



MOI.12 There is a process for the clinical and administrative staff to obtain information that support safe patient care.

MOI.12.1 Information resources are available to address clinical and administrative staff needs and support them to maintain and improve their competencies.

MOI.12.2 Information resources support patient care, patient safety, patient education, performance improvement, educational functions for hospital and medical staff, research, and other appropriate functions.

MOI.12.3 Information resources are accessible when needed (e.g., books and journals).

Standard Intent:

Many questions and queries are generated during the daily work of the clinical and managerial staff dealing with patients. Reliable evidence based resources must be available to answer these queries in proper, easy, and timely manner. These resources should be available 24 hours and can be in a manual or electronic format. Hospital library with updated books and journals, internet access, subscription to international evidence-based clinical websites are examples of how this service can be provided.
