



The following details necessary "Terms and Conditions" that represent the ibookholiday.com website.

General:

By accessing and using this website you abide to the following "Terms of Use" and all terms and conditions contained and / or intended herein or any additional terms and conditions set forth in this website and all such terms shall be deemed accepted by you. It is hereby interpreted that you consent to these terms and conditions when you use this website and if you disagree to any of the terms of use, the website shall not be accessed or used in accordance to the data as supplied and intended by the user. The website policies and terms and conditions can be changed or updated occasionally to meet the requirements and standards and will be done so without prior notice. In addition to terms mentioned herein, terms and conditions laid out in our customer / corporate / MICE and any other user / supplier agreement(s) entered shall also apply to all customers, leisure, MICE and corporate clients and including all suppliers and associated parties. I Book Holiday reserves the right to make changes or updates with respect to or in the content of the website or the format thereof at any time without intimation. I Book Holiday reserves the right to terminate or restrict access to the website for any reason whatsoever at its sole discretion.

Exclusion of Liability:

Booking and purchase conditions contain limitations and exclusions of liability and is applicable to any person(s) who books and / or take any of the holidays and / or travel arrangements advertised on this website. Cancellation and amendment charges are payable if a booking or purchase is cancelled or amended after it has been confirmed and varies based on supplier charges from time to time. I Book Holiday is not responsible in any manner and under any circumstances for any loss, damages, fines, penalties, fees, or payments of any kind that you / clients may incurred as a result of booking(s) made with the leisure, MICE, corporate or associated clients and or agents. The information, products, software and services published in this website can include inaccuracies or errors, including errors in pricing. I Book Holiday do not guarantee the accuracy of and disclaim all liability for any errors or other inaccuracies relating to the information and description of the hotel, car and other travel products displayed on this website and most of the information is provided by the respective suppliers. Prices are not valid until purchased and in addition I Book Holiday expressly reserves the right to correct any pricing errors on our website and the reservations made under an incorrect price for any reason.

Under no circumstances shall I Book Holiday be Liable for any "Direct" or "Indirect" damages of whatsoever resulting from or arising out of or in connection with the use of, or inability to use this website and or the contents.

As a condition of your use of this website, you warrant to I Book Holiday that you will not use this website for any purpose that is unlawful or prohibited by these terms, conditions and notices. Although I Book Holiday may from time to time review discussions, postings and material on and linked to the website it is under no obligation to do so and assume any responsibility or liability arising from any error, defamation, libel, slander, omission, falsehood, obscenity, pornography, profanity, danger or inaccuracy contained in any information on the website. You are prohibited from

posting or transmitting any unlawful, threatening, defamatory, obscene, scandalous, inflammatory, pornographic, or profane material or any material that could constitute or encourage conduct that would be considered a criminal offense, give rise to civil liability, or otherwise violate any law. I Book Holiday will fully cooperate with any law enforcement authorities or court order requesting or directing I Book Holiday to disclose the identity of anyone posting any such information or materials.

Change and Cancellation Policy:

The terms and conditions imposed at the time of your purchase will determine the change and cancellation policy applicable to your purchase, including, but not limited to penalties which may apply. In addition you agree to the following clauses:

1. If a change or cancellation policy at the time of purchase request is not provided in the terms and conditions it implies that your purchase cannot be changed and is non-refundable in the event of a cancellation.
2. If the terms and conditions imposed at the time of your purchase request does not explicitly state a refundable amount or the criteria of calculation your purchase is non-refundable in the event of a cancellation.

The requests for change or cancellation of services purchased on this website can be carried out from the website as per the terms and conditions imposed at the time of your purchase and strictly depends on each supplier and varies for different suppliers and at different times of the year.

Refund Policy:

In the event of a cancellation, any payments to be refunded after the deduction of payments required to process the cancellation will be credited to the same payment card which was used to make the purchase within 20 working days thereafter and may take up to an additional 25 working days thereafter for the credited amount to appear on the payment card.

Card Types Accepted and Currency:

We accept payments online using Visa and MasterCard credit / debit card in AED (United Arab Emirate Dirhams).

Linked to Third Party Web Sites:

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