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| 0   | = Insufficient Compliance (Less than 50% compliance with the standard).        |
| 1   | = Partial Compliance (From 50% to less than 80% compliance with the standard). |
| 2   | = Satisfactory Compliance (80% and more compliance with the standard).         |
| N/A | = Not Applicable   |

The overall score of the hospital is calculated using the average (arithmetic mean) score of all applicable sub-standards, i.e. as the sum of all values divided by the number of values added.

When one or more chapters of this manual are not applicable in a particular hospital, they are indicated by "N/A." Non applicable chapters are not scored and are not included in either the numerator or denominator of the overall score. Full details about scoring guidelines are available in the Hospital Accreditation Guide.

The Accreditation Decision Committee shall recommend one of the following accreditation decisions:

### **Accredited:**

Accreditation will be awarded when the surveyed hospital demonstrates an overall acceptable compliance with all applicable standards at the time of the initial (or reaccreditation) on-site survey, and there are no issues of concern related to the safety of patients, staff or visitors.

Accreditation will also be recommended when the healthcare facility has successfully addressed all requirements following a conditional accreditation and does not meet any rules for other accreditation decisions. The decision to grant accreditation is not always straightforward. In some cases though, the Accreditation Decision Committee may consider the need for more clarification and/or a follow up focused survey of specific standards/areas of concern or noncompliance before a consensus decision to grant accreditation can be reached. This will also give the hospital a period of time to come into acceptable compliance.

#### Scoring Guidelines:

- Overall score 85% or above and
- All essential safety requirements are in satisfactory compliance and
- No other issues of concern related to the safety of patients, visitors or staff.

### **Conditional Accreditation:**

Conditional Accreditation is granted when the hospital demonstrates a tangible compliance with all applicable standards at the time of the on-site survey but still has not met requirements for accredited status. The hospital is required then to develop a "Standards Compliance Progress Report", followed by a "follow up Focused Survey" if required before changing the accreditation status. The non-compliant standards may include essential safety requirements and/or other standards/issues of concern related to the safety of patients, staff or visitors.

#### Scoring Guidelines:

- Overall score 75% or above and less than 85% and/or
- Some of the essential safety requirements (but not exceeding 25% of them) are not in satisfactory compliance.

### **Preliminary Denial of Accreditation (PDA):**

Preliminary Denial of Accreditation (PDA) is a stage -rather than a final accreditation decision- that precedes denial of accreditation. The aim of allowing this stage is to give some additional time for review and/or appeal before the determination to deny accreditation. It results when there is one or more of the following reasons to justify denying accreditation: