

Ivelina Karadzhova

An enthusiastic, motivated Front End Web Developer in development, who is looking for a career change from aviation and willing to become a professional in a digital world. Keen to transform my basic knowledge into professional skills, and looking for a position that will offer an opportunity to learn and continue my further development .

London, UK

(+44) 7813 154044

ivakaradjova@yahoo.co.uk

LinkedIn:

<https://www.linkedin.com/in/iva>

-karadjova-4915572b/

GitHub:

<https://github.com/Kodelva>

TRAINING & CERTIFICATIONS

Front-End Web Development March 2023

Trilogy Skills Bootcamp in Front-End Web Development

Introduction to Web Development January 2023

IBM

EXPERIENCE

Airline Passenger Service Agent Feb 2011 – May 2018

Sky Handling Partner | London

- Verify passengers travel documents and visas if needed
- Asking security questions, allocating seats and giving out boarding cards and luggage labels
- Dealing with issues from delayed, canceled or missed flights
- Follow safety and security measures while check in / boarding
- Solving problems with passenger complaints and queries

Training Assistant Dec 2013 – Jan 2015

Sky Handling Partner | London

- Teaching the new members of staff how to use Departure Control System to perform passenger and baggage handling functions including check-in, seat assignments, and in-flight service requests
- Monitoring the new members at check-in desk and boarding gates, testing and signing-off for work
- Passing to all members of staff the new airlines changes of procedures, rules and charges

SKILLS

HTML

CSS

JavaScript

React.js

Tailwind

Bootstrap

Git

LANGUAGES

English

Bulgarian

HOBBIES & INTERESTS

Travel

Music

Reading

Walking

Rocks & Minerals

Travel Consultant

Jun 2006 – Sep 2009

Coreli Travel | London

- Handling all aspects of bookings using Amadeus and Worldspan systems
- Guide clients on the appropriate styles of transportation, travel dates, costs, and accommodations
- Resolve travel issues, complaints, and refunds

EDUCATION

Varna Free University, Bulgaria – 2003

BSc, International Business Management

Management