

MR.4 **Medical records contain sufficient information to promote continuity and coordination of care and communication among care providers.**

- MR.4.1 The medical record contains sufficient information to identify the patient and his care provider, support the diagnosis, justify the treatment, and document the results of care provided.

MR.5 **The hospital has a complete and accurate medical record for every patient.**

- MR.5.1 The hospital identifies in a policy all staff members authorized to make entries in medical records.
- MR.5.2 All entries in the medical records must be legible, indelibly verified, dated, and authenticated.
- MR.5.3 Clinical staff authorized to make entries in the medical record receive formal training in clinical documentation improvement as per the national/international guidelines.
- MR.5.4 The author of each entry must be identified and authenticated by official stamp, signature, written initials, or computer entry.
- MR.5.5 Medical record completion is a requirement within thirty days of patient discharge and before any elective vacation or period of absence of the staff member entering the notes in the medical record.
- MR.5.6 The hospital has a policy to deal with delinquent medical records.
- MR.5.7 The most responsible physician is responsible for the completion of his own records.

MR.6 **The hospital maintains the medical records in one central place.**

- MR.6.1 The hospital has a medical records department that accommodates all medical records.
- MR.6.2 The hospital has processes to manage the different parts of the medical records.
- MR.6.2.1 The different parts of multiple records are cross referenced to the patient's unique identifier to enable records linkage.
 - MR.6.2.2 The different parts can be easily located when not stored together.
 - MR.6.2.3 The hospital ensures that all information are available and accessible when needed.
- MR.6.3 The processes include, but are not limited to, the following:
- MR.6.3.1 Records that are partly paper-based and partly electronic.
 - MR.6.3.2 Records that include items requiring incompatible storage systems such as videos and audio recordings.

MR.7 **A discharge summary is completed for all discharged patients.**

- MR.7.1 There is a discharge summary for all discharged patients.
- MR.7.2 The discharge summary is complete and includes:
- MR.7.2.1 The reason for the patient's admission.
 - MR.7.2.2 The patient's diagnosis.
 - MR.7.2.3 Brief summary of hospitalization (therapies, consultations, interventions and results of any important diagnostic testing).
 - MR.7.2.4 A list of medications used.
 - MR.7.2.5 Any surgery or procedures performed and their outcome.
 - MR.7.2.6 The patient's condition at discharge.
 - MR.7.2.7 All medications to be taken by the patient after discharge.
 - MR.7.2.8 Any special care the patient requires after discharge.