



KAYTUNADI *i*SOLUTION LTD.

ATM SERVICE REPORT

Contact Phone: 01 - 372805

01 - 375046

Call Number (Incident ID number)	
ATM Serial Number Terminal ID & Model	
Location Address	
Call Open Date (dd/mm/yy) Time (00:00) (24 hour format) Recent History	
Call Open for (Circle One) or (Delete others)	Unknown / Down / Card Reader / Printer / Dispenser / Depositor
Response Technician	
Arrival Date (dd/mm/yy) Time (00:00) (24 hour format)	
On Arrival Situation (Circle One) or (Delete Others)	Up and running / Up with fault / Freeze / Down / Vandalized
Transaction Counts (Print Transaction Slip & Insert)	
Recent Status Code (Print and insert)	
Accomplish OR Continue (Circle One) or (Delete Other) (If need part - enter part number) (If need help - mention as tech support or additional tech)	Accomplish / Continue (need parts) (need help)
Parts Used (Enter part number) and (Name of Part)	
Technician's Report (Short Summary) (If need special report write on another A4 page and attach to this report)	

ATM ENGINEER
i-Solution

BANK MANAGER
CUSTOMER

GENERAL MANAGER
i-Solution