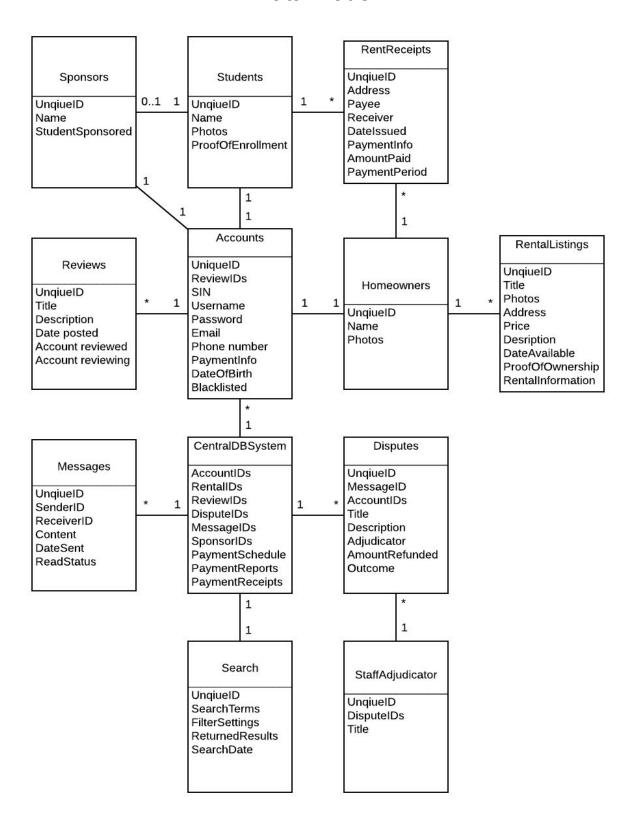
# Sinking Ship Development Studios

Submitted to: Decima Technologies

2018-11-11

# **Data Model**



# **Function Points Calculations**

# Input Business Use Cases = 63 Function points

- BUC 1: Create a homeowner account
  - Classes Referenced = 3
  - Attributes = 13
  - 6 Function points
- BUC 2: Create a student account
  - Classes Referenced = 3
  - Attributes = 15
  - 6 Function points
- BUC 3: Create a new rental listing
  - Classes Referenced = 3
  - Attributes = 11
  - 6 Function points
- BUC 5: Rent Payment
  - Classes referenced = 4
  - Attributes = 9
  - Function points = 6
- BUC 8: Student completes apartment review
  - Classes referenced = 5
  - Attributes = 9
  - Function points = 6
- BUC 9: Student complete roommate review
  - Classes referenced = 4
  - Attributes = 10
  - Function points = 6
- BUC 10: Homeowner writes student review
  - Classes referenced = 5
  - Attributes = 9
  - Function points = 6
- BUC 11: Complaint or Dispute submitted
  - Classes referenced = 6
  - Attributes = 18
  - Function points = 6
- BUC 14: Adding sponsor to student account
  - Classes referenced = 5
  - Attributes = 7
  - Function points = 6
- BUC 16: Student rents a room from a homeowner
  - Classes referenced = 7
  - o Attributes = 25
  - Function points = 6

- BUC 17: Blacklist user
  - Classes referenced = 2
  - Attributes = 3
  - Function points = 3

## **Output Business Use Cases = 26 Function points**

- BUC 4: Display search results
  - Classes referenced = 3
  - Attributes = 7
  - Function points = 5
- BUC 12: Monthly Report
  - Classes referenced = 4
  - Attributes = 12
  - Function points = 7
- BUC 13: Annual Report
  - Classes referenced = 4
  - Attributes = 12
  - Function points = 7
- BUC 15: Student views rental location on Google maps
  - Classes referenced = 6
  - o Attributes = 6
  - o Function points = 7

# **Time-Triggered Business Use Cases = 10 Function points**

- BUC 6: Pre-authorized payment setup
  - Classes referenced = 4
  - Attributes = 4
  - Function points = 4
- BUC 7: Automated Rent Payment
  - Classes referenced = 5
  - Attributes = 12
  - Function points = 6

# **Internally Stored Data = 66 Function points**

- Accounts
  - 3 Record Elements
  - 21 Attributes
  - o 10 Function points
- Rent Receipts
  - 1 Record Element
  - 8 Attributes
  - o 7 Function points

- Rental Listings
  - o 1 Record Element
  - 9 Attributes
    - 7 Function points
- Reviews
- o 1 Record Element
- 10 Attributes
- 7 Function points
- Central Database System
  - 1 Record Element
  - 9 Attributes
  - 7 Function points
- Messages
  - 1 Record Element
  - o 6 Attributes
  - 7 Function points
- Search
- o 1 Record Element
- 5 Attributes
- o 7 Function points
- Disputes
  - o 1 Record Element
  - o 8 Attributes
  - 7 Function points
- Staff Adjudicator
  - o 1 Record Element
  - 3 Attributes
  - o 7 Function points

# **Externally Stored Data = 0 Function points**

### **Staff month estimate = 12.367 Staff months**

Effort = (function points / 150) \* function points 0.4

Input =  $(63 / 150) * 63^{0.4} =$  2.203 staff months Output =  $(26 / 150) * 26^{0.4} =$  0.638 staff months Time =  $(10 / 150) * 10^{0.4} =$  1.675 staff months Internal =  $(66 / 150) * 66^{0.4} =$  2.351 staff months External =  $(0 / 150) * 0^{0.4} =$  0 staff months

Total = 2.303 + 0.638 + 1.675 + 2.351 = 12.367 staff months

# **Scenarios**

Business Use Case Name: Create a Homeowner account

**BUC #:** 1

**Trigger:** Homeowner information

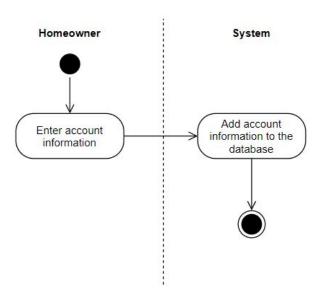
Pre-Condition: A Homeowner has chosen to create a new account

Active Stakeholders: Homeowner (trigger), database

1. Enter required account details

2. Account information is added to the database

**Outcome:** Homeowner now has a homeowner account, and is able to login and access the full website.



#### **User Story #1**

**Description:** As a homeowner I want to create an account for this service.

Rationale: I want to list my apartment/house.

Source: Discussion about BUC 1

Fit Criterion: The user provides valid information for their email address, phone number, and

address. The account is successfully created.

**Dependencies:** email address, phone number, address

Business Use Case Name: Create a student account

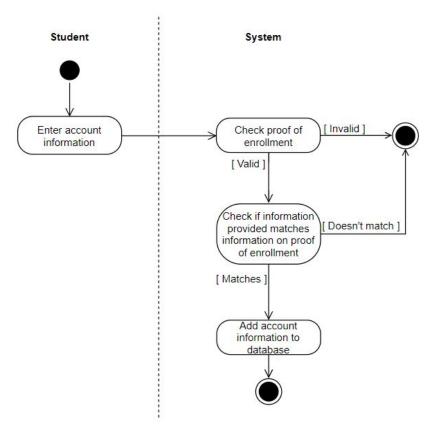
**BUC #**: 2

**Trigger:** Student account information, proof of enrollment **Pre-condition:** A student has chosen to create a new account

Active Stakeholders: student (trigger), database

- 1. Enter required account details, including proof of enrollment and other student information
- 2. Check that the information provided is valid
  - 2.1 Proof of enrollment must be current
  - 2.2 Provided information must match information on the proof of enrollment
- 3. Account information is added to the database

**Outcome:** The student now has a student account, and is able to login and access the full website.



#### **User Story #2**

**Description:** As a student I want to create an account for this service.

Rationale: I want to rent an apartment/house.

Source: Discussion about BUC 2

**Fit Criterion:** The user provides valid information for their email address, phone number,

address, and proof of enrollment. The account is successfully created.

**Dependencies:** email address, phone number, address, proof of enrollment.

Business Use Case Name: Create a new rental listing

**BUC #**: 3

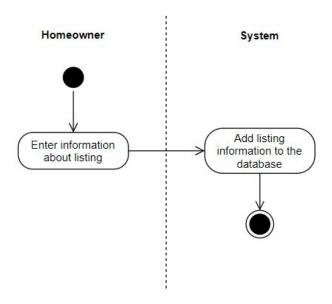
**Trigger:** Rental information

Pre-condition: Homeowner making the listing already has an account

Active Stakeholders: homeowner (trigger), database

- 1. Required information is entered about the new listing
- 2. Listing information is added to database

**Outcome:** The listing is displayed as an available place to rent and shows up on the search page.



#### **User Story #3**

**Description:** As a homeowner I want to be able to list my apartment for students to be able to

rent.

Rationale: I want students to pay rent to live in my house or apartment.

Source: Discussion about BUC 3

**Fit Criterion:** The apartment listing is successfully added in the system.

**Dependencies:** Listing information

Business Use Case Name: Display search results

**BUC #: 4** 

**Trigger:** Students search inquiry

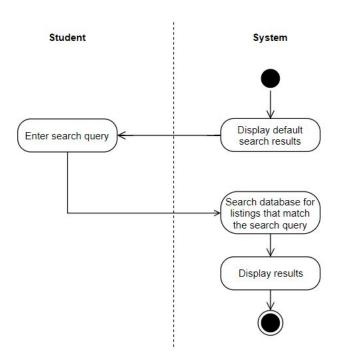
Pre-condition: User performing search has an account

Active Stakeholders: Student, homeowner

1. Display default search results - most recently posted listings first

- 2. Student enters search query, including optional filter search choices
- 3. Search database for listings that fulfill search requirements
- 4. Display relevant listings

**Outcome:** The student who performed the search can now see the listings that are relevant to what they want, and can choose different listings to look at from this page.



#### **User Story #4**

**Description:** As a student I want to to find an apartment to rent.

**Rationale:** I need a place to live. **Source:** Discussion about BUC 4

Fit Criterion: The results are returned by the system database for the given filters. They are

then shown to the user in a readable format.

Dependencies: None

Supporting Materials: Search filters

Business Use Case Name: Rent Payment

**BUC #:** 5

**Trigger:** Beginning of a new month

**Pre-condition:** Student is currently renting from a homeowner

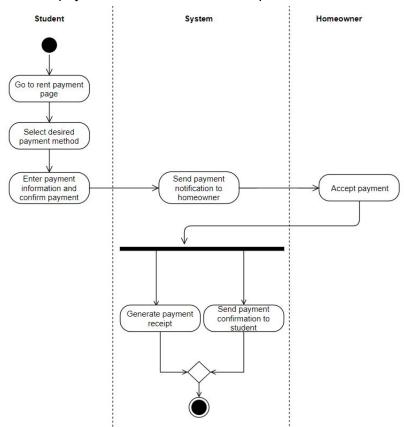
Active Stakeholders: Student, homeowner

1. Open payment page

2. Select desired payment method

- 3. Enter payment information and confirm payment
- 4. Homeowner receives a notice that payment has been sent
- 5. Homeowner accepts the payment
- 6. Send confirmation to the student that their payment has been received
- 7. Generate a receipt and send it to the student

Outcome: Required rent payment for that month is now paid



#### **User Story #5**

**Description:** As a student and a student I need to be able to pay my rent. **Rationale:** I need to pay rent to avoid having a dispute filed against me.

Source: Discussion about BUC 5

Fit Criterion: The payment system tells us that payment has successfully been received. The

system tells the user that their payment has been accepted.

**Dependencies:** Student needs to be actively renting a listing, payment information.

Business Use Case Name: Pre-authorized payment setup

**BUC#**: 6

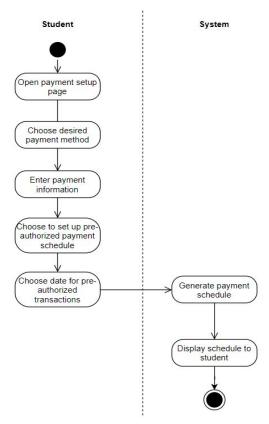
**Trigger:** Student decides to set up this feature offered by the system

**Pre-condition:** Student is currently renting from a homeowner **Active Stakeholders:** Student (trigger), Associated Bank

1. Open payment page

- 2. Select desired payment method
- 3. Enter payment information
- 4. Choose to set up a pre-authorized payment schedule
- 5. Choose date for pre-authorized payments to go through
- 6. Generate payment schedule and display it to the student

**Outcome:** Pre-Authorized Payment Set up complete. Students rent is now automatically paid based off payment schedule.



#### **User Story #6**

**Description:** As a student I want to be able to set up a pre-authorized payment to automatically pay rent each month.

**Rationale:** I want the ease-of-use associated with not having to log in to the system each month to manually pay rent.

Source: Discussion about BUC 6

**Fit Criterion:** The pre-authorized payment is approved by the user's bank.

**Dependencies:** Bank account. **Supporting Materials:** None

Business Use Case Name: Automated Rent Payment

**BUC #:** 7

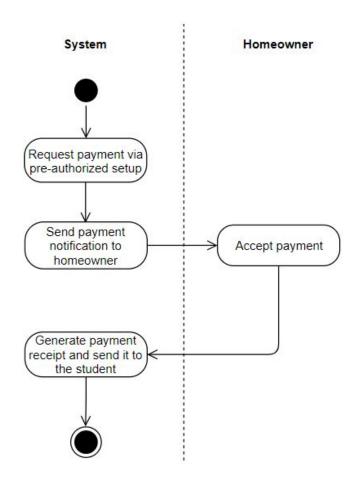
**Trigger:** Time triggered, (When the beginning of a new month starts)

Pre-condition: Must have pre - authorized payments set up

Active Stakeholders: Student, Associated Bank

- 1. Students bank information is saved to system
- 2. Bank automatically submits Students payment for rent when scheduled time is reached
- 3. Payment receipt confirmation sent via email to both Student and homeowner

Outcome: Students rent is now paid for using pre-authorized payment



#### **User Story #7**

**Description:** An automated pre-authorized payment is processed by our system.

**Source:** Discussion about BUC 7

**Fit Criterion:** The pre-authorized payment is approved by the users bank.

**Dependencies:** BUC 6, having a pre-authorized payment set-up

Business Use Case Name: Student completes apartment review

**BUC #:** 8

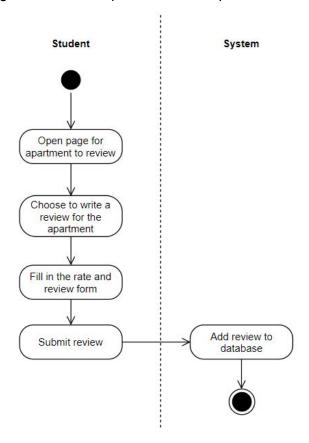
**Trigger:** Student chooses to review apartment

Pre-condition: Student has lived in apartment being reviewed

Active Stakeholders: Student (trigger), homeowner

- 1. Student chooses apartment to rate and review
- 2. Rating is selected by student
- 3. Student includes review of apartment to help explain chosen rating
- 4. Rating and review are added to database

**Outcome:** Student rating and review of apartment is now posted on the apartment's page.



#### **User Story #8**

**Description:** As a student I would like to be able to rate and review my apartment.

Rationale: Giving feedback on apartment

Source: Discussion about BUC 8

Fit Criterion: Review is successfully added to listing page.

**Dependencies:** Review details. **Supporting Materials:** None

Business Use Case Name: Student completes roommate review

**BUC #:** 9

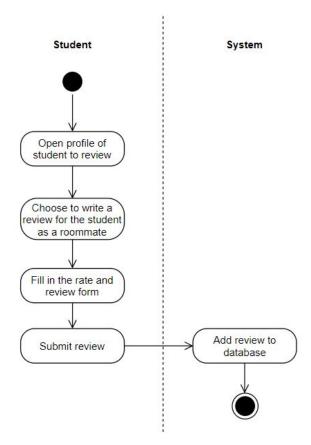
**Trigger:** Student chooses to review roommate

**Pre-condition:** Student has to have lived with roommate before

Active Stakeholders: Student (trigger), roommate

- 1. Student chooses roommate to rate and review
- 2. Student rates and writes review for roommate
- 3. Review is saved to database and posted to roommate profile

**Outcome:** Student rating and review of roommate is posted on roommates profile and added to the systems database.



**User Story #9** 

**Description:** As a student I would like to be able to rate and review my roommates.

Rationale: Giving feedback

Source: Discussion about BUC 9

Fit Criterion: Review is successfully added to roommate profile.

**Dependencies:** Review description.

Business Use Case Name: Homeowner writes student review

**BUC #: 10** 

**Trigger:** Homeowners chooses to review student

**Pre-condition:** Individual being reviewed must be a student.

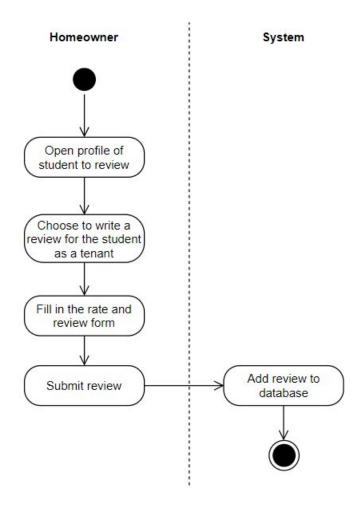
Active Stakeholders: Homeowner(trigger), student

1. Homeowner selects student to review

2. Homeowner writes and submits review

3. Review is added to the database

**Outcome:** The Homeowners review is posted to the students profile.



#### **User Story #10**

**Description:** As a homeowner I would like to be able to write reviews about students that are

renting from me.

Rationale: Giving feedback on students that are renting

**Source:** Discussion about BUC 10

Fit Criterion: Review is successfully added to student profile.

**Dependencies:** Student is renting from landlord, review description.

Business Use Case Name: Complaint or Dispute submitted

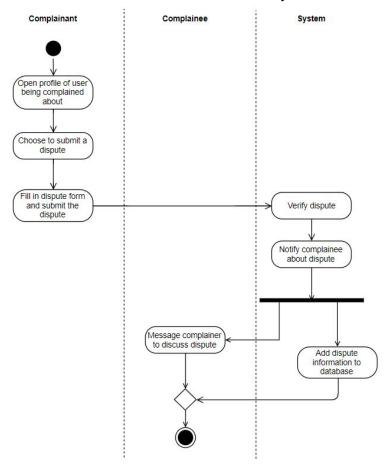
**BUC #: 11** 

**Trigger:** Student or homeowner is bothered by something resulting in a complaint being filed **Pre-condition:** To file a complaint or dispute, you must be either a student or homeowner of an apartment.

Active Stakeholders: Student or homeowner(trigger),

- 1. Student or homeowner opens page of individual being complained about
- 2. User chooses to make a dispute against the chosen user
- 3. Dispute is written and submitted
- 4. Dispute is verified by someone working for the company
- 5. Both parties involved in the dispute contact each other through the messaging system

Outcome: A complaint has be filed and will be stored in the systems database.



#### **User Story #11**

**Description:** As a student or homeowner I want to submit a dispute. **Rationale:** I have a dispute to file upon a homeowner or student.

Source: Discussion about BUC 11

Fit Criterion: Dispute is successfully filed in our system.

**Dependencies:** Dispute information.

Business Use Case Name: Monthly Report

**BUC #:** 12

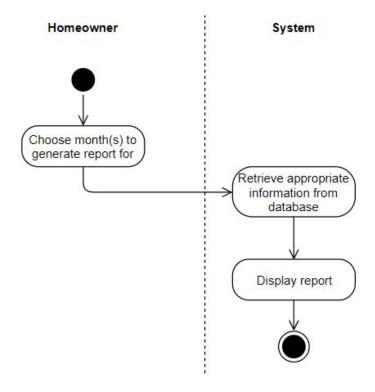
**Trigger:** Homeowner requests a report

**Pre-condition:** Homeowner chooses to receive monthly report before the month ends.

Active Stakeholders: Homeowner, Developers

- 1. Homeowner chooses the month(s) they want a report for
- 2. Retrieve information from database
- 3. Generate report using retrieved information
- 4. Display report

Outcome: A detailed report is sent displayed to the homeowner showing the details



#### **User Story #12**

**Description:** As a student or homeowner I would like to receive a report on monthly payments

on a specific date each month.

**Rationale:** I want to keep a history of payments.

**Source:** Discussion about BUC 12

**Fit Criterion:** Report is generated and sent successfully.

**Dependencies:** User must be a student renting a house or a landlord renting out their house.

Business Use Case Name: Annual Report

**BUC #:** 13

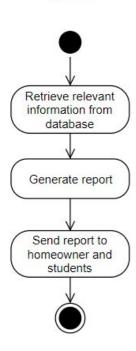
**Trigger:** Occurs at the end of the year

**Pre-condition:** Must be a Homeowner or student to receive **Active Stakeholders:** Developers, Homeowner, Student

- 1. Information is fetched from the database at the end of the term
- 2. End of term report is automatically generated
- 3. Report sent to Homeowner and Student

**Outcome:** Report is sent to Homeowner and Students at the end of the term.

#### System



#### **User Story #13**

**Description:** As a homeowner I would like to receive a annual report on all payments made by students.

**Source:** Discussion about BUC 13

Fit Criterion: Report is generated and sent successfully.

**Dependencies:** User must be a landlord renting out their house to students.

Business Use Case Name: Adding Sponsor to student account

**BUC #**: 14

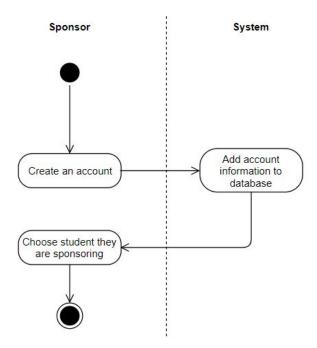
**Trigger:** Student has sponsor to rent for them

**Pre-condition:** Students must be living in an apartment

Active Stakeholders: Student (trigger), Sponsor

- 1. A new account is created for the sponsor
- 2. Sponsor information is collected
- 3. Sponsor indicates which student they are sponsoring.

**Outcome:** Sponsor is now added to the students account and sponsor pays rent on students behalf.



### User Story #14

**Description:** As a student I would like to add a sponsor to my account to help me pay my rent.

Rationale: I cannot afford rent on my own.

Source: Discussion about BUC 14

**Fit Criterion:** Sponsor is linked to student account as a payer.

Dependencies: None

Business Use Case Name: Student views rental location on Google Maps

**BUC #:** 15

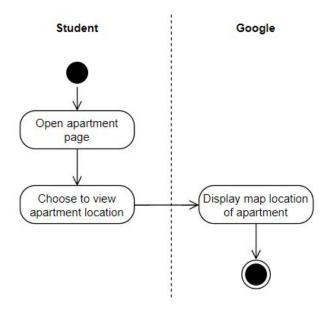
**Trigger:** Student activates google maps location feature **Pre-condition:** Student must have an account on the system

Active Stakeholders: Student (trigger),

1. Student opens the page of a rental listing

- 2. Student selects option to view the location in Google Maps
- 3. Google Maps is opened and location is displayed

Outcome: Location of rental listing is open in Google Maps for student to look at.



#### **User Story #15**

**Description:** As a student I would like to be able to see the location of the apartment or house that I looking to rent.

**Rationale:** I want to make sure that the house is in a location that I like.

**Source:** Discussion about BUC 15

Fit Criterion: Map is displayed to user with the correct location of said apartment or house.

**Dependencies:** None

Supporting Materials: Apartment/house listing

Business Use Case: Student rents room

**BUC#**: 16

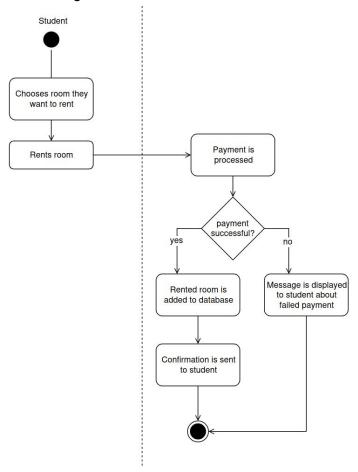
**Trigger:** Student decides to rent room from homeowner **Pre-condition:** Student must have an account on the system

Active Stakeholders: Student (trigger), Homeowner

1. Student searches for apartment to rent

- 2. Student decides which apartment they would like to rent
- 3. Decision is made between student and homeowner to let student rent room
- 4. Payment is made

Outcome: Student is now renting room from Homeowner



### **User Story #16**

**Description:** As a student I would like to be able to rent a room in an apartment.

Rationale: I like the apartment and would like to live there.

**Source:** Discussion about BUC 16

Fit Criterion: Room is rented and confirmation has been successfully sent to student.

**Dependencies:** Payment information

Supporting Materials: Apartment/house listing

Business Use Case: Blacklist user

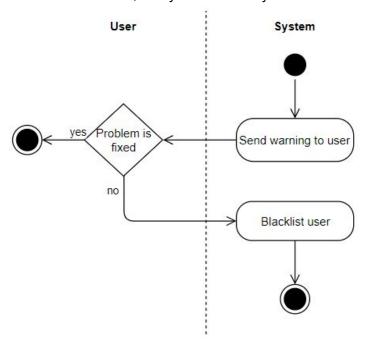
**BUC #: 17** 

**Trigger:** Multiple disputes have been filed against the user

**Pre-condition:** User must have an account **Active Stakeholders:** User being blacklisted

- 1. User receives a warning that they will be blacklisted
- 2. User is given a period of time to fix the problem
- 3. Blacklist user if problem has not been fixed

A3.1 If problem has been fixed, notify user that they will not be blacklisted



#### **User Story #17**

**Description:** As a homeowner I have been blacklisted from creating listings or as a student I have been blacklisted from renting from homeowners.

Rationale: Multiple disputes have been filed against me and I have failed to respond

accordingly.

**Source:** Discussion about BUC 17

**Fit Criterion:** User cannot use the system any longer. **Dependencies:** Multiple disputes filed against user.