

BARSHA CHAPAGAIN

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SUMMARY

Enthusiastic and dependable individual seeking a part-time retail role in supermarkets or stores. Skilled in customer service, cash handling, and stock replenishment. Strong communication, reliability, and teamwork abilities. Eager to contribute to business success while building long-term career skills in the retail industry.

SKILLS

- Customer service and communication
 - Cash handling and POS/EFTPOS operation
 - Stock replenishment and shelf-stacking
 - Inventory checks and store presentation
 - Teamwork and collaboration
 - Reliability and punctuality
 - Multilingual: English, Hindi, Nepali
 - Problem-solving and conflict resolution
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WORK EXPERIENCE

Retail Assistant (Part-Time) - Bhat-Bhateni Supermarket Jan 2023 – June 2023

- Assisted customers with inquiries and guided them to products.
- Operated cash register and processed payments accurately.
- Replenished shelves and rotated stock for freshness.
- Maintained store cleanliness and product displays.

Cleaner (Part-Time) - Local Cleaning Services July 2023 – March 2024

- Performed household and office cleaning tasks.
- Ensured hygiene standards were consistently met.
- Managed time efficiently to complete tasks on schedule.
- Received positive feedback for reliability and detail orientation.

Staff Nurse - College of Medical Science 2018-2024

- Supervised teams and ensured compliance with hygiene, safety, and organizational standards.
 - Delivered patient care and maintained accurate records, applying strict infection-control practices.
 - Trained staff and educated patients/families on health, safety, and hygiene best practices.
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EDUCATION

PCL Nursing (Proficiency Certificate Level) 2016-2018

- College of Medical Sciences, Bharatpur, Nepal
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