Kotomi Cogdill

UX Designer

kotomicogdill.com

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(980) 205-3483

Santa Clara, CA

EXPERIENCE

UX Designer / and.d
Mar 2022 – Present   Remote

– Collaborate with other designers and developers to design Shopify plugins.
– Design multiple concept features for target users.
– Drive customer engagement by revising screen layouts and interactions to align with business goals.

UX Designer / 1 Thing Against Racism
Nov 2021 – Present   Remote

– Collaborate with designers and developers to design and launch their first website.
– Create wireframes to organize and simplify the website layout.
– Select color palette, font, and images to develop the website branding.

Childcare Provider / Yamashita Family Child Care
Oct 2019 – Present   San Jose, CA

– Solve problems by empathizing with the children–what they want or need and their action rationale.
– Tailor how I communicate with each child depending on their vocal level and understanding skills.

Tour Operator / Windows to Japan
May 2017 – Nov 2018   Kyoto, Japan

– Crafted tour itineraries for inbound tourists with a bilingual team daily.
– Researched destinations to meet the customers' needs and provide exceptional experiences.
– Communicated options and plans to stakeholders and made travel arrangements accordingly.
– Assisted travelers to solve issues during emergency situations.

SKILLS

Design

User Research	Prototyping
User Flow	Usability Test
Wireframes	

Programming

HTML	Linux
CSS	

Tools

Figma	Miro
Adobe Illustrator	Whimsical
Visual Studio Code	Maze

Language

Japanese	English

EDUCATION

Designlab
UX Academy
Jan 2021 – Sep 2021   Remote

Kansai Gaidai University
B.A. in English
2014 – 2018   Osaka, Japan

Virginia Tech
Classes in Tourism
2016 – 2017   Blacksburg, VA

Chichester College
EFL – English as a foreingn language
Sep 2012 – Mar 2013   Chichester, UK