

Staciee King

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PROFESSIONAL SUMMARY

Highly disciplined and adaptable U.S. Navy Petty Officer First Class transitioning to IT Production Support. Brings 8 years of experience managing mission-critical systems, leading technical teams, and ensuring operational readiness. Proven track record in troubleshooting complex equipment, implementing process improvements, and maintaining high-performance standards in fast-paced environments. Excels in client care and customer service, with a strong ability to multitask and prioritize workload effectively.

CORE COMPETENCIES

- System Maintenance & Troubleshooting
- Technical Project Management
- Team Leadership & Training
- Process Improvement & Optimization
- Risk Management & Compliance
- Cross-Functional Collaboration
- Client Care / Customer Service
- Multitasking in Fast-Paced Environments

PROFESSIONAL EXPERIENCE

U.S. Navy - Vertical Launching System Technician / Combat Systems Officer of the Watch
USS KIDD (DDG 100), Everett, WA | 07/2018 - 01/2024

- Led team in executing 799 maintenance actions with 28 perfect spot checks, ensuring 99.9% system uptime
- Managed complex systems including Motor Control Panels, Launch Sequencers (LSEQ), and Launch Control Units (LCU)
- Implemented new troubleshooting procedures, reducing equipment downtime by 30%
- Coordinated cross-departmental communication, enhancing overall ship combat readiness
- Consistently met and exceeded performance targets related to system maintenance and operational readiness
- Provided first-line support for internal resources, demonstrating excellent organizational and prioritization skills

Littoral Combat Ship Squadron TWO (LCSRON TWO) - Explosives Safety Officer
Mayport, FL | 01/2024 - Present

- Manage explosives safety programs, ensuring compliance with stringent safety regulations
- Conduct weekly briefings to leadership on explosives safety, demonstrating strong communication skills
- Partner with regional and international teams to deliver best-in-class safety protocols

TECHNICAL SKILLS

- Printer/Computer Troubleshooting
- Network Fundamentals
- Linux Command Line
- Technical Documentation
- Inventory Management
- Microsoft Office Suite (proficient in Word)
- Chat and Voice Support Channels

CERTIFICATIONS & TRAINING

- CompTIA A+ (In Progress)
- CompTIA Security+ (In Progress)
- CompTIA Linux+ (In Progress)
- Google Cloud (Completed 07 NOV 2024)
- Cisco Networking Academy NDG Linux Unhatched (Completed 29 JUL 2024)

EDUCATION

Florida State College in Jacksonville
Associates of Arts in Liberal Arts, 2016

Relevant Coursework (In Progress/Completed):

- CTS 1131C Hardware Configuration | Identify, assemble, install, and troubleshoot computer components and peripherals, with hands-on practice in building and maintaining computer systems
- 1133C Software Configuration | Install, configure, troubleshoot, and support operating systems and software, including virtualization and desktop imaging
- CNT 1015C Operating Systems Foundations | Manage computer hardware and software, provide security and connectivity, and allow users and programs to interact with the computer.
- CTS 1154C Technical Support | Use service desk technologies and communication skills to help customers, solve technical problems, and support computer systems in a business environment

- AWARDS & ACHIEVEMENTS

- Navy and Marine Corps Achievement Medal (2)
- FSCJ Inspirational Achievement: Computer Information Technology 2024-2025
- USS KIDD Q4 Junior Sailor of the Quarter
- Flag Letter of Commendation (FLOC)
- Led one Chick-fil-a breakfast biscuits, two car wash, four burrito fundraising events generating over \$2,632 in revenue

VOLUNTEER EXPERIENCE

- Jacksonville Jaguars Stadium Concession Stand: Raised \$15,000 for command events, demonstrating ability to work in fast-paced environments
- Youth Basketball Coach, Mayport Elementary School: Won semi finals, Developed team leadership and communication skills (3rd-5th graders)

- Salvation Army Soup Kitchen, Jacksonville, FL: Enhanced customer service and multitasking abilities