



## Social Care Services Standard Intents

### **SC.1 The hospital provides social care services.**

- SC.1.1 A qualified social worker directs social care services provided by the hospital.
- SC.1.2 Social care services are adequately staffed and have all other required resources according to the hospital's size and scope of services.

#### **Standard Intent:**

Social Care Service provided is a very essential part of patient management. The service should be directed by a qualified social worker and is adequately staffed. All other required resources according to the hospital's size and scope of service should be available.

### **SC.2 Patients identified at psychosocial risk undergo comprehensive psychosocial assessment.**

- SC.2.1 Psychosocial screening is conducted by qualified hospital staff (e.g., registered nurse) to determine the patient's need for comprehensive psychosocial assessment by a licensed social worker.
- SC.2.2 The criteria used for psychosocial screening during the initial assessment of patients are developed and approved by a qualified social worker.
- SC.2.3 Psychosocial assessment is preferably completed by a qualified social worker within twenty-four hours of referral.
- SC.2.4 The psychosocial assessment is described in a policy and procedure that defines factors facilitating/impeding healthcare progress, including:
  - SC.2.4.1 Emotional, social, and psychological factors.
  - SC.2.4.2 Home situation.
  - SC.2.4.3 Financial factors.
  - SC.2.4.4 Noncompliance to treatment
  - SC.2.4.5 Physical/mental disabilities.
- SC.2.5 The psychosocial screening and assessment findings are documented in the patient's medical record.

#### **Standard Intent:**

Psychosocial screening is conducted by qualified hospital staff (e.g., registered nurse) to determine the patient's need for comprehensive psychosocial assessment by a licensed social worker using a criterion that has been developed by a qualified social worker. The assessment is preferably completed within 24 hours of referral. Assessment include emotional, social and psychological factors, the home situation, the financial factors, the noncompliance to treatment and the physical/mental disability. The screening and assessment should be documented in the patient's medical record.