

# Report

Sections required in your report:

- Main objective of the analysis that also specifies whether your model will be focused on clustering or dimensionality reduction and the benefits that your analysis brings to the business or stakeholders of this data.
- Brief description of the data set you chose, a summary of its attributes, and an outline of what you are trying to accomplish with this analysis.
- Brief summary of data exploration and actions taken for data cleaning or feature engineering.
- Summary of training at least three variations of the unsupervised model you selected. For example, you can use different clustering techniques or different hyperparameters.
- A paragraph explaining which of your Unsupervised Learning models you recommend as a final model that best fits your needs in terms.
- Summary Key Findings and Insights, which walks your reader through the main findings of your modeling exercise.
- Suggestions for next steps in analyzing this data, which may include suggesting revisiting this model or adding specific data features to achieve a better model.

## 1) Main objective of the analysis that also specifies whether your model will be focused on clustering or dimensionality reduction and the benefits that your analysis brings to the business or stakeholders of this data.

In case of clustering, which is a branch of unsupervised learning, the main goal is to derive unseen structures from the data.

Hence to above, the goal of my analysis was to provide the best possible interpretation of what kind of clients we are dealing with.

If we know little about our clients or if we are looking after some less obvious subgroups of our clients then clustering can prove useful in deriving proper understanding of clients characteristics.

Above may help in planning more effective sales campaigns due to smarter targeting.

For the sake of visualization I will use PCA to get three components for 3-D scatter plot.

## 2) Brief description of the data set you chose, a summary of its attributes, and an outline of what you are trying to accomplish with this analysis.

The CC GENERAL data set used here in the analysis comes from Kaggle:

<https://www.kaggle.com/arjunbhasin2013/ccdata>

The Dataset describes behavior of 8950 active credit card holders during last 6 months.

Each row shows eighteen behavioral variables of single customer.

```
credit_cards.info()
```

```
<class 'pandas.core.frame.DataFrame'>
```

Index: 8950 entries, C10001 to C19190

Data columns (total 18 columns):

#	Column	Non-Null Count	Dtype
0	BALANCE	8950 non-null	float64
1	BALANCE_FREQUENCY	8950 non-null	float64
2	PURCHASES	8950 non-null	float64
3	ONEOFF_PURCHASES	8950 non-null	float64
4	INSTALLMENTS_PURCHASES	8950 non-null	float64
5	CASH_ADVANCE	8950 non-null	float64
6	PURCHASES_FREQUENCY	8950 non-null	float64
7	ONEOFF_PURCHASES_FREQUENCY	8950 non-null	float64
8	PURCHASES_INSTALLMENTS_FREQUENCY	8950 non-null	float64
9	CASH_ADVANCE_FREQUENCY	8950 non-null	float64
10	CASH_ADVANCE_TRX	8950 non-null	float64
11	PURCHASES_TRX	8950 non-null	float64
12	CREDIT_LIMIT	8950 non-null	float64
13	PAYMENTS	8950 non-null	float64
14	MINIMUM_PAYMENTS	8950 non-null	float64
15	PRC_FULL_PAYMENT	8950 non-null	float64
16	TENURE	8950 non-null	float64
17	cluster	8950 non-null	int32

dtypes: float64(17), int32(1)

memory usage: 1.6+ MB

### 3) Brief summary of data exploration and actions taken for data cleaning or feature engineering.

The EDA process involved:

- changing data types of variables from integers to floats
- dealing with NULL values:
  - There were only two variables with missing values:
    - "MINIMUM\_PAYMENTS" had 313 missings values
    - "CREDIT\_LIMIT" had one missing value
  - Both variables were filled with each variable's median
- checking and assessing strength of correlation between variable
  - eventually five variables were kept to retrain clustering algorithms - variables with medium and weak correlations between each other were left:
    - "BALANCE"
    - "PURCHASES"
    - "ONEOFF\_PURCHASES\_FREQUENCY"
    - "CASH\_ADVANCE\_FREQUENCY"
    - "CREDIT\_LIMIT"
- variables were normalized with a use of numpy's log1p()
- variables were standardized with a use of sklearn's MinMaxScaler()

#### NULL values:

In [110...

```
credit_cards = pd.read_csv('CC_GENERAL.csv', index_col=["CUST_ID"])
credit_cards[credit_cards.select_dtypes(include=['int64', "uint8"]).columns] = credit_cards[credit_cards.select_dtypes(include=['int64', "uint8"]).columns].fillna(0)
```

```

<class 'pandas.core.frame.DataFrame'>
Index: 8950 entries, C10001 to C19190
Data columns (total 17 columns):
#   Column                                     Non-Null Count  Dtype
---  -
0   BALANCE                                     8950 non-null   float64
1   BALANCE_FREQUENCY                         8950 non-null   float64
2   PURCHASES                                 8950 non-null   float64
3   ONEOFF_PURCHASES                         8950 non-null   float64
4   INSTALLMENTS_PURCHASES                   8950 non-null   float64
5   CASH_ADVANCE                             8950 non-null   float64
6   PURCHASES_FREQUENCY                      8950 non-null   float64
7   ONEOFF_PURCHASES_FREQUENCY               8950 non-null   float64
8   PURCHASES_INSTALLMENTS_FREQUENCY         8950 non-null   float64
9   CASH_ADVANCE_FREQUENCY                   8950 non-null   float64
10  CASH_ADVANCE_TRX                         8950 non-null   float64
11  PURCHASES_TRX                           8950 non-null   float64
12  CREDIT_LIMIT                             8949 non-null   float64
13  PAYMENTS                                 8950 non-null   float64
14  MINIMUM_PAYMENTS                         8637 non-null   float64
15  PRC_FULL_PAYMENT                         8950 non-null   float64
16  TENURE                                   8950 non-null   float64
dtypes: float64(17)
memory usage: 1.2+ MB

```

```

In [111...] missing_data_count = pd.DataFrame(credit_cards.isnull().sum().sort_values(ascending=False)
missing_data_count.T

```

```

Out[111...]  MINIMUM_PAYMENTS  CREDIT_LIMIT  TENURE  PURCHASES_FREQUENCY  BALANCE_FREQUENCY  PUR
0              313           1         0              0              0

```



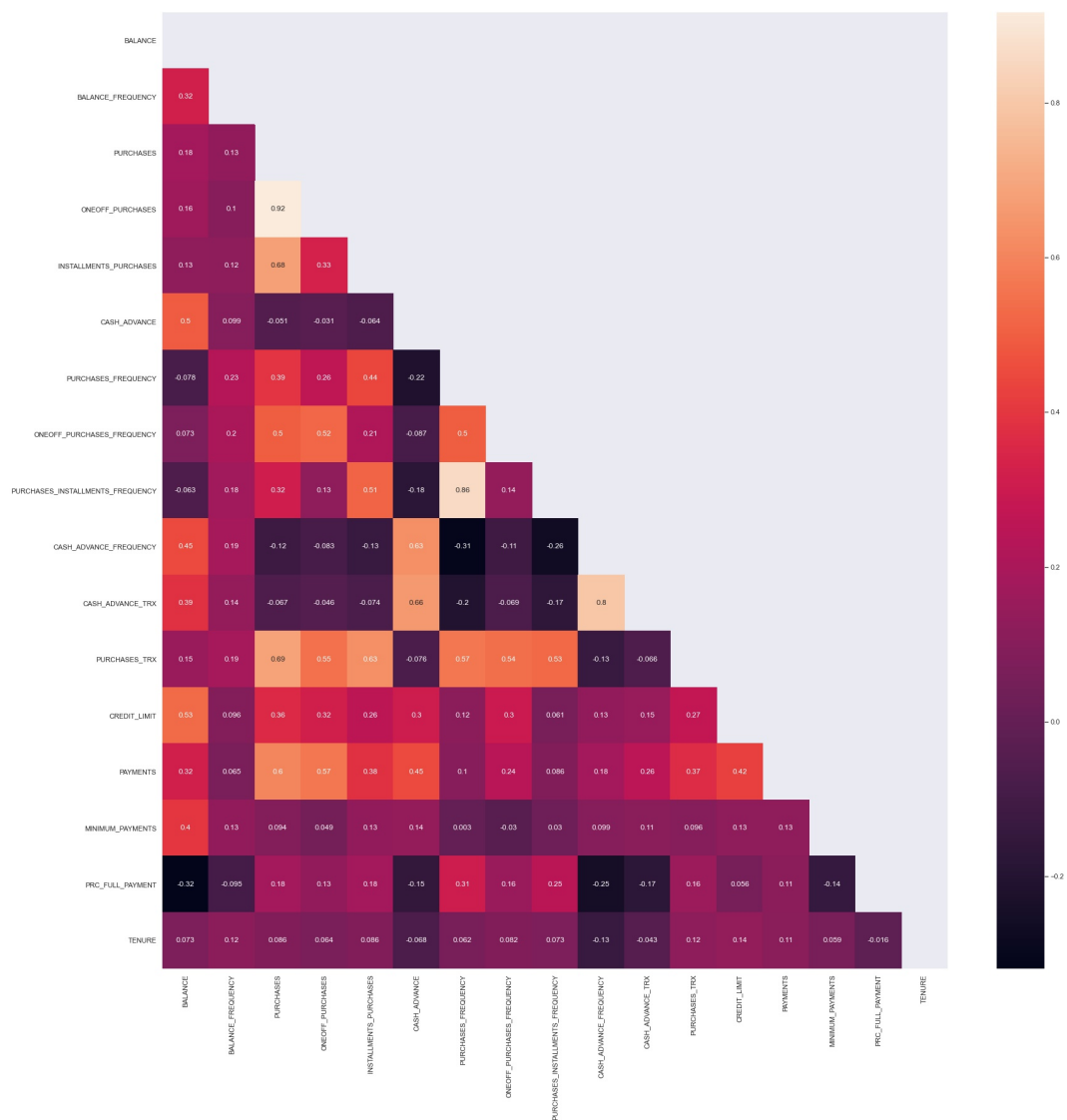
Initial correlation matrix:

```

In [142...] Image(filename='ini_corr_matrix.jpg')

```

Out[142...]

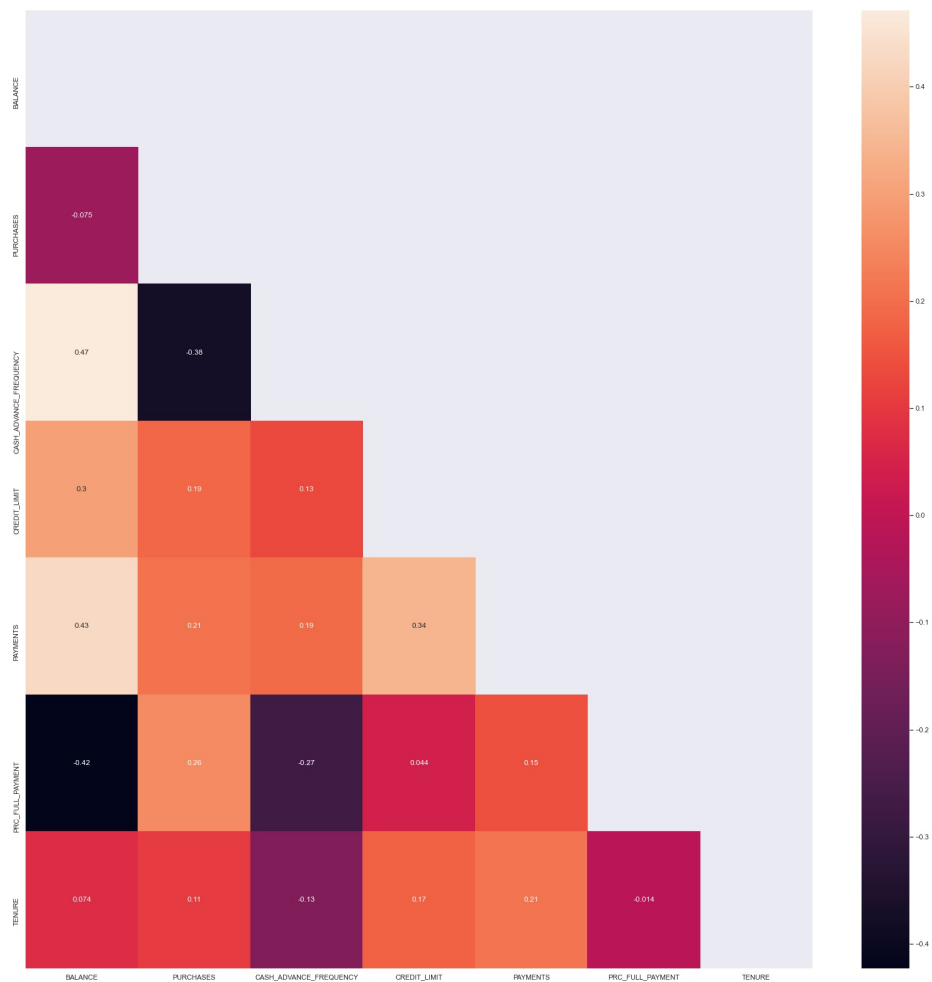


Reduced correlation matrix:

In [143...

```
Image(filename='corr_matrix_reduced_normalized_standarized.jpg')
```

Out[143...



4) Summary of training at least three variations of the unsupervised model you selected. For example, you can use different clustering techniques or different hyperparameters.

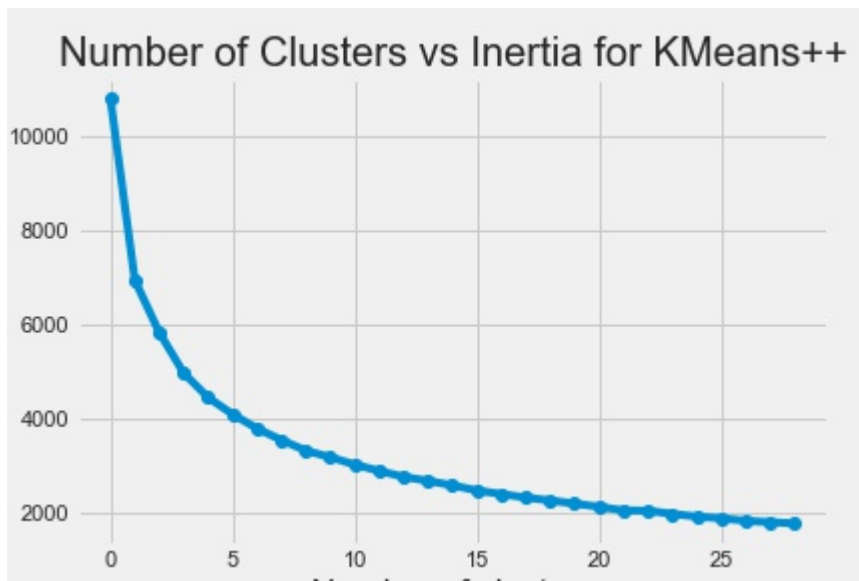
**Inertia:**

As a first step Inertia was calculated and visualised:

In [114...

```
Image(filename="inertia.jpg")
```

Out[114...



From Elbow rule we can tell that even 4-6 clusters might have had been hidden in our data set.

However, initial findings taken from distribution plots did not show any significant differences between distributions for cases when space was divided into more than three clusters.

The shapes of distributions were overlapping each other when they should show different characteristics of skewness and kurtosis between clusters.

Due to above I decided first to fit the data set into two clusters, then three clusters, and more.

The goal was to decide by trial and error what is reasonably the largest number of clusters which still allows for visual discrimination of variables.

## K-Means:

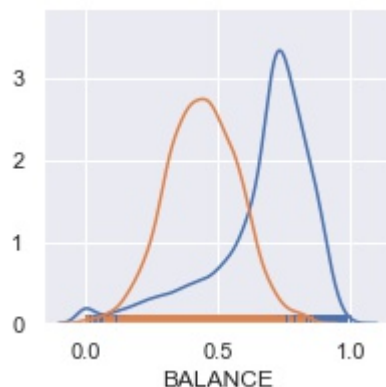
Few examples of distributions derived from k-means clustering trials:

### Training two clusters:

In [115...

```
Image(filename='two_clusters_distributions_of_BALANCE.jpg')
```

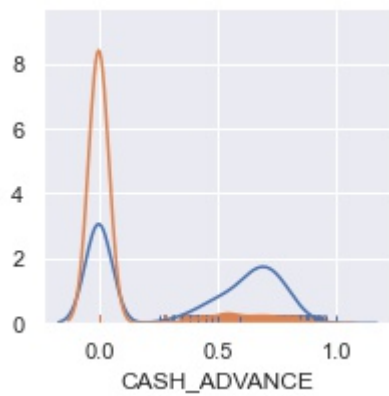
Out[115...



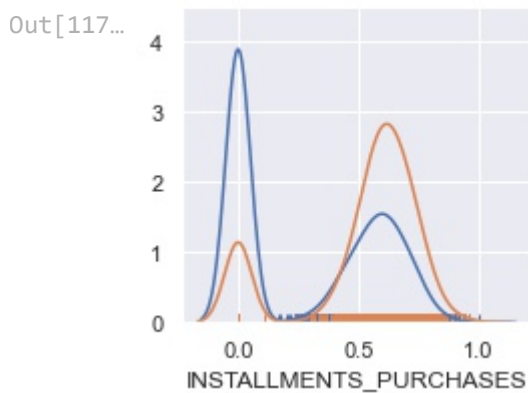
In [116...

```
Image(filename='two_clusters_distributions_of_CASH_ADVANCE.jpg')
```

Out[116...

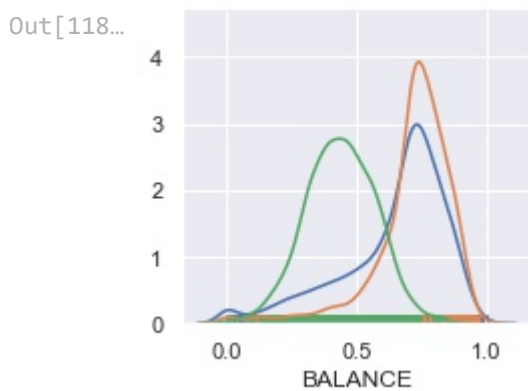


```
In [117...] Image(filename='two_clusters_distributions_of_INSTALLMENTS_PURCHASES.jpg')
```



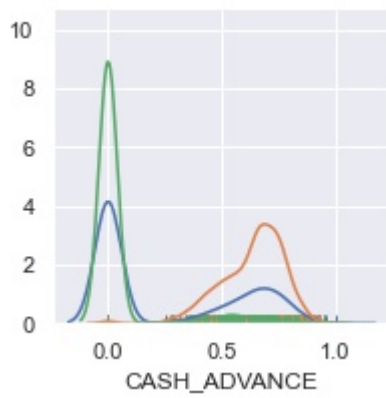
### Training three clusters:

```
In [118...] Image(filename='three_clusters_distributions_of_BALANCE.jpg')
```

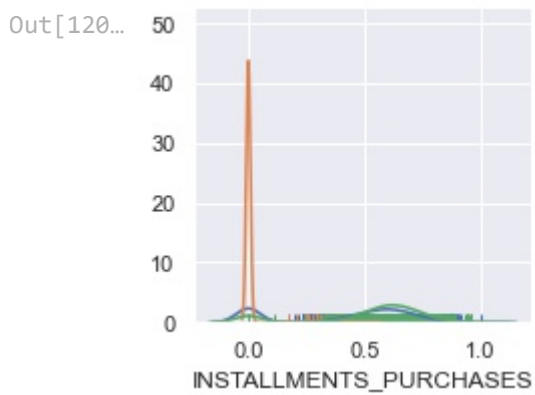


```
In [119...] Image(filename='three_clusters_distributions_of_CASH_ADVANCE.jpg')
```

Out[119...]

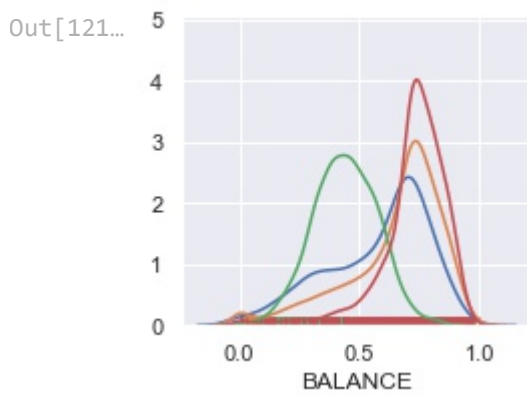


```
In [120...] Image(filename='three_clusters_distributions_of_INSTALLMENTS_PURCHASES.jpg')
```



Training four clusters:

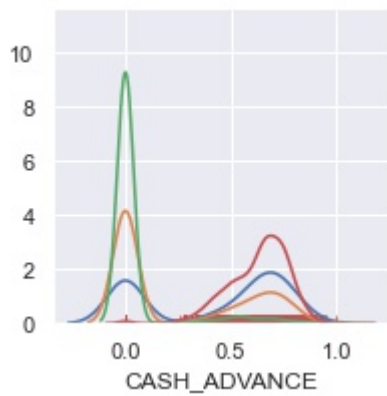
```
In [121...] Image(filename='four_clusters_distributions_of_BALANCE.jpg')
```



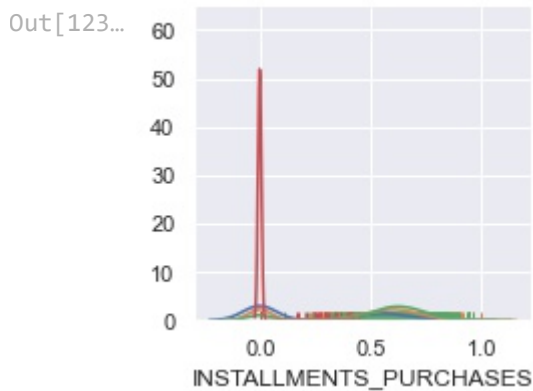
```
In [122...] Image(filename='four_clusters_distributions_of_CASH_ADVANCE.jpg')
```

Out[122...]





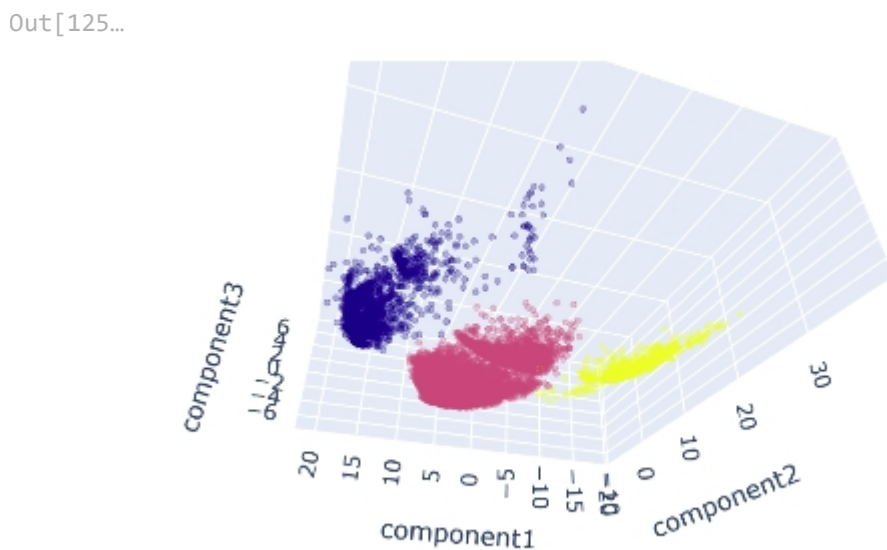
In [123... `Image(filename='four_clusters_distributions_of_INSTALLMENTS_PURCHASES.jpg')`



From visualization of first three PCA components of K-means algorithm I got a space of clear three clusters

That is a success

In [125... `Image(filename='k-means_three_clusters.jpg')`



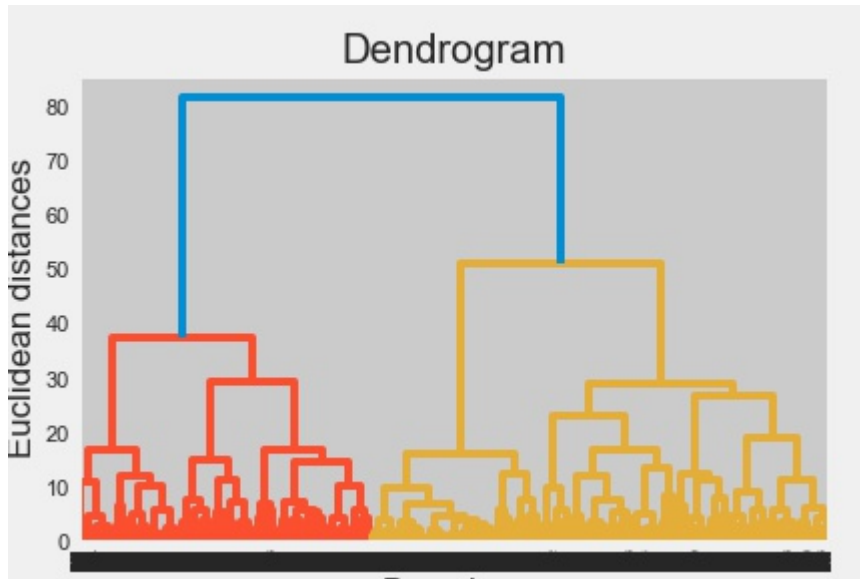
## Dendrogram:

However a dendrogram trained on method = 'ward' suggests two clusters:

In [127...

```
Image(filename='dendrogram.jpg')
```

Out[127...



### DBSCAN:

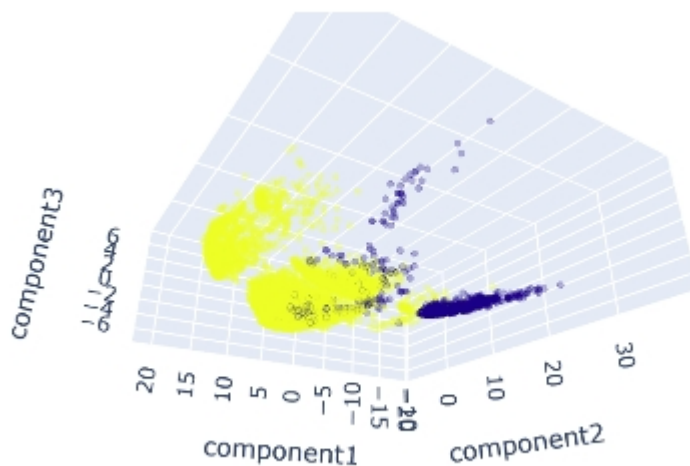
Regardless of selected parameters for DBSCAN algorithm the clustering returns either one or two clusters

In below case I have had used:  $\text{eps}=0.4$ ,  $\text{min\_samples}=4$ ,  $\text{metric}=\text{"kulsinski"}$

In [128...

```
Image(filename='dbscan_two_clusters.jpg')
```

Out[128...



## 5) A paragraph explaining which of your Unsupervised Learning models you recommend as a final model that best fits your needs in terms.

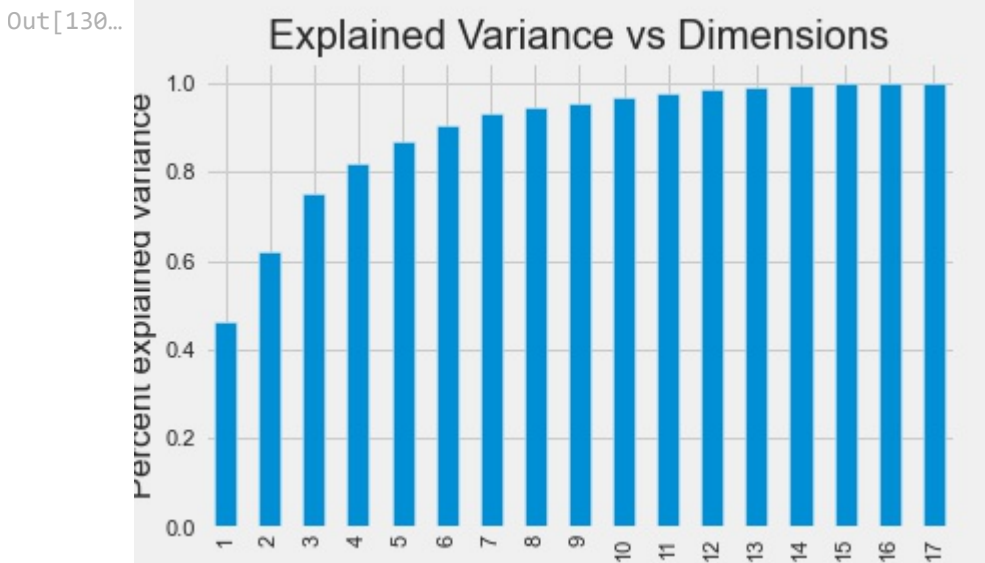
From the 3-D scatter plot perspective it looks like K-means clustering algorithm done a really good job on a matter of finding separate clusters of credit cards clients.

This is the model I recommend at the moment

## 6) Summary Key Findings and Insights, which walks your reader through the main findings of your modeling exercise.

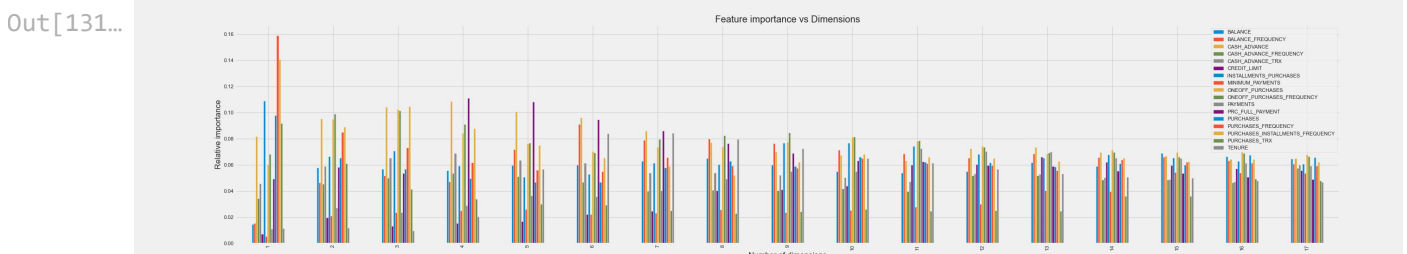
Taking under the regard a fact that first three components are explaining almost 80% of data set's variance

```
In [130...] Image(filename="explained_variance_vs_dimensions.jpg")
```



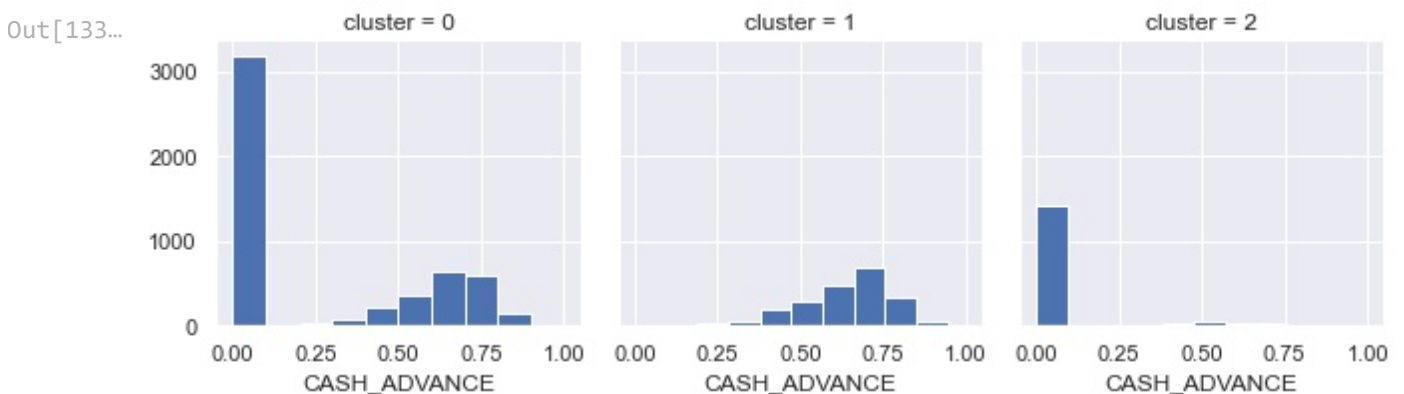
From Feature Importance for a number of dimensions "3" we can assume that...

```
In [131...] Image(filename="feature_importance_vs_dimensions.jpg")
```



- CASH\_ADVANCE

```
In [133...] Image(filename="three_clusters_histograms_of_CASH_ADVANCE.jpg")
```

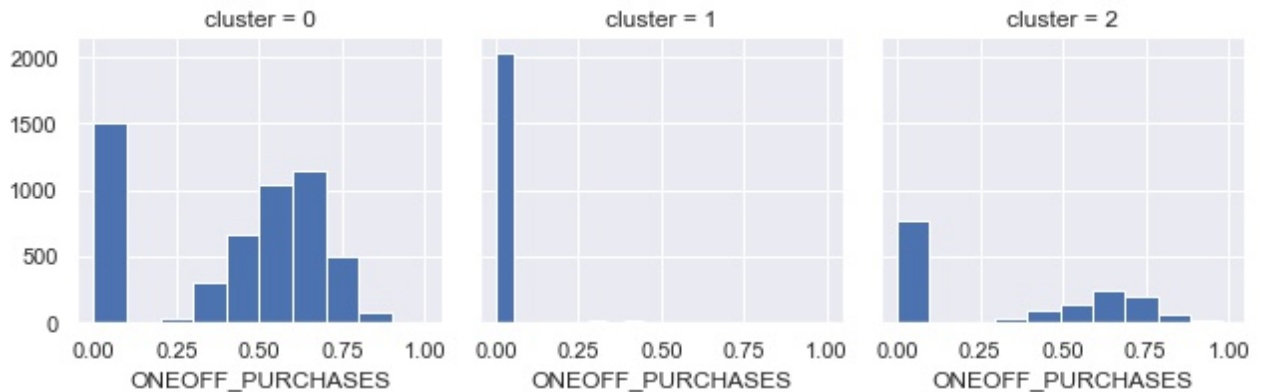


- ONEOFF\_PURCHASES

In [135...

```
Image(filename="three_clusters_histograms_of_ONEOFF_PURCHASES.jpg")
```

Out[135...



- PURCHASES\_FREQUENCY

In [136...

```
Image(filename="three_clusters_histograms_of_PURCHASES_FREQUENCY.jpg")
```

Out[136...



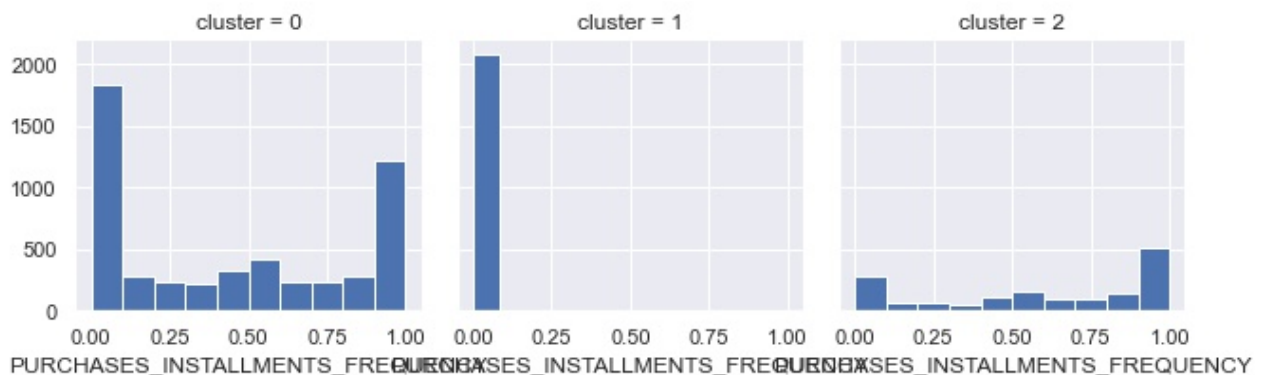
and

- PURCHASES\_INSTALLMENTS\_FREQUENCY

In [137...

```
Image(filename="three_clusters_histograms_of_PURCHASES_INSTALLMENTS_FREQUENCY.jpg")
```

Out[137...



are the most important variables on the matter of explaining the variance of data set.

We should now try to name each one of clusters in a regard to what kind of characteristics it has revealed to us.

Like:

- cluster = 0 as Big spenders
- cluster = 2 as Medium spenders
- cluster = 1 as No spenders

**7) Suggestions for next steps in analyzing this data, which may include suggesting revisiting this model or adding specific data features to achieve a better model.**

As additional steps I would suggest:

- More feature engineering like adding polynomials
- Testing if the results of clustering are right on a hold out data set

In [ ]: