

Finally, there are requirements in the GLD chapter that touch on all the levels described above. These requirements are found in GLD.07.00 through GLD.09.00 and include the organization and clinical ethics, health professional education, and human subjects research when present.

## Standards

The following is a list of all standards for this function. They are presented here for your convenience without their intent statements or measurable elements. For more information about these standards, please see the next section in this chapter, Standards, Intents, and Measurable Elements.

### Leadership Structure

**GLD.01.00** The structure, authority, and responsibilities of the hospital's governing entity are described in bylaws, policies and procedures, or similar written documents.

### Chief Executive(s) Accountabilities

**GLD.02.00** A chief executive(s) is responsible for operating the hospital and complying with applicable laws and regulations.

### Leader Accountabilities

**GLD.03.00** Hospital leaders are identified and are collectively responsible for defining the hospital's mission and creating the programs and policies needed to fulfill the mission.

**GLD.03.01** Hospital leaders identify, plan, and communicate the type of clinical services required to meet the needs of the patients served by the hospital.

**GLD.03.02** Hospital leaders ensure effective communication throughout the hospital.

### Leadership for Quality and Patient Safety

**GLD.04.00** Hospital leaders plan, develop, and implement a quality and patient safety program.

**GLD.04.01** Hospital leaders report quality improvement and patient safety information to the governing entity and hospital staff.

**GLD.04.02** Hospital leaders collaborate to prioritize which hospitalwide processes will be measured, which hospitalwide improvement and patient safety activities will be implemented, and how success of these hospitalwide efforts will be measured.

### Leadership for Contracts and Resources

**GLD.05.00** Hospital leaders are accountable for the review, selection, and monitoring of clinical and nonclinical contracts and inspect compliance with contracted services as needed.

**GLD.05.01** Hospital leaders ensure that health care practitioners and clinical staff not employed by the hospital have the right credentials and are competent and/or privileged for the services provided to the hospital's patients.

**GLD.05.02** Hospital leaders use data and information in resource decision-making to understand its implications on patient safety and quality.

**GLD.05.03** Hospital leaders establish a supply chain strategy that includes protection of patients and staff from unstable, contaminated, defective, and counterfeit supplies.

### Direction of Hospital Departments and Services

**GLD.06.00** The hospital identifies the scope of services and structure of each department or service.

**GLD.06.01** Department/service leaders participate in hospitalwide improvement priorities and in monitoring and improving patient care specific to the department/service.