

WINSTON WARRANTY

<u>Year Purchased</u>	<u>Warranty</u>	<u>Free Freight</u>
Before 1995	12yr	1yr
Sept 1995 to 1997	2yr	2yr
Sept 1997 to 1999	3yr	3yr
Jan 2000 to current	15yr <i>both frame & finish</i>	3yr

After the free freight time has expired, the customer pays for all freight on all parts to/from Winston.

After the warranty time has expired, the customer pays for all freight on all parts to/from Winston, and for any labor charges to repair furniture and/or install parts.

The most common repair on a Winston product is a broken bolt in the sling rail. Leader's will repair these at the WHS for \$20 per bolt. Please create a CUSM-ticket and enter a service. Attach a copy of both when sending the chair/chaire to the WHS.

~~The freight on replacement swivel tilt bases is \$20/each after the freight time has expired.~~

If a customer is out of warranty, the bases themselves are \$100/each plus the freight charge of \$20/each.