

STANDARDS

LD.1 The hospital has an effective governing body.

- LD.1.1 There is a governing body that fulfills its main roles for mission and strategy setting as well as performance evaluation and oversight on the hospital processes and outcomes.
- LD.1.2 The governing body has its organization, membership, roles and responsibilities, meetings procedure, performance evaluation, and committees defined in a written bylaws or a similar document.
- LD.1.3 The governing body's responsibilities reflect its ultimate accountability for the quality of care and patient safety, and include the following:
 - LD.1.3.1 Working together with the senior management and hospital leaders to create and regularly review the hospital's mission, vision, and values.
 - LD.1.3.2 Appointing a qualified hospital director.
 - LD.1.3.3 Evaluating on a regular basis the performance of the hospital director.
 - LD.1.3.4 Ensuring that the hospital has an effective organizational structure displayed in an organizational chart that shows the titles (or names) and the reporting relationships.
 - LD.1.3.5 Approving the scope of services provided by the hospital.
 - LD.1.3.6 Approving the hospital strategic and operational plans.
 - LD.1.3.7 Approving the hospital-wide policies and procedures.
 - LD.1.3.8 Monitoring, evaluating, and continuously improving the outcome of the quality and patient safety plans and programs.
 - LD.1.3.9 Approving the medical staff bylaws.
 - LD.1.3.10 Approving the annual budget of the hospital.
 - LD.1.3.11 Ensuring the provision of adequate resources (e.g. manpower, financial resources, and medical supplies).
 - LD.1.3.12 Defining and approving delegations of authority.
- LD.1.4 The governing body meets regularly and adequate minutes of the proceedings are maintained.

LD.2 A qualified hospital director is responsible for managing the hospital.

- LD.2.1 The hospital director is qualified in healthcare management by education, training or experience.
- LD.2.2 The hospital director has a good command of the English language.
- LD.2.3 The hospital director ensures the hospital's compliance with all relevant laws and regulations.
- LD.2.4 The hospital director ensures the recruitment and selection of competent and skilled hospital staff.
- LD.2.5 The hospital director is accountable to the governing body for the clinical performance and professional conduct of the hospital staff.
- LD.2.6 The hospital director ensures the implementation of the policies set by the governing body.
- LD.2.7 The hospital director participates actively in supporting the safety of patients, staff and visitors (e.g. through leadership safety rounds, review of reported incidents).
- LD.2.8 The hospital director identifies and works closely with other hospital leaders, collectively constituting the hospital leadership group.
- LD.2.9 The hospital director ensures appropriate response to reports or enquiries from relevant authorities including accreditation agencies.
- LD.2.10 The hospital director ensures the availability of adequate resources (e.g. human resources, equipment, supplies, and medications).