

and when indicated by the findings of performance improvement activities. Such activities may include elements of sub-standards MS.8.3.1 through 8.3.11. As well the leaders must identify the circumstances under which an unplanned review of their performance is carried out.

MS.9 Medical staff leaders make use of the data and information resulting from the medical staff performance review.

MS.9.1 The data and information resulting from the medical staff performance review are used to:

MS.9.1.1 Provide feedback and counseling to the medical staff regarding their performance.

MS.9.1.2 Recommend plans for improvement.

MS.9.1.3 Amend clinical privileges as necessary, by expansion or limitation, a period of counseling and oversight, or other appropriate action.

MS.9.1.4 Make informed decisions regarding reappointment.

MS.9.1.5 Recommend training and continuous education as needed.

MS.9.2 The outcomes of the medical staff performance evaluation and actions taken are documented in the physician's credentials file.

Standard Intent:

The medical director and head of clinical departments use the collected data and information resulted from the medical staff performance to provide feedback and counseling to the medical staff regarding their performance, recommend plans for improvement. In addition, they may amend the granted clinical privileges as necessary, by expansion or limitation, a period of counseling and oversight, or other appropriate action and make informed decisions regarding staff reappointment and staff need for training and continuous education.

MS.10 Medical staff leaders support the hospital-wide quality improvement, patient safety, and risk management plans.

MS.10.1 Heads of clinical departments together with the medical director work closely with other hospital leaders through formal meetings to support the implementation of the hospital-wide quality improvement, patient safety, and risk management plans.

MS.10.2 Data and information resulting from the medical staff performance review are used to continuously improve the quality and safety by :

MS.10.2.1 Studying and minimizing variances in the processes.

MS.10.2.2 Taking actions to avoid preventable medical errors and adverse events.

MS.10.2.3 Recommending equipment needed in specified areas.