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The patient's and family's understanding of learning needs shall be continually evaluated by members of the health care team. Evaluating learning objectives can be done via return demonstration and/or verbal discussion/follow-up care. When behavioral objectives are not met, revision of the educational plan with alternate educational strategies are utilized and re-evaluated by members of the health care

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**PFE.7 All patient education activities are documented in the patient's medical record.**

PFE.7.1 The educational needs assessment and planning is documented in the patient's medical record.

PFE.7.2 The patient's response to education is documented in the patient's medical record.

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**Standard Intent:**

When teaching takes place, all instructions should be documented as soon as they are given include who the learner was - the patient and/or a family member, the needs assessment, the educational plan, and the patient response. The documentation should be evident in the patient's medical record with clear identification of the staff member/s involved in the education process.

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**Patient & Family Education and Rights Standard Intents**

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