

Quick Facts

Greeting:

Good morning/afternoon, Leader's Furniture Solution's Center, this is _____. How can I help you?

Solutions Phone Number:

727-254-5580

Delivery/ In Home Service:

- A standard delivery/pick-up charge is \$149.00.
- This charge is good for one year of in home service from the date of the original delivery
- If a customer repurchases a delivery charge through Solutions, it comes with another year of in home service.

Labor Charge:

- Standard labor charge for any repair is \$40.
- Potentially more expensive repairs include, push button on umbrellas, install of Tropitone URComfort cushions and more than x5 central cushions.

How to Read a Rack Location

R381545

- First two digits represent the aisle number listed on the end of the row.
- The second two digits represent how many bins back the item is.
- The second to last digit represents how many levels up the item is.
- The last number is dropped and not relevant.

To Send a Caller Directly to Someone's Voicemail

- While on the call, press the transfer button, the image of a torso with an arrow
- Press the * key.
- Enter the extension that you wish to transfer to.
- Press the transfer button again.

Warehouse Pick Up Hours:

Monday-Friday: 10am-5pm

Add-On Cut Off Times

Shuttle Transfers: 3pm the day before
Delivery Add On: 3pm the day before
No Exceptions Can be Made