

PFE.6 The patient/family education is evaluated for effectiveness.

- PFE.6.1 Clinical staff and health educators obtain feedback from the patient and/or family to ensure proper understanding (e.g., demonstrates learning, verbalizes understanding).

PFE.7 All patient education activities are documented in the patient's medical record.

- PFE.7.1 The educational needs assessment and planning is documented in the patient's medical record.
- PFE.7.2 The patient's response to education is documented in the patient's medical record.