

### Measurable Elements of AOP.02.00

1. The hospital screens all inpatients for fall risk and uses evidence-based screening tools appropriate for the patient population.
2. The hospital screens all outpatients whose condition, diagnosis, situation, or location may put them at risk for falls and uses screening tools appropriate for the patients being served.
3. The hospital implements a process for the assessment and, when applicable, reassessment of patients who may become at risk for falls due to a change in condition or are already at risk for falls based on the documented assessment.
4. Interventions to reduce fall risk are implemented for those identified patients, situations, and locations within the hospital assessed to be at risk, and the interventions are documented.

## Laboratory Services

**Note:** Laboratories that are required to have specific recognition by local laws and regulations (for example, ISO 15189) may present verification of this recognition as evidence of compliance with relevant requirements to surveyors during the JCI hospital accreditation survey. Evidence of compliance must include all specialties and subspecialties provided by the hospital laboratory. JCI survey includes laboratory specialties and subspecialties (for example, blood bank) that are not within the scope of the existing laboratory recognition.

### Standard AOP.03.00

Laboratory services are available to meet patient needs, and all laboratory services meet applicable local and national standards, laws, and regulations.

#### Intent of AOP.03.00

Laboratory services are essential to the diagnostic and treatment process and therefore must meet requirements to ensure the quality of data from laboratory tests.

The hospital has a system for providing laboratory services based on patient needs.

The laboratory services are organized and provided in a way that meets applicable local and national standards, laws, and regulations. Laboratory services are available after normal hours for emergencies.

Laboratory services may be provided within the hospital, by agreement with another organization (for example, contracted laboratory), or both. The hospital identifies and contacts experts in specialized diagnostic areas, such as parasitology, virology, or toxicology, when needed.

Outside sources are convenient for the patient to access. The hospital selects outside sources based on the recommendation of the laboratory's leader or other individual responsible for laboratory services. Outside sources of laboratory services meet applicable laws and regulations and have an acceptable record of accurate, timely services. Patients are informed when an outside source of laboratory services is owned by the referring physician.

### Measurable Elements of AOP.03.00

1. Laboratory services, including outside sources of laboratory services, meet applicable local and national standards, laws, and regulations.
2. © Laboratory services meet the needs of the patients and other services the hospital provides, including a process to access laboratory services after hours and for emergency needs.
3. Experts in specialized diagnostic areas are contacted when needed. (*See also* GLD.05.00, ME 1)