

## Leadership Standard Intents

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### LD.1 The hospital has an effective governing body.

- LD.1.1 There is a governing body that fulfills its main roles for mission and strategy setting as well as performance evaluation and oversight on the hospital processes and outcomes.
  - LD.1.2 The governing body has its organization, membership, roles and responsibilities, meetings procedure, performance evaluation, and committees defined in a written bylaws or a similar document.
  - LD.1.3 The governing body's responsibilities reflect its ultimate accountability for the quality of care and patient safety, and include the following:
    - LD.1.3.1 Working together with the senior management and hospital leaders to create and regularly review the hospital's mission, vision, and values.
    - LD.1.3.2 Appointing a qualified hospital director.
    - LD.1.3.3 Evaluating on a regular basis the performance of the hospital director.
    - LD.1.3.4 Ensuring that the hospital has an effective organizational structure displayed in an organizational chart that shows the titles (or names) and the reporting relationships.
    - LD.1.3.5 Approving the scope of services provided by the hospital.
    - LD.1.3.6 Approving the hospital strategic and operational plans.
    - LD.1.3.7 Approving the hospital-wide policies and procedures.
    - LD.1.3.8 Monitoring, evaluating, and continuously improving the outcome of the quality and patient safety plans and programs.
    - LD.1.3.9 Approving the medical staff bylaws.
    - LD.1.3.10 Approving the annual budget of the hospital.
    - LD.1.3.11 Ensuring the provision of adequate resources (e.g. manpower, financial resources, and medical supplies).
    - LD.1.3.12 Defining and approving delegations of authority.
  - LD.1.4 The governing body meets regularly and adequate minutes of the proceedings are maintained.
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### Standard Intent:

The Board of an organization is the group that is above all responsible for making sure that the organization's mission continues to be carried out, and that the organization never strays very far from its true focus. It's also, in general has the overall legal accountability for the conduct of the organization.

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Developing a governing body system or bylaws with specific responsibilities and procedures has many advantages:

- It ensures that the mission of the organization will continue to be well-understood by those who are in a position to further it
- It helps to pave a smoother relationship between the board and other stakeholders including staff members.
- Select the executive staff through an appropriate process
- Provide ongoing support and guidance for the executive
- Ensure effective organizational planning
- Ensure adequate resources and their efficient utilization
- Determine and monitor the quality of services
- Assess its own performance

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**LD.2 A qualified hospital director is responsible for managing the hospital.**

- LD.2.1 The hospital director is qualified in healthcare management by education, training or experience.
  - LD.2.2 The hospital director has a good command of the English language.
  - LD.2.3 The hospital director ensures the hospital's compliance with all relevant laws and regulations.
  - LD.2.4 The hospital director ensures the recruitment and selection of competent and skilled hospital staff.
  - LD.2.5 The hospital director is accountable to the governing body for the clinical performance and professional conduct of the hospital staff.
  - LD.2.6 The hospital director ensures the implementation of the policies set by the governing body.
  - LD.2.7 The hospital director participates actively in supporting the safety of patients, staff and visitors (e.g. through leadership safety rounds, review of reported incidents).
  - LD.2.8 The hospital director identifies and works closely with other hospital leaders, collectively constituting the hospital leadership group.
  - LD.2.9 The hospital director ensures appropriate response to reports or enquiries from relevant authorities including accreditation agencies.
  - LD.2.10 The hospital director ensures the availability of adequate resources (e.g. human resources, equipment, supplies, and medications).
  - LD.2.11 The hospital director ensures all physical properties are kept in a good state of repair and operating conditions.
  - LD.2.12 The hospital director ensures the efficient utilization of all resources.
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