

GARDEN CLASSICS®



Handcrafted



Full Exposure

SAFETY, CARE, MAINTENANCE & WARRANTY INFORMATION

Please read this booklet carefully and in its entirety. Contact us if you have additional questions.

Store locations:	<u>http://leadersfurniture.com/locations/</u>
Website	<u>leadersfurniture.com</u>
Solutions Center	<u>solutions.center@leadersfurniture.com</u>
Distribution Center	<u>leaders@leadersfurniture.com</u>



LEADERS HOLDING CO.TM

Est. 1971



Thank you for allowing Leader's Casual Furniture® and Garden Classics® to be a part of your home. We are known for distinctive styles that can be customized to be uniquely yours. Our number one company goal, "A happy customer the first time" extends beyond the sale. Throughout your ownership, always feel free to let us know how we can assist you in maintaining or improving the quality of your experience.

We understand that you could have made the decision to work with another company and our reputation is important to us. Please take a moment to post your honest opinion of our service and product, and post it online. Bring in a copy of the posting to any retail location to receive 50% off an accessory item. An accessory item is defined as a lamp, wall hanging, rug, or item that is placed on a table. An accessory item does not include umbrellas, ottomans, occasional chairs, tables, or any other furnishings.

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Thank you for the opportunity,

Tim Newton

Managing Director

GARDEN CLASSICS®

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Introduction

Since 1971 we have been designing and manufacturing comfortable outdoor living products that are made to last in the sun and by the sea. We only use tested materials that are produced to last in harsh outdoor seaside conditions. However, even these durable designs need periodic care. It is because of our policy of only using high quality materials, your Garden Classics® furniture will be easy to own.

The Difference

Handcrafted

Whether it is hand woven wicker, artisan carved original molds for cast aluminum or the 25 step hand painted process to make fiberglass, concrete, and aluminum look like wood, we put the time and effort into each piece to give it a look that will compliment your space.

Hardware

All of our hardware is stainless steel. If you live near the salty ocean air, relax, your Garden Classics® is made to last.

Material

We hand select the materials that go into each piece. All of our hardware is 360 stainless steel or better. Structural frames are all powder coated aluminum. Cast aluminum is all made of high quality alloy. The UV stable synthetic wicker used must pass a 4 year accelerated UV test and show no signs of change in color, surface texture, or strength.

Construction

We continually learn and take steps to make our furniture better than any other outdoor furniture manufacturer. We use thicker aluminum in our frames, we pay more for our material to have higher UV resistance, and we add reinforcement that will never be seen to the places that need it most. All of our products are sold to restaurants and hotels with the exact same construction as the products we sell for your home. Our goal is to make product so durable that you have to give it away before you buy your next set because it is still in great shape.

Safety

In our continuing effort to ensure that your experience with your new purchase is positive with regard to comfort, quality and design, we take safety very seriously. Please note the following important safety information, in addition to any other safety information noted in this booklet.

Safety Warning! Use of furniture in need of care and maintenance or use of damaged furniture can result in injury. Minor repair issues, if unaddressed can become major repair and service issues that can create potential safety issues. Contact the Leader's Casual Furniture® Solutions Center for support at solutions.center@leadersfurniture.com



Product Inspection

Periodically and carefully inspect all products for breakage and/or indications of wear. Inspections must include, but not be limited to, joint tightness, spring assemblies and the weld areas of the product's, arms and legs. If joints are loose or any cracks should appear on the product or at welds, the item must immediately be removed from service until repaired.



Inspections must include all bolts and screws. Should any loose or missing hardware be detected, the item must be removed from service immediately until the hardware can be properly tightened and/or replaced.

Inspections must include chaise lounge and recliner headrest ratchets. Periodically tighten the headrest bolts on all chaise lounges and recliners. Confirm all other hardware is tight, movement is smooth without binding, and that the ratchet engages properly at each position. At the same time, carefully inspect the headrest ratchets for breakage and/or wear. If headrest ratchet breakage and/or indications of headrest ratchet wear are present, a replacement headrest should be ordered. The furniture

must immediately be removed from service until repaired and/or replacement parts installed.

To obtain replacement parts, please see the SERVICE / ORDERING PARTS AND ACCESSORIES section of this brochure.

Product failure caused by a lack of reasonable and necessary care and maintenance is not covered by the product warranty.

Notice for Contract Installations: Periodically and carefully inspect all products for breakage and/or indications of wear. Such inspections must include all products of a like kind and model, not merely a random sampling within model categories or among like products.

Regular random inspections of a sampling within model categories and among like products must be undertaken in addition to the periodic inspections of all products.

- ✓ Chaise lounge
- ✓ Recliners
- ✓ Swivel tilt motion chairs
- ✓ Rocking chairs

Contact the Leader's Casual Furniture® Solutions Center immediately if you notice concerns.
solutions.center@leadersfurniture.com

Safety Warning! Chaise lounge and recliner headrests must NEVER be adjusted while seated in the chaise. Serious finger, hand or other bodily injury may result from adjusting the headrest while seated. Headrests must always be adjusted while out of the furniture and standing to the side.

Notice for contract installations: Include the following or substantially similar conspicuous written notice as part of the posted Rules and Regulations at poolside, and elsewhere wherever chaise lounges and recliners are available for use: "Never adjust chaise lounge or recliner headrests while seated. Serious finger, hand or other bodily injury may result from adjusting headrest while seated."

Consider also including such notice in the written material(s) provided to guests in connection with the availability and use of the guest amenities at your facility.

Windy Conditions

Safety Warning! During windy conditions, chaise lounge and recliner headrests may be blown forward, possibly resulting in head, neck, facial, arm and/or back injuries. During windy conditions the headrests must be lowered to the fully down position. The use of the chaise lounges and recliners must be discontinued and users should leave the area.



Notice for contract installations: Include the following or substantially similar conspicuous written notice as part of the posted Rules and Regulations at poolside, and elsewhere wherever chaise lounges and recliners are available for use: "During windy conditions, the use of the chaise lounges and recliners must be discontinued and users should leave the area."

Consider also including such notice in the written material(s) provided to guests in connection with the availability and use of the guest amenities at your facility.

Cleaning and Care

Care - Preventative Maintenance

Leader's Casual Furniture® takes pride in providing products that are easy to clean and own. Easy to clean does not mean that it will not get dirty in an outdoor environment. A little preventative maintenance goes a long way in to keeping your new furnishings looking new, longer.

Regular periodic care of your outdoor furniture will help maintain its appearance and functionality better than occasional, heavy duty maintenance. Consider the specific conditions and usage to which your product is exposed, so appropriate maintenance can be planned.

Mildew can form on dirt or other substances deposited upon the fabric. Regular cleaning of outdoor furniture will help to prevent its forming. Do not place flower pots or any items on the furniture that will leave stains. Do not place hot items directly onto resin furniture to avoid discoloration.

Covers

Covers can be purchased for at a great price for any size furniture or table including sectionals and fire pits. Using a good quality weather proof breathable cover to cover your purchase while you are out of town, while the leaves are dropping, through pollen season, or through seasonal rains will not only reduce the amount of cleaning you have to do to keep your furniture looking new, it will also reduce your use and exposure to cleaning agents. Please send us an e-mail if we can help you with selecting and purchasing covers at solutions.center@leadersfurniture.com

Corrosion Block®

Corrosion Block® was a product developed specifically for the marine and aviation industry to protect aluminum. When used as part of your regular furniture maintenance program it will ensure you get the maximum life out of your outdoor furniture. Leader's Casual Furniture® is an authorized Corrosion Block® dealer. Please see your local store or our website to order.

NOTE: Corrosion Block® works fantastic on stainless appliances in your home or your outdoor kitchen

Application is Easy:

Spray Corrosion Block® onto a rag and wipe the painted metal surface. Do not spray Corrosion Block directly onto the surface from the can. Over application will make your furniture feel wet and slippery.



Recommended Protection Schedule

Exposure	Frequency
Full sun, marine or pool side	Clean and protect once every three months
Full sun no marine or pool exposure	Clean and protect once every three months
Under cover partial sun	Clean as needed, protect at least once a year
Under cover no sun	Clean as needed, protect at least once a year

Turtle Wax Ice or other Spray Wax

Automotive wax has changed a lot from the paste that came in a jar. You can now spray clear protective polymer on to a surface and easily wipe it off with very little effort. This will keep the surface protected from UV fading and from surface contact with salt, chlorine and dirt commonly in the air of a back yard setting. Make applying spray wax to your aluminum, fiberglass, resin, and synthetic wicker surfaces a regular part of your maintenance routine and you will not only have the best looking outdoor space in your neighborhood, your purchase will outlast everyone else's as well.



Coastal Exposure

Living the coastal lifestyle is a dream for many. Living the dream and living near the saltwater can be a challenge for anything left outside. The salt in the humid air takes a toll on everything from the exterior of your home and your car, to your outdoor furniture. The best preventative maintenance you can do for your outdoor furniture while living near the coast is to rinse it regularly with a hose to remove the salt and apply corrosion block to all metal surfaces and painted metal surface quarterly. Any nonmetal surface should be sprayed quarterly with Turtle Wax Ice following the directions on the bottle.

Cleaning - What to Use

Frames

Nothing is better than a periodic rinse and if necessary using car wash soap or dish soap and a sponge to remove soiling. If your frames require a more thorough cleaning the best product to use for soiling is Mean Green® or Simple Green®. If you have mold and mildew stains you can use up to straight bleach on all Garden Classics® frames. Please be careful to use appropriate protection and to protect clothing and other fabrics in the area.

Cushions

After a soaking rain or anytime the cores of the cushions get wet it is best to stand the cushion on end to allow them to drain more quickly. This will prevent mold and mildew growth between the frame and the cushion.

Spot wash the fabric to clean spills by using a sponge or a soft bristle brush with a warm soapy solution of mild detergent (Joy or Ivory liquid). Brush or sponge the soiled area and rinse thoroughly with fresh water. Allow to air dry. Repeat if necessary.

DO NOT MACHINE WASH OR MACHINE DRY THE CUSHION CASINGS. YOU COULD DAMAGE THE SEAMS OF THE CASE.

If and only if your cushion is made from 100% solution dyed acrylic such as Sunbrella®, you may use 1 part bleach mixed with 1 part water and mild dish soap to clean your cushions. Check a small inconspicuous spot for color fastness before cleaning the entire cushion. Be sure to rinse the cushion thoroughly to remove all of the bleach solution.

Service / Ordering Parts

After a safety inspection or at any time during your ownership, please contact the Leader's Casual Furniture® Solutions Center to order replacement parts or to discuss any concerns you may have at: solutions.center@leadersfurniture.com

Warranty

Residential

Frame	3 Years from date of delivery
Finish	3 Years from date of delivery
Fabric & Cushions	1 Year from date of delivery*

*Some fabric mills warranty their fabric for 5 years. If your cushions are made by fabric from one of these mills and the mill finds the fabric to be defective, the mill will supply us with fabric to make you new covers for your cushions. If you would like complete new cushions made, you may choose to pay for new foam cores while the covers are being remade.

Commercial

Frame	1 Year from date of delivery
Finish	1 Year from date of delivery
Fabric & Cushions	1 Year from date of delivery*

File a Warranty Claim:

We are here to help you after the sale. To help us process your claim as fast as possible please complete the following steps.

Step 1: Take a picture of each item with a concern in a format that you will be able to attach to an email.

1. Take a picture of the entire item with a concern
2. Take a picture of a close up of the concern
3. Repeat for every item with a concern



Step 2: Send an email to solutions.center@leadersfurniture.com and include the following

- ✓ Your name
- ✓ Phone number
- ✓ How many items you have a concern with
- ✓ A description of each concern
- ✓ A picture of each item and a close up of each concern

Step 3: One of our Solutions Center Representatives will get back to you within 24 hours. If you do not hear back for some reason within 24 hours please contact us toll free at (877) 538-578