

## Interview transcripts

Follow up question the user ask!!!

1. If my market bag gets missing how can I use the app to track it??
2. How will I receive a notification if I lose my phone? Will give me code??

End user 1

1. Phone, it was terrible, I was a sell's person, I was using my phone as touch. Ask around. And that was all
2. Id card, with my number on it. Money..... I forget a lot
3. It was infinix hot 9, dark, orange cover protector.
4. My number was on the ID cards, someone me and gave it back, but for the phone, I couldn't recover it. It was easy because I had my number on it and the person don't have anything to do with my id card
5. yes, like for example my phone was lost at silicon hotel around mile 17
6. Yes, but some people might be having similar bags, when I run out of data it might a problem. I will not mine whether someone sees it or not, privacy is an issue, even my personal information so far as the app can help me fine my missing object.
7. I will not mind so far as it helps me find my object
8. Email will be the best because I can still see the notification even if it was my phone that was missing. But don't mind being notified through push notification
9. No.
10. I don't mind: 678523323.

End user 2

1. My id card, I when to buy ice crème with my roommate while coming it felt
2. No other
3. Still new, it was the temporary ID card
4. There was no method in mind to recover it, but it could be easier if there was a number on it.
5. Yes, even the identifier
6. Yes, privacy will not be a barrier so far as my item can be recovered
7. I will share the information without any problem so far as my missing objects can be recovered
8. I don't usually open my email so, will prefer push notification, sms, or whatsapp will also be fine.
9. No,
10. No problem: 673377021.

End user 3

1. "Last Year, I lost my phone at the beach while playing volleyball with friends. I think it slipped out of my pocket when I dove for the ball."

2. "I usually misplace my headphones, water bottle, and sunglasses. They're small and easy to forget in my backpack."
3. "If I lost my phone, I'd describe it as black with a cracked screen and a phone case with stickers on it."
4. "I asked my friends to help me look for it and retraced my steps along the beach. It took a while, but we eventually found it buried in the sand."
5. "Sure, I can tell you where we were on the beach and the time of day. My phone has a few scratches on the back too."
6. "Yeah, that sounds cool! I'd love to try it out, but I'd want to make sure my pictures are safe."
7. "I'd share it on Snap chat or text my friends for help. They're always online and could help me find it faster."
8. "Push notifications would be great since I'm always on my phone. It would be like getting a text from a friend."
9. "It would be cool if the app had a map showing the last known location of my lost item. That would make it easier to find."
10. "No problem! You can text me anytime if you need more info."

End user 4

1. "A few months ago, I lost my wallet while shopping at the mall. I think it fell out of my purse when I was trying on clothes in the fitting room."
2. "I often misplace my keys, wallet, and glasses. They're everyday items that I use frequently and can easily set down and forget."
3. "If I lost my wallet, I'd describe it as a black leather wallet with several card slots and a zippered compartment for coins."
4. "I retraced my steps and checked with the store's lost and found, but unfortunately, I didn't find it. It wasn't easy, especially since I had to cancel my credit cards."
5. "Of course, I can provide details like where I last used it and any unique features that could help identify it, like the initials engraved inside."

6. "Using a mobile app to search for my missing item sounds convenient, but I'd want assurance that my personal information is secure."
7. "I might share it on Facebook or send a group text to my family asking for help. They could keep an eye out for it while I continue searching."
8. "I prefer email notifications since I check my email regularly. It's a reliable way to stay updated without being too intrusive."
9. "It would be helpful if the app had a feature to track the search progress and provide suggestions for places to look based on the item's last known location."
10. "Not at all, feel free to reach out if you need more information. I want to make sure you have everything you need to help me find my lost item."

End user 5:

1. A specific instance when I lost or misplaced an item was when I left my wallet at a restaurant. I was in a rush to leave and accidentally left it behind on the table.
2. I commonly misplace my keys and sunglasses. They're small items that I often set down absentmindedly.
3. If describing the lost item, I would emphasize specific details such as the color, brand, and any distinguishing features. For example, for my lost wallet, I would mention it was a brown leather wallet with a small scratch on the front.
4. To recover my missing wallet, I called the restaurant and asked if anyone had found it. Luckily, someone had turned it in to the staff, so I was able to retrieve it easily.
5. Yes, I would be willing to provide additional details such as the location and date of the incident.
6. I would definitely use a mobile app to search for my missing item by uploading a picture. Privacy and data security are concerns, so I would want assurance that my personal information is kept secure.
7. I would be open to sharing information about my lost item on social media if it helps in the search process.
8. I would prefer to be notified via email, as it's a reliable form of communication that I can access even if my phone is missing. Push notifications would also be acceptable.

9. I would appreciate functionality in the app that allows me to track the last known location of my missing item or receive notifications when it's found nearby.
10. I don't mind being contacted later for clarification. My contact information is:  
uh50492@gmail.com.