

# Kotomi Cogdill

## UX Designer

kotomicogdill.com

Santa Clara, CA

### RELEVANT EXPERIENCE

#### UX Designer / and.d

Mar 2022 – Present Remote

- Create new designs for Shopify apps with 2400+ installs, including a shipping date picker, multi-address shipping, loyalty programs.
- Launched a food delivery web app used by seniors (aged 75+).
- Keep apps updated to meet the latest user needs by working with the customer service department.
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#### UX Designer / 1 Thing Against Racism

Nov 2021 – Mar 2022 Remote

- Collaborated with designers and developers to design and launch the first website.
- Created wireframes to organize and simplify the website layout.
- Selected color palette, font, and images to develop the website branding.

### OTHER EXPERIENCE

#### Childcare Provider / Yamashita Family Child Care

Oct 2019 – Dec 2022 San Jose, CA

- Solved problems by empathizing with the children—what they want or need and their action rationale.
- Tailored how I communicate with each child depending on their vocal level and understanding skills.

#### Tour Operator / Windows to Japan

May 2017 – Nov 2018 Kyoto, Japan

- Crafted tour itineraries for inbound tourists with a bilingual team daily.
- Researched destinations to meet the customers' needs and provide exceptional experiences.
- Communicated options and plans to stakeholders and made travel arrangements accordingly.

### SKILLS

#### Design

User Research Usability Test  
User Flow Prototyping  
Wireframes

#### Programming

HTML CSS

#### Tools

Figma Visual Studio Code  
Whimsical Maze  
Miro

#### Languages

Japanese English

### EDUCATION

#### Designlab

UX Academy

Jan 2021 – Sep 2021 Remote

#### Kansai Gaidai University

B.A. in English

2014 – 2018 Osaka, Japan

#### Virginia Tech

Classes in Tourism

2016 – 2017 Blacksburg, VA

#### Chichester College

EFL – English as a foreign language

Sep 2012 – Mar 2013 Chichester, UK