

PFE.4 Patients and their families receive education to help them give informed consent, participate in care process, and understand any financial implications of care choices.

- PFE.4.1 Patients and families are educated about informed consent.
- PFE.4.2 Patients and families are educated about participation in the care process and decisions.
- PFE.4.3 Patients and families are educated about any financial implications of care decisions.

PFE.5 Patients and their families are given the necessary education and information by clinical staff and health educators as appropriate to their needs.

- PFE.5.1 The hospital provides the patient with the necessary education and information about the primary illness and all possible complications.
- PFE.5.2 The hospital provides the patient with the necessary education and information about infection control practices, adding emphasis on basic hand washing.
- PFE.5.3 The hospital provides the patient with the necessary education and information about the required treatments and procedures.
- PFE.5.4 The hospital provides the patient with the necessary education and information about the appropriate and safe use of the medical equipment or appliances.
- PFE.5.5 The hospital provides the patient with the necessary education and information about any surgical procedure needed and its benefits and potential risks.
- PFE.5.6 The hospital provides the patient with the necessary education and information about the pre-operative preparations needed and their importance.
- PFE.5.7 The hospital provides the patient with the necessary education and information about post-operative care (e.g., breathing exercises, diet, and wound care).
- PFE.5.8 The hospital provides the patient with the necessary education and information about the necessary medications, the frequency, potential side effects, and food-drug interactions.
- PFE.5.9 The hospital provides the patient with the necessary education and information about radiological procedures, their benefits, and the potential risks involved.
- PFE.5.10 The hospital provides the patient with the necessary education and information about the rational and benefits of any dietary restrictions.
- PFE.5.11 The hospital provides the patient with the necessary education and information about the conditions in which the patient needs to seek medical assistance and how to access it if necessary.
- PFE.5.12 The hospital ensures that the patient has his follow up clinic appointments.
- PFE.5.13 The hospital provides the patient with the necessary education and information about how to carry out activities of daily living.
- PFE.5.14 The hospital provides the patient with the necessary education and information about community resources for additional care and how to access emergency services if necessary.
- PFE.5.15 The hospital ensures that the patient can always state the name of his most responsible physician.