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# Konner Pierce

## Education

B.S., Games, Interactive Media & Mobile Technology(2021 - 2025)

*Boise State University, Boise, ID*

H.S.D., (2017 - 2021)

*Sandpoint High School, Sandpoint, ID*

## Experience

GIMM Teacher Assistant and Peer Mentor(August 2022 - Present)

*College of Innovation + Design at Boise State University, Boise, ID*

- Assisted students in labs with learning Unity, programming in C#, troubleshooting, Augmented Reality design, and general game design
- Assisted inside of GIMM 110 class with weekly lesson plans
- Gave tours and project demos to visiting schools and prospective students
- Taught small lessons on tools like Unity and GitHub

Computer Sales Associate(July 2022 - Present)

*Best Buy, Boise, ID*

- Helped drive a positive customer experience by building relationships, exhibiting empathy, and providing solutions to their needs
- Applied a high level of product knowledge and expertise through ongoing learning to enable an excellent customer shopping experience.
- Engaged customers using specialized Best Buy certifications and selling skills, to complete sales, drive profitable growth and achieve team/individual goals

Technology Sales Associate(March 2022 - July 2022)

*Staples, Boise, ID*

- Provided sales support to new or existing clients to help upgrade software and hardware
- Provided tech support over the phone or on-site
- Repaired software (Windows and Mac) related issues
- Identified virus' and malware and remove them
- Built client relations through knowledge of product, services, and honesty

Lot Attendant(June 2018 - August 2021)

*Pierce Auto Center, Sagle, ID*

- Managed the lot arrangement and delivery of cars
- Detailed cars and transported cars to other lots
- Organized, fueled, and performed minor repairs on inventory
- Provided general IT support for network and computer infrastructure

## **Projects**

Available through my portfolio website <https://papadaplus.github.io/>

## **References**

Available upon request