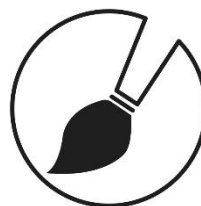




Full Exposure



Create Your Own

SAFETY, CARE, MAINTENANCE & WARRANTY INFORMATION







LEADERS HOLDING CO.™

Est. 1971



Thank you for the opportunity.
We appreciate your business.

Share your honest opinion of our products & service anywhere online. Bring a copy of the posting to any retail location to receive 50% off an accessory item. An accessory item is a lamp, wall hanging, or item that can sit on a table. An accessory item does not include umbrellas, ottomans, occasional chairs, tables, or any other furnishings.

Store locations:	http://leadersfurniture.com/locations/
Website	leadersfurniture.com
Solutions Center	solutions.center@leadersfurniture.com
Distribution Center	leaders@leadersfurniture.com
Social Media	   

Thank you for the opportunity,

Tim Newton

President
President



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Introduction

History

Since 1984, Treasure Garden has built a reputation of leadership by producing top-quality, custom-made, handcrafted umbrellas. Combining advanced technology with the latest color and fabric trends, we continue enhancing our products and their performance yearly. We are committed to providing the largest and most innovative selection of shade solutions to suit all your needs, including umbrella lighting and furniture cover protection.

Product Development

This has been the hallmark of Treasure Garden – consistently designing, testing, and bringing new innovations to the shade industry. This attribute ensures greater brand life-cycle management and maintains our market growth.

Capabilities

We offer innovation, quality, and value, and unlike other manufacturers, Treasure Garden is a Vertically Integrated Manufacturer, ensuring quality.

Passion & Dedication

The 6,000 employees who share in the same vision on a daily basis and their attention to detail enables Treasure Garden to continue to be "The World's Favorite Shade".

Manufacturing

We manufacture and produce over 90% of the components used in our products from their raw state. This allows Treasure Garden the advantage of monitoring every stage of the manufacturing process and maintaining a consistent level of quality.

Safety

Use of umbrellas in need of care and maintenance, use of umbrellas not secure in their base, or use of damaged umbrellas can result in injury. Minor repair issues, if unaddressed, can become major repair and service issues that can create potential safety issues.

Check to ensure your umbrella is secure in its base before each use. Never use an umbrella in windy conditions.

- ✓ Close and store the umbrella in windy conditions or when a storm approaches. Never allow the umbrella to flap in the wind; this could cause personal injury, damage to personal property, and damage to the umbrella.
- ✓ Do not use tilting functions during breezy, gusty or windy conditions.
- ✓ Keep the umbrella secured to the umbrella base at all times.
- ✓ Do not leave an open umbrella unattended.
- ✓ When adjusting the umbrella, ensure that no person(s), item(s), or personal property are close to the umbrella. This is important to prevent injury or material damage.
- ✓ Do not allow children to play on or with an umbrella or umbrella base.
- ✓ When adjusting or assembling the umbrella or umbrella base, ensure fingers, toes or any other body parts are clear from moving parts. Failing to do so may result in serious injury
- ✓ Always lower and tie umbrellas shut when unattended.



Product Inspection

Periodically and carefully inspect all products for breakage and/or indications of wear. Inspections must include, but not be limited to, joint tightness, spring assemblies and the weld areas of the product's arms and legs. If joints are loose or any cracks should appear on the product or at welds, the item must immediately be removed from service until it has been repaired.



Inspections must include all bolts and screws. If any loose or missing hardware is detected, the item must be removed from service immediately until the hardware can be properly tightened and/or replaced.

Inspections must include umbrella bases and the bases secure attachment to the umbrella.

Product failure caused by a lack of reasonable and necessary care and maintenance is not covered by the product warranty.

Notice for Contract Installations: Periodically and carefully inspect all products for breakage and/or indications of wear. Such inspections must include all products of a like kind and model, not merely a random sampling within model categories or among like products.

Regular random inspections of a sampling within model categories and among like products must be undertaken in addition to the periodic inspections of all products.

- ✓ Umbrellas
- ✓ Umbrella bases
- ✓ Chaise lounges
- ✓ Recliners
- ✓ Swivel tilt motion chairs
- ✓ Rocking chairs

If you notice concerns, discontinue using the item(s) immediately, inspect all other similar items, and Contact the Leader's Casual Furniture® Solutions Center. solutions.center@leadersfurniture.com

Notice for contract installations: Include the following or substantially similar conspicuous written notice as part of the posted Rules and Regulations at poolside, and elsewhere wherever umbrellas are available for use: "Always check to make sure the umbrella base is secured to the umbrella before operating and opening an umbrella. Never open umbrellas in windy conditions or if windy conditions are forecasted. If windy conditions are experienced, immediately close all umbrellas and tie them shut. Failure to do so can result in serious injury."

Consider also including such notice in the written material(s) provided to guests in connection with the availability and use of the guest amenities at your facility.

Cleaning and Care

Preventative Maintenance

Leader's Casual Furniture® takes pride in providing products that are easy to clean and own. Easy to clean does not mean that it will not get dirty in an outdoor environment. A little preventative maintenance goes a long way in keeping your new furnishings looking new, longer.

Regular periodic care of your outdoor furniture & umbrella will help maintain its appearance and functionality better than occasional, heavy-duty maintenance. Consider the specific conditions and usage to which your product is exposed so appropriate maintenance can be planned.

Mildew can form on dirt or other substances deposited upon the fabric. Regular cleaning of outdoor furniture & umbrellas will help to prevent its forming. Do not place flowerpots or any items on the furniture that will leave stains. Do not place hot items directly onto resin furniture to avoid discoloration.

Covers

Covers can be purchased at a great price for any size furniture, umbrella or table including sectionals and fire pits. Using a good quality, weatherproof, breathable cover for your purchase whether you are out of town, while the leaves are dropping, through pollen season, or through seasonal rains will not only reduce the amount of cleaning you have to do to keep your furniture looking new, it will also reduce the use and exposure to cleaning agents. Please send us an e-mail if we can help you with selecting and purchasing covers at solutions.center@leadersfurniture.com.

CORROSION BLOCK®

CORROSION BLOCK is a product that was developed specifically for the marine and aviation industry to protect aluminum. When used as part of your regular furniture maintenance program it will ensure you get the maximum life out of your outdoor furniture. Leader's Casual Furniture is an authorized CORROSION BLOCK dealer. Please see your local store or our website to place an order.

NOTE: CORROSION BLOCK also works beautifully on stainless appliances in your home or your outdoor kitchen.



Application is Easy:

Spray CORROSION BLOCK® onto a rag and wipe the painted metal surface. Do not spray CORROSION BLOCK directly onto the surface from the can. Over-application will make your furniture feel wet and slippery.

Recommended Protection Schedule

Exposure	Frequency
Full sun, marine or poolside	Clean and protect once every three months
Full sun no marine or pool exposure	Clean and protect once every three months
Under cover partial sun	Clean as needed, protect at least once a year
Under cover no sun	Clean as needed, protect at least once a year

Warranty

Treasure Garden items are designed for residential use and are not warranted for commercial applications (unless specified for Commercial use).

LIMITED WARRANTY (Frames and Accessories):

One (1) year:

Starlux AKZ Plus Rechargeable Battery Pack
AG19A Cantilever style
Glide Tilt styles
Push Button Tilt styles
Quad Pulley Lift - UM8091 style
Umbrella Lights
Umbrella Bases and Accessories
Protective Furniture Covers
Outdoor Rugs

Two (2) years:

Starlux AKZ Plus Cantilever style
AKZ Plus Cantilever styles
AG25T Cantilever styles
Shanghai Collar Tilt - USA459
Starlux Collar Tilt - UM800_LX
Collar Tilt - UM80__series
Auto Tilt - UM81__series
Auto Tilt - UM8810RT style
Crank Lift - UM8811RT style

Three (3) years:

Commercial - UCP40__series

Limited Warranty Includes:

Powder-coated finish, frame, ribs, finial, tilt, cord, crank handle, housing, canopy and rib pocket seams. If a defect in the original material or workmanship appears during the warranty period on any Treasure Garden product; Treasure Garden, at its option, will repair or replace the product without charge.

LIMITED WARRANTY Fabric (Furniture Grade):

The following fabric lines have a limited warranty against fading for:

5 years - Sunbrella®/Outdura®/Bliss

4 years - O'bravia®

What Is NOT Covered:

Failure caused by unreasonable or abusive use, or failure caused by neglect of reasonable and necessary care, and any modification to product are not covered by this warranty. We will only warranty products which are properly secured to an adequate base or mounting system and adhere to our required base weight minimums.

Additionally, this warranty does not cover acts of nature (including but not limited to wind, hurricanes, tornadoes, and storms). This warranty covers return freight of any warranted product only for the first year.

This warranty does not cover Closeout and promotional items sold by the dealer as is.

Wind Damage:

Treasure Garden highly recommends that no umbrella, regardless of size or weight, ever be left unattended in the open position. In windy conditions, it is further recommended that umbrellas be closed, removed from their base, and stored, or laid horizontally. This will reduce the risk of damage to your umbrella, furniture, and other belongings or property. To ensure stability of your umbrella, please observe proper placement, and use sufficient weight (base). The Treasure Garden catalog contains minimum recommendations for necessary weight for each style. Keep umbrella properly secured to umbrella base at all times. Thoroughly read and follow all provided instruction manuals.

WIND DAMAGE IS NOT COVERED UNDER OUR LIMITED WARRANTY.**Irregularities in Production Process:**

The possibility of "Irregularities" in the product surface may occur during the production process. However, these irregularities do not reduce the quality of the product. Treasure Garden monitors every stage of production to ensure a clean and consistent appearance on every part.

Rust:

Rust is a natural part of the aging process of all Steel or Iron based materials and is therefore NOT considered a defect. Treasure Garden Cast Iron & Steel plate bases are designed to require minimum maintenance. Bases should be kept clean.

Do not let dirt build up on the bases. Cleaning with mild soap and water, and seasonal touch-up of any scratches, chips or occasional rust seepage from crevices or hidden, un-finishable surfaces inherent in some designs is all that is required. Touch Up paint in matching frame colors are available through your retail dealer. Never leave bases standing in water. To keep your bases looking their best, you may wish to store them when not in use for an extended period of time.

Seaside and indoor pool usage:

CAUTION: Seaside and indoor pool use, salt & chlorides can accumulate on the powder coat finish, leading to finish failure. Failure or neglect to make needed cleanings may cause paint to blister, and such failure will void limited warranty.

NO RETURNS ON CUSTOM, VALANCE OR DESIGNER COVER STYLE UMBRELLAS.

File a Warranty Claim / Order Parts

We are here to help you after the sale. To help us process your claim as fast as possible please complete the following steps.

Step 1: Take a picture of each item with concern in a format that you will be able to attach to an e-mail.

1. Take a picture of the entire item with a concern
2. Take a close-up picture of the concern
3. Repeat for every item with a concern



Step 2: Send an e-mail to solutions.center@leadersfurniture.com and include the following

- ✓ Your name
- ✓ Phone number
- ✓ The number of items with which you have a concern
- ✓ A description of each concern
- ✓ A picture of each item of concern and a close-up photo of each concern

Step 3: One of our Solutions Center Representatives will get back to you within 24 hours. If you do not hear back for any reason within 24 hours, please contact us toll-free at (877) 538-5783.