ELEVATE LABS TASK-3 PRESENTATION

Interactive Dashboard for Strategic Business Decisions

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Dashboard Objective & Core KPIs

Project Goal:

To analyze and visualize 2023 retail sales data to identify key performance trends and customer segments.

Key Performance Indicators (KPIs):

- 1. Total Amount: \$456,000
- 2. Total Units Sold: 2,514 Units
- 3. Total Transactions: 1,000 Transactions

Monthly Sales Trend: Peak Seasons & Growth

- <u>Finding 1 (Trend):</u> Sales show a clear seasonal pattern, with the highest growth occurring in the latter half of the year..
- <u>Finding 2 (Peak):</u> "May" was the top-performing month, indicating the critical nature of holiday/peak-season sales.
- <u>Business Implication:</u> Future resource allocation (inventory, staffing, marketing spend) must be front-loaded before the final quarter.

Product Dominance & Revenue Drivers

- <u>Top Performer:</u> "Electronics" is the undisputed leader, contributing roughly 34.41% of total revenue.
- <u>Underperformer:</u> "Beauty" is the undisputed leader, contributing roughly 31.47% of total revenue.
- <u>Insight:</u> The business is heavily reliant on the Electronics category; cross-selling strategies should be implemented to boost the sales of mid-tier categories.

Key Customer Segments: Age & Gender

• <u>Top Age Group:</u> The "43" Age group has the highest purchasing power and drives the most revenue.

• <u>Gender Distribution:</u> Sales are slightly Female-dominated, with Female customers contributing 51.06% of total sales.

• Actionable Insight: Launch targeted loyalty programs and promotions specifically aimed at the high-value of "43" age group segment.



SUMMARY

| AREA | PRIMARY FINDING SUMMARY |
|------------------|-------------------------------------------------------------------------------------------------------------------------|
| Time/Trend | Sales peak significantly in Q4, with May being the strongest month, indicating seasonal reliance |
| Products | Electronics is the leading revenue driver, while Beauty is the clear underperformer requiring attention. |
| Customers | The 36-45 age bracket is the most financially valuable segment, providing a clear target for retention efforts. |
| Dashboard Access | The full, interactive dashboard file (PBIX) and dataset (CSV) are available on GitHub for self-service analysis. |

THANK YOU