

## STANDARDS

### **MM.1 Patient specific information is readily accessible to all healthcare professionals involved in the medication management system.**

- MM.1.1 The hospital has a multidisciplinary policy and procedure on patient specific information to be readily accessible to all healthcare professionals. The information includes, but is not limited to, the following:
- MM.1.1.1 Patient's age and sex.
  - MM.1.1.2 Current medications.
  - MM.1.1.3 Diagnoses, co-morbidities.
  - MM.1.1.4 Laboratory values.
  - MM.1.1.5 Allergies.
  - MM.1.1.6 Body weight and height.
  - MM.1.1.7 Pregnancy and lactation status.
- MM.1.2 Except in emergency situations, patient specific information is accessible when needed to all healthcare professionals involved in the medication management system.

### **MM.2 The pharmaceutical care department has a clear organizational structure and is directed by a qualified pharmacist.**

- MM.2.1 The pharmaceutical care department has a clear organizational structure.
- MM.2.2 The head of pharmaceutical care is a licensed pharmacist, qualified by education, training, and experience.
- MM.2.3 The head of pharmaceutical care has a valid professional registration with the Saudi Commission of Health Specialties and Ministry of Health practice license in Saudi Arabia, as applicable.
- MM.2.4 The authorities and accountabilities of the head of the pharmaceutical care is clearly delineated in a job description and updated every three years.

### **MM.3 The pharmaceutical care department has adequate number of qualified staff.**

- MM.3.1 The pharmaceutical care department has adequate number of staff qualified by education, training, and experience.
- MM.3.2 There is a current staffing plan based on work load statistics that ensures availability of sufficient staff resources to deliver the service.
- MM.3.3 The staff responsible for intravenous admixtures, parenteral nutrition, chemotherapy, and drug information services have appropriate training and competency assessment.
- MM.3.4 The quality coordinator has appropriate certification/training.
- MM.3.5 There is a structured orientation program where new staff are briefed on pharmaceutical care and relevant aspects of the facility to prepare them for their roles and responsibilities.
- MM.3.6 There is a process to ensure that the new employee's competency is evaluated before allowed to work independently.
- MM.3.7 There are continuing professional development activities for all pharmaceutical care staff.