

- LB.11.1.2 Circumstances and method for verifying published reference ranges.
- LB.11.1.3 Circumstances and method for the re-evaluation of reference ranges.

## LB.12

### The laboratory has a system for standardizing critical laboratory instruments.

- LB.12.1 The laboratory implements policies and procedures defining the calibration, adjustment and/or standardization of critical laboratory instruments. This includes:
  - LB.12.1.1 Calibrations and adjustment are performed before use, after activities that may alter the calibration and at predefined intervals.
  - LB.12.1.2 All thermometers used in the laboratory are checked against certified standardized thermometric device before being placed in use and annually thereafter.
  - LB.12.1.3 All stopwatches and instrument timers are checked against standardized stopwatch before the initial use and every six months thereafter.
  - LB.12.1.4 All pipettes (fixed volume and/or adjustable) are checked for accuracy and reproducibility before being placed in use and semi-annually thereafter.
  - LB.12.1.5 Balances are placed on vibration resistance surface and checked against standardized weights before being placed in use and every six months thereafter.
  - LB.12.1.6 Actions are taken in the event of unsatisfactory results.
- LB.12.2 Calibration, adjustment and/or standardization procedures conform to the manufacturer's instructions and best practices.

## LB.13

### The laboratory has a system for instruments/methods correlation.

- LB.13.1 When the laboratory uses more than one method and/or instruments to test for a given analyte, the laboratory develops and implements policies and procedures on correlation to ensure the following:
  - LB.13.1.1 The correlation studies are conducted every six months.
  - LB.13.1.2 There is clear description of the correlation study.
  - LB.13.1.3 There are clearly defined acceptance criteria.
  - LB.13.1.4 There is a process for review and approval of the correlation results.

## LB.14

### The laboratory has a system for controlling the quality of test methods.

- LB.14.1 The laboratory implements policies and procedures on quality control of test methods to satisfy the following:
  - LB.14.1.1 Assignment of performance and review responsibility (control specimens are handled and tested in the same manner and by the same laboratory personnel testing patient samples).
  - LB.14.1.2 Number and frequency of running controls.
  - LB.14.1.3 Tolerance limits of controls results.
  - LB.14.1.4 Corrective action to be taken in the event of unacceptable results.
- LB.14.2 The laboratory quality control system conforms to the manufacturer's instructions.

## LB.15

### The laboratory has comprehensive work instructions and procedures manuals.

- LB.15.1 The laboratory develops work instructions and procedures manuals that fulfill the following:
  - LB.15.1.1 Conform to the hospital document control/management system.
  - LB.15.1.2 Readily available at the work areas.