

## Pharmacy

Pharmacy processes are reviewed to observe how technology is used to support quality and safety of medication dispensing in the pharmacy. Processes include how medication orders are reviewed for accuracy, appropriateness and safe administration, and quality controls that are in place to verify the medication dispensed are accurate, and safe for patients.

| ID  | Stage | Y | N | Compliance Statement              |
|-----|-------|---|---|-----------------------------------|
| 200 | ----- |   |   | <b>An inhouse Pharmacy exists</b> |

## Monitoring and Managing the Movement of Medicines

A review of the processes in place intended to ensure the medications are accurately received and stored for distribution throughout the hospital. This includes medications received in unit dose technology enabled packets and those that must be repackaged.

| ID  | Stage | Y | N | Compliance Statement  |
|-----|-------|---|---|---|
| 201 | 6     |   |   | <b>Tech-enabled accuracy checking process for supply coming in</b><br>Technology is in use and enables an accuracy checking process for supply coming in from the loading/receiving dock area.  |
| 202 | 6     |   |   | <b>Repackaging of meds received in bulk is supported by automation</b><br>The packaging process pertaining to those medications the hospital received in bulk and repackages is well defined and supported by some level of automation. |
| 203 | 6     |   |   | <b>Inventory stock management system is supported by automation</b><br>The stocking of the main inventory management system and the use of technology into and out of stock storage is supported by automation.                         |
| 204 | 6     |   |   | <b>Process to review &amp; remediate issues caused by mislabelling etc.</b><br>A process is in place to review and remediate any issues caused by medication mislabelling, wrong bin or other logistical incident.                      |
| 205 | 6     |   |   | <b>Technology-enabled labels for most medications and IV fluids</b><br>Most medications and IV fluids (e.g., diluents, infusion medications, etc.) are labelled with technology-enabled labels.   |
| 206 | 7     |   |   | <b>Technology-enabled labels for all medications and IV fluids</b><br>All medications and IV fluids (e.g., diluents, infusion medications, etc.) are labelled with technology-enabled labels.   |
| 207 | 7     |   |   | <b>Home medication policy</b><br>The organization has a home medication policy, if home meds are allowed to be administered, they are both technology-enabled and are documented in the eMAR.   |
| 208 | 7     |   |   | <b>Process to review &amp; remediate issues caused by mislabelling etc.</b><br>A process is in place to review and remediate any issues caused by medication mislabelling, wrong bin or other logistical incident.                      |