **PC itself** is the issue.

Truth sentences:

- "Internet problem is likely caused by this device or local network."
- "This device cannot reach the router. Check Wi-Fi or cable connection."
- "Local network connectivity issue detected."

2. ROUTER (CPE) PROBLEMS

PC is okay, but router is struggling.

Truth sentences:

- "Internet problem is likely caused by the router."
- "Router is reachable but not forwarding traffic properly."
- "Router connection issue detected."

3. ISP NETWORK PROBLEMS (VERY IMPORTANT)

PC → Router works
 Router → Internet fails or is unstable

Truth sentences:

- "Internet problem is likely within the ISP network."
- "Connection to ISP is unstable or degraded."
- "High delay or packet loss detected beyond the router."

4. NTERNET DESTINATION PROBLEMS

Internet works, but a website or service is down.

Truth sentences:

- "Internet is working, but the destination service is unreachable."
- "The issue appears to be with the website or server."
- "This website may be temporarily unavailable."

SPECIAL STATE

Sometimes, everything is fine.