



LEADERS HOLDING CO.TM

Est. 1971

Delivery and Transfer Schedule

Our goal is to have more options faster than anyone. Below is schedule and zones for in home delivery and transfers.

The shaded areas on the map are approximations. The areas are defined by zip codes. To check a specific zip code please type it in the global search in NetSuite and click the result "Delivery Zone Zip Code List" search result.

Florida is growing fast. We update our zip codes off the United States Postal Service once a year. If a zip code is not found in the delivery zone list please contact the Distribution Center office so we can include it in the system.

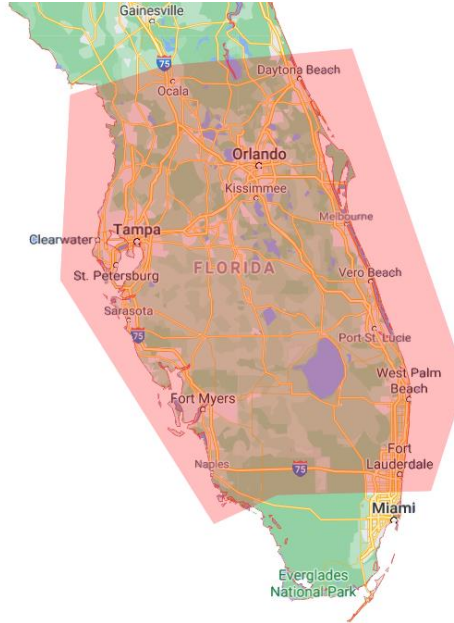
Table of Contents

Delivery	2
Tuesday	2
Wednesday	2
Thursday.....	3
Friday	3
Saturday	4
\$149 - Regular Delivery	4
\$249 – Premium Delivery.....	5
\$299 – Personalized Delivery Services.....	5
Set a Specific Delivery Window.....	5
Same Day	6
Ferry Crossing Deliveries.....	7
Transfer Schedule	8

Delivery

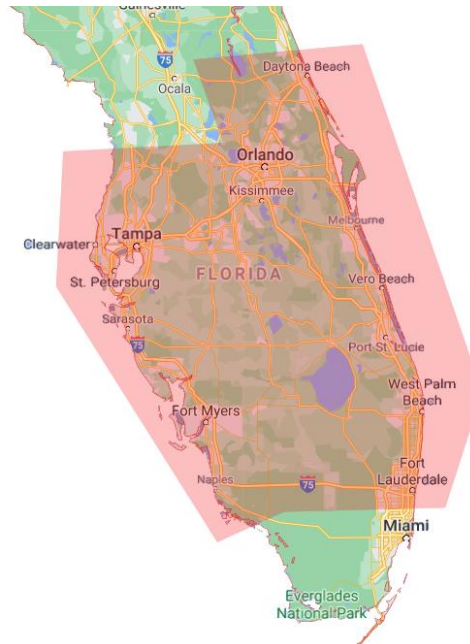
Tuesday

On Tuesday, the entire fleet is dedicated to deliveries, giving us the ability to cover over ½ of the state.



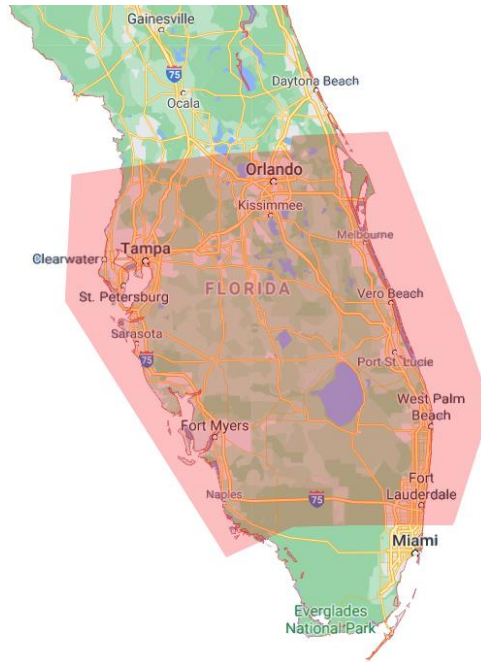
Wednesday

Wednesdays the trucks are used for a combination of in-home deliveries and Distribution Center to store transfers.



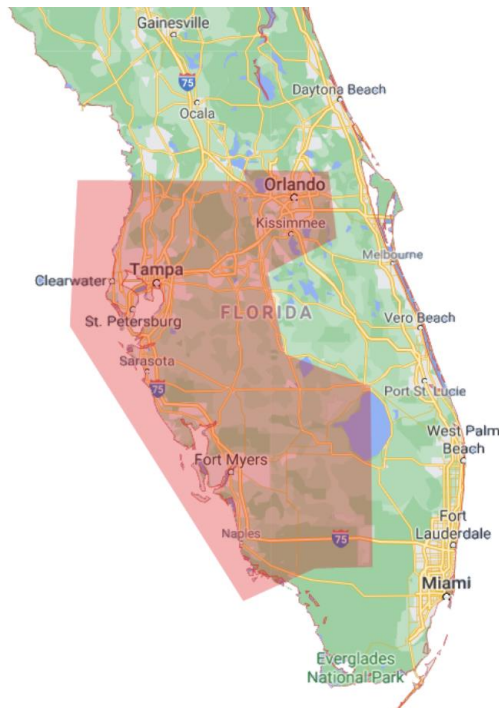
Thursday

Thursdays the trucks are used for a combination of in-home deliveries and Distribution Center to store transfers.



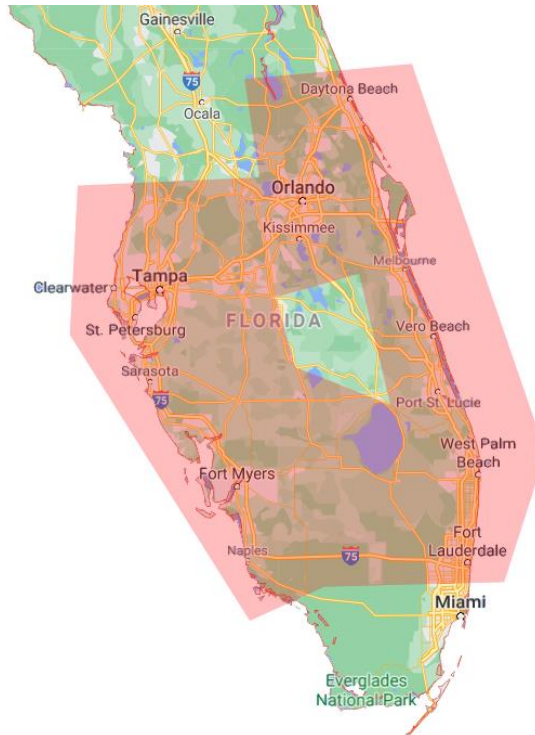
Friday

Friday much of the fleet is dedicated to Distribution Center to Store transfers.



Saturday

On Saturday, the entire fleet is dedicated to deliveries.



\$149 - Regular Delivery

- ✓ Orders can be scheduled up till 3:00 pm the day prior if there is capacity available
 - Seasonally the 3:00 pm deadline may be extended. The calendar will be green if you can schedule
- ✓ Orders are routed after scheduling closes for the day. Guests are notified by email, text, and a phone call if they do not acknowledge the prior
- ✓ One stop per \$149 charge. Any additional stop is \$149
- ✓ We will pick up and redeliver items that need repair for one year from the initial date of delivery
- ✓ No time can be requested. All stops are routed for efficiency. If a higher level of service is required see the following options

\$249 – Premium Delivery

- ✓ Orders can be scheduled up till 3:00 pm the day prior if there is capacity available
 - Seasonally the 3:00 pm deadline may be extended. The calendar will be green if you can schedule
- ✓ Orders are routed after scheduling closes for the day. Guests are notified by email, text, and a phone call if they do not acknowledge the prior
- ✓ Unlimited number of stops per guest account for one year from the date the order was written.
- ✓ We will pick up and redeliver items that need repair for one year from the initial date of delivery
- ✓ No time can be requested. All stops are routed for efficiency. If a higher level of service is required see the following options

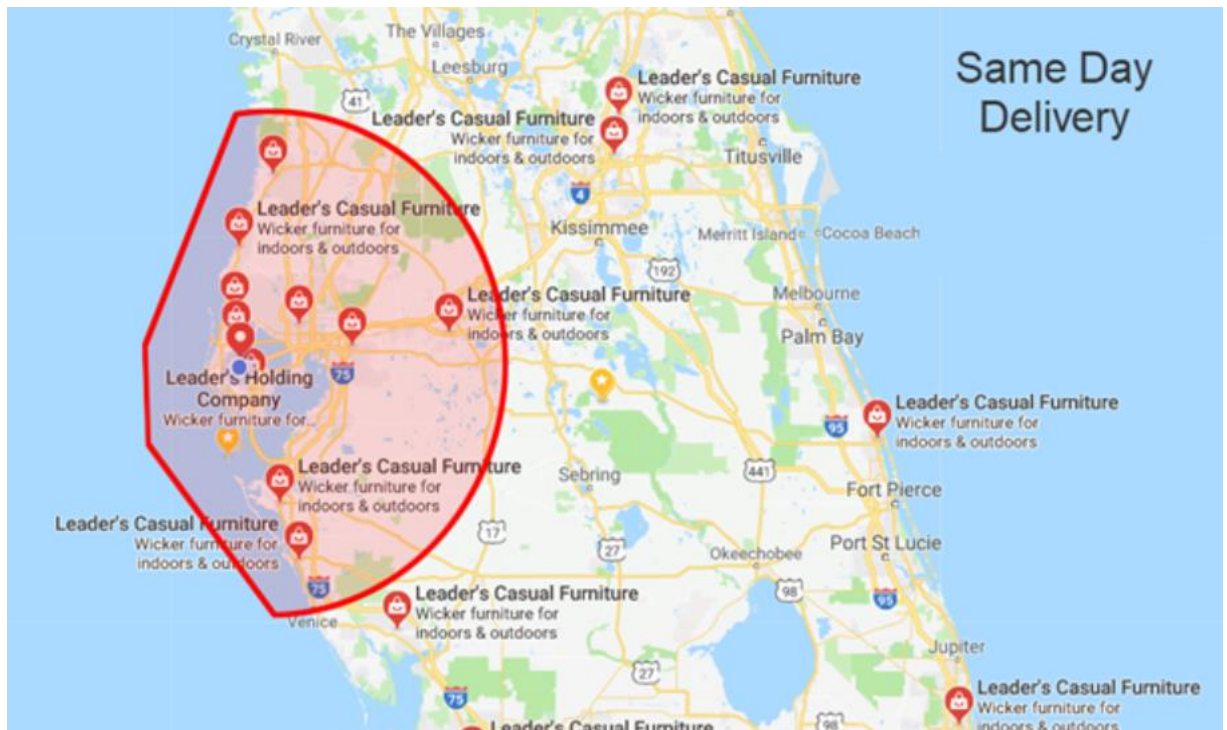
\$299 – Personalized Delivery Services

Set a Specific Delivery Window

- ✓ \$299 charge per stop
- ✓ Can be used to specify any two-hour delivery window on a standard route day
- ✓ 48 hours' notice required
- ✓ Sales professional must schedule the delivery and email the warehouse office
 - Warehouse.office@leadersfurniture.com
 - Sales order number
 - Customer's last name
 - Delivery date and two-hour time window
- ✓ We will pick up and redeliver items that need repair for one year from the initial date of delivery

Same Day

- ✓ \$299 Charge
- ✓ Clearwater, Bradenton, Brandon, Lakeland, Palm Harbor, Sarasota, Spring Hill, St. Petersburg, Tampa.
- ✓ Available until 3:00pm
- ✓ If going to more than 1 location, there is a delivery fee for each location
- ✓ All items must be in-stock at the Warehouse
- ✓ We will pick up and redeliver items that need repair for one year from the initial date of delivery



Ferry Crossing Deliveries

- ✓ \$299 charge per stop + ferry fees
 - The guest is solely responsible for the fees and taxes charged by the ferry service
- ✓ Monday's only, we must run a special truck approved by the ferry crossing companies.
- ✓ Ferry crossings limit commercial vehicles to high tide crossings only. The delivery window will be dictated by the ferry service.
- ✓ 48 hours notice required
- ✓ Sales professional must schedule the delivery and email the warehouse office
 - Warehouse.office@leadersfurniture.com
 - Sales order number
 - Customer's last name
 - Delivery date and two-hour time window
- ✓ We will pick up and redeliver items that need repair for one year from the initial date of delivery. The customer is responsible for all ferry fees for our vehicles to access the island.

Transfer Schedule

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			Casselberry	Bradenton	Clearwater	
			Jensen	Brandon	Fort Myers	
			Orlando	Delray Beach	Port Charlotte	
			Port Charlotte	Lakeland	Naples	
			Spring Hill	Sarasota	Palm Harbor	
			Tampa	West Palm Beach	Saint Pete	
			Vero		South Naples	