

- LB.30.3.1 Gross specimens of wet or fixed tissues are retained for fourteen days after the release of final report.
- LB.30.3.2 Paraffin blocks are retained for ten years.
- LB.30.3.3 Glass slides are retained for ten years.

LB.31

The laboratory develops a process for internal (self) and external assessment of operations and quality management system.

- LB.31.1 The laboratory develops and implements policies and procedures on quality indicators and systems checks.
- LB.31.2 The implemented system covers the selection, data collection, reporting, and monitoring of quality indicators.
- LB.31.3 The laboratory selects and monitors key quality indicators covering the pre-analytical, analytical, and post-analytical phases of the laboratory operations.
- LB.31.4 Selected general laboratory indicators may include, but are not limited to, the following:
 - LB.31.4.1 Patient identification errors.
 - LB.31.4.2 Rejected specimens.
 - LB.31.4.3 Turnaround Time (TAT) of routine, STAT and urgent requests.
 - LB.31.4.4 Critical value reporting failures.
 - LB.31.4.5 Customer satisfaction.
 - LB.31.4.6 Corrected laboratory reports.
 - LB.31.4.7 Blood culture contamination.
- LB.31.5 The selected transfusion services indicators may include, but are not limited to, the following:
 - LB.31.5.1 Rejected donors.
 - LB.31.5.2 Rejected units.
 - LB.31.5.3 Donor satisfaction.
 - LB.31.5.4 Adverse donor reactions.
 - LB.31.5.5 Usage and discards.
 - LB.31.5.6 Ability to meet the patient's needs.
 - LB.31.5.7 Blood ordering practices (cross matched/transfused ratio).
 - LB.31.5.8 Blood administration practices.
- LB.31.6 The laboratory has a system for process improvement that covers the following activities:
 - LB.31.6.1 Identification of opportunities for improvement.
 - LB.31.6.2 Corrective and preventive actions.
 - LB.31.6.3 Description of the selected quality improvement tool used in the laboratory.
- LB.31.7 The laboratory is involved in hospital-wide/multidisciplinary improvement projects. During the current accreditation cycle, the laboratory was engaged in at least four quality improvement projects, including:
 - LB.31.7.1 Two general laboratory projects.
 - LB.31.7.2 One blood bank project.
 - LB.31.7.3 One transfusion services project.