

STANDARDS

ER.1 Qualified physician is responsible for managing the emergency department.

- ER.1.1 The head of the emergency department is a physician qualified by education, training, and experience in managing emergency patients.
- ER.1.2 The head of the emergency department supervises the development and implementation of policies and procedures related to managing emergency patients.

ER.2 Emergency department staff members have the appropriate qualifications.

- ER.2.1 The emergency department is covered twenty four hours a day, seven days a week by qualified emergency physicians.
- ER.2.2 On call rosters for all specialties are available and posted in the emergency department.
- ER.2.3 There is an established policy on how to call consultants for opinions.
- ER.2.4 All staff members are qualified and experienced in emergency care.
- ER.2.5 Clinical staff who participate in caring for patients in the emergency department are certified in advanced life support as appropriate to the ages of the patients served (including Advanced Trauma Life Support) and are present on site or at least one certified individual is assigned on every shift.

ER.3 Qualified nurse manager supervises nursing services in the emergency department.

- ER.3.1 The nurse manager in charge of the emergency department is a qualified registered nurse with bachelor degree in nursing and appropriate education, training, and experience in emergency care.

ER.4 The emergency department has adequate nursing coverage by qualified staff.

- ER.4.1 Nursing staffing plan is based on patient volume and patient acuity and ensures adequate coverage twenty four hours a day, seven days a week.

ER.5 Nursing staff in the emergency department receive continuous training with competency assessment.

- ER.5.1 Nursing staff in the emergency department receive training and education as relevant to the scope of services.
- ER.5.2 There is ongoing competency assessment for the nursing staff.
- ER.5.3 The competency assessment of the nursing staff is documented.

ER.6 The emergency department has adequate resources that support the provision of safe care.

- ER.6.1 The emergency department has the necessary equipment, supplies, and medications as appropriate to the scope of services.
- ER.6.2 There is a documented process to check equipment and stock refill on a regular basis or when needed.
- ER.6.3 Resuscitation/trauma rooms have adequate space to perform resuscitation.