



Elected Officials Communication Service (EOCS) Trial Setup Guide

The KnowWho Elected Officials Communication Service (EOCS) was developed to facilitate electronic communication with elected officials through the most efficient methodology, including e-mail, automatic web form submission, and the new Communicating with Congress service. The EOCS accepts and returns strings of XML and JSON, with the input containing standardized values for electronic message processing and the output containing a summary of the results of the submission(s).

The service is utilized through the purchasing of the EOCS and the maintaining of credits. For each official for whom a message is delivered, the customer's credit balance will be decremented by one (1).

SETTING UP AN EOCS TRIAL

Setting up an EOCS trial is quite easy and should take only a few minutes by following these instructions.

Go to <https://www.knowwho.com/secure/developer.asp> and login, then click on the **WEB SERVICES** tab.

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FIND YOUR ELECTED OFFICIALS MAP YOUR ELECTED OFFICIALS SEE UPCOMING EVENTS SUBSCRIBE TO NEWSLETTER VIEW BILLS & VOTES DEMO WATCH QUICK DEMO VIDEOS Current items in cart: 0 Order total: \$0			Profile and Summary for Tom Dougherty Edit Profile First Name: Tom Last Name: Dougherty Company: KnowWho Title: VP and CTO Website: www.knowwho.com Email: tdougherty@knowwho.com Address 1: 749 Swift Run Road Address 2: City: Gettysburg State: PA Zip Code: 17325 Telephone: 717.624.8533 Fax: 717.624.8353 Expiration and Credit Alerts You have 0 hosted applications expiring within 30 days You have 0 web services expiring within 30 days You have 0 web services with low available credits Hosted Application Summary You currently have 1 hosted application trials You currently have 5 hosted application production instances Web Service Summary You currently have 1 web service trials You currently have 2 web service production instances We suggest starting on the DOCS & SUPPORT tab and reviewing all the available documentation before you create your first trial.				Logout Current Login Status: Every Visit Switch to Login Automatically Profile and Summary: KnowWho hosted apps and web services are subscription based and use varying credit amounts for each transaction. Start by creating a trial for a hosted app or web service. Trials are 90 days and you get credits for development. When you're ready to go live you buy a subscription and initial credits, then activate the production instance. You can buy more credits as needed and the more you buy the less the cost per credit, as little as one-cent. Developers can manage multiple trials and instances for their own account and their customers all right here. Contact developer support if you have questions and developer sales when you're ready to move to production.
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Click on **Add** under the Elected Officials Communication Service (EOCS) header.

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Elected Officials Communication Service (EOCS)

Add

Instance Name	Type	Status	Government Levels	Expires	Credits
KnowWho EOCS Test - Gettysburg	Production	Test	US, State, Local	5/17/2015	75,000

Edit

Elected Officials Directory Service (EODS)

Add

Instance Name	Type	Status	Government Levels	Expires	Credits
KnowWho EODS Test - Gettysburg	Production	Live	US, State, Local	5/17/2015	75,000
KnowWho Production - Demo	Trial	Test	US, State, Local	10/13/2013	500,000

Edit

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Web Services: If you want to create your own interface but need current data in real-time, look no further.

KnowWho services work with most languages, can be consumed using JSON or XML, and round-trip times are normally less than a half-second.

Trials are created with all optional services and all levels of government.

Communications and messaging trials do NOT deliver actual messages but are fully functional as are all trials.

Subscriptions are available with and without the optional services and for selected levels of government.

To get started just click the ADD link, complete the simple form, download the docs from SUPPORT and go!

Contact [developer support](#) if you have questions and [developer sales](#) when you're ready to move to production.

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Complete ALL the fields with black labels. **Service Status** and **Service Level** are pre-selected and cannot be changed for a trial. **Customer IP's** can be entered as a single IP, multiple IP's separated by semi-colons with no spaces, as a range separated with a dash with no spaces or a combination of all of these.

205.134.170.185 or 205.134.170.185;205.134.170.192 or 205.134.170.160-205.134.170.192 are all acceptable entries and these are your addresses used to authenticate your service requests as valid.

Web Service X

Create new EOCS trial.

Customer Name:

Customer IP's:

Contact Name: Contact Email:

Service Status: **Test Mode** Service Level: **Not Applicable**

System assigned values are denoted with red labels.

App Type: Gov Level:

Customer Code: Expiration:

Total Credits: Current Credits:

Click on CONTINUE when you are ready to create this web service **CONTINUE**



Your trial is now registered and ready for use. You can return to this form at any time to edit values, add IP addresses and reference the **Customer Code** which you will need to include in all your requests.

Note that all trials are valid for 90 days and you get 3,000 credits for development and testing though trials DO NOT actually deliver any messages. Trials are also setup for US, State and Local governments but subscriptions can be obtained for individual levels.

Web Service

Your web service was successfully created or updated.

Update this EOCS.

Customer Name: KnowWho Development Docs

Customer IP's: 205.134.170.185

Contact Name: Tom Dougherty

Service Status: Test Mode

Contact Email: tdougherty@knowwho.com

Service Level: Not Applicable

Read only values are denoted with red labels.

App Type: Trial

Customer Code: KNOWWH_26

Total Credits: 3,000

Gov Level: US, State, Local

Expiration: 8/30/2013

Current Credits: 3,000

Enter key to activate as production instance.

Activation Key:

Click on CONTINUE when you are ready to update this web service

CONTINUE



Return to **WEB SERVICES** to see a quick status review of your current trial or production instances.

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Add	Instance Name	Status	Government Levels	Expires	Credits
Edit	KnowWho Development Docs	Trial	US, State, Local	8/30/2013	3,000
Edit	KnowWho EOCS Test - Gettysburg	Production	US, State, Local	5/17/2015	75,000

Elected Officials Directory Service (EODS)

Add	Instance Name	Status	Government Levels	Expires	Credits
Edit	KnowWho Development Docs	Trial	US, State, Local	8/30/2013	3,000
Edit	KnowWho EODS Test - Gettysburg	Production	US, State, Local	5/17/2015	75,000
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Now download a Developer Guide and a Code Language Sample and you're good to go!

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