

NGUYEN LE

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 •GitHub KneewYen

SUMMARY OF SKILLS AND QUALIFICATIONS

Operating Systems | Examples: Windows 11 • Windows 10 • Windows 7 • MacOS
Applications | Examples: Microsoft Office: Word • Excel • PPT • Access • Eclipse • Visio
Programming | • Java (beginner) • Python (beginner) • HTML • CSS • Java Script
Languages | French Spoken & Written • English Spoken & Written • Vietnamese Spoken
Licenses & Certifications | Valid driving permit • Boat permit

EDUCATION

Bachelor of Engineering – Software Engineering Co-op **2023- 2027(Expected)**
 Concordia University, Montreal, QC
 • Member of the Institute for Co-operative Education

DEC in Pure and applied Sciences **2021-2023**
 College André-Grasset, Montreal, QC

PROJECTS

(Not yet)

WORK EXPERIENCE

Sales Specialist **June 2022– October 2022**
 Apple Sainte-Catherine, Montreal, Qc
 • Resolved difficult customer issues and collaborating with them to protect the brand image and customer loyalty.
 • Worked and collaborated with different department to ensure quality work.
 • Worked with POS system.
 • Encountered new technologies and updates on the daily.

Core Competencies: Teamwork, communication, problem solving, decision-making.

Sales and customer service **October 2019– February 2022**
 BestBuy Lasalle, Montreal, Qc
 • Mentored new employees and being a resource and a leader.
 • Encountered different technologies and updates on the daily.
 • Provided assistance in different department.

Core Competencies: Teamwork, communication, problem solving, decision-making.

PROFESSIONAL ASSOCIATIONS

(not yet)

VOLUNTEER WORK

Technician Assistant

June 2019 - September 2019

CIUSSS, Montreal, QC

- Fundraised
- Organized activities
- Helped residents

INTERESTS and IMPLICATIONS

Sports

- **Tennis:** School competitive team member (2022-2023)