

ERIC PARTAIN

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OBJECTIVE

To leverage my skills, knowledge, and passion for technology to secure a prominent role within the technology sector, and contribute to new innovating solutions, while driving organizational growth and enhancing my expertise in the field.

EDUCATION

University of Alabama at Birmingham, Birmingham, AL

January 2021 – May-2025

- Candidate for Bachelor of Science in Electrical and Computer Engineering

Michigan State University, East Lansing, MI

January 2023 – July 2023

- Certificate in Full-Stack Web Development

SKILLS

Software: MySQL, NodeJS, Insomnia, MongoDB, MATLAB, SolidWorks,

Programming: HTML, REACT, JavaScript, CSS, C/C++, Python,

Microsoft Office: Word, Excel, Publisher, PowerPoint, Access

Operating Systems: Windows, MacOS

Communication: Strong written and verbal. Experience turning in technical reports and presenting to groups of 20+ people.

Hardware: Experience building and troubleshooting engines, computers, circuitry

PROJECTS

MSU Coding Bootcamp

Spring 2023

Interactive Front-End Project

- Worked in a team of three to design and build a working website using Front-End programming.

Interactive Front-End Project

- Worked in a team of four to design and build a working Full-Stack website using Express.js and Handlebars.js

Interactive MERN Stack Single-Page Application

- Worked in a team of four to design and build a working MERN application using REACT.js, Express.js, Node.js, and MongoDB.

EXPERIENCE

Shipt, Birmingham, AL

November 2021 - Present

Experience Team Agent / Operations

- Consistently exceed performance metrics through effective management of high volumes of customer inquiries and requests, while ensuring accuracy, timeliness, and attention to detail.
- Demonstrated leadership and problem-solving skills by proactively accepting escalated supervisor requests from members and shoppers, relieving Associate Managers of time-consuming tasks and ensuring timely resolution of issues.

Hendrick CDJR, Hoover, AL

August 2020 - November 2021

Automotive Technician / Service

- Diagnosed and resolved complex electrical and mechanical issues in a wide range of vehicles, ensuring efficient repairs.
- Proficient use of diagnostic tools: OBD-II scanners, Multimeters, Oscilloscopes.
- Specialized in the diagnosis and repair of electrical systems. Using Diagnostic Software, Wiring Diagrams, and Repair Manuals.