

Dear Customer,

Thank you for shopping at one of the many select retailers who offer Ultra Shield Protection Products.

At Ultra Shield we care about our customers. We clearly understand the importance and how difficult a purchasing decision can be.

Am I making the right decision?

Choosing the right furniture is one of the most important home decorating decisions you will make. Following that decision, the next one is how to protect your investment from accidental stains. **Ask your sales consultant about Ultra Shield Fabric Protection.**

Once your fine furniture is treated with Ultra Shield Fabric Protection, you can relax. Your investment is protected 24/7 with the most advanced technology in the protection industry.

Features and Benefits

Environmentally friendly, ozone safe, non-toxic, non-allergenic, non-carcinogenic, and safe for humans and pets. Warranty protected against accidental staining from food or drink normally consumed by humans, mold, mildew, and human or pet bodily fluids.

Customer Service Professionals available at the toll free phone number to assist with any accidental spill.

Professional Cleaning Technician provided at no cost to the customer if the stain cannot be removed with the cleaning kit provided by Ultra Shield.

Ultra Shield Fabric Protection

Invisible protection for upholstered furniture, Ultra Shield Fabric Protection provides outstanding soil and stain resistance. It does not affect the feel or the color of upholstery fabrics, and there is no odor when dry.

Ultra Shield Fabric Protection is a special fluorochemical treatment. Fluorochemicals are man-made substances with unusual characteristics including compatibility with oil and water. A trained authorized Ultra Shield Fabric Protection Dealer applies the finish. Fabrics treated with the Ultra Shield Fabric Protection product offer excellent soil resistance. Most soil and dirt remains on the surface of the material and can be vacuumed away.

Depending on the weave of the fabric, most liquid spills will bead up for blotting and most forced-in stains can be spot cleaned without leaving a ring. Because this finish lasts through heavy wear, the furniture will retain that "new look" longer.

Frequently Asked Questions

How does it work?

Ultra Shield Fabric Protection forms an invisible shield around the inside of each fiber. This molecular structure allows you the time to simply blot up a spill.

How is it applied?

Prior to delivery, the fabric protection is applied by factory-trained technicians with state-of-the-art equipment.

What does it protect against?

Ultra Shield Fabric Protection protects against permanent staining from foods and beverages normally consumed by humans.

Will it affect the appearance of the furniture?

Ultra Shield Fabric Protection is totally invisible and becomes part of the fiber. You cannot see, smell or feel it.

What if an accidental spill happens?

Simply blot the affected area. If a solids spill, such as mustard or ketchup, remove as much as possible with a spoon. Then blot again. If the stain remains, call our toll free number and Ultra Shield will take care of the rest.

 **Ultra Shield™**

P.O. BOX 3150

SOMERSET, KY 42564

800-866-9636

English x220 • Spanish x227

www.buyultrashield.com

Taking Care of an Accidental Spill is Easy as 1-2-3!

Before trying to remove any stain, always test the stain removing product, including water, on a hidden area to make sure the fabric and color will not be damaged by the remover.



- 1** If a spill occurs, simply blot with a clean cloth. Most spills come out quickly and easily.
- 2** After blotting, if the stain remains, call our toll-free Customer Service number within five (5) days. A representative will send you a cleaning kit with easy-to-follow instructions.
- 3** For stubborn stains, covered by warranty, we will send a professional cleaner to your home to service the stain at no charge to you.

Toll-Free Customer Care

Ultra Shield provides toll-free customer assistance throughout North America for the life of your warranty.

800-866-9636

Important Notice

The information in this brochure is provided as a service only and should not be interpreted as a warranty. Cleaning and spot-cleaning results may vary in individual cases.

Special Tips FOR VELVET UPHOLSTERY

Velvet treated with Ultra Shield Fabric Protector will look new longer, and spills will generally bead up if you blot them up quickly and gently without forcing the stain deeper into the pile. If a stain remains, spot-clean according to the above methods. Wipe the stain in the direction of the pile (so the pile stays down) to prevent distortion. When the fabric is dry, brush gently with a suede brush, first against the pile and then with it. If the velvet is not treated with Ultra Shield Fabric Protector, be sure to test for discoloration or pile distortion in an inconspicuous area. Water-based cleaning agents cannot be used to clean many velvets.

Overall Cleaning

If you wish to clean fabrics that have accumulated significant overall soil, the following procedure is suggested:

Vacuum thoroughly. Apply a foam cleaner as recommended by the manufacturer. (Test for discoloration in an inconspicuous part of the fabric.) Many velvet fabrics cannot be cleaned with water-based agents.

To remove residual detergent left on the fabric, wipe the entire fabric surface with a water dampened cloth, rinsing the cloth in clean water several times. This procedure will insure that the treatment will continue to function.

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Fabric Protection



**If you can't prevent it,
protect it**

