

Telephone talk board game



Finish!	22 Unfortunately, you noted the customer's email address incorrectly. Miss a turn.	21 <i>Make a sentence.</i> getting / me / for / back / you / to / thank	20 <i>Complete the sentence.</i> Should I ask him to _____ your call? ↑
	17 <i>Complete the sentence.</i> I'll _____ you _____ to him.	18 Great! A phone call to you has turned a customer with a problem into a happy customer. Move to square 20.	19 The person you called has put you on hold. Miss a turn.
16 You forgot to ask for the caller's telephone number so your boss can call him back. Go back to square 13.	15 <i>What this in English?</i> Ich gebe Frau Schröder Bescheid, dass Sie angerufen haben.	14 It's time to change jobs. Swap places with your partner.	13 Come up with two phrases for asking a caller to wait.
12 <i>Complete the sentence.</i> The _____ for Germany is 0049.	11 <i>Complete the sentence.</i> Thanks for _____ my call.	10 <i>Make a question.</i> her / you / get / can / to / I / back / call	9 <i>Complete the sentence.</i> What telephone number _____ on?
8 Oh dear! You disconnected the caller. Miss a turn.	7 <i>Make a sentence.</i> if / you / see / connect / I'll / can / I	6 <i>Complete the sentence.</i> I think it's best if we meet in person. Can we _____ an _?	5 You were really helpful and quickly put the caller through to the right person. Move ahead to square 8.
Start	4 <i>Complete the sentence.</i> I'm _____ Ms Crawford's _____ is busy.	3 <i>Find a phrase to complete the sentence.</i> _____ for you to speak to would be Silke Niemann.	2 Come up with two phrases for offering to take a message.
	1 <i>What's this in English?</i> Können Sie mir bitte Ihren Nachnamen buchstabieren?		

