

# Microsoft 365 User Subscription Suites for Small and Medium-sized Businesses in European Economic Agreement (EEA) countries + Switzerland



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Microsoft 365 apps Email, calendar, and scheduling Meetings, calling, and chat

+ = Available by adding the Microsoft Teams EEA user subscription

300 users maximum

Intranet and storage
Knowledge and content
Project and task management

Analytics
Microsoft Viva
Automation, app building, and chatbots

Threat protection
Endpoint and app management
Identity and access management

Cloud access security broker
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Data lifecycle management

eDiscovery and auditing
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A	r: 0. =			Microsoft 3	65 Business		
Microsoft Teams M EEA <sup>1</sup>	Aicrosoft Teams Essentials <sup>2</sup>	Basic	Basic EEA (no Teams)	Standard	Standard EEA (no Teams)	Premium	Premium EEA (no Teams)

<sup>&</sup>lt;sup>1</sup>Microsoft Teams EEA is not subject to the 300 user limit.

# Microsoft 365 apps

Wilciosoft 303 apps								
Desktop client apps <sup>1</sup>					•	•	•	•
Microsoft 365 for mobile <sup>2</sup>	•	•	•	•	•	•	•	•
Install apps on up to 5 PCs/Mac + 5 tablets + 5 smartphones	•3	•3	●3	•³	•	•	•	•
Microsoft 365 for the web	•	•	•	•	•	•	•	•
Visio for the web			•	•	•	•	•	•
Microsoft Loop components	•	•	•	•	•	•	•	•
Create and share Loop pages <sup>4</sup> and workspaces							•	•
Contribute to Loop pages and workspaces	•	•	•	•	•	•	•	•
Microsoft Clipchamp Standard							•	•
Microsoft Editor premium features					•	•	•	•
Multilingual user interface for Microsoft 365 apps					•	•	•	•

<sup>&</sup>lt;sup>1</sup> Includes Word, Excel, PowerPoint, OneNote, Outlook, Access (PC only), and Publisher (PC only).

## Email, calendar, and scheduling

Exchange Kiosk 2 GB mailbox	•	•						
Exchange Plan 1 50 GB mailbox			•	•	•	•	•	•
Calendar	•	•	•	•	•	•	•	•
Outlook desktop client					•	•	•	•
Auto-expanding email archive						•	•	•
Exchange Online Protection			•	•	•	•	•	•
Public folder mailboxes			•	•	•	•	•	•
Resource mailboxes			•	•	•	•	•	•
Microsoft Shifts			•		•		•	
Microsoft Bookings			•		•		•	

<sup>1</sup> The non-Entra/AAD ID version of Microsoft Teams Essentials available for online purchase directly form Microsoft includes the Exchange Kiosk service plan to enable Teams calendar only. It does not include a mailbox or voicemail.

#### Meetings, calling, and chat

Weetings, cannig, and chat						
Microsoft Teams	•	•	•	•	•	
Unlimited chat	•	•	•	•	•	
Online meetings	•	•	•	•	•	
Webinars				•	•	
Screen sharing and custom backgrounds	•	•	•	•	•	
Record meetings	•	•	•	•	•	
Avatars for Teams	•	•	•	•	•	
Priority notifications	•	•	•	•	•	
Audio Conferencing <sup>1</sup>	•	•	•	•	•	

<sup>&</sup>lt;sup>1</sup> Check country and region availability. Available via the no-cost Audio Conferencing with Dial-out to US and Canada supplemental license.

<sup>&</sup>lt;sup>2</sup> Reflects Microsoft Teams Essentials (Entra/AAD Identity) licenses purchased through a Microsoft Partner. For important differences with Microsoft Teams Essentials licenses purchased directly from the Microsoft website or customer admin portal, please refer to <a href="https://docs.microsoft.com/MicrosoftTeams/get-started-with-teams-essentials">https://docs.microsoft.com/Microsoft.com/MicrosoftTeams/get-started-with-teams-essentials</a>.

<sup>&</sup>lt;sup>2</sup> Includes Word, Excel, PowerPoint, Outlook, and OneNote mobile Apps.

<sup>3</sup> Mobile apps only

<sup>4</sup> Any user can create and share pages within a workspace to which they have been invited.



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# Intranet and storage

SharePoint Plan 1			•	•	•	•	•	•
10 GB additional storage per license <sup>1</sup>	•	•	•	•	•	•	•	•
OneDrive personal storage	• (10 GB)	• (10 GB)	• (1 TB)	● (1 TB)				

<sup>&</sup>lt;sup>1</sup> In addition to 1TB storage provided per organization.

## **Content services**

Microsoft Graph API			•	•	•	•	•	•
Microsoft Search	•	•	•	•	•	•	•	•
Microsoft Lists			•	•	•	•	•	•
Microsoft Forms <sup>1</sup>	•	•	•	•	•	•	•	•
Microsoft Stream (on SharePoint)			•	•	•	•	•	•
Delve			•	•	•	•	•	•

<sup>&</sup>lt;sup>1</sup> Licensed users can create/share/manage forms. Completing/responding does not require a Forms license.

# Project and task management

Microsoft Planner	•	•	•	•	•	•
Microsoft To-Do	•	•	•	•	•	•

# **Analytics and Insights**

Productivity Score		•	•	•	•	•	•
Secure Score		•	•	•	•	•	•
Compliance Management		•	•	•	•	•	•

# Viva Insights<sup>1</sup>

Viva Insights app in Teams	•	•		•	
Personal insights and experiences	•	•	•	•	•

<sup>1</sup>Requires Exchange Online. Analyst workbench tools and accelerators, Manager and leader insights and experiences, and Premium personal insights and experiences are available with the Viva Insights and Viva Suite add-ons.

# Viva Engage<sup>1</sup>

Communities, Conversations, and Storylines	•	•	•	•	•
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<sup>1</sup>Leadership Corner, AMAs, Storyline Delegate Posting, Advanced Analytics, and Answers in Viva available with the Viva Suite add-on. Answers in Viva also available with the Viva Topics add-on.

## **Viva Connections**

Dashboard, Feed, Resources, and Teams app		•	+	•	+	•	+

<sup>&</sup>lt;sup>2</sup> Reflects Microsoft Teams Essentials (Entra/AAD Identity) licenses purchased through a Microsoft Partner. For important differences with Microsoft Teams Essentials licenses purchased directly from the Microsoft website or customer admin portal, please refer to <a href="https://docs.microsoft.com/MicrosoftTeams/get-started-with-teams-essentials">https://docs.microsoft.com/MicrosoftTeams/get-started-with-teams-essentials</a>.



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# Viva Learning<sup>1</sup>

viva Ecarimig							
Viva Learning in Teams		•		•		•	
Create learning tabs in Teams channels		•		•		•	
Search, share, and chat about learning content		•	•	•	•	•	•
Microsoft Learn and Microsoft 365 Training libraries + 125 top LinkedIn Learning courses		•	•	•	•	•	•
Organization-generated content with SharePoint and Viva Learning		•	•	•	•	•	•

<sup>&</sup>lt;sup>1</sup> Course recommendations and progress tracking, integration with 3rd party content providers and Learning Management Systems, and learning content surfaced across Microsoft 365 suite available with the Viva Learning or Viva suite add-on license.

# Automation, app building, and chatbots<sup>1</sup>

reasonation, app banang, and charges							
Power Apps for Microsoft 365		•	•	•	•	•	•
Power Automate for Microsoft 365		•	•	•	•	•	•
Power Virtual Agent for Teams		•		•		•	
Dataverse for Teams		•		•		•	

<sup>&</sup>lt;sup>1</sup> Refer to the <u>licensing FAQs and Licensing Guide</u> at for details including functionality limits.

## Threat protection

Microsoft Defender for Business				•	•
Microsoft Defender Exploit Guard				•	•
Microsoft Defender Credential Guard				•	•
BitLocker and BitLocker To Go				•	•
Windows Information Protection				•	•
Microsoft Defender for Office 365 Plan 1				•	•

## **Endpoint and app management**

Microsoft Intune Plan 1						•	•
Mobile Device Management	•	•				•	•
Mobile application management						•	•
Windows Autopilot						•	•
Group Policy support for Windows				•	•	•	•
Group Policy support for Microsoft 365 apps				<b>●</b> <sup>1</sup>	<b>●</b> <sup>1</sup>	<b>●</b> <sup>1</sup>	<b>●</b> <sup>1</sup>
Office cloud policy support				•1	•¹	•¹	•1
Shared computer activation for Microsoft 365 Apps						•	•
Endpoint Analytics						•	•

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# Identity and access management

Microsoft Entra ID <sup>1</sup> Plan 1					•	•
User Provisioning					•	•
Cloud user self-service password change		•	•	•	•	•
Cloud user self-service password reset			•	•	•	•
Hybrid user self-service password change/reset with on-premises write-back					•	•
Conditional Access					•	•
On-premises Active Directory sync for SSO					•	•
Windows Hello for Business					•	•

<sup>&</sup>lt;sup>1</sup> Formerly Azure Active Directory Premium.

# Cloud access security broker

Microsoft Defender for Cloud Apps Discovery			•	•

# Information protection

Azure Information Protection <sup>1</sup>				Plan 1	Plan 1
Manual, default, and mandatory sensitivity labeling in Office 365				•	•
Manual labeling with the AIP app and plugin <sup>1</sup>				•	•
Data Loss Prevention (DLP) for emails and files				•	•
Basic Message Encryption				•	•

<sup>1</sup> The AIP Unified Labeling add-in for Office is retiring on April 15, 2024. We are not onboarding new customers to the AIP add-in, and are encouraging customers to transition to built-in labeling in Microsoft 365 Apps for Enterprise.

# Data lifecycle management

Manual retention labels					•	•
Basic org-wide or location-wide retention policies					•	•
Teams message retention policies <sup>1</sup>	•	•	•	•	•	

<sup>&</sup>lt;sup>1</sup> 30-day minimum retention period (no maximum period).

# eDiscovery and auditing

Content Search	•	•	•	•	•	•	•	•
Litigation Hold							•	•
Audit (Standard)	•	•	•	•	•	•	•	•

## Windows

Windows 11 Edition				Business	Business
Azure Virtual Desktop				•	•
Universal Print (5 jobs/user/month pooled)				•	•
Windows Update for Business deployment service				•	•

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# Add-on Subscriptions for Small and Medium-sized Businesses in European Economic Agreement (EEA) countries + Switzerland

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N/A = Not available

Minnes & Trees	Microsoft Teams		Microsoft 365 Business								
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## **Security and Compliance**

Security and Compliance								
Microsoft 365 E5 Info Protection and Governance	+1	+1	+1	+1	+1	+1	+	+
Microsoft 365 E5 Insider Risk Management	+	+	+	+	+	+	+	+
Microsoft 365 E5 eDiscovery and Audit	+	+	+	+	+	+	+	+
Microsoft Defender for Business	+	+	+	+	+	+	•	•
Microsoft Defender for Business servers add-on for Microsoft Defender for Business <sup>2</sup>	+	+	+	+	+	+	+	+
Microsoft Defender for Identity	+	+	+	+	+	+	+	+
Microsoft Defender for Office 365 Plan 1	+	+	+	+	+	+	•	•
Microsoft Defender for Office 365 Plan 2	+	+	+	+	+	+	+	+
Microsoft Defender for Cloud Apps	+	+	+	+	+	+	+	+
App governance add-on for Microsoft Defender for Cloud Apps <sup>3</sup>	+	+	+	+	+	+	+	+
Microsoft Defender for Endpoint Plan 1	+	+	+	+	+	+	+	+
Microsoft Defender for Endpoint Plan 2	+	+	+	+	+	+	+	+
Microsoft Defender for Endpoint for servers <sup>4</sup>	+	+	+	+	+	+	+	+
Microsoft Defender Vulnerability Management (standalone)	+	+	+	+	+	+	+	+
Microsoft Defender Vulnerability Management (add on) <sup>5</sup>	+	+	+	+	+	+	+	+
Microsoft Defender Vulnerability Management add-on to Defender for Endpoint for servers <sup>6</sup>	+	+	+	+	+	+	+	+
Premium Assessments add-on for Compliance Manager <sup>7</sup>	+	+	+	+	+	+	+	+
Microsoft Entra <sup>8</sup> ID Plan 1	+	+	+	+	+	+	•	•
Microsoft Entra <sup>8</sup> ID Plan 2	+	+	+	+	+	+	+	+
Microsoft Intune Plan 1	+	+	+	+	+	+	•	•
Microsoft Intune Plan 2	+9	+9	+9	+9	+9	+9	+	+
Microsoft Intune Suite	+9	+9	+9	+9	+9	+9	+	+
Microsoft Intune Remote Help	+9	+9	+9	+9	+9	+9	+	+
Endpoint Privilege Management	+9	+9	+9	+9	+9	+9	+	+
Microsoft Purview Data Loss Prevention (for email and files)	+	+	+	+	+	+	•	•
Exchange Archiving	+	+	+	+	+	+	•	•
The state of the s								

<sup>&</sup>lt;sup>1</sup> Requires EMS E3 or Azure Information Protection Plan 1 standalone required.

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<sup>&</sup>lt;sup>2</sup> Requires Microsoft Defender for Business or Microsoft 365 Business Premium. Maximum quantity/seat cap is 60 licenses per customer.

<sup>&</sup>lt;sup>3</sup> Requires Microsoft Defender for Cloud Apps.

<sup>&</sup>lt;sup>4</sup> Separate license required for each OSE (e.g., servers or virtual machines). See OSE definition in the <u>Product Terms glossary.</u>

<sup>&</sup>lt;sup>5</sup> Requires Microsoft Defender for Endpoint Plan 2 standalone or subscription/suite that includes Defender for Endpoint P2.

<sup>&</sup>lt;sup>6</sup> Requires Microsoft Defender for Endpoint for servers.

<sup>&</sup>lt;sup>7</sup> Get details on available assessments.

<sup>8</sup> Formerly Azure Active Directory Premium.

<sup>9</sup> Requires Microsoft Intune Plan 1.





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## Teams Services<sup>1</sup>

reams services								
Teams EEA	•	•	•	+	•	+	•	+
Teams Premium	+	+	+	N/A	+	N/A	+	N/A
Audio Conferencing with Dial-out to US and Canada <sup>2</sup>	+	+	+	N/A	+	N/A	+	N/A
Extended Dial-out Minutes to US and Canada	+	+	+2	N/A	+2	N/A	+2	N/A
Teams Phone Standard <sup>3</sup>	+	+	+	N/A	+	N/A	+	N/A
Domestic Calling Plan <sup>4</sup>	+	+	+	N/A	+	N/A	+	N/A
Domestic Calling 120 Minute Plan <sup>4</sup>	+	+	+	N/A	+	N/A	+	N/A
International Calling Plan <sup>4,5</sup>	+	+	+	N/A	+	N/A	+	N/A
Teams Phone with Domestic Calling Plan	+	+	+	N/A	+	N/A	+	N/A
Teams Phone with International Calling Plan <sup>5</sup>	+	+	+	N/A	+	N/A	+	N/A
Teams Phone with Pay-as-you-go Calling Plan	+	+	+	N/A	+	N/A	+	N/A

<sup>&</sup>lt;sup>1</sup>Check country and region availability.

## Microsoft Viva

Viva Suite	N/A	N/A	+	+	+	+	+	+
Viva Workplace Analytics and Employee Feedback	N/A	N/A	+	+	+	+	+	+
Viva Employee Communications and Communities	N/A	N/A	+	+	+	+	+	+
Viva Insights	N/A	N/A	+	+	+	+	+	+
Viva Glint	N/A	N/A	+	+	+	+	+	+
Viva Learning	N/A	N/A	+	+	+	+	+	+
Viva Goals	N/A	N/A	+	+	+	+	+	+

## SharePoint, Storage and Migration

SharePoint Advanced Management	+	+	+	+	+	+	+	+
Cross-tenant user data migration	+	+	+	+	+	+	+	+
Office 365 Extra File Storage	+	+	+	+	+	+	+	+
Advanced Data Residency	+	+	+	+	+	+	+	+

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<sup>&</sup>lt;sup>2</sup> Available to add at no cost. Includes unlimited toll dial-out, 60 minutes/user/month dial-out to phone numbers in the US and Canada, and Operator Connect Conferencing.

<sup>&</sup>lt;sup>3</sup> Audio Conferencing, Audio Conferencing with Dial-out to US and Canada, or Business Voice required.

<sup>&</sup>lt;sup>4</sup> Teams Phone Standard required.

<sup>&</sup>lt;sup>5</sup> Includes full Domestic Calling Plan.

<sup>&</sup>lt;sup>6</sup> Requires Teams EEA.





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#### **Power Platform**

rowei riationii								
Power BI Pro per user/month	+	+	+	+	+	+	+	+
Power BI Premium per user/month <sup>1</sup>	+	+	+	+	+	+	+	+
Power Apps per-app (1 app OR website + 250 Al Builder credits <sup>2</sup> per user/month)	+	+	+	+	+	+	+	+
Power Apps Premium unlimited apps and websites + 500 Al Builder credits <sup>2</sup> per user/month)	+	+	+	+	+	+	+	+
Power Automate per-user (unlimited flows per user/month)	+	+	+	+	+	+	+	+
Power Automate Premium (unlimited flows + 5K Al Builder credits <sup>2</sup> per user/month)	+	+	+	+	+	+	+	+
Power Automate Process per bot/month	+	+	+	+	+	+	+	+
Power Automate per flow/month for unlimited users <sup>3</sup>	+	+	+	+	+	+	+	+
Power Virtual Agents per tenant/month	+	+	+	+	+	+	+	+
Power Pages Authenticated users per website/month	+	+	+	+	+	+	+	+
Power Pages Anonymous users per website/month	+	+	+	+	+	+	+	+
Power Apps per app pay-as-you-go meter <sup>4</sup>	+	+	+	+	+	+	+	+
Power Pages Authenticated users pay-as-you-go meter	+	+	+	+	+	+	+	+
Power Pages Anonymous users pay-as-you-go meter	+	+	+	+	+	+	+	+
Dataverse Database Capacity Add-on	N/A	N/A	+	+	+	+	+	+
Dataverse File Capacity Add-On	N/A	N/A	+	+	+	+	+	+
Dataverse Log Capacity Add-On	N/A	N/A	+	+	+	+	+	+

<sup>&</sup>lt;sup>1</sup> Requires Power BI Pro, Microsoft 365 E5, or Office 365 E5.

## Other

- m.s.								
Clipchamp Standard	+	+	+	+	•	•	•	•
Clipchamp Premium	+	+	+	+	N/A	N/A	N/A	N/A
Clipchamp Premium Add-on	N/A	N/A	N/A	N/A	+	+	+	+
Universal Print Volume Add-on <sup>1</sup>	N/A	N/A	N/A	N/A	N/A	N/A	+	+
High Efficiency Video Codec (HEVC) <sup>1</sup>	N/A	N/A	N/A	N/A	N/A	N/A	+	+

<sup>&</sup>lt;sup>1</sup> Universal Print and HEVC require Windows. Plans that do not include Windows licenses are marked as "N/A".

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<sup>&</sup>lt;sup>2</sup> Accrued capacity capped at 1,000,000 credits per tenant. Additional Al Builder capacity available per 1M service credits/month via the Al Builder capacity add-on.

<sup>&</sup>lt;sup>3</sup> Minimum purchase of 5 flows.

<sup>&</sup>lt;sup>4</sup> Power Apps pay-as-you-go requires an existing Azure subscription.