



Kondamuri Rajendra

Programmer Analyst

8074417869|kondamurirajendra@gmail.com|Chennai, Tamil Nadu, India

SUMMARY

Certified Pega CSA Developer with strong coding and debugging skills. Consistently delivers project objectives through clean, scalable, and efficient code. Collaborate effectively with team members using the ServiceNow (SNOW) platform. Demonstrated excellence in application troubleshooting and team-based problem-solving.

INTERNSHIP

Cognizant Technology Solutions, Chennai

Dec 2023 – April 2024

- Developed and maintained web applications using React.js, JavaScript, HTML5, and CSS3.
- Implemented backend solutions and RESTful APIs with Core Java, Spring Boot, and Spring MVC.
- Designed and optimized database schemas in MySQL, ensuring efficient data management.

WORK EXPERIENCE

Programmer Analyst, Cognizant Technology Solutions, Chennai

Aug 2024 - Present

- Results-oriented Pega Developer with 1 year of experience in **designing, developing, and implementing** Pega applications. Proven ability to translate business requirements into efficient and scalable solutions.
- Analyzed user feedback and usage data to identify areas for improvement, leading to targeted enhancements that increased customer satisfaction.
- Collaborated with cross-functional teams to gather requirements and deliver solutions.

EDUCATION

B-Tech in Computer Science and Engineering –Madanapalle Institute of Technology & Science

NOV 2020 – Jun 2023

CERTIFICATIONS

Pega Certified System Architect (PCSA)

Jan 2025

PROJECTS

Pega Developer, SCF (Supply chain Finance)

Dec 2024 – June 2025

- Proactively working on Incidents/Problem Tickets before the escalation.
- Designed and configured Pega applications, ensuring scalability and maintainability. Managed Resolved incidents with proper resolution notes, monitored environment health issues.
- Interacted with clients to understand client needs, translating business requirements into technical specifications.
- Monitored application audit related documents & application performance as per standards.

Cafe management Application | Java, Spring Boot, MySQL, Spring MVC, Hibernate, Eclipse

Mar 2024 – April 2025

- Built a car rental app with Spring Boot, Spring MVC, Hibernate, and MySQL.
- Created dynamic, responsive UIs with JavaScript, HTML, CSS, and JSP.
- Integrated various system components for seamless frontend-backend communication.

SKILLS

| | |
|------------------------------|---|
| Debugging | : Extensive debugging skills in PRPC using TRACER and Clipboard |
| Case Management | : Case Types, Assignments, Stages, Steps |
| Problem Solving | : Bug Fixing, Incident Management |
| Tools | : Service Now |
| Programming Languages | : Java, HTML/ CSS, SQL(MSQL), JavaScript |

GOOD KNOWLEDGE OF

- Flow, Flow Actions
- Data Models, Data Transforms, Activities, Validation Rules, Decision Rules
- Data Pages, Report Definitions, UI, Sections, Layouts
- Java Opps concepts, Java 8 features and Spring boot