

## Case Study

Stage 6 requires one case study; Stage 7 requires a minimum of three. At least one of the three case studies for Stage 7 will be required for validations to document patient engagement strategies, care delivery options offered to patients, and a comprehensive overview of outcomes. This case study will need to document patient outcomes that are of greatest priority to the populations the health organization serves. The cases will describe the types of patient engagement, prevalence of patient engagement, how quality and safety outcomes are measured relative to patient engagement, how patient engagement advances health outcomes for individual patients and patient populations, and document health system performance outcomes such as, but not limited to, productivity, efficiency, access, and equity. The case study must document the short-term impact and outcomes clearly, with a minimum of 12 months of data to validate outcomes and must identify and document the long-term impact and outcomes anticipated or achieved by the organization.

**The care organization must submit a written, self-explanatory, and structured description of the case study/case studies prior to the validation event. Please use the template – that is attached to this guide. Note: Case studies will only be evaluated during the validation visit.**

**Refer to the template for more detail on the Case Study requirements.**

**During the opening presentation the care provider will use the HIMSS Case Study MS PowerPoint template – that is attached to this guide – to illustrate the case study / case studies.**