

Staciee King

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PROFESSIONAL SUMMARY

Highly disciplined and adaptable U.S. Navy Petty Officer First Class transitioning to IT Production Support. Brings 8 years of experience managing mission-critical systems, leading technical teams, and ensuring operational readiness. Proven track record in troubleshooting complex equipment, implementing process improvements, and maintaining high-performance standards in fast-paced environments. Excels in client care and customer service, with a strong ability to multitask and prioritize workload effectively.

CORE COMPETENCIES

- System Maintenance & Troubleshooting
- Technical Project Management
- Team Leadership & Training
- Process Improvement & Optimization
- Risk Management & Compliance
- Cross-Functional Collaboration
- Client Care / Customer Service
- Multitasking in Fast-Paced Environments

PROFESSIONAL EXPERIENCE

U.S. Navy - Vertical Launching System Technician / Combat Systems Officer of the Watch
04/2017 - Current

- Led team in ensuring maximum system uptime
- Managed complex industrial IOT systems
- Implemented new troubleshooting procedures, reducing equipment downtime by 30%
- Coordinated cross-departmental communication
- Consistently met and exceeded performance targets related to system maintenance and operational readiness
- Delivered first-line technical support to internal teams, utilizing exceptional organizational and prioritization skills to effectively manage and resolve technical issues.

Safety Officer

- Manage explosives safety programs, ensuring compliance with stringent safety regulations
- Conduct weekly briefings to leadership on explosives safety
- Perform technical assessments and provide expert guidance during Explosives Safety Technical Assist Visits (ESTAV)
- Partner with regional and international teams to deliver safety protocols

TECHNICAL SKILLS

- Printer/Monitor Troubleshooting
- Network Fundamentals

- Linux Command Line
- System Monitoring
- Technical Documentation
- Inventory Management
- Microsoft Office Suite (proficient in Word)
- Chat and Voice Support Channels

CERTIFICATIONS & TRAINING

- CompTIA A+ (In Progress)
- CompTIA Network+ (In Progress)
- Google Cloud
- Cisco Networking Academy NDG Linux Unhatched

EDUCATION

Florida State College in Jacksonville
 Associates of Arts in Liberal Arts, 2016

Relevant Coursework (In Progress/Completed):

- CTS 1131C Hardware Configuration (Completed)
- CTS 1133C Software Configuration (Completed)
- CNT 1015C Operating Systems Foundations (In Progress)
- CTS 1154C Technical Support (In Progress)

AWARDS & ACHIEVEMENTS

- Navy and Marine Corps Achievement Medal (2)
- USS KIDD Q4 Junior Sailor of the Quarter
- Flag Letter of Commendation (FLOC)
- Organized and led Chick-fil-a and breakfast burrito sales fundraising events, generating over \$3,200 in revenue

VOLUNTEER EXPERIENCE

- Jacksonville Jaguars Stadium Concession Stand: Raised \$15,000 for command events, demonstrating ability to work in fast-paced environments
- Youth Basketball Coach, Mayport Elementary School: Developed team leadership and communication skills
- Salvation Army Soup Kitchen, Jacksonville, FL: Enhanced customer service and multitasking abilities