

**MM.40**
**The hospital has a process for detecting, managing and reporting adverse drug reactions (ADRs).**

- MM.40.1 The hospital has a multidisciplinary policy and procedure on handling Adverse Drug Reaction (ADR) reports.
- MM.40.2 The policy has a clear definition of ADR and its severity.
- MM.40.3 The treating physician is notified at the appropriate time.
- MM.40.4 The patient affected by ADR receives appropriate care at the appropriate time.
- MM.40.5 The ADR report forms are readily available and in use.
- MM.40.6 All ADRs are documented in the patient's medical record.
- MM.40.7 The hospital conducts analysis of all significant and serious ADRs.
- MM.40.8 The hospital has a system for improving ADR reporting.
- MM.40.9 The hospital reports all serious or unexpected ADRs to the Saudi Food and Drug Authority.

**MM.41**
**ESR**
**The hospital has a process for monitoring, identifying, and reporting significant medication errors, including near misses, hazardous conditions, and at-risk behaviors that have the potential to cause patient harm.**

- MM.41.1 There is a multidisciplinary policy and procedure on handling medication errors, near misses, and hazardous situations (e.g., confusion over look-alike/sound-alike drugs or similar packaging).
- MM.41.2 The policy has a clear and acceptable definition of significant medication error, near misses, and hazardous situations.
- MM.41.3 The treating physician is notified of the medication error at the appropriate time.
- MM.41.4 Medication error reporting is completed within the specified time frame after discovery of the error.
- MM.41.5 The hospital has a standard format for reporting medication errors.
- MM.41.6 Staff are educated on the process and importance of medication error reporting.
- MM.41.7 There is active reporting of medication errors, near misses, and hazardous situations.
- MM.41.8 The hospital conducts intensive root-cause analysis for all significant or potentially significant medication errors.
- MM.41.9 Medication errors, near misses, and hazardous situations are documented in the patient's medical record.
- MM.41.10 The hospital utilizes reported data to improve the medication use process, prevent medication errors, and improve patient safety.
- MM.41.11 Healthcare professionals are provided with feedback on reported medication errors, near misses, and hazardous situations.
- MM.41.12 The hospital reports sentinel events related to serious medication errors to the relevant authorities.