Ivelina Karadzhova

Front End Web Developer in development, who is looking for a career change from aviation and willing to become a professional in a digital world. Keen to transform my basic knowledge into professional skills, and looking for a position that will offer an opportunity to learn and continue my further development and expand my skill set . Seeking to take part in real life projects and challenges.

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GitHub:
https://github.com/Kodelva
Portfolio:
https://kodeiva.netlify.app

TRAINING & CERTIFICATIONS

Front-End Web Development Bootcamp   March 2023

Trilogy Skills Bootcamp in Front-End Web Development

Introduction to Web Development   January 2023

IBM

EXPERIENCE

Airline Passenger Service Agent   Feb 2011 - May 2018

Sky Handling Partner | London

- Verify passengers travel documents and visas if needed
- Asking security questions, allocating seats and giving out boarding cards and luggage labels
- Dealing with issues from delayed, canceled or missed flights
- Follow safety and security measures while check in / boarding
- Solving problems with passenger complaints and queries

Training Assistant   Dec 2013 - Jan 2015

Sky Handling Partner | London

- Teaching the new members of staff how to use Departure Control System to perform passenger and baggage handling functions including check-in, seat assignments, and in-flight service requests
- Monitoring the new members at check-in desk and boarding gates, testing and signing-off for work
- Passing to all members of staff the new airlines changes of procedures, rules and charges

SKILLS

HTML

CSS

JavaScript

React.js

Tailwind

Bootstrap

Git

Problem Solving

Time Management

Communication

LANGUAGES

English

Bulgarian

HOBBIES & INTERESTS

Travel

Music

Reading

Fitness

Rocks & Minerals

Travel Consultant   Jun 2006 - Sep 2009

Coreli Travel | London

- Handling all aspects of bookings using Amadeus and Worldspan systems
- Guide clients on the appropriate styles of transportation, travel dates, costs, and accommodations
- Resolve travel issues, complaints, and refunds

EDUCATION

Varna Free University, Bulgaria - 2003

BSc, International Business Management

Management