

KnightBites usability test summary

These are some common issues that many of you have pointed out, and we are excited to have fixed them:

1. Advanced search and filtering options
 - a. Searching for dishes is now easier than ever. With different filters/toggles, users can search dishes based on location, mealtime, and dietary preferences. Example, a user can search for “vegan lunch at Commons” and see all the dishes that fit those criteria.
2. UpperCrust navigation fixed and works as expected and has a newer and simpler UI
3. FAQ page now easier to find
 - a. Most test subjects had a hard time finding our FAQ page. We have moved this button to the main food page to be easier to find, with less screens to hop through.
4. User comments are now live
 - a. Users can see what real people have said about dishes, instead of seeing the placeholders we had.
 - b. The overall star rating is also live, showing the average star rating of all reviews for that dish.
5. A prayer page has been added
 - a. This page will pick a random prayer from our database, including special ones from the developers, so that you can have a quick prayer before you eat.

A few things that we would like to add if we had more development time:

1. More dietary restrictions
 - a. A few users noted that not every kind of dietary restriction was made available. For example, dairy free and gluten free.
2. Calorie counts on dishes
 - a. This isn't information that can easily be collected, as different portion sizes are a large factor.

(Both would require a large overhaul to our database that we simply cannot do given the remaining time left in the semester. However, we think they would be great additions to the app.)

Thank you all for your time and feedback, you gave us great insight on how to make the app more user friendly.