



- a follow-up mechanism that provides the condition of the patient during transfer and upon arrival to the receiving organization; and
- What is done when transfer to another source of care is not possible?

The hospital evaluates the quality and safety of the transfer process to ensure that patients were transferred with qualified staff and the correct medical technology for the patient's condition.

PC.41 The receiving organization of a transferred patient receives the necessary information for continuity of care.

PC.41.1 A summary of the patient's condition (e.g., a discharge summary) is sent with the patient to the receiving organization. The summary includes:

PC.41.1.1 Reason for the patient's admission.

PC.41.1.2 Patient diagnosis.

PC.41.1.3 Brief summary of hospitalization and services provided (therapies, consultations, procedures to date).

PC.41.1.4 Medication list and time of last dose(s) given.

PC.41.1.5 Patient condition and physical status at the time of transfer.

PC.41.1.6 Rationale for transfer.

PC.41.1.7 Results of the patient's diagnostic investigations (e.g., laboratory and radiology).

Standard Intent:

To ensure continuity of care, patient information is transferred with the patient. A copy of the discharge summary or other written clinical summary is provided to the receiving organization with the patient. The summary includes the patient's clinical condition or status, the procedures and other interventions provided, and the patient's continuing needs.

PC.42 The hospital ensures the continuity of care after discharge or referral.

PC.42.1 Whenever required, follow up appointments are arranged for the patient prior to discharge.

PC.42.2 The patient receives information on how and when to re-access health and supportive services when required.

PC.42.3 The hospital provides a discharge summary for all inpatients upon discharge.

PC.42.4 A copy of the discharge summary is kept in the patient's medical record.

PC.42.5 A copy of the discharge summary is given to the patient.

PC.42.6 As appropriate, a copy of the discharge summary is provided to the healthcare provider responsible for the patient's continuing or follow-up care.

PC.42.7 The discharge summary is complete and typewritten.

Standard Intent: