

Free Wi-Fi Terms and Conditions

Company owner Wi-Fi Terms and Conditions

WI-FI SIGN-UP/ACCPETABLE USE POLICY

The Wi-Fi is provided by Company owner who are described as "we" or "us" below, with registered office – This location.

By using this Wi-Fi, you agree to be bound by these terms. If you do not agree, please do not use the Wi-Fi. If you have any questions or experience any serve difficulties, please approach a member of staff located at reception.

The use of this Wi-Fi is subject to this acceptable use policy.

Any personal information you supply to us will be used in the manner set out in our **Privacy Policy below**. Please be aware, we use a variety of technical means to enable user authentication which may include cookies. We will also use information from your usage of the Wi-Fi for service monitoring and improvement purposes.

Now, the important bit:

- Act lawfully – do not act in any way that could be unlawful or encourage others to act unlawfully. In particular, do not infringe intellectual property rights, do not reveal confidential or sensitive information and do not engage in any criminal offence or encourage others to do so.
- Act responsibly – you must not undertake actions that are harassing, defamatory, threatening, obscene, abusive, racist, sexist, offensive or otherwise objectionable or inappropriate. Do not pretend to be anyone other than yourself. Do not collect email addresses or other personal details or use the Wi-Fi to send spam.
- Act reasonably – do not use Wi-Fi access in any way that may affect the running of the Wi-Fi or network or other technology connected to it (for example, other Wi-Fi users' devices). In particular, do not upload or download very large files and make sure your device is protected by up-to-date anti-virus software.

We don't charge you for using the Wi-Fi. So you accept that sometimes, for technical, legal or operational reasons, it may not be available. We may also control the types of material that can be sent or received over the Wi-Fi. If we want to we can also suspend your access at any time in our sole discretion without responsibility to you. Your use of the Wi-Fi is at your own risk and we are not responsible to you for any damages, losses, costs or expenses you suffer because the Wi-Fi is unavailable, does not operate as expected or causes loss or damage to any data.

You are responsible to us for all damage, losses, costs or expenses suffered by the Company owner arising out of any breach by you of these rules (for example, if you use the Wi-Fi for copyright infringement, copy bespoke Wi-Fi template designs or to commit a criminal offence).

If we or any member of the Company owner are subject to any claim or request for information about your use of the Wi-Fi, we may disclose information about you (for example, your IP address or the email address you provided when accessing the Wi-Fi).

Nothing in this acceptable use policy limits or affects our responsibility to you for death or personal injury caused by our negligence or fraud.

Last Updated: June 2014

Privacy Policy

This company operates a number of restaurants in the UK. Company owner is committed to safeguarding privacy. Please read our privacy policy to understand how information about you will be treated and how you can tell us your preferences.

If you have any questions, please email or write to the Data Protection Officer, at this company.

1 INFORMATION WE COLLECT ABOUT YOU

“Personal data” is information about you from which we can identify you (either on its own, or by piecing it together with other information). The types of personal data we collect about you may include:

- Title, first name, middle name, last name, postcode, email address, telephone number, mobile number and date of birth.
- Information about your use of our restaurants (“Restaurants”);
- Information about your use of our Wi-Fi hotspot app (the “Wi-Fi Hotspot”). Some of this information may also be automatically collected, such as your Internet Protocol (IP) address, unique device identifier, browser type, browser language and access times. We may also automatically collect your location information (if you have consented to this on your device);
- Information about your preferences, including brands you like and ads you like, dislike, click on or share with others;
- Demographic information; and
- Other information which you give us when dealing with us or interacting with us in any way, including via third parties.

Personal data does not include aggregate data where you cannot be identified (e.g. statistics about usage in general or in categories).

2 HOW WE COLLECT PERSONAL DATA

We may collect personal data when you deal with us or interact with us, which could be via any one of the following methods:

- When you use our Wi-Fi Hotspot
- When you interact with us directly (e.g. telephoning, writing or emailing us, participating in promotions and competitions);
- When you interact with us via third parties (e.g. via social media platforms – see section 7 below);

3 HOW WE USE YOUR PERSONAL DATA

In all circumstances the personal data we hold about you will be adequate, relevant and not excessive. We will use your personal data in line with your legal rights under the Data Protection Act 1998. Details of your legal rights can be found on the Information Commissioner's website www.ico.org.uk

We may use your personal data to:

- Provide you with information, products, services or experiences that you request from us;
- Provide reservation or booking services;
- Link or combine with other information we get from third parties to help understand your needs and provide you with better service;
- Inform you of products, services, experiences or promotions which we feel may be of interest to you where you have indicated that you wish to be contacted for such purposes by post, email, SMS, telephone, through the 'Wi-Fi Hotspot' or social media platforms, or other means of electronic communication (and where you have indicated that you are happy to be contacted);
- Ensure that content from our 'Wi-Fi Hotspot' is presented in the most effective manner for you and for your computer/tablet/mobile;
- Interact with you on social media platforms;
- Request feedback from you;
- Respond to your emails, submissions, questions, comments, requests and complaints and provide customer service; and
- Send you security alerts and support and administrative messages to facilitate your use of, and our administration and operation of, the 'Wi-Fi Hotspot', including to notify you about important changes, to detect fraud.

The Internet is global, so your personal data may be transferred in transit outside of the European Economic Area ("EEA"). Our business also operates globally and so it may be necessary to transfer your personal data to other companies within our group of companies located in countries outside of the EEA in particular to Australia, New Zealand and the USA. Countries outside of the EEA may not have similar protections in place regarding your personal data and its use as set out in this policy. However, we have taken the steps outlined in section 4 below to try and protect the security of your personal data and comply with our legal obligations about transfer of your personal data to non-EEA countries.

4 HOW WE KEEP YOUR PERSONAL DATA SAFE

Your personal data is held on a secure database.

We have policies, rules and technical measures in place to protect the personal data that we have under our control from unauthorised access, improper use or disclosure, unauthorised modification, unlawful destruction or accidental loss.

All of our employees and data processors that have access to, and are associated with, the processing of your personal data are obliged to respect the confidentiality of your personal data.

We ensure that your personal data will not automatically be disclosed by us to government institutions or authorities. However, if required by law, or when we receive a request from regulatory bodies or law enforcement organisations, we may disclose your information.

Please be aware that communications over the Internet are not secure unless they have been encrypted.

We cannot accept responsibility for any unauthorised access or loss of personal data that is beyond our control.

5 HOW WE DISCLOSE YOUR PERSONAL DATA

We may disclose your personal data to any of the following, in any country where we operate:

- Our staff;
- Our affiliates;
- Our group companies and their staff;
- Purchasers or potential purchasers of our business or any part of this company
- Government bodies and law enforcement agencies and in response to legal or regulatory requests; and
- Auditors or other advisers auditing, assisting with or advising on any aspect of our business.

We may also share information or statistics with third parties in an aggregated or anonymised form that does not directly identify you, e.g. we may share aggregated information about your interests and geographic preferences and/or location (if given) with advertisers and third party deal sites for marketing purposes.

Other than ensuring that we have complied with our own obligations under the Data Protection Act 1998, we are not responsible for the actions of suppliers and service providers or other third parties in the use they may make of your personal data.

6 YOUR OWN SHARING OF YOUR PERSONAL DATA

When you post in any profile, comments, forums and other interactive features of the 'Wi-Fi Hotspot', or share personal data with individuals through the Sites or social media platforms, this personal data will be available to other users and in some cases may be publicly available outside of the 'Wi-Fi Hotspot' (e.g. on social media platforms).

7 OUR ACCESS TO YOUR PERSONAL DATA THROUGH SOCIAL MEDIA PLATFORMS

If you interact with us on social media platforms, (for example, if you 'Like' our Facebook Page or post on our Facebook timeline, or if you follow us or mention us in a tweet on Twitter) we can interact with you and send you things via these platforms.

The personal data we have access to through social media platforms will depend on your personal settings on these platforms. We will have access to all public information on these platforms. We may also be able to access personal data that others share about you (because they control how that is shared, not you).

We may collect any data that is accessible to us or that you provide through social media platforms, including but not limited to your Facebook and/or Twitter profile picture, gender, and usernames. We

will interact with you through social media platforms in accordance with each platform's rules but we are not responsible for how the platform owners collect and handle your data. We are not responsible for what third parties post on our social media accounts.

8 Company owner 'Wi-Fi Hotspot'

If you use a Company owner 'Wi-Fi Hotspot' we will collect personal data from you, in accordance with this privacy policy.

If you delete the 'Wi-Fi Hotspot' from your browser history, we may still store your personal data.

9 COOKIES

A cookie may be used in the processing of your personal data. A cookie is a text file placed into the memory of your computer by our computers. A copy of this text file is sent by your computer whenever it communicates with the 'Wi-Fi Hotspot'. We use cookies to identify you. We may also collect the following information during your visit to our 'Wi-Fi Hotspot':

- The fully qualified domain name from which you accessed our Sites, or alternatively, your IP address;
- The date and time you accessed each page on our 'Wi-Fi Hotspot';
- The URL of any webpage details from which you accessed our 'Wi-Fi Hotspot' (the referrer); and
- The web browser that you are using and the pages you accessed.

10 YOUR LEGAL RIGHTS WITH RESPECT TO YOUR PERSONAL DATA

You can write to us at any time to obtain a copy of your personal data and to have any inaccuracies corrected. Where appropriate, you may have your personal data erased, rectified, amended or completed. Please email write to the Data Protection Officer, at this company

When writing to us to obtain a copy of your personal data, please quote your name and address and provide brief details of the personal data of which you would like a copy of, or which you would like to be corrected, because this will help us more easily locate your personal data.

We will require proof of your identity before providing you with details of any personal data we may hold about you. We may charge £10 to cover the administration costs involved in providing you with a copy of your personal data.

11 HOW TO OPT OUT

If you would like us to stop contacting you with information about our products, services, experiences, or promotions please send an email or write to the Data Protection Officer, at this company

12 THIRD PARTIES AND THE PRIVACY OF YOUR PERSONAL DATA

You may be able to access third party websites and apps from the 'Wi-Fi Hotspot'. We are not responsible for the privacy policies and practices of other websites and apps. We recommend that you check the policy of each website and app and contact the operator of the website or publisher of the app if you have concerns or questions.

Last updated: June 2014