Mehdi Chraibi

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EDUCATION

University of Central Florida — Orlando, FL
Bachelor's in Computer Science — *Expected 2027*

Valencia College — Orlando, FL
Associate's in Arts — *Aug. 2023 – July 2025*

WORK EXPERIENCE

Information Technology Assistant — April 2021 – April 2023
Marc-Michaels Interior Design — *Winter Park, FL*

- Assisted with onboarding of new users by setting up new computer systems, including connecting monitors, keyboards, mice, docking stations, and other peripherals for incoming employees
- Installed and configured Windows, performed system updates and driver installations to ensure all machines met company IT and security standards
- Ensured system compliance with internal security protocols

Customer Service Associate — February 2025 – Present
Lowe's — *Lake Nona, FL*

- Completed comprehensive customer service training covering and machine operation certifications
- Communicated efficiently with team members to coordinate product availability and customer updates
- Actively assisted team members and customers in locating inventory and maintaining smooth store operations during peak hours

SKILLS

Linux, Windows, OS installation and setup, software and driver installation, system configuration and maintenance, peripheral and hardware setup.

RELEVANT EXPERIENCE

KnightHacks VII — October 2024

- Developed a multiplayer desktop application with PyQt5 and socket programming with a responsive GUI, using external APIs and imported custom assets
- Addressed server-client connectivity challenges and synchronized gameplay across clients in real time

Collegiate Cyber Defense Club (Hack@UCF) | *Operations Member* — March 2025 – Present

- Attended weekly operations meetings to discuss and improve club's mechanisms, relationships, and events
- Participated in club outreach by talking to FTIC and transfer students during their orientations

CTF competitions

- Top 36% among over 1900 competitors in DoD Cyber Sentinel Challenge 2025
- NahamCon CTF, L3ak CTF

CERTIFICATIONS

Microsoft Technology Associate (Apr. 2021)   Introduction to Programming using HTML and CSS
Microsoft Technology Associate (Dec. 2020)   Introduction to Programming using Python
Microsoft Office Specialist (Mar. 2019)   Microsoft PowerPoint 2016
Microsoft Office Specialist (Feb. 2019)   Microsoft Excel 2016
Microsoft Office Specialist (Oct. 2018)   Microsoft Word 2016