

João Augusto

Accomplished hospitality professional with nearly a decade of experience, renowned for exceptional customer service and operational management. Now transitioning into IT, I have gained initial exposure to digital tools and technical problem-solving, and I'm eager to expand my skills and contribute to the IT world.

EXPERIENCE

Freelancer, Remote — Full Stack Developer

December 2023 - PRESENT

- Develop and maintain React.js and Next.js interfaces, enhancing user experience and application efficiency..
- Optimize applications for speed and scalability, achieving measurable performance improvements.
- Implement server-side logic with Node.js, ensuring robust backend functionality and seamless integration.
- Manage databases using MySQL and MongoDB, supporting data integrity and accessibility.
- Deploy applications on cloud platforms like AWS, ensuring reliable and scalable solutions.

Digidom, Liverpool, United Kingdom — Software Developer (intern)

December 2024 - February 2025

- Develop and maintain user interfaces using Angular and TypeScript, focusing on standalone components
- Optimize applications for maximum performance and scalability using RxJS for reactive data handling and NgRx for state management
- Manage application state efficiently with NgRx Store, Actions, Effects, and Selectors.
- Work with Nx monorepos to structure and maintain multiple Angular applications in a single repository.
- Implement and customize ngx-datatable for dynamic and interactive data tables.
- Use SourceTree for version control and collaborative development

HGS, Liverpool, United Kingdom — Customer Advisor

September 2023 - November 2023

- Established rapport with customers via phone, consistently achieving a 90% satisfaction score in call evaluations.
- Explained procedures and provided expert advice to customers,

164, Alexandra Tower,
19 Princes Parade
Liverpool, L3 1BJ

+44 7788238051
poiuytrewq7991@gmail.com

LINKS

[Portfolio](#)

[Linkedin](#)

SKILLS

HTML5	SCSS / CSS3
JavaScript	Python
React	Angular
Next.js	Node.js
MongoDB	MySQL
REST API'S	Agile / Scrum
GitHub	SourceTree

EDUCATION

WBS Coding School, remote — Full Stack Web and App Development

Engaged in a rigorous 6-month program, learning full stack technologies including JavaScript, React, and Node.js.

Developed a dynamic budgeting app, leveraging banking APIs to streamline financial data retrieval and improve user financial management.

Earned certification by demonstrating advanced capabilities in web application development and deployment

ensuring clarity and understanding.

- Maintained a clean and efficient workspace, optimizing productivity and workflow.
-

Everlast Gyms, Preston, United Kingdom — *Personal Trainer*

July 2022 - April 2023

- Guide individuals and lead group up to 24 people per classes to help achieve fitness goals
- Designed customized workout programs
- Emphasize strength training, cardiovascular exercises, and flexibility
- Provide education on nutrition and healthy lifestyle choices
- Offer motivation and support throughout the fitness journey

Hospitality, Portugal & United Kingdom— Supervisor *Bartender*

September 2018 - Present

- Manage bar operations, ensuring exceptional service and team efficiency.
- Boost customer satisfaction through personalized drink recommendations.
- Lead a team to consistently meet high performance standards.
- Resolve customer issues promptly, enhancing overall experience.
- Implement strategies that drive measurable improvements in service quality.

Escola Superior de Desporto de Rio Maior, Rio Maior, Portugal — *Bsc Physical Activity and Lifestyle*

I graduated with Honours, demonstrating a strong understanding of:

Exercise Prescription, Nutrition and Psychology

LANGUAGES

Portuguese - Native

English - Fluent

Spanish - Beginner