

# Kotomi Cogdill

## UX Designer

kotomicogdill.com

Santa Clara, CA

### RELEVANT EXPERIENCE

#### UX Designer / and.d

Mar 2022 – Present Remote

- Create new designs for Shopify apps with 2400+ installs, including a shipping date picker, multi-address shipping, loyalty programs.
- Launched a food delivery web app used by seniors (aged 75+).
- Keep apps updated to meet the latest user needs by working with the customer service department.

Align on the best experiences within the Shopify framework by working with PMs and developers.

#### UX Designer / 1 Thing Against Racism

Nov 2021 – Mar 2022 Remote

- Collaborated with designers and developers to design and launch the first website.
- Created wireframes to organize and simplify the website layout.
- Selected color palette, font, and images to develop the website branding.

### OTHER EXPERIENCE

#### Childcare Provider / Yamashita Family Child Care

Oct 2019 – Dec 2022 San Jose, CA

- Solved problems by empathizing with the children—what they want or need and their action rationale.
- Tailored how I communicate with each child depending on their vocal level and understanding skills.

#### Tour Operator / Windows to Japan

May 2017 – Nov 2018 Kyoto, Japan

- Crafted tour itineraries for inbound tourists with a bilingual team daily.
- Researched destinations to meet the customers' needs and provide exceptional experiences.
- Communicated options and plans to stakeholders and made travel arrangements accordingly.

### SKILLS

#### Design

User Research	Usability Test
User Flow	Prototyping
Wireframes	

#### Programming

HTML	CSS
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#### Tools

Figma	Visual Studio Code
Whimsical	Maze
Miro	Maze

#### Languages

Japanese	English
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### EDUCATION

#### Designlab

UX Academy

Jan 2021 – Sep 2021 Remote

#### Kansai Gaidai University

B.A. in English

2014 – 2018 Osaka, Japan

#### Virginia Tech

Classes in Tourism

2016 – 2017 Blacksburg, VA

#### Chichester College

EFL – English as a foreign language

Sep 2012 – Mar 2013 Chichester, UK