



2.0

HEALTHCARE PROVIDERS

2.1 CLIENT IDENTIFICATION AND REGISTRATION

- 2.1.1 Verify client unique identity
- 2.1.2 Enrol client for health services/clinical care plan

2.2 CLIENT HEALTH RECORDS

- 2.2.1 Longitudinal tracking of clients' health status and services
- 2.2.2 Manage client's structured clinical records
- 2.2.3 Manage client's unstructured clinical records
- 2.2.4 Routine health indicator data collection and management

2.3 HEALTHCARE PROVIDER DECISION SUPPORT

- 2.3.1 Provide prompts and alerts based according to protocol
- 2.3.2 Provide checklist according to protocol
- 2.3.3 Screen clients by risk or other health status

2.4 TELEMEDICINE

- 2.4.1 Consultations between remote client and healthcare provider
- 2.4.2 Remote monitoring of client health or diagnostic data by healthcare provider
- 2.4.3 Transmission of medical data to healthcare provider
- 2.4.4 Consultations for case management between healthcare provider(s)

2.5 HEALTHCARE PROVIDER COMMUNICATION

- 2.5.1 Communication from healthcare provider(s) to supervisor
- 2.5.2 Communication and performance feedback to healthcare provider(s)
- 2.5.3 Transmit routine news and workflow notifications to healthcare provider(s)
- 2.5.4 Transmit non-routine health event alerts to healthcare provider(s)
- 2.5.5 Peer group for healthcare providers

2.6 REFERRAL COORDINATION

- 2.6.1 Coordinate emergency response and transport
- 2.6.2 Manage referrals between points of service within health sector
- 2.6.3 Manage referrals between health and other sectors

2.7 HEALTH WORKER ACTIVITY PLANNING AND SCHEDULING

- 2.7.1 Identify client(s) in need of services
- 2.7.2 Schedule healthcare provider's activities

2.8 HEALTHCARE PROVIDER TRAINING

- 2.8.1 Provide training content to healthcare provider(s)
- 2.8.2 Assess capacity of healthcare provider(s)

2.9 PRESCRIPTION AND MEDICATION MANAGEMENT

- 2.9.1 Transmit or track prescription orders
- 2.9.2 Track client's medication consumption
- 2.9.3 Report adverse drug events

2.10 LABORATORY AND DIAGNOSTICS IMAGING MANAGEMENT

- 2.10.1 Transmit diagnostic result to healthcare provider
- 2.10.2 Transmit and track diagnostic orders
- 2.10.3 Capture diagnostic results from digital devices
- 2.10.4 Track biological specimens