

BARSHA CHAPAGAIN
454 Station Street, Lalor VIC 3075
0404360094
Barshachapagain005@gmail.com

Personal Statement

I am a passionate and service-oriented professional with a strong enthusiasm for the hospitality industry. With a vibrant personality and a commitment to delivering exceptional guest experiences, I thrive in fast-paced environments. I am seeking an opportunity to utilize my customer service skills and business expertise to contribute to a dynamic hospitality setting.

Key Skills and Attributes

Communication Skills

- Expert in communicating with people from diverse cultural backgrounds.
- Able to show empathy towards others.
- A friendly and considerate person who gets along well with others.
- Displays good listening skills and has the ability to follow instructions.
- Fluent in English, Nepali, and Hindi, with confidence in verbal and written communication.

Time Management

- Skilled in prioritizing workload based on urgency and importance.
- Ability to multitask and meet strict deadlines.
- Proven capability to perform effectively under pressure.

Computer Skills

- Experienced in MS Office, including Word, Excel, PowerPoint, and Outlook.
- Proficient in using internet browsers such as Internet Explorer and Google Chrome.

Education

- **PCL Nursing** 2016-2018
Maulakalika Health Science College
Bharatpur 10 Chitwan, Nepal

Experience

- **Cleaning Supervisor** 2023-2025

Royal Cleaning Services and suppliers Pvt LTD

- **Staff Nurse** 2018-2024

College of Medical Science
Bharatpur Nepal

Tasks and Responsibilities

- Supervised teams, delegated tasks, and ensured compliance with safety, hygiene, and organizational standards.
- Delivered direct patient care, monitored vital signs, administered medications, and supported recovery processes.
- Maintained accurate records, coordinated with multidisciplinary teams, and provided training to staff for improved service quality.
- Educated patients, families, and staff on best practices, preventive care, and health/safety compliance for better outcomes.

Personal Information

References: Saraswati Kandel 0478249900

Availability: Full Time