#### Report

Sections required in your report:

- Main objective of the analysis that also specifies whether your model will be focused on clustering or dimensionality reduction and the benefits that your analysis brings to the business or stakeholders of this data.
- Brief description of the data set you chose, a summary of its attributes, and an outline of what you are trying to accomplish with this analysis.
- Brief summary of data exploration and actions taken for data cleaning orfeature engineering.
- Summary of training at least three variations of the unsupervised model you selected. For example, you can use different clustering techniques or different hyperparameters.
- A paragraph explaining which of your Unsupervised Learning models you recommend as a final model that best fits your needs in terms.
- Summary Key Findings and Insights, which walks your reader through the main findings of your modeling exercise.
- Suggestions for next steps in analyzing this data, which may include suggesting revisiting this model or adding specific data features to achieve a better model.

# 1) Main objective of the analysis that also specifies whether your model will be focused on clustering or dimensionality reduction and the benefits that your analysis brings to the business or stakeholders of this data.

In case of clustering, which is a branch of unsupervised learning, the main goal is to derive unseen structures from the data.

Hence to above, the goal of my analysis was to provide the best possible interpretation of what kind of clients we are dealing with.

If we know little about our clients or if we are looking after some less obvious subgroups of our clients then clustering can prove useful in deriving proper understanding of clients characteristics.

Above may help in planning more effective sales campaigns due to smarter targeting.

For the sake of visualization I will use PCA to get three components for 3-D scatter plot.

## 2) Brief description of the data set you chose, a summary of its attributes, and an outline of what you are trying to accomplish with this analysis.

The CC GENERAL data set used here in the analysis comes from Kaggle:

https://www.kaggle.com/arjunbhasin2013/ccdata

The Dataset describes behavior of 8950 active credit card holders during last 6 months.

Each row shows eighteen behavioral variables of single customer.

In [109...

credit\_cards.info()

```
Index: 8950 entries, C10001 to C19190
Data columns (total 18 columns):
                   Column
                                                                                                                                                             Non-Null Count Dtype
                   -----
                                                                                                                                                               -----
                                                                                                                                                             8950 non-null float64
   0
                   BALANCE
                   BALANCE FREQUENCY
                                                                                                                                                             8950 non-null float64
   1
                                                                                                                                                             8950 non-null float64
   2
                   PURCHASES
                  ONEOFF_PURCHASES
INSTALLMENTS_PURCHASES
                  ONEOFF_PURCHASES

INSTALLMENTS_PURCHASES

CASH_ADVANCE

PURCHASES_FREQUENCY

ONEOFF_PURCHASES_FREQUENCY

ONEOFF_PURCHASES_FREQUENCY

PURCHASES_INSTALLMENTS_FREQUENCY

PURCHASES_INSTALLMENTS_FREQUENCY

SOLUTION ADVANCE_FREQUENCY

SOLUTION ADVANCE_FREQUENC
                                                                                                                                                       8950 non-null float64
   4
   5
   6
   7
   8
                  CASH_ADVANCE_FREQUENCY 8950 non-null float64
CASH_ADVANCE_TRX 8950 non-null float64
PURCHASES_TRX 8950 non-null float64
   9
   10 CASH ADVANCE TRX
                                                                                                                                                            8950 non-null float64
   11 PURCHASES_TRX
                                                                                                                                                            8950 non-null float64
   12 CREDIT_LIMIT
                                                                                                                                                          8950 non-null float64
8950 non-null float64
8950 non-null float64
8950 non-null float64
   13 PAYMENTS
   14 MINIMUM PAYMENTS
   15 PRC FULL PAYMENT
   16 TENURE
                                                                                                                                                             8950 non-null int32
   17 cluster
dtypes: float64(17), int32(1)
memory usage: 1.6+ MB
```

More details on GitHub

### 3) Brief summary of data exploration and actions taken for data cleaning or feature engineering.

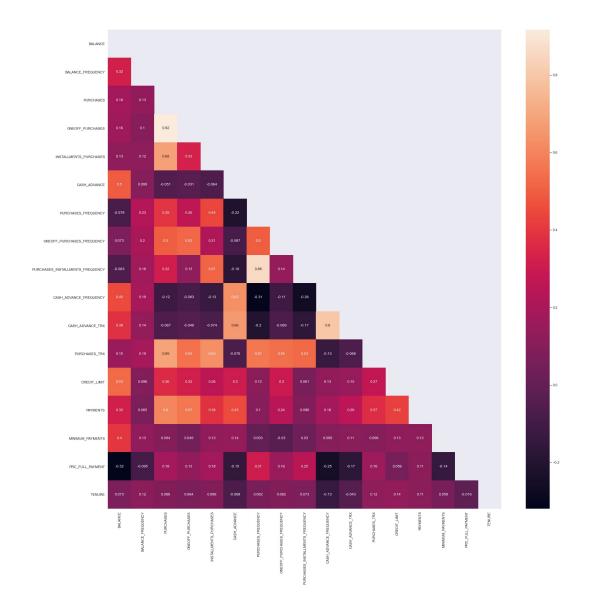
The EDA process involved:

- changing data types of variables from integers to floats
- dealing with NULL values:
  - There were only two variables with missing values:
    - "MINIMUM\_PAYMENTS" had 313 missings values
    - "CREDIT\_LIMIT" had one missing value
  - Both variables were filled with each variable's median
- checking and assessing strength of correlation between variable
  - eventually fives variables were kept to retrain clustering algorithms variables with medium and weak correlations between each other were left:
    - "BALANCE"
    - "PURCHASES"
    - "ONEOFF\_PURCHASES\_FREQUENCY"
    - "CASH\_ADVANCE\_FREQUENCY"
    - "CREDIT\_LIMIT"
- variables were normalized with a use of numpy's log1p()
- varaibles were standarized with a use of sklearn's MinMaxScaler()

More details on GitHub

#### **NULL** values:

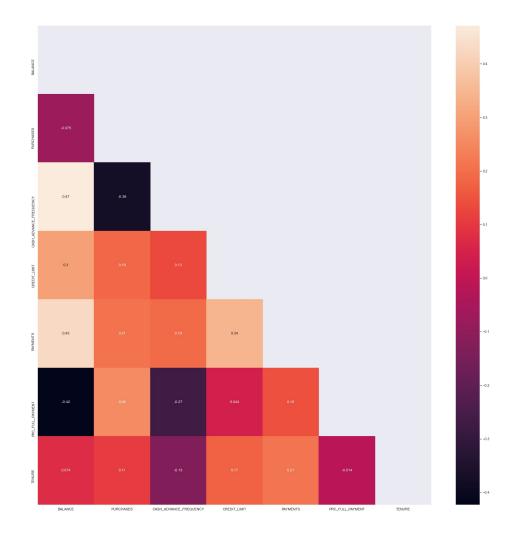
```
credit cards[credit cards.select dtypes(include=['int64', "uint8"]).columns] = credit c
          credit cards.info()
         <class 'pandas.core.frame.DataFrame'>
         Index: 8950 entries, C10001 to C19190
         Data columns (total 17 columns):
          #
              Column
                                                 Non-Null Count Dtype
          ---
                                                 -----
                                                                ----
          0
              BALANCE
                                                 8950 non-null
                                                                 float64
          1
              BALANCE FREQUENCY
                                                 8950 non-null
                                                                 float64
                                                                 float64
          2
                                                 8950 non-null
              PURCHASES
          3
              ONEOFF PURCHASES
                                                 8950 non-null
                                                                 float64
              INSTALLMENTS_PURCHASES
          4
                                                 8950 non-null
                                                                 float64
          5
              CASH ADVANCE
                                                 8950 non-null
                                                                 float64
          6
                                                                 float64
              PURCHASES FREQUENCY
                                                 8950 non-null
          7
                                                                 float64
              ONEOFF PURCHASES FREQUENCY
                                                 8950 non-null
          8
              PURCHASES_INSTALLMENTS_FREQUENCY 8950 non-null
                                                                 float64
          9
              CASH_ADVANCE_FREQUENCY
                                                 8950 non-null
                                                                 float64
          10 CASH_ADVANCE_TRX
                                                                 float64
                                                 8950 non-null
          11 PURCHASES TRX
                                                 8950 non-null
                                                                 float64
          12 CREDIT_LIMIT
                                                                 float64
                                                 8949 non-null
          13 PAYMENTS
                                                 8950 non-null
                                                                 float64
                                                                 float64
          14 MINIMUM PAYMENTS
                                                 8637 non-null
          15 PRC FULL PAYMENT
                                                 8950 non-null
                                                                 float64
          16 TENURE
                                                 8950 non-null
                                                                 float64
         dtypes: float64(17)
         memory usage: 1.2+ MB
In [111...
          missing data count = pd.DataFrame(credit cards.isnull().sum().sort values(ascending=Fal
          missing_data_count.T
Out[111...
            MINIMUM_PAYMENTS CREDIT_LIMIT TENURE PURCHASES_FREQUENCY BALANCE_FREQUENCY PUR
         0
                                          1
                                                  0
                                                                        0
                                                                                            0
                           313
         Initial correlation matrix:
In [142...
          Image(filename='ini_corr_matrix.jpg')
Out[142...
```



#### Reduced correlation matrix:

```
In [143...
Image(filename='corr_matrix_reduced_normalized_standarized.jpg')
```

Out[143...



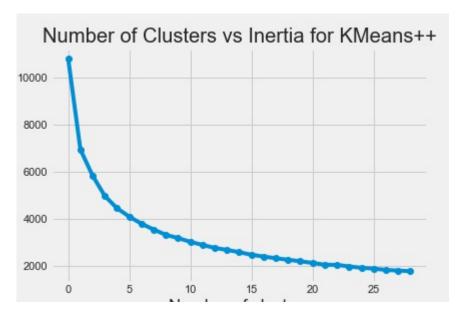
4) Summary of training at least three variations of the unsupervised model you selected. For example, you can use different clustering techniques or different hyperparameters.

#### Inertia:

As a first step Inertia was calulated and visualised:

```
In [114... Image(filename="inertia.jpg")
```

Out[114...



From Elbow rule we can tell that even 4-6 clusters might have had been hidden in our data set. However, initial findings taken from distribution plots did not show any significant differences between distributions for cases when space was divided into more than three clusters. The shapes of distributions were overlapping each other when they should show diffrent characteristics of skewness and kurtosis between clusters.

Due to above I decided first to fit the data set into two clusters, then three clustars, and more. The goal was to decide by trial and error what is reasonably the largest number of clusters which still allows for visual discrimination of variables.

#### K-Means:

Few examples of distributions derived from k-means clustering trials:

#### Training two clusters:

```
In [115... Image(filename='two_clusters_distributions_of_BALANCE.jpg')
Out[115...

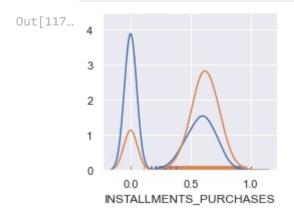
3
2
1
0
0.0
0.5
BALANCE
```

```
In [116... Image(filename='two_clusters_distributions_of_CASH_ADVANCE.jpg')
```

Out[116...

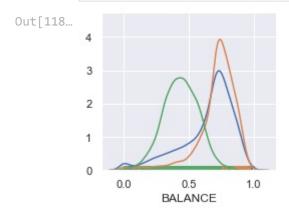


In [117... Image(filename='two\_clusters\_distributions\_of\_INSTALLMENTS\_PURCHASES.jpg')



#### Training three clusters:

In [118... Image(filename='three\_clusters\_distributions\_of\_BALANCE.jpg')



```
In [119... Image(filename='three_clusters_distributions_of_CASH_ADVANCE.jpg')
```

Out[119...

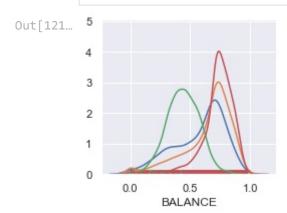


In [120... Image(filename='three\_clusters\_distributions\_of\_INSTALLMENTS\_PURCHASES.jpg')



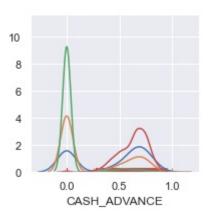
#### Training four clusters:

In [121... Image(filename='four\_clusters\_distributions\_of\_BALANCE.jpg')

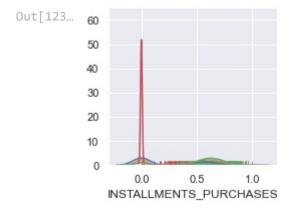


In [122... Image(filename='four\_clusters\_distributions\_of\_CASH\_ADVANCE.jpg')

Out[122...



In [123... Image(filename='four\_clusters\_distributions\_of\_INSTALLMENTS\_PURCHASES.jpg')

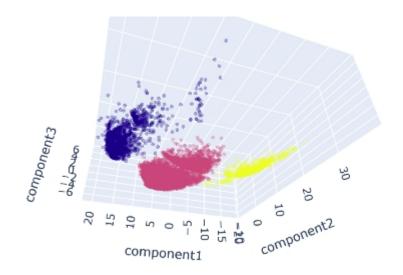


From visualization of first three PCA components of K-means algorithm I got a space of clear three clusters

That is a success

```
In [125... Image(filename='k-means_three_clusters.jpg')
```

Out[125...

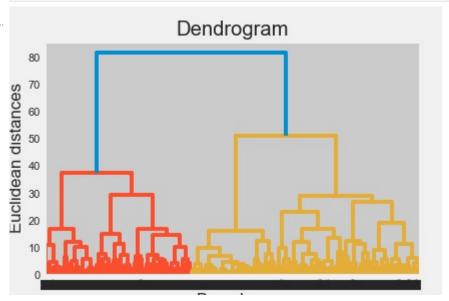


#### Dendrogram:

However a dendrogram trained on method = 'ward' suggests two clusters:

In [127... Image(filename='dendrogram.jpg')

Out[127...



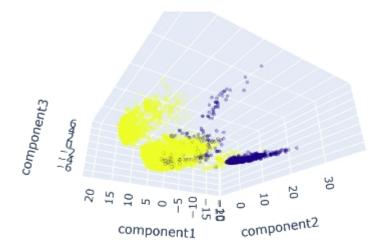
#### **DBSCAN:**

Regardless of selected parameters for DBSCAN algorithm the clustering returns either one or two clusters

In below case I have had used: eps=0.4, min\_samples=4, metric="kulsinski"

In [128... Image(filename='dbscan\_two\_clusters.jpg')

Out[128...



More details on GitHub

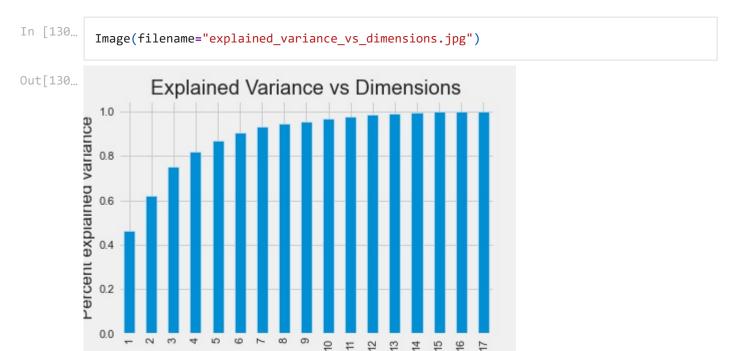
## 5) A paragraph explaining which of your Unsupervised Learning models you recommend as a final model that best fits your needs in terms.

From the 3-D scatter plot perspective it looks like K-means clustering algorithm done a really good job on a matter of finding seperate clusters of credit cards clients.

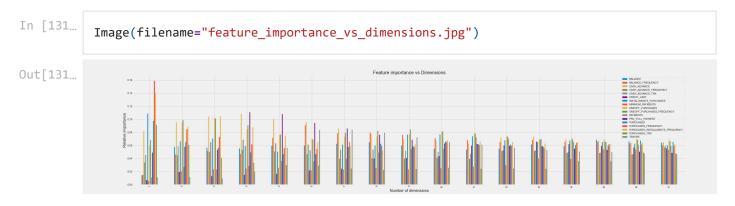
This is the model I recommend at the moment

### 6) Summary Key Findings and Insights, which walks your reader through the main findings of your modeling exercise.

Taking under the regard a fact that first three components are expaining almost 80% of data set's variance



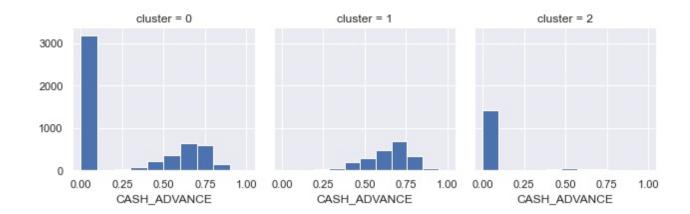
From Feature Importance for a number of dimensions "3" we can asssume that...



CASH\_ADVANCE

```
In [133... Image(filename="three_clusters_histograms_of_CASH_ADVANCE.jpg")
```

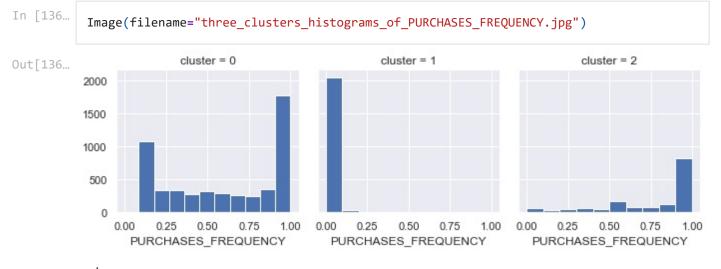
Out[133...



ONEOFF\_PURCHASES



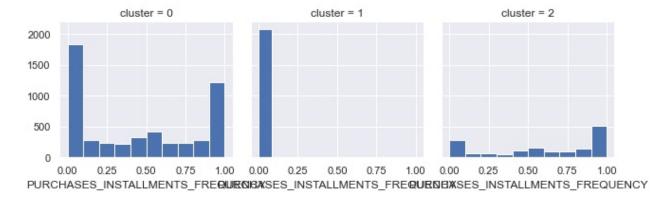
PURCHASES\_FREQUENCY



and

PURCHASES\_INSTALLMENTS\_FREQUENCY

```
In [137... Image(filename="three_clusters_histograms_of_PURCHASES_INSTALLMENTS_FREQUENCY.jpg")
```



are the most important variables on the matter of explaining the variance of data set.

We should now try to name each one of clusters in a regard to what kind of characteristics it has revealed to us.

#### Like:

- cluster = 0 as Big spenders
- cluster = 2 as Medium spenders
- cluster = 1 as No spenders

More details on GitHub

## 7) Suggestions for next steps in analyzing this data, which may include suggesting revisiting this model or adding specific data features to achieve a better model.

As additional steps I would suggest:

- More feature engineering like adding polynomials
- Testing if the results of clustering are right on a hold out data set