

Maksim Kobylyuk

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Experienced in a C++, C#, Python, and SQL. 5+ years of building and troubleshooting desktops. Effective multitasker with a desire to learn. Strong communication skills and energized by critical thinking situations. Always a team player and have a willingness to help others.

Authorized to work in the US for any employer

Work Experience

Help Desk/Desktop Analyst

St Vincent Charity Hospital - Cleveland, OH

April 2022 to Present

- Troubleshoot desktops and laptops.
- Unlock accounts when requested.
- Set up workstations and computers for hospital staff.
- Take help desk calls and assist users with every problem they have.
- Update hospital website and make necessary updates using HTML, CSS, and JavaScript.

Shipping and Production Coordinator

National Automotive Experts - Strongsville, OH

November 2019 to April 2022

- Respond to all requests sent to the shipping department within 2 hours of receiving the request.
- Ensure all team members are aware of changes or modifications to supply orders for accurate and efficient fulfillment.
- Attend weekly CRM huddles and lead morning and afternoon team huddles.
- Act as a backup to all team members.
- Inspect materials throughout production, finishing, and shipping process to ensure consistency, quality, and accuracy.
- Coordinate between multiple departments and outside vendors.
- Working with software to create pricing for unique items and print jobs.

Shipping & Production Specialist

National Automotive Experts - Strongsville, OH

September 2018 to November 2019

- Operated high-volume printing and finishing equipment, including wide format printers computerized cutting and bindery machinery.
- Cleaned machines consistently as part of a robust preventive maintenance program to achieve continuous functionality.

Education

Bachelor of Applied Science in Software Development

Herzing University

September 2021 to Present

Associates of Applied Science in Software Development

Herzing University

September 2019 to August 2021

Skills

- Python (1 year)
- C++ (1 year)
- SQL (1 year)
- C# (1 year)
- .NET Framework (1 year)
- JavaScript (1 year)
- HTML5 (1 year)
- CSS (1 year)

Languages

- English - Expert
- Ukrainian - Intermediate

Awards

President's List

Dean's List

