To Whom It May Concern,

I would like to highly recommend Koji Inoue as a candidate with your company. Koji started working at Daat Educational Experience in November 2014 as a Customer Service Representative.

In July 2015, he was promoted to be the supervisor of our Customer Service Center.

His role entailed managing five representatives, delegating projects, drafting reports, training new reps and providing IT support for his department. He is diligent, hardworking, and communicative. Koji thrives in high pressure work environment.

Koji left in December 2016 after pursuing his studies abroad.

If you have any questions regarding his job description or background, please do not hesitate to contact me.

Kind Regards,

-Kathy M. Eid Director of Operations

