



NR.11 There is a nursing plan of care for each patient.

- NR.11.1 A nursing plan of care is developed for all inpatients.
 - NR.11.2 The nursing plan of care is consistent with the medical plan of care.
 - NR.11.3 The nursing plan of care is reviewed on every shift, upon any significant change in the patient's condition, and when new treatments are added or current treatments are discontinued.
 - NR.11.4 The nursing plan of care is documented in the patient's medical record.
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Standard Intent:

The plan of care outlines care and treatment to be provided to an individual patient. The plan of care identifies a set of actions that the health care team will implement to resolve or support the diagnosis identified by assessment. The overall goal of a plan of care is to achieve optimal clinical outcomes. The plan of care is developed within 24 hours of admission as an inpatient and consistent with the medical plan of care. Based on the reassessment of the patient performed, the plan of care is updated as appropriate to reflect the evolving condition of the patient. The plan of care is documented in the patient's record. The plan of care for a patient must be related to his/her identified needs. Those needs may change as the result of clinical improvement or new information from a routine reassessment. The plan of care is revised based on these changes or at least every shift and is documented in the record as notes to the initial plan, or they may result in a new plan of care.

NR.12 The nursing department ensures adequate supplies and equipment for the safe and effective provision of care.

- NR.12.1 The nursing department ensures the availability of equipment and supplies necessary for the safe and effective provision of care. This includes, but is not limited to, the following:

- NR.12.1.1 Scales appropriate to the age group and mobility needs of the patient.
- NR.12.1.2 Stretchers with safety straps.
- NR.12.1.3 Equipment for taking vital signs.
- NR.12.1.4 Wheelchairs with safety straps.
- NR.12.1.5 Sharp boxes.
- NR.12.1.6 Footstools.
- NR.12.1.7 Lifting devices.
- NR.12.1.8 Soft restraints.
- NR.12.1.9 Bed rails.
- NR.12.1.10 Devices for treatment and prevention of skin breakdown.
- NR.12.1.11 Patient call bell.
- NR.12.1.12 Oxygen and suction.



NR.12.1.13 Glucometer.

NR.12.1.14 Nebulizers.

NR.12.1.15 Blood warmers.

NR.12.1.16 ECG machines.

NR.12.2 The Nursing department has a process to maintain adequate supplies and linen to meet patient needs.

NR.12.2.1 Critical levels are identified.

NR.12.2.2 Ordering requests are made when critical levels are reached and as needed.

NR.12.2.3 There is an emergency backup process when there are issues/delays receiving supplies.

NR.12.2.4 There is a method to track issues with supplies and linen so that patterns can be studied for quality improvement.

Standard Intent:

Nursing Department ensures adequate essential supplies (including linen) and equipment needed for each unit in order to provide safe patient care, the supplies and equipment vary from unit to units as per the scope of care (as in substandard NR.12.1.1 through NR.12.1.16. As these resource needs may change or may not be fully met, the Nursing department need to identify the minimum critical level for re-ordering , a top up system could be implemented, This helps ensure that adequate supplies and equipment and other resources are available to meet patients' needs at all times. A process should be in place that addresses how to respond to resource shortages to ensure safe and effective care for all patients. The process involves items mentioned in substandard NR.12.2.1 through NR.12.2.4

Quality Management & Patient Safety Standard Intents

QM.1 Hospital leaders support a hospital-wide continuous quality improvement program.

QM.1.1 Hospital leaders provide resources required for the continuous quality improvement program, including human, financial, and time resources.

QM.1.2 Hospital leaders actively participate in quality improvement activities including improvement teams.

QM.1.3 Hospital leaders implement the recommendations resulting from the continuous quality improvement program.

QM.1.4 Hospital leaders support staff to make and participate in quality improvement initiatives and to attend quality improvement educational activities.

Standard Intent: