

- LD.6.3.1 A brief general description of the hospital.
- LD.6.3.2 Vision, mission and values.
- LD.6.3.3 Organizational chart.
- LD.6.3.4 Scope and organization of services.
- LD.6.3.5 Standing meetings and committees.
- LD.6.3.6 Staff code of conduct and ethics.
- LD.6.3.7 Conflict of interest.
- LD.6.3.8 Admission/Discharge/Referral.
- LD.6.3.9 Visiting times.
- LD.6.3.10 Smoking policy.
- LD.6.3.11 Parking.

**LD.7 The hospital work, planning, and goals setting are guided by a clear vision and mission.**

- LD.7.1 The hospital has a clearly stated vision and mission statements.
- LD.7.2 The vision and mission are communicated to the hospital staff.
- LD.7.3 The vision and mission are displayed to patients, visitors, and the wider community.
- LD.7.4 The mission reflects the scope of services provided by the hospital and the health needs of the population served.
- LD.7.5 The mission and vision are regularly reviewed and modified as appropriate.

**LD.8 The hospital work, planning, and goals setting are guided by a set of values and professional code of conduct.**

- LD.8.1 Hospital leaders collaboratively develop the hospital's set of values and the code of conduct.
- LD.8.2 The professional code of conduct describes the hospital's expectations of the staff regarding their behavior and communication with each other and with their patients and other external customers.
- LD.8.3 The professional code of conduct includes a process to handle inappropriate behaviors of the hospital staff.
- LD.8.4 The professional code of conduct includes a process to resolve conflicts among staff and between staff and external customers.

**LD.9 Hospital leaders work collaboratively to establish medical and non-medical hospital-wide committees that support integration of services and communication amongst staff.**

- LD.9.1 There is a policy and procedure that addresses the formation of hospital-wide committees, conduct and communication amongst the committee members, committee's recommendations approval process, and annual review of accomplishments.
- LD.9.2 Medical committees provide oversight on specific areas of responsibilities that include:
  - LD.9.2.1 Pharmacy and therapeutics.
  - LD.9.2.2 Morbidity and mortality.
  - LD.9.2.3 Infection control.