

```

1  <?xml version="1.0" encoding="utf-8"?>
2  <ScriptContainer xmlns:xsd="http://www.w3.org/2001/XMLSchema"
3   xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
4   noNamespaceSchemaLocation="http://lab-iniws01/scriptcontainer.xsd" BusNo="4606881"
5   UserID="44030417">
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13          <string />
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15          <string>0</string>
16          <string>1</string>
17          <string />
18          <string>1000</string>
19          <string />
20          <string>AfterSequence</string>
21          <string>DefaultFromSkill</string>
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24          <string>20</string>
25          <string>NotApplicable</string>
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43        <yws>0</yws>
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45      <ActionStruct>
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47        <Action>SNIPPET</Action>
48        <Caption>Send EndOfConversation Event to Kore</Caption>
49        <Parameters>
50          <string>DYNAMIC params
51          params.conversationId = "{contactid}"
52          params.botid = "{botid}"
53          params.clientid="{clientid}"
54          params.clientsecret="{clientsecret}"
55          params.baseurl="{baseurl}"
56          params.language="{language}"
57          requestBody = "{params.asJSON() }"
58
59          existingUserProxy = GetRESTProxy()
60          existingUserProxy.ContentType = "application/json" // set content type
61
62          ASSIGN tempArr = "{baseurl.split('/')} "
63          ASSIGN baseURI = "{tempArr[1]} "
64          baseURI.append("/")
65          baseURI.append("{tempArr[2]} ")
66          baseURI.append("/")
67          baseURI.append("{tempArr[3]} ")

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67
68 ASSIGN summaryURI = "{baseURI}/integrations/nice/triggerSummary" //set endpoint url
69 respondedBody = existingUserProxy.MakeRestRequest(summaryURI, requestBody ,0, "POST")
70
71 ASSIGN responseString="{respondedBody.asJSON() }"</string>
72     <string>Limit2K</string>
73 </Parameters>
74 <Branches />
75 <Cases />
76 <X>896</X>
77 <Y>832</Y>
78 <DependencyOrder>19</DependencyOrder>
79 <Impl_Type>0</Impl_Type>
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88 </ExtraInfo>
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95     <Caption>Agent Assist</Caption>
96     <Parameters>
97         <string>KAA</string>
98         <string />
99         <string />
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103        <string>scriptparamsjson</string>
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108     <Y>688</Y>
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121     <yws>0</yws>
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123 <ActionStruct>
124     <ActionID>24</ActionID>
125     <Action>SNIPPET</Action>
126     <Caption>Generate Iframe Params</Caption>
127     <Parameters>
128         <string>ASSIGN global:clientid="Kore.ai Client ID"
129 ASSIGN global:clientsecret="Kore.ai Client Secret"
130 ASSIGN global:botid="Kore.ai Bot ID"
131 ASSIGN global:baseurl="Kore.ai Agent AI Widget URL"
132 ASSIGN global:language="en"
133
134 // 'customdata' object can be utilized to pass information to Agent AI Bot
135 DYNAMIC customdata

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136
137 DYNAMIC scriptparams
138 scriptparams.clientid="{clientid}"
139 scriptparams.clientsecret="{clientsecret}"
140 scriptparams.botid="{botid}"
141 scriptparams.conversationid="{contactid}"
142 scriptparams.source="nice"
143 scriptparams.isCall=true
144 scriptparams.baseurl="{baseurl}"
145 scriptparams.interactiveLanguage="{language}"
146 scriptparams.customdata="{customdata.asJSON()}"
147 scriptparams.sessionId="{sp3}"
148
149 ASSIGN scriptparamsjson="{scriptparams.asJSON()}"
150 </string>
151     <string>Limit2K</string>
152 </Parameters>
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154     <Text />
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156     <Index>0</Index>
157     <LabelDistance xsi:nil="true" />
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163 <Y>688</Y>
164 <DependencyOrder>17</DependencyOrder>
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177 </ActionStruct>
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181     <Caption>Onanswer</Caption>
182     <Parameters>
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184         <string>FIRST</string>
185         <string>LAST</string>
186         <string>AGENTID</string>
187     </Parameters>
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217    <Parameters>
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219 ASSIGN callerid="{ani}"</string>
220      <string>Limit2K</string>
221    </Parameters>
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253      <string />
254      <string>True</string>
255      <string>True</string>
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258      <string />
259      <string />
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284 <yws>0</yws>
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288   <Action>IF</Action>
289   <Caption>Check for active call</Caption>
290   <Parameters>
291     <string>spawned = true</string>
292   </Parameters>
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331     <string />
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333   </Parameters>
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366   </Parameters>
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398 "</string>
399     <string />
400     <string>True</string>
401     <string>True</string>
402     <string />
403     <string />
404     <string />
405     <string />
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538     <string>Limit2K</string>
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690     <string>False</string>
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730     <string>SPAWNID</string>
731     <string>{dialoutSkill}</string>
732     <string />
733     <string />
734     <string>{callerid}</string>
735   </Parameters>
736   <DefaultNextAction>
737     <Text />
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739     <Index>0</Index>
740     <LabelDistance xsi:nil="true" />
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746       <ActionID>20</ActionID>
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750     </BranchStruct>
751   </Branches>
752   <Cases />
753   <X>1008</X>
754   <Y>144</Y>
755   <DependencyOrder>1</DependencyOrder>
756   <Impl_Type>0</Impl_Type>
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770   <CaseBranches />
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772 <xws>0</xws>
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785     <Text />
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794   <Y>144</Y>
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796   <Impl_Type>0</Impl_Type>
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801       <Segments />
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804     <CaseBranches />
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806   <xws>0</xws>
807   <yws>0</yws>
808 </ActionStruct>
809 </Actions>
810 <LibraryItem LibraryID="ee35fd4e-0322-46c3-8aba-4eb5ce6a2600" ApiClassificationId="0"
811 BusNo="4606881" Name="SIP Main" Alias="SIP Main" MediaType="4" RoutingMode=""
812 VariableRedaction="">
813   <Icon />
814   <ImplPath>SIP Main</ImplPath>
815   <CreateDate>2025-05-29T07:24:23.387</CreateDate>
816   <ModifyDate>2025-05-29T13:45:28.323</ModifyDate>
817   <ModifyUserID>44030417</ModifyUserID>
818   <ModifiedBy>Kore.ai</ModifiedBy>
819   <URI />
820   <DefaultTimeZone>Mountain Standard Time</DefaultTimeZone>
821   <Parameters />
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824 <MediaType>4</MediaType>
825 <ModifyDate>0001-01-01T00:00:00</ModifyDate>
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824 </ScriptContainer>
825 apps-fileview.texmex_20250522.00_p1
826 SIP Main.XML
827 Displaying SIP Main.XML.