# **Konstantin Tekin**

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#### **Skills & Technical Tools**

Languages: Javascript, Typescript, Dart, HTML, CSS

Technologies: ReactJS, NodeJS, Flutter, Git

#### **Experience**

## Technical Support | ManageGo

February 2023 - Current

- Handled a high volume of support tickets and customer inquiries, efficiently managing workload and prioritizing tasks based on urgency and impact
- Collaborated with cross-functional teams to identify and escalate critical issues, provide valuable feedback, and contribute to product improvements
- Demonstrated excellent communication skills, both written and verbal, by clearly explaining technical concepts to non-technical customers
- Successfully onboarded new clients to the company's system, ensuring a smooth transition and effective adoption of the platform

# Flutter Developer | Chekhub

July 2021 - August 2022

- Developed modular and robust widgets, enhancing the application's flexibility and maintainability
- Implemented the BloC (Business Logic Component) pattern for efficient state management, ensuring a clean separation of concerns and improving code readability
- Enhanced the application's offline capabilities by integrating a Hive database, providing a seamless user experience even in the absence of internet connectivity
- Successfully managed the deployment process of the application to the Google Play Store and Apple App Store, ensuring compliance with store guidelines and best practices

#### Education

## New York Institute of Technology | Old Westbury, NY

Graduated December 2020

Bachelor's Degree - Computer Science

**Coursework:** Data Structures & Algorithms, Software Engineering, Linear Algebra, Calculus II, Database Management, Network & Internet Security, Probability & Statistics

#### **Projects**

## Blackjack Game - ReactJS, Typescript

- Implemented game logic and user interactions using TypeScript, ensuring type safety and reducing potential runtime errors
- Utilized components and custom hooks to create a modular and reusable codebase
- Showcased strong problem-solving skills and attention to detail by successfully integrating game rules and win/loss conditions.