1st Sheet

Other

Q Location

Berlin, Germany

Buenos Aires, Argentina

Geneva, Switzerland

Boston, USA

Number of Calls

2k

Number of customers

570

Average call satisfaction

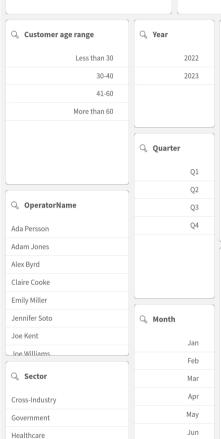
0.50

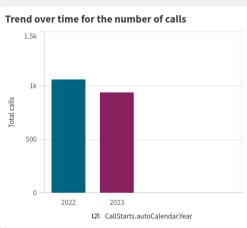
Average call duration

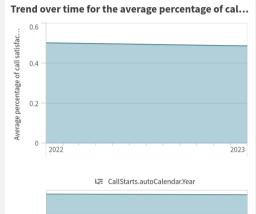
0.90

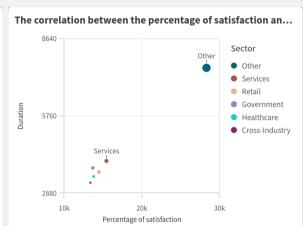
Number of customers in Europe

528.00

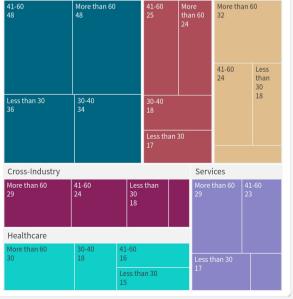








The composition of customers based on sector Other Retail Government



Number of calls, average call satisfaction and average call duration

Country	Q	City	Q	Number of Calls	Average call satisfaction	Average call duration
Totals				1993	0.50	0.00900
Sweden		Stockholm		232	0.55	0.00942
USA		Boston		228	0.52	0.00938
United Kingdom		Manchester		247	0.52	0.00938
Portugal		Lisbon		223	0.50	0.00932
Germany B		Berlin		206	0.45	0.00924
rgentina Buenos Aires		238	0.48	0.00876		
USA	SA San Francisco		217	0.47	0.00865	
ltalv Rome				200	0.47	0.00844

The composition of customers based on age ranges

