



## Elected Officials Directory Service (EODS) Trial Setup Guide

The KnowWho Elected Officials Directory Service (EODS) was developed to accept and return strings of XML and JSON with the input containing one U.S. address and the output containing varying amounts of data for each submitted address.

The service is utilized through the purchasing of the EODS and the maintaining of credits. For each U.S. address that is submitted and successfully resolved, the customer's credit balance will be decremented by one (1) for each level of government subscribed (Federal, State, Local). Submitted addresses that cannot be resolved, and therefore return no data, do not decrement the customer's credit balance.

The service is available for three levels of government: U.S. Federal Government, State Government, and Local Government. A customer can subscribe to any combination of these.

### SETTING UP AN EODS TRIAL

Setting up an EODS trial is quite easy and should take only a few minutes by following these instructions.

Go to <https://www.knowwho.com/secure/developer.asp> and login, then click on the **WEB SERVICES** tab.

**HOME** | **PRODUCTS** | **SUPPORT**

**PROFILE** | **HOSTED APPS** | **WEB SERVICES** | **DOCS & SUPPORT**

**DEVELOPER CENTER**

[Logout](#)

**Current Login Status:** Every Visit  
[Switch to Login Automatically](#)

**Profile and Summary:** KnowWho hosted apps and web services are subscription based and use varying credit amounts for each transaction.

Start by creating a trial for a hosted app or web service. Trials are 90 days and you get credits for development.

When you're ready to go live you buy a subscription and initial credits, then activate the production instance.

You can buy more credits as needed and the more you buy the less the cost per credit, as little as one-cent.

Developers can manage multiple trials and instances for their own account and their customers all right here.

Contact [developer support](#) if you have questions and [developer sales](#) when you're ready to move to production.

**Profile and Summary for Tom Dougherty**

[Edit Profile](#)

First Name:	Tom	Address 1:	749 Swift Run Road
Last Name:	Dougherty	Address 2:	
Company:	KnowWho	City:	Gettysburg
Title:	VP and CTO	State:	PA
Website:	www.knowwho.com	Zip Code:	17325
Email:	tdougherty@knowwho.com	Telephone:	717.624.8533
		Fax:	717.624.8353

**Expiration and Credit Alerts**

- You have 0 hosted applications expiring within 30 days
- You have 0 web services expiring within 30 days
- You have 0 web services with low available credits

**Hosted Application Summary**

- You currently have 1 hosted application trials
- You currently have 5 hosted application production instances

**Web Service Summary**

- You currently have 1 web service trials
- You currently have 2 web service production instances

We suggest starting on the **DOCS & SUPPORT** tab and reviewing all the available documentation before you create your first trial.

**NEW PRODUCT RELEASES**  
Apps & Services for Web Developers

**POPULAR RIGHT NOW**  
Zip to District Matching | Salesforce Solution Updates | MemberFrame | Custom Mailing Lists

**CURRENT TRENDING TOPIC**  
Innovative Solutions for Big Data Providers

SHARE: [f](#) [t](#) [in](#) [re](#) [tw](#) [MORE](#)

[About Us](#) | [Contact Us](#) | [Privacy Policy](#) | [Site Search](#) | [Terms of Use](#) | [Trademarks](#)

Copyright 1999 - 2013 by KnowWho, Inc. All Rights Reserved

FOLLOW US: [f](#) [t](#) [in](#) [re](#) [tw](#)



Click on **Add** under the Elected Officials Directory Service (EODS) header.

HOME

PRODUCTS

SUPPORT

FIND YOUR ELECTED OFFICIALS

MAP YOUR ELECTED OFFICIALS

SEE UPCOMING EVENTS

SUBSCRIBE TO NEWSLETTER

VIEW BILLS & VOTES DEMO

WATCH QUICK DEMO VIDEOS

Current items in cart: 0

Order total: \$0

PROFILE

HOSTED APPS

WEB SERVICES

DOCS & SUPPORT

**Web Services for Tom Dougherty**

**Elected Officials Communication Service (EOCS)**

Add

Instance Name

Type

Status

Government Levels

Expires

Credits

Edit

KnowWho Development Docs

Trial

Test

US, State, Local

8/30/2013

3,000

Edit

KnowWho EOCS Test - Gettysburg

Production

Test

US, State, Local

5/17/2015

75,000

**Elected Officials Directory Service (EODS)**

Add

Instance Name

Type

Status

Government Levels

Expires

Credits

Edit

KnowWho Development Docs

Trial

Test

US, State, Local

8/30/2013

3,000

Edit

KnowWho EODS Test - Gettysburg

Production

Live

US, State, Local

5/17/2015

75,000

Edit

KnowWho Production - Demo

Trial

Test

US, State, Local

10/13/2013

500,000

**DEVELOPER CENTER**

**Current Login Status:** Every Visit  
[Switch to Login Automatically](#)

**Web Services:** If you want to create your own interface but need current data in real-time, look no further.  
  
KnowWho services work with most languages, can be consumed using JSON or XML, and round-trip times are normally less than a half-second.  
  
Trials are created with all optional services and all levels of government.  
  
Communications and messaging trials do NOT deliver actual messages but are fully functional as are all trials.  
  
Subscriptions are available with and without the optional services and for selected levels of government.  
  
To get started just click the ADD link, complete the simple form, download the docs from SUPPORT and go!  
  
Contact [developer support](#) if you have questions and [developer sales](#) when you're ready to move to production.

**NEW PRODUCT RELEASES**  
Apps & Services for Web Developers

**POPULAR RIGHT NOW**  
[Zip to District Matching](#) | [Salesforce Solution Updates](#) | [MemberFrame](#) | [Custom Mailing Lists](#)

**CURRENT TRENDING TOPIC**  
Innovative Solutions for Big Data Providers

SHARE: [MORE](#)

[About Us](#) | [Contact Us](#) | [Privacy Policy](#) | [Site Search](#) | [Terms of Use](#) | [Trademarks](#)  
Copyright 1999 - 2013 by KnowWho, Inc. All Rights Reserved

FOLLOW US:



Complete ALL the fields with black labels. **Service Status** is pre-selected and cannot be changed for a trial. **Service Level** is default selected as Basic Content but Premium Content is also available. **Customer IP's** can be entered as a single IP, multiple IP's separated by semi-colons with no spaces, as a range separated with a dash with no spaces or a combination of all of these.

205.134.170.185 or 205.134.170.185;205.134.170.192 or 205.134.170.160-205.134.170.192 are all acceptable entries and these are your addresses used to authenticate your service requests as valid.

The screenshot shows a 'Web Service' window titled 'Create new EODS trial.' with a red header bar. The form contains the following fields and labels:

- Customer Name:** [Text input]
- Customer IP's:** [Text input]
- Contact Name:** [Text input]
- Contact Email:** [Text input]
- Service Status:** [Dropdown menu, currently showing 'Test Mode']
- Service Level:** [Dropdown menu, currently showing 'Basic Content']

Below these fields, a note states: 'System assigned values are denoted with red labels.'

The following fields have red labels:

- App Type:** [Text input]
- Gov Level:** [Text input]
- Customer Code:** [Text input]
- Expiration:** [Text input]
- Total Credits:** [Text input]
- Current Credits:** [Text input]

At the bottom, there is a text prompt: 'Click on CONTINUE when you are ready to create this web service' followed by a blue 'CONTINUE' button.



Your trial is now registered and ready for use. You can return to this form at any time to edit values, add IP addresses and reference the **Customer Code** which you will need to include in all your requests.

Note that all trials are valid for 90 days and you get 3,000 credits for development and testing. Trials are also setup for US, State and Local governments but subscriptions can be obtained for individual levels.

Web Service

Your web service was successfully created or updated.

Update this EODS.

Customer Name:	KnowWho Development Docs		
Customer IP's:	205.134.170.185		
Contact Name:	Tom Dougherty	Contact Email:	tdougherty@knowwho.com
Service Status:	Test Mode	Service Level:	Basic Content

Read only values are denoted with red labels.

App Type:	Trial	Gov Level:	US, State, Local
Customer Code:	KNOWWH_27	Expiration:	8/30/2013
Total Credits:	3,000	Current Credits:	3,000

Enter key to activate as production instance.

Activation Key:

Click on CONTINUE when you are ready to update this web service

CONTINUE



Return to **WEB SERVICES** to see a quick status review of your current trial or production instances.

HOME

PRODUCTS

SUPPORT

FIND YOUR ELECTED OFFICIALS

MAP YOUR ELECTED OFFICIALS

SEE UPCOMING EVENTS

SUBSCRIBE TO NEWSLETTER

VIEW BILLS & VOTES DEMO

WATCH QUICK DEMO VIDEOS

Current items in cart: 0

Order total: \$0

PROFILE

HOSTED APPS

WEB SERVICES

DOCS & SUPPORT

### Web Services for Tom Dougherty

#### Elected Officials Communication Service (EOCS)

<a href="#">Add</a>	Instance Name	Status	Government Levels	Expires	Credits
<a href="#">Edit</a>	KnowWho Development Docs	Trial	US, State, Local	8/30/2013	3,000
<a href="#">Edit</a>	KnowWho EOCS Test - Gettysburg	Production	US, State, Local	5/17/2015	75,000

#### Elected Officials Directory Service (EODS)

<a href="#">Add</a>	Instance Name	Status	Government Levels	Expires	Credits
<a href="#">Edit</a>	KnowWho Development Docs	Trial	US, State, Local	8/30/2013	3,000
<a href="#">Edit</a>	KnowWho EODS Test - Gettysburg	Production	US, State, Local	5/17/2015	75,000
<a href="#">Edit</a>	KnowWho Production - Demo	Trial	US, State, Local	10/13/2013	500,000

### DEVELOPER CENTER

**Current Login Status:** Every Visit  
[Switch to Login Automatically](#)

**Web Services:** If you want to create your own interface but need current data in real-time, look no further.

KnowWho services work with most languages, can be consumed using JSON or XML, and round-trip times are normally less than a half-second.

Trials are created with all optional services and all levels of government.

Communications and messaging trials do NOT deliver actual messages but are fully functional as are all trials.

Subscriptions are available with and without the optional services and for selected levels of government.

To get started just click the ADD link, complete the simple form, download the docs from SUPPORT and go!

Contact [developer support](#) if you have questions and [developer sales](#) when you're ready to move to production.

NEW PRODUCT RELEASES

POPULAR RIGHT NOW

CURRENT TRENDING TOPIC

Apps & Services for Web Developers

Zip to District Matching | Salesforce Solution Updates | MemberFrame | Custom Mailing Lists

Innovative Solutions for Big Data Providers

SHARE: [MORE](#)

[About Us](#) | [Contact Us](#) | [Privacy Policy](#) | [Site Search](#) | [Terms of Use](#) | [Trademarks](#)

FOLLOW US:

Copyright 1999 - 2013 by KnowWho, Inc. All Rights Reserved



Now download a Developer Guide and a Code Language Sample and you're good to go!

HOME	PRODUCTS	SUPPORT	PROFILE	HOSTED APPS	WEB SERVICES	DOCS & SUPPORT
FIND YOUR ELECTED OFFICIALS MAP YOUR ELECTED OFFICIALS SEE UPCOMING EVENTS SUBSCRIBE TO NEWSLETTER VIEW BILLS & VOTES DEMO WATCH QUICK DEMO VIDEOS			<b>Support for Tom Dougherty</b> <b>How-It-Works and Setup Guides</b> How to register a trial, activate a production instance and more. <a href="#">EOCS Trial Setup Guide</a> <a href="#">EODS Trial Setup Guide</a> <a href="#">MemberFrame How It Works</a> <a href="#">MemberFrame Trial Setup Guide</a> <a href="#">MemberMap How It Works</a> <a href="#">MemberMap Trial Setup Guide</a> <b>Developer Guides</b> How to consume a web service with request document examples <a href="#">EOCS Developer Guide</a> <a href="#">EODS Developer Guide</a> <b>Code Language Samples</b> Sample code for EOCS and EODS in C#, Java, PHP, Ruby and VB.NET <a href="#">EOCS C# Code Sample</a> <a href="#">EOCS Java Code Sample</a> <a href="#">EOCS PHP Code Sample</a> <a href="#">EOCS Ruby Code Sample</a> <a href="#">EOCS VB.NET Code Sample</a> <a href="#">EODS C# Code Sample</a> <a href="#">EODS Java Code Sample</a> <a href="#">EODS PHP Code Sample</a> <a href="#">EODS Ruby Code Sample</a> <a href="#">EODS VB.NET Code Sample</a> <b>Response Document Examples</b>			

**DEVELOPER CENTER**  
**Current Login Status:** Every Visit  
[Switch to Login Automatically](#)  
**Docs and Support:** Want to know how an app or service works, create trials or go live with an instance?  
You'll find those answers here plus developer guides, code samples and response document examples.  
All documents are in PDF format, will open in a new tab or window, and can be saved locally for quick reference.  
Contact [developer support](#) if you have questions and [developer sales](#) when you're ready to move to production.