

Basics of Organizational Behavior

Organizational behavior is a field of study that investigates the impact that individuals, groups and structures have on behavior within an organization for the purpose of applying such knowledge towards improving an organization's effectiveness.

Knowledge item description	References
Beginner	
The Nature of Organisational Behaviour	[1.1]
The Nature and Context of Organisations	[1.2]
Competent	
Perception and Communication	[1.3]
Working in Groups and Teams	[1.4]
Organisation Strategy and Structure	[1.5]
Expert	
Work Motivation and Job Satisfaction	[1.6]
Managerial Behaviour and Effectiveness	[1.7]
The Role of the Manager	[1.8]
Organisational Performance and Effectiveness	[1.9]

References

#	Reference	Link
1.	Mullins, L.J. Management and Organisational Behaviour	TBD
1.1	The Nature of Organisational Behaviour	Chapter 1
1.2	The Nature and Context of Organisations	Chapter 2
1.3	Perception and Communication	Chapter 6
1.4	Working in Groups and Teams	Chapter 9
1.5	Organisation Strategy and Structure	Chapter 14
1.6	Work Motivation and Job Satisfaction	Chapter 7
1.7	Managerial Behaviour and Effectiveness	Chapter 12
1.8	The Role of the Manager	Chapter 11
1.9	Organisational Performance and Effectiveness	Chapter 20