



## Emergency Care Standard Intents

### **ER.1 Qualified physician is responsible for managing the emergency department.**

- ER.1.1 The head of the emergency department is a physician qualified by education, training, and experience in managing emergency patients.
- ER.1.2 The head of the emergency department supervises the development and implementation of policies and procedures related to managing emergency patients.

#### **Standard Intent:**

The clinical care, patient outcomes, and overall management of a hospital are only as good as the clinical and managerial activities of each individual department or service. The head of the emergency department is a physician qualified by education, training, and experience in managing emergency patients. The head of ER shall ensure the implementation of policies and procedures related to managing emergency patients.

### **ER.2 Emergency department staff members have the appropriate qualifications.**

- ER.2.1 The emergency department is covered twenty-four hours a day, seven days a week by qualified emergency physicians.
- ER.2.2 On call rosters for all specialties are available and posted in the emergency department.
- ER.2.3 There is an established policy on how to call consultants for opinions.
- ER.2.4 All staff members are qualified and experienced in emergency care.
- ER.2.5 Clinical staff who participate in caring for patients in the emergency department are certified in advanced life support as appropriate to the ages of the patients served (including Advanced Trauma Life Support) and are present on site or at least one certified individual is assigned on every shift.

#### **Standard Intent:**

There are qualified staff members (physician and nurses) in ER to provide safe and effective care and treatment to patients in ER twenty-four hours a day, seven days a week. This must be reflected by a posted roster. All clinical staff working in ER must have ATLS or at least one in each shift. There must be a clear policy on how to call consultants for opinion.