

laboratory services includes:

Selection; Selection of reference laboratories must be based primarily upon the quality of performance of such laboratories. Whenever possible, referral specimens should be sent to an accredited laboratory. The laboratory director should ensure that the reference laboratories provide turnaround times that meet clinical needs.

Scope of service; an inclusive list of outsourced services/tests need to be maintained current.

Specimen requirements; the referring laboratory should follow all requisition, collection and handling instructions specified by the reference laboratory.

Result Reporting; Testing records and patient reports must state the name of the reference lab performing the test and the identification of the person authorizing the release of the results.

Agreement/Service Contract; a signed document specifying the expectations of the two parties involved should be readily available for quick referencing. Essential elements of such a document may include:

1. Scope of Service
2. Agreement conditions (including accreditation status).
3. Sample Requirements
4. Turn Around Time
5. Result Reporting
6. Release of information to third party
7. Solving disputes
8. Validity of the Agreement and Review schedule.

LB.28 The laboratory develops a comprehensive system for Point-of Care-Testing (POCT).

LB.28.1 The laboratory implements policies and procedures to address the following:

LB.28.1.1 Clear definition of POCT.

LB.28.1.2 Assignment of the responsibility of managing the POCT to the laboratory.

LB.28.1.3 Guidelines describing the process of acquiring POCT devices/methods.

LB.28.1.4 Training and competency testing requirements.

LB.28.1.5 Maintenance, quality control, and quality management of the POCT devices/methods.

LB.28.2 The laboratory assigned a qualified individual as POCT coordinator.