

- The individual(s) who oversees the blood bank and transfusion services
- An individual(s) from the quality and risk management program
- Others as identified

Measurable Elements of AOP.04.01

1. The hospital identifies who is permitted to administer blood and blood products in accordance with laws and regulations.
2. Individuals permitted to administer blood and blood products must have the education, knowledge, and clinical expertise to do so safely.
3. ⑩ The hospital provides and documents training of practices associated with administering blood and blood products.
4. Clinical guidelines and procedures are uniformly implemented for the handling and administration of blood and blood products.
5. Clinical guidelines and procedures address the processes for the following:
 - Patient consent for administration
 - Procurement of blood from the blood bank or blood storage area
 - Patient identification
 - Blood administration
 - Monitoring of the patient
 - Identification of and response to signs of potential transfusion reactions

Radiology and Diagnostic Imaging Services

Standard AOP.05.00

Radiology and diagnostic imaging services are available to meet patient needs, and all services meet applicable local and national standards, laws, and regulations.

Intent of AOP.05.00

Safe and accurate radiology and diagnostic services are needed to make accurate patient diagnoses and treatment plans.

The hospital has a process for providing radiology and diagnostic imaging services required by its patient population and scope of services. Radiology and diagnostic imaging services meet all applicable local and national standards, laws, regulations, and professional standards.

Radiology and diagnostic imaging services, including those required for emergencies, may be provided within the hospital, by agreement with another organization, or both. Radiology and diagnostic imaging services are available after normal hours for emergencies. In addition, the hospital may identify and contact experts in specialized diagnostic areas, and the hospital maintains a list of such experts. Examples of these specialized areas include the following:

- Radiation physics
- Radiation oncology
- Nuclear medicine
- Interventional radiology
- Neurointerventional radiology
- Cardiac catheterization

Outside sources are convenient for the patient to access, and reports are received in a timely way to support patient care. The hospital selects outside sources based on the recommendation of the individual responsible for radiology and diagnostic imaging services. Outside sources of radiology and diagnostic imaging services

meet applicable laws and regulations and have an acceptable record of accurate, timely services. Patients are informed when an outside source of services is owned by the referring physician.

Measurable Elements of AOP.05.00

1. Radiology and diagnostic imaging services meet applicable professional standards local and national laws and regulations.
2. Radiology and diagnostic imaging services are available to meet the needs related to the hospital's patient population, scope of services, and emergency needs, including after normal hours.
3. ⑩ The hospital maintains a list of experts in specialized diagnostic areas and ensures that the list is accessible to staff who need it.
4. Outside sources are selected based on recommendations of the individual responsible for radiology and diagnostic imaging services and have an acceptable record of timely performance and compliance with applicable laws and regulations.

Standard AOP.05.01

A qualified individual(s) is responsible for managing the radiology and diagnostic imaging services, and individuals with proper qualifications and experience perform diagnostic imaging studies, interpret the results, and report the results.

Intent of AOP.05.01

Radiology and diagnostic imaging services are managed by an individual who is qualified to ensure that services meet patient needs, laws, and regulations. Qualified radiology and diagnostic imaging staff are needed to perform tests and interpret results to ensure that the data collected through these services are accurate.

Radiology and diagnostic imaging services, provided at any location in the hospital, are under the direction of an individual who is qualified by documented education, training, and experience, consistent with applicable laws and regulations. This individual assumes professional responsibility for the radiology and diagnostic imaging facility, the equipment, and the services provided.

When this individual provides clinical consultation or medical opinion, they are a physician, preferably a radiologist. When special services are provided, they are under the direction of appropriately qualified individuals. Examples of special services include the following:

- Radiation therapy
- Nuclear medicine
- Interventional radiology
- Neurointerventional radiology
- Cardiac catheterization

The radiology and diagnostic imaging leader's responsibilities include the following:

- Developing, implementing, and maintaining policies and procedures
- Overseeing administrative tasks
- Overseeing quality control
- Developing and implementing a staffing program
- Recommending outside sources of radiology and diagnostic imaging services
- Monitoring and reviewing all radiology and diagnostic imaging services

The hospital identifies which radiology and diagnostic imaging staff members perform diagnostic and imaging studies; are qualified to interpret the results or to verify and report results; and direct or supervise the processes.

Supervisory staff and technical staff have appropriate and adequate training, experience, and skills and are oriented to their responsibilities. Technical staff members are given work assignments consistent with their training and experience. In addition, there is a sufficient number of staff to perform, to interpret, and to report