

# DIONIS WONG

9855 4386



dionisyuqin@gmail.com



<https://uxfol.io/dioniswong>



[www.linkedin.com/in/dionis-wong](https://www.linkedin.com/in/dionis-wong)

## PERSONAL PROFILE

With a varied experience in property tax and UX design, I have consistently proven my ability to meet deadlines, achieve project objectives and problem solving skills. A constant learner in digital and technology, I am currently seeking a new challenge which will utilise my interpersonal communication skills.

## WORK HISTORY

### **Ministry of Sustainability and the Environment**

*Assistant Executive, Digital and Visual Comms: Oct 2020 - Jan 2021*

- Manage and migrate content, as well as updating the policies using HTML, Github and UX design to revamp the overall user experience of the corporate website

### **Jones Lang Lasalle (JLL) Tianjin, China**

*Intern, Research: Aug 2018 - Jan 2019*

- Demonstrated awareness of different cultural perspectives and global current affairs
- Participated in meetings with clients
- Developed an understanding of the Tianjin property industry
- Visited new projects and sites with the Research Team
- Composed an article titled 'Sino-Singapore Tianjin Eco-City: A Decade On' in the Business Tianjin magazine

### **Edmund Tie**

*Senior Executive, Property Tax and Statutory Valuation: Oct 2015 - May 2018*

- Advised clients on property tax matters
- Managed a diverse portfolio in office, retail and industrial properties
- Developed good rapport and relationship with clients
- Negotiate and liaise with officers from Inland Revenue Authority of Singapore (IRAS)
- Achieved SGD\$800,000 of tax savings for clients
- Demonstrated efficient time management and meeting all statutory deadlines

## EDUCATION BACKGROUND

### **General Assembly, Singapore**

*User Experience Design Immersive Student: Jan 2020 - Mar 2020*

Projects:

#### **Recyclo-bot (Service Design)**

Conducted user interviews, card sorting, personas, user flows, customer journey map, usability testing and designing a low fidelity prototype of recycling bin to increase positive recycling experience for users.

#### **Connectify.AI (Web-based Dashboard Prototype)**

Conducted user interviews, personas, customer journey map, usability testing and designing a mid-fidelity web-based dashboard prototype for dental clinic receptionists to automate work processes and increase efficiency.

### **University of Melbourne**

*Bachelor of Environments: Feb 2012 - Dec 2014*

Major in Property

## SKILLS

Research: User Interviews | Competitive/Market Analysis | User Testing | Card Sorting | Heuristic Evaluation

Design: Persona Creation | Ideation | User Flows | Mapping | UI Design | Wireframing | Prototyping

Tools: Figma | Sketch | Optimal Workshop | Adobe XD | Microsoft Office | Microsoft Excel

Others: Communication Skills | Working in a team environment and independently | Ability to work under pressure and multi-task | Detail oriented | Adaptable