

- NR.3.6.8 Patient transfer (internal and external).
- NR.3.6.9 Patient discharge.
- NR.3.7 The nursing director implements an effective method for organizing the delivery of patient care (e.g. functional, team, primary care).
- NR.3.8 The nursing director ensures the implementation of a policy and procedure that defines patient care delivery method(s).

NR.4 Nursing reference manuals and policies are readily available and accessible to all nursing units.

- NR.4.1 There are nursing reference manuals and policies that are available and accessible to all nursing units. This includes, but is not limited to, the following:
 - NR.4.1.1 Nursing policies and procedures manual.
 - NR.4.1.2 Current nursing practice manuals/books.
 - NR.4.1.3 Infection control manual.
 - NR.4.1.4 Safety manual or safety policies.
 - NR.4.1.5 Operating manuals for the safe use of equipment.
 - NR.4.1.6 Laboratory services guide.
 - NR.4.1.7 Dietary manual.
 - NR.4.1.8 Material Safety Data Sheet (MSDS).
- NR.4.2 Policies and content of manuals are implemented as evidenced by the daily practice and the patient's medical record.

NR.5 The nursing director ensures the competency of the nursing staff.

- NR.5.1 The nursing director participates in the recruitment and hiring of qualified nurses as outlined in the leadership chapter.
- NR.5.2 The nursing director monitors the performance of the nursing staff and assures their ongoing competency.
 - NR.5.2.1 The nursing department develops policies and procedures to define the nursing competency assessment program aiming to ensure that nursing skills and knowledge remain current.
 - NR.5.2.2 Nursing staff competencies are assessed on an ongoing basis (at least annually, and whenever needed).
 - NR.5.2.3 Nursing staff competencies are assessed by using different methods (e.g. written test, return demonstration, peer review, feedback from health professionals and supervisors).
- NR.5.3 Nursing competencies to be assessed include, but are not limited to, the following:
 - NR.5.3.1 Monitoring patient's vital signs and knowledge of acceptable deviations from the norm.
 - NR.5.3.2 Assessment/reassessment of patients according to the scope of services (e.g. critical care, labor and delivery, and surgical units).
 - NR.5.3.3 Medications administration.
 - NR.5.3.4 Intravenous therapy (insertion, maintenance, discontinuing).
 - NR.5.3.5 Infection control guidelines.
 - NR.5.3.6 Patient falls (assessment of risk and methods to prevent falls).