Trinity Test Group

Bug Report

ID number	#1
Name	**Form validation**
Reporter	Catarina Kaucher
Submit Date	13/10/2023
Summary	When you are filling out the form randomized characters and numbers are allowed.
URL	www.jimms.fi
Screenshot	
Platform	Windows
Operating System	Windows 10
Browser	Chrome 117
Severity	Major
Assigned to	/
Priority	Medium

Description

The website has a security issue. form has poor validation rules, such as email or phone number formats, should be accurate. Randomized characters and numbers can be inserted while filling out address, postal code, city and phone number.

Steps to reproduce

> add an item to the cart

> Select continue to checkout

> Select continue without creating an account

> Fill out the delivery information

> Input randomized characters in the address field.

>Input random numbers at the postal code field

>Input a '+' at the beginning fill out the rest with randomized numbers at the phone number field

Expected result

The form should be able to detect invalid inputs such as an invalid postal code.

Actual result

Users are able to continue on to the next page without the need to provide accurate information.

Bug Report

ID number	#2
Name	Failed to add product into shopping cart
Reporter	Roy Liu
Submit Date	04/10/2023
Summary	Can't add a product into the shopping cart
URL	https://www.jimms.fi/fi/Product/Search?q=Odyssey+OLED+G8
Screenshot	
Platform	Windows
Operating System	Windows 11
Browser	Chrome 117
Severity	Moderate
Assigned to	Roy
Priority	High

Description

After searching the product, I can't add it into the shopping cart

Steps to reproduce

> Access the website

> Search the product in the search bar

> Click "Lisää koriin"

Expected result

Product should be succesfully added into the shopping cart

Actual result

Product isn't added into the shopping cart

Bug Report

ID number	#3
Name	Failed Homepage
Reporter	Edem Quashigah
Submit Date	10/10/2023
Summary	Homepage not functional
URL	www.jimms.fi

Screenshot	-
Platform	Windows
Operating System	Windows 11 Education
Browser	Chrome 117
Severity	Major
Assigned to	Edem
Priority	High

Description

When I first open the homepage, it successfully loads but I cannot click on anything. It remains unresponsive until I reload the page again.

Steps to reproduce

> Open the url www.jimms.fi

Expected result

The other links should be enabled on the page so you can navigate to other pages and click other items.

Actual result

Clicking with the mouse is unresponsive

Bug Report

ID number	#4
Name	Continue button fail
Reporter	Marika Duhhanina
Submit Date	12/10/2023
Summary	When testing robot is unable to click continue after filling the form.
URL	www.jimms.fi
Screenshot	-
Platform	Windows
Operating System	Windows 10 Education
Browser	Mozilla Firefox
Severity	Major
Assigned to	
Priority	High

Description

After filling out the form the robot tester is unable to click on the button to continue to the next page.

Steps to reproduce

> Add an item to the cart

> Select continue to checkout

> Select continue without creating an account

> Fill out the delivery information

> Click on the continue button

Expected result

The robot selects the button to continue and is then taken to the next page.

Actual result

After clicking on the element nothing would happen.

Notes

After hours of testing the conclusion was that a user is able to manually click once and it worked, however, it was necessary to double click on the button when using the robot to proceed with testing.

Bug Report

ID number	#5
Name	Performance Issues

Reporter	Catarina Kaucher
Submit Date	13/10/2023
Summary	When testing if the test is performed too fast the website is too slow to load and keep up.
URL	www.jimms.fi
Screenshot	
Platform	Windows
Operating System	Windows 10
Browser	Chrome 117
Severity	Minor
Assigned to	/
Priority	Medium

Description

When testing, the website's slow performance affects the robot's ability to test things quickly.

When rapidly searching for items and going through pages the tests fail due to slow response times

Steps to reproduce

> Set robot framework to test if all of the items in the navigation bar have a landing page.

> Click element 1

> Click element 2

> Click element 3

> Click element 4

> Click element 5

> Click element 6

> Click element 7

> Click element 8

> Click element 9

> Click element 10

<u>Expected result</u>

The robot should go through every element's landing page quickly with the exception of the last element which does not possess a landing page.

<u>Actual result</u>

The website is not able to keep up with the robot's testing speed and so the tests would always fail.

Our solution was to add 1 or 2 seconds of sleep so that the website had time to properly load before the robot could proceed.