

TRIVANTAGE LIMITED WARRANTY - SOLAIR PS2000

THE TRIVANTAGE WARRANTY OBLIGATIONS FOR THIS PRODUCT ARE LIMITED TO THE TERMS SET FORTH BELOW:

Trivantage, LLC ("TV") warrants this Solair® product against defects in materials and workmanship under normal and proper use within the specified period of coverage below ("Warranty Period"). This Warranty applies only to the original purchaser and may not be assigned or transferred to subsequent owners. This warranty applies only to products purchased and installed in the US. If a defect arises and a valid claim is received within the Warranty Period, at its option and to the extent permitted by law, TV will either:

- (1) Repair the frame, fabric or motor determined to be defective; or,
- (2) Replace the part with a new or comparable part or product

A replacement product or part assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes TV's property. Parts provided by TV in fulfillment of its warranty obligation must be used in products for which warranty service is claimed.

COMPONENT WARRANTY PERIODS

Frame – Five (5) year limited warranty from date of original purchase: Frame includes all stainless steel, extruded and die cast parts used in the construction of the awning; not to include the fabric, motor and electronic accessories.

Fabric – Ten (10) year warranty from date of original purchase: Fabric includes all Sunbrella® fabric used in the cover and valance of the awning. Warranty covers Sunbrella fabric becoming unserviceable due to color or strength loss from normal usage and exposure conditions, including sunlight, mildew and atmospheric chemicals. Stretched or discolored fabric from water pooling on the awning is not covered under the warranty. Awning must be maintained, operated, used, and stored in accordance with the instructions contained in the owner's manual. For more information, see <http://sunbrella.com/warranty>.

Motor and Electronic Accessories – Five (5) year limited warranty from date of product manufacture: Motor and electronic accessories include awning motor, sun sensor, wind sensor and remote. Motors and accessories exposed to damage from water or excessive moisture are not covered under the warranty. For more information, see <http://www.somfysystems.com/en-us/home/our-products/product-solutions/quality.html>.

OBTAINING WARRANTY SERVICE

Please contact your retail store or point of purchase for assistance in filing a claim. The retailer in turn will file a written claim with TV providing proof of purchase for your claim to be processed. The store must obtain a return authorization form from Solair Products customer service department prior to the return of any merchandise. The purchaser may be required to provide a photograph of any defective parts. In some circumstances an authorized inspection of the installation may be required. After TV receives the authorized return Trivantage will inspect the frame part, motor, or fabric to determine the validity of the warranty claim. The dealer will be notified of the warranty claim status. If a Solair dealer is not available the purchaser should contact Trivantage through help@solair.com Labor cost for removal and reinstallation of the awning and/or parts shall be the sole responsibility of the purchaser.

EXCLUSIONS AND LIMITATIONS. This warranty shall not apply to:

1. Damage to the awning system and/or component parts caused by faulty installation, re-installation, service, or failure to adhere to pitch requirements, as set forth in the OEM and/or TV installation manual.
2. Damage to any structure to which the awning is installed or attached or to property or items located above, below or near the awning.
3. Acts of God, ice, snow, hail, high winds, vandalism, neglect or improper use.
4. Frame degradation due to salt (corrosion, oxidation, rust and chipping or peeling of paint).
5. Moderate waffling or puckering of fabric.
6. Awnings beyond certain widths will require a center support. Over time abrasion, discoloration and/or premature fabric wear may occur. These inherent conditions are not covered by warranty.

TRIVANTAGE LIMITED WARRANTY - SOLAIR PS5000

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Trivantage, LLC ("TV") warrants this Solair® product against defects in materials and workmanship under normal and proper use within the specified period of coverage below ("Warranty Period"). This Warranty applies only to the original purchaser and may not be assigned or transferred to subsequent owners. This warranty applies only to products purchased and installed in the US. If a defect arises and a valid claim is received within the Warranty Period, at its option and to the extent permitted by law, TV will either:

- (1) Repair the frame, fabric or motor determined to be defective; or,
- (2) Replace the part with a new or comparable part or product

A replacement product or part assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes TV's property. Parts provided by TV in fulfillment of its warranty obligation must be used in products for which warranty service is claimed.

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Motor and Electronic Accessories – Five (5) year limited warranty from date of product manufacture: Motor and electronic accessories include awning motor, sun sensor, wind sensor and remote. Motors and accessories exposed to damage from water or excessive moisture are not covered under the warranty. For more information, see <http://www.somfysystems.com/en-us/home/our-products/product-solutions/quality.html>.

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