



MOI.3 The hospital develops a process for the information management system modifications, updates, and validation.

MOI.3.1 There is process for documentation, approval, and validation of any modification or update related to the information management system.

Standard Intent:

The information management process should clarify follow up responsibilities of new or modified technologies and considering stakeholders' feedback as well as the operators input on different aspects of the technology, such as effectiveness, accuracy, meeting its objectives, possible gaps and flaws, and ease of use.

MOI.4 Data collected are transformed into information that is used to support patient care and management decisions.

MOI.4.1 Aggregate data and information include information requirements for key functions as specified in this manual (e.g., facility management and safety, infection control, clinical data and information, identified hospital-wide indicators, department-specific indicators, physician-specific information).

MOI.4.2 Aggregate data and information are used for self-comparison over time and benchmarking against similar hospitals as well as best practices.

MOI.4.3 The hospital uses the information to make decisions, strategically plan, identify and prioritize quality improvement projects.

Standard Intent:

Availability of numerous data and statistical reports without analysis will result in data overload without making use of it. It is important that data gathered and projected based on the hospital complexity in order to have it useful for the different users and stakeholders. Leaders plan and are able to access informative reports from the different departments and units in order to reflect on the status of the hospital operations, risks and areas for improvement.

MOI.5 Hospital leaders as well as users and other staff receive education and training on data management relevant to their roles and responsibilities.

MOI.5.1 There is an education/training process for decision makers and other relevant staff on the principles of data management.

MOI.5.2 The data management education/training is appropriate to the staff roles and responsibilities within the hospital.