## **Unplanned** work Priority Low 000000000 Investigate 0 000000000 2 Execute 000000000 Validate Reported Started Lead time Done Cycle time **Unplanned work** Low Priority 000000000 1 Investigate 000000000 Execute 1 000000000 1 Validate Reported Started Lead time Done Cycle time **Unplanned work** Priority Low Investigate 2 000000000 2 000000000 Execute 1 000000000 Validate Reported Lead time Started Cycle time Done **Unplanned work** Low Priority Investigate 1 000000000 000000000 2 Execute 2 000000000 Validate Reported Lead time Started Cycle time Done **Unplanned** work Priority Low 000000000 Investigate 0 1 000000000 Execute 000000000 1 Validate Reported Lead time Started Done Cycle time

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