

Feedback Form

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| Project title: | Support Engineers Rostering |
| Sponsor: | Capital One |
| Academic supervisor: | Dario Landa Silva |
| Industry supervisor (if any): | Madhu Prashanth / Arturo Castillo |
| Bidding team number: | 35 |

Expression of Interest:

(Please consider the criteria listed in the rubric for the Eoi)

How well did the group respond to the original tender?

(Consider motivation, understanding of the brief and context, preliminary analysis, management, style – see rubric)

The team have understood the brief and their preliminary analysis reflects their understanding, particularly where they have differentiated the view of the employees from their managers. They've investigated off the shelf tools and identified they are not fit for purpose. They've provided detailed analysis of various tools and identified the most suitable one without compromising on the end product and have been realistic on the complex nature of some software.

They've also completed an initial plan, divided the project into 3 phases, provided a timeline and identified the team members responsible for parts of the project, which shows their understanding of project management. Their communication plan is simple but effective.

What else would you like to have seen in the Eoi?

I would have liked to see a proposal for the solution design of the project. This would ensure they have understood the requirements.

The team have not identified any risks and do not have a mitigation plan in place. This would have enabled them to enhance their project management skills.

Mark out of 100 (see rubric for guidance): 90

Motivation - 20

Understanding and Context - 18

Preliminary Analysis - 27

Management -17

Style - 8

Pitch:

(Please consider the criteria listed in the rubric for the pitch)

How well prepared was the group?

(Consider style & delivery of the pitch, materials / slides used, content of the presentation, Q&A – see rubric)

The style of the pitch was energetic, the team introduced themselves and described their skills and roles.

They also provided an approach based on three milestones (stages)

Everyone participated during the pitch and cover introduction, skills and tools.

Their clear differentiation of an employee and a manager view was really good and demonstrated they had time to understand the brief.

The team answered the questions adequately covering mostly Risks as they were not highlighted on the EOI.

What could the team do differently another time?

1. A timeline on expected delivery dates on each of their milestones during the pitch would have helped especially since they cover it on their EOI.
2. A slide covering identified Risks which from the Q&A section they have thought of but did not make it to the pitch.

Mark out of 100 (see rubric for guidance): 80

Style & Delivery: 20

Materials: 20

Content: 28

Q&A: 12