

HELP

1. Forget password or security questions?

You can reset your password (must be at least six characters long) and security questions by email us using your initial email.

2. Account be blocked?

After login, you need to answer a security question from three security questions.

If you do not answer to the first security question, the second and third questions should be displayed in random order. If you does not answer to any of the three security questions correctly, your account will be blocked.

You can deblock your account by email us using your initial email.

3. Enable or disable cookies?

-In Chrome

1. On your computer, open Chrome.
2. At the top right, click More Moreand then Settings.
3. At the bottom, click Advanced. Under "Privacy and security," click Content settings.
4. Click Cookies.
5. From here, you can:

Turn on cookies: Next to "Blocked," turn on the switch.

Turn off cookies: Turn off Allow sites to save and read cookie data.

-In other browsers

For instructions, check the support website for your browser.

Why cookies are helpful?

Cookies are files created by sites you visit. They make your online experience easier by saving browsing information. With cookies, sites can:

1. Keep you signed in
2. Remember your site preferences
3. Give you locally relevant content