



\*\*\*\* IF UNSURE ABOUT THE WARRANTY PLEASE CHECK WITH SERVICE \*\*\*\*

**Stocking Vendor Warranties  
Indoor**

**Residential**

Vendor	Upholstered/Frame	Wicker	Springs/Mechs	Cushions	Fabric	Mattress	Mechanisms
Palm Springs Upholstery ®	10 Yrs	N/A	3 Yrs Limited	1 Yr Loss of resiliency - NOT softening	1 Yr against MFG Defect No Warranty on fading/pilling	1 Yr	1 Yr

**Contract**

Vendor	Frame	Finish/Wicker	Springs/Mechs	Cushions	Fabric	Frame	Finish
Palm Springs ®	3 yrs	3Yr	3 Yrs Limited	1 Yr	1 Yr against MFG Defect	3 Yr	1 Yr
Central Cushions ®	N/A	N/A	N/A			N/A	N/A

**Stocking Vendor Warranties  
Outdoor**

**Residential**

**Contract**

Vendor	Frame	Finish	Fabric	Frame	Finish
Acaia - Front Porch Dining	3 yrs	3 Yrs	1 Yr against manufacturers defects	N/A	N/A
Crimson Casual Table tops	18 Yrs 3 Yrs	5 Yrs 3 Yrs	1 Yr against manufacturers defects	5 Yrs 2 Yrs	3 Yrs 2 Yrs
FishTales	1 Yr	1 Yr	N/A	N/A	N/A
Hanamint **PRIOR TO 7/09	10 Yrs 5 Yrs	3 Yrs 3 Yrs	1 Yr against manufacturers defects	N/A	N/A
Pride Family Brands	15 Yrs	5 Yrs	2 Yr (limited) against MFG Defect No Warranty on fading/pilling	2 Yrs	1 Yr
Tropitone - 7/07 - PRESENT *customer responsible for freight after 1 Yr*	15 Yrs (frame & swivel mech)	5 Yrs	1 Yr against manufacturers defects	5 Yrs	3Yrs
**PRIOR TO 7/07 *customer responsible for freight after 3 Yr*	15 Yrs	15 Yrs	1 Yr against manufacturers defects	5 Yrs	5 Yrs
Windward *customer responsible for freight after 1 Yr*	15 Yrs	15 Yrs	1 Yr against manufacturers defects	5 Yrs	5 Yrs

**Residential**

**Garden Classics ®**

**Contract**

Garden Classics ®	Frame	Finish	Sling/Cushion	Frame	Finish
All Collections	3 Yrs	3 Yrs	1 yr	1 Yr	1 Yr
Umbrellas **wind damage is not a defect	1 Yr against manufacturers defects	1 Yr	1 Yr against MFG Defect No Warranty on fading/pilling	N/A	N/A
Wood **finish will gray over time**	1 Yr	1 Yr	N/A	1 Yr	1 Yr
Fabric Protection	January 2008 - forward warranty through Leaders. Prior to January 2008 - warranty through Ultra Shield				

Customer Support & Service



7/31/2012