



LEADERS HOLDING CO.TM

Est. 1971

Solutions Center Extended Warranty Allowance

The Solutions Center has the task of protecting company assets while exceeding guests' expectations. This is not always possible, but the Solutions Center Extended Warranty Allowance is a tool to support this effort.

- ✓ At the Solutions Center team members discretion, they may extend a manufacturer's warranty as follows. Warranty periods start from the the date of delivery for the original purchaser.
- ✓ Replacement of an item under a warranty claim does not restart the warranty period.
- ✓ Items in contract use have different warranty periods than residential use.

Time Past Warranty Period	Customer Loyalty Solutions Center Extended Warranty
0 to 6 Months	Full Manufacturer's warranty
6 Months to 1 Year	20% Commercial 50-99 Pieces Pricing for replacement
1 Year to 2 Years	15% Commercial 25-49 Pieces Pricing for replacement
2 years to 3 Years	10% Commercial 0-24 Pieces Pricing for replacement