

## Reflective Journal Entry

**Topic:** Encountering and Responding to a Subscription Policy Conflict in Azure AI Foundry Lab

Today, while working through a lab exercise in Azure AI Foundry, I encountered a challenge that required problem-solving and a closer review of platform policies. When attempting to create a new project, I received an error stating, *"A project can't be created because of a conflicting policy in your organization's subscription. Resource 'labuser-50752249-5106' was disallowed by AI-900\_Unified."*

Initially, I was confused because the lab instructions did not mention any limitations about project creation. I took a few moments to reread the error carefully, and it became clear that the lab subscription had specific policies that restricted certain actions — particularly the creation of new projects. Recognizing that the issue was due to subscription-level restrictions rather than a mistake on my part was an important realization.

Rather than getting frustrated, I explored possible solutions. I noticed an option to "Create New Hub" and considered trying that to bypass the policy block. I also reviewed the lab instructions again to check if a pre-created hub was provided for us to use, which sometimes happens in structured learning environments. These steps reflected my growing understanding that technical issues are often about configuration, access permissions, or policies — not personal error.

This experience reinforced the importance of reading error messages carefully and viewing them as clues rather than roadblocks. It also emphasized the value of patience and systematic troubleshooting. Going forward, I will be more proactive about checking environment restrictions early in a lab setup to save time and avoid unnecessary confusion. If I am unable to resolve it myself, I now feel more confident reaching out to lab support with a clear and concise description of the problem.

Overall, while the issue temporarily disrupted my workflow, it provided a valuable learning opportunity about real-world cloud environments, where permissions and policies play a critical role.

