COLLEGE of AMERICAN PATHOLOGISTS

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Hematology and Coagulation Checklist

CAP Accreditation Program

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Hematology and Coagulation Checklist

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ON-LINE CHECKLIST DOWNLOAD OPTIONS

Participants of the CAP accreditation programs may download the checklists by logging into cap.org and going to e-LAB Solutions Suite - Accreditation Checklists. They are available in different checklist types and formatting options, including:

- Master — contains ALL of the requirements and instructions available in PDF, Word/XML or Excel formats
- Custom — customized based on the laboratory's activity (test) menu; available in PDF, Word/XML or Excel formats
- Changes Only — contains only those requirements with significant changes since the previous checklist edition in a track changes format to show the differences; in PDF version only. Requirements that have been moved or merged appear in a table at the end of the file.

CHECKLIST ACCREDITATION RESOURCES

CAP accredited laboratories have access to additional checklist accreditation tools and resources found on the CAP website (cap.org) by logging into e-LAB Solutions Suite - Accreditation Resources. Content found in Accreditation Resources includes:

- A library of past Focus on Compliance webinars and laboratory inspection preparation videos
- Answers to the most common checklist questions
- Customizable templates and forms (eg, competency assessment, personnel, validation/verification, quality management)
- Proficiency testing (PT) frequently asked questions, forms, and troubleshooting guides
- IQCP eligibility, frequently asked questions, forms, templates, and examples
- Laboratory director education and resources
- Quality management resources
- Inspector training and inspection tip sheets
- Self and post inspection toolbox

SUMMARY OF CHECKLIST EDITION CHANGES
Hematology and Coagulation Checklist
12/26/2024 Edition

The information below includes a listing of checklist requirements with significant changes in the current edition and previous edition of this checklist. The list is separated into three categories:

1. New
2. Revised:
   - Modifications that may require a change in policy, procedure, or process for continued compliance; or
   - A change to the Phase
3. Deleted/Moved/Merged**:**
   - Deleted
   - Moved — Relocation of a requirement into a different checklist (requirements that have been resequenced within the same checklist are not listed)
   - Merged — The combining of similar requirements

NOTE: The requirements listed below are from the Master version of the checklist. The customized checklist version created for inspections and self-evaluations may not list all of these requirements.

Previously Cited Checklist Requirements

- The **inspector's version** of the checklist contains a listing of previously cited checklist requirements. Specific information on those citations, including the inspection date and inspector comments, is included following each related requirement within the checklist.
- Laboratories can access data on previously cited deficiencies by logging into e-LAB Solutions Suite on cap.org and going to Accreditation Reports - Inspection Summation Report.

NEW Checklist Requirements
None

REVISED Checklist Requirements

Requirement	Effective Date
HEM.36820	12/26/2024

DELETED/MOVED/MERGED Checklist Requirements
None

INTRODUCTION

This checklist is used in conjunction with the All Common and Laboratory General Checklists to inspect a hematology laboratory section or department.

Certain requirements are different for waived versus nonwaived tests. Refer to the checklist headings and explanatory text to determine applicability based on test complexity. The current list of tests waived under CLIA may be found at http://www.accessdata.fda.gov/scripts/cdrh/cfdocs/cfClia/analyteswaived.cfm.


Policy/Procedure icon - The placement of this icon next to a checklist requirement indicates that a written policy or procedure is required to demonstrate compliance with the requirement. The icon is not intended to imply that a separate policy or procedure is required to address individual requirements. A single policy or procedure may cover multiple checklist requirements.

***Laboratories not subject to US regulations:** Checklist requirements apply to all laboratories unless a specific disclaimer of exclusion is stated in the checklist. When the phrase "FDA-cleared/approved test (or assay)" is used within the checklist, it also applies to tests approved by an internationally recognized regulatory authority (eg, CE-marking).*

QUALITY CONTROL

NONWAIVED TESTS - GENERAL

The following group of requirements is applicable to nonwaived manual, automated, and semi-automated testing, unless a separate checklist requirement exists in another checklist section that defines a specific QC frequency (eg, CBC instrument, coagulation testing, manual cell counts).

HEM.19360 Daily QC - Nonwaived Tests **Phase II**

The laboratory performs controls for quantitative and qualitative tests each day of testing, or more frequently if specified in manufacturer's instructions, laboratory procedure, or the CAP Checklist, and when changes occur that may impact patient results.

NOTE: The laboratory must define the number and type of quality control used and the frequency of testing in its quality control procedures. Control testing is not required on days when patient testing is not performed.

Controls must be run prior to resuming patient testing when changes occur that may impact patient results, including after a change of analytically critical reagents, major preventive maintenance, change of a critical instrument component, or with software changes, as appropriate.

Daily quality control must be run as follows:

- *Quantitative tests - two controls at different concentrations at least daily, except for coagulation tests (two controls every eight hours), or unless otherwise required elsewhere in this checklist*
- *Qualitative tests - a negative control and a positive control (when applicable) at least daily*

Controls should verify assay performance at relevant decision points. The selection of these points may be based on clinical or analytical criteria.

If an internal quality control process (eg, electronic/procedural/built-in) is used instead of an external control material to meet daily quality control requirements, the laboratory must have an individualized quality control plan (IQCP) approved by the laboratory director defining the control process, including the frequency and use of external and internal controls. At a minimum, external control materials must be analyzed with new lots and shipments of reagents or more frequently if indicated in the manufacturer's instructions. Please refer to the IQCP section of the All Common Checklist for the eligibility of tests for IQCP and requirements for implementation and ongoing monitoring of an IQCP.

Evidence of Compliance:
- ✓ Records of QC results including external and internal control procedures **AND**
- ✓ Manufacturer product insert or manual

HEM.19380 Control Range Establishment or Verification **Phase II**

The laboratory establishes or verifies an acceptable control range for each lot of control material.

NOTE: For unassayed control materials, the laboratory must establish an acceptable control range by repetitive analysis in runs that include previously tested control material. For assayed control materials, the laboratory must verify control ranges supplied by the manufacturer.

Control values supplied by the manufacturer may be used without verification for qualitative (eg, positive or negative) testing.

Evidence of Compliance:
- ✓ Records for control range establishment or verification of each lot

HEM.20050 Numeric QC Data **Phase II**

For numeric QC data, quality control statistics (eg, SD and CV) are calculated monthly to define and monitor analytic imprecision.

NOTE: For CBC data where stabilized whole blood is not used for quality control, such statistics may be generated from previous patient samples using the standard deviation of duplicate pairs.

Evidence of Compliance:
- ✓ QC records showing monthly monitoring of imprecision

HEM.20070 Precision Statistics **Phase I**

The laboratory has an action protocol when data from precision statistics change significantly from previous data.

NOTE: As an example, if the laboratory's normal-level commercial control usually yields a monthly CV of 2% for WBC, but the most recent month shows a 4% CV, then something has caused increased imprecision, and investigation with records is required. Similarly, if the monthly SD for MCV by moving averages is typically around 1.8 fL, but now is at 3.1 fL, the laboratory must find a cause for this shift and take action. If commercially sponsored interlaboratory QC data for the same control lot and instrument model show SD/CV values outside those of the peer group, an explanation is required.

Evidence of Compliance:
- ✓ Records of investigation and corrective actions taken

HEM.20090 Alternative Control Procedures **Phase II**

If the laboratory performs test procedures for which control materials are not commercially available, the laboratory performs and records alternative control procedures to detect immediate errors and monitor test system performance over time.

NOTE: "Performance" includes elements of accuracy, precision, and clinical discriminating power. The following are examples of alternative procedures: split sample testing with another method or with another laboratory, the testing of previously tested patient specimens in duplicate, testing of patient specimens in duplicate, or other defined processes approved by the laboratory director.

Evidence of Compliance:
- ✓ Records of alternative control procedures

HEM.20120 QC Handling **Phase II**

The laboratory tests control specimens in the same manner and by the same personnel as patient samples.

NOTE: Personnel who routinely perform patient testing must analyze QC specimens; however, this does not imply that each operator must perform QC daily. Personnel must participate in QC on a regular basis. To the extent possible, all steps of the testing process must be controlled.

Evidence of Compliance:
- ✓ Records reflecting that QC is performed by the same personnel performing patient testing

HEM.20140 QC Confirmation of Acceptability **Phase II**

Personnel review control results for acceptability before reporting patient/client results.

Evidence of Compliance:
- ✓ Records of control result approval

HEM.20143 QC Corrective Action **Phase II**

The laboratory performs and records corrective action when control results exceed defined acceptability limits.

NOTE: The actions taken must be consistent with the laboratory's quality control program (GEN.30000). Patient test results obtained in an analytically unacceptable test run or since the last acceptable test run must be re-evaluated to determine if there is a significant clinical difference in patient/client results. Re-evaluation may or may not include re-testing patient samples, depending on the circumstances.

Even if patient samples are no longer available, test results can be re-evaluated to search for evidence of an out-of-control condition that might have affected patient results. For example, evaluation could include comparison of patient means for the run in question to historical patient means, and/or review of selected patient results against previous results to see if there are consistent biases (all results higher or lower currently than previously) for the test(s) in question.

The corrective action for tests that have an IQCP approved by the laboratory director must include an assessment of whether further evaluation of the risk assessment and quality control plan is needed based on the problems identified (eg, trending for repeat failures, etc.).

Evidence of Compliance:
- ✓ Records of corrective action for unacceptable control results

HEM.20146 Monthly QC Review **Phase II**

The laboratory director or designee reviews and assesses quality control data at least monthly.

NOTE: The reviewer must record follow-up for outliers, trends, or omissions that were not previously addressed.

The QC data for tests performed less frequently than once per month may be reviewed when the tests are performed.

The review of quality control data for tests that have an IQCP approved by the laboratory director must include an assessment of whether further evaluation of the risk assessment and quality control plan is needed based on problems identified (eg, trending for repeat failures, etc.).

Evidence of Compliance:
- ✓ Records of QC review **AND**
- ✓ Records of corrective action taken when acceptability criteria are not met

HEMATOLOGY

SPECIMEN COLLECTION AND HANDLING

HEM.22000 Collection in Anticoagulant **Phase II**

All blood specimens collected in anticoagulant for hematology testing are mixed thoroughly immediately before analysis.

NOTE: Some rocking platforms may be adequate to maintain even cellular distribution of previously well-mixed specimens, but are incapable of fully mixing a settled specimen. For instruments with automated samplers, the laboratory must ensure that the automated mixing time is sufficient to homogeneously disperse the cells in a settled specimen.

Evidence of Compliance:
- ✓ Records of evaluation of each specimen mixing method (eg, rotary mixer, rocker, automated sampler, or manual inversions) for reproducibility of results, as applicable

HEM.22050 CBC Anticoagulant **Phase II**

Samples for complete blood counts and blood film morphology are collected in potassium EDTA.

NOTE: Blood specimens for routine hematology tests (eg, CBC, leukocyte differential) must be collected in potassium EDTA to minimize changes in cell characteristics. Laboratories must follow manufacturer's recommendations for use of alternative anticoagulants.

HEM.22100 Capillary Tube Collection Criteria **Phase II**

Samples collected in capillary tubes for microhematocrits or capillary/dilution systems are obtained in duplicate whenever possible.

NOTE: Microspecimen containers such as those used for other capillary blood CBC parameter determinations need not be collected in duplicate. Because of the risk of injury, the use of

glass capillary tubes is discouraged; if glass capillary tubes are used, measures have been implemented to reduce risk or injury.

HEM.22150 Specimen Quality Assessment - CBC **Phase II**

CBC specimens are checked for clots (visual, applicator sticks, or automated analyzer histogram inspection/flags) before reporting results.

NOTE: This may be done visually or with applicator sticks before testing. Additionally, microclots will often present themselves histographically on automated and semi-automated particle counters or by flagging, and the testing personnel must become familiar with such patterns. Finally, platelet clumps or fibrin may be microscopically detected if a blood film is prepared on the same sample.

HEM.22200 Hemolyzed or Lipemic Specimens - CBC **Phase II**

CBC specimens are checked for significant in vitro hemolysis and possible interfering lipemia before reporting results.

NOTE: Specimens for complete blood counts must be checked for in vitro hemolysis that may falsely lower the erythrocyte count and the hematocrit, as well as falsely increase the platelet concentration from erythrocyte stroma. Visibly red plasma in a tube of EDTA-anticoagulated settled or centrifuged blood should trigger an investigation of in vivo hemolysis (in which case the CBC data are valid) versus in vitro hemolysis (in which case some or all of the CBC data are not valid and should not be reported). Lipemia may adversely affect the hemoglobin concentration and the leukocyte count. This does not imply that every CBC specimen must be subjected to centrifugation with visual inspection of the plasma supernatant, particularly if this would significantly impair the laboratory's turnaround time. An acceptable alternative for high volume laboratories with automated instrumentation is to examine the numeric data for anomalous results (especially indices), as well as particle histogram inspection.

HEM.22625 Storage and Stability - Hematology **Phase I**

The laboratory defines sample storage conditions and stability for all hematology parameters.

NOTE: The laboratory must define sample storage conditions and stability for all hematology parameters, as time- and temperature-dependent alterations can occur, creating spurious results.

RESULTS REPORTING - HEMATOLOGY

***REVISED** 12/26/2024*

HEM.36820 Reference Intervals **Phase II**

Patient results are reported with accompanying reference intervals or interpretive ranges.

NOTE: For WBC differential counts, the CAP recommends that laboratories report absolute cell counts, along with their corresponding reference intervals. The CAP discourages the reporting of percent cell counts without absolute counts on WBC differentials. Laboratories reporting only percent cell counts must provide laboratory established reference intervals.

Under some circumstances it may be appropriate to distribute lists or tables of reference intervals (printed copies or electronic data) to users and sites where reports are received. The laboratory must ensure that such data is up to date.

Reference interval citations from the manufacturer's insert or published literature citations may be used to determine the reference interval. However, reference intervals have not been published for many body fluid analytes and obtaining normal fluids to establish reference intervals may not be feasible. If reference intervals are not available, results must be accompanied by an appropriate comment such as, "The reference interval(s) and other method performance specifications are unavailable for this body fluid. Comparison of the result with concentration in the blood, serum, or plasma is recommended."

Evidence of Compliance:

- ✓ Patient reports