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- LB.2.2.7 Adequate safety signs.
  - LB.2.2.8 Clean and well maintained floors, walls, ceilings, bench tops, and sinks.
  - LB.2.2.9 Conveniently located telephones.
- LB.2.3 Personnel safety, quality of work, patient care, and donor care are not compromised by the allocated laboratory space.
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**Standard Intent:**

Deficiencies in lab space and design are regarded as minor unless they are so severe as to interfere with the quality of work or safety, in which case they become a major issue.

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**LB.3 The laboratory services are carried out by qualified staff.**

- LB.3.1 The laboratory services are provided by staff qualified by education, training, and experience.
  - LB.3.2 The laboratory director, section heads and supervisors are appropriately qualified according to the complexity of laboratory scope of services.
    - LB.3.2.1 The laboratory director of a high complexity laboratory (laboratories of tertiary care hospitals/referral facilities or laboratories providing anatomical pathology and/or transfusion medicine services) is a licensed/registered anatomical or clinical pathology consultant (board certified or equivalent).
    - LB.3.2.2 The laboratory director of a moderate or low complexity laboratory (laboratories with no anatomical pathology and transfusion medicine services) is a licensed/registered clinical scientist or laboratory specialist.
    - LB.3.2.3 The sections' heads/supervisors are qualified (by education, training and experience) in the discipline of their assigned sections.
    - LB.3.2.4 The laboratory staff participate in relevant hospital committees.
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**Standard Intent:**

The director of the laboratory must be recognized as the main authorized and responsible person for establishing and maintaining all of the quality and operational policies, processes and procedures. The necessary education, training, skills, experience, certifications, and licensure of the director need to be specified and kept current with the applicable national, professional and accreditation requirements. The director of a high complexity laboratory (laboratories of tertiary care hospitals/referral facilities or laboratories providing anatomical pathology and/or transfusion medicine services) must be an MD licensed to practice medicine and either possess qualifications required for board certification in clinical pathology or have at least one-year training or experience in the discipline he/she serves.

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