

# Karan Naidu M H

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## Summary

An experienced and dedicated Business Analyst with a strong track record, eager to apply analytical skills and in-depth knowledge of the product development lifecycle to drive meaningful outcomes. With over 3 years of varied experience, I excel in research, gathering requirements, solution design, and implementation. Driven by a passion for innovation, I bring a forward-thinking approach to enhance products and consistently deliver outstanding results.

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## EXPERIENCE AS A BUSINESS ANALYST

- Requirement gathering, Requirement elicitation using techniques such as Brainstorming, Interview, Prototype, Workshops & focus group.
  - Conducting Gap Analysis, Scope definition using techniques like Use case diagrams (UML), Context Diagram (Data Flow Modelling), BPMN (Business Process modelling Notation).
  - Deliver Requirement documents like BRDs, FRDs, SRS, use cases, process flows, change requests, SRS, traceability matrix, and mind maps.
  - Domain expertise: Having strong knowledge and experience in Banking, Insurance, Retail, E-commerce and Healthcare.
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## Experience

### Business Analyst

Utkal Accounts & Tax Consulting Pvt. Ltd

09/2021 - Present

- Collaborated with cross-functional teams to gather requirements, define project scope, and develop project plans.
  - Translated business needs into user stories, BRDs, FRDs, and SRS documents.
  - Conducted gap, scope, and impact analyses using UML, Data Flow Modeling, BPMN, and flowcharts.
  - Performed AS-IS and TO-BE analyses, recommending business solutions and designing change strategies.
  - Led requirement gathering sessions using interviews, questionnaires, interface analysis, document reviews, brainstorming, and focus group discussions.
  - Engaged with stakeholders through interviews and workshops, documenting business needs and presenting findings and recommendations.
  - Constructed clear data and process models, creating wireframes and mockups for systems.
  - Worked across all SDLC phases, including Waterfall and Agile methodologies.
  - Validated requirements through reviews and workshops to ensure alignment with business objectives.
  - Performed quality assurance and user acceptance testing to ensure successful and timely "go-live" of applications.
  - Assisted in the implementation of new systems, ensuring smooth transitions and high user adoption.
  - Acted as the central point of contact for project coordination, liaising with delivery managers.
  - Utilized SQL to retrieve necessary data for analysis and reporting.
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## Education

### Mechanical Engineering

The National Institute Of Engineering • Mysuru, Karnataka

08/2021

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## Technical Skills

- Databases: SQL
  - Office Tools: MS Visio, MS word, MS Excel, MS Access, MS PowerPoint 9
  - Technical Tools: SQL, JIRA, Balsamiq
  - Methodologies: Agile, Scrum, Waterfall, UML
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## SOFT SKILLS

- Critical thinking
  - Problem-solving
  - Negotiation Skills
  - Attention to detail
  - Team Player
  - Organizational Skills
  - Adaptability
  - Relationship Building Skills
  - Stakeholder Engagement
  - Leadership
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## EXPERTISE

- Agile Methodology
- Waterfall Methodology
- Business Analysis
- Unified Modified Language (UML)
- Requirement Elicitation/ Gathering
- Requirement Life Cycle Management
- Requirement Documentation
- Requirement Analysis
- Business Process Management
- Wireframes, Mockups, Prototypes
- Structured Query Language