

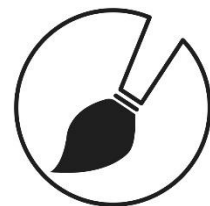
# GARDEN CLASSICS®



Handcrafted



Full Exposure



Create Your Own





## SAFETY, CARE, MAINTENANCE & WARRANTY INFORMATION

# 2021 - 2022



Thank you for allowing Leaders Furniture® and Garden Classics® to be a part of your home. We are known for distinctive styles that can be customized to be uniquely yours. Our number one company goal, “A happy customer the first time,” extends beyond the sale with lifetime free phone support throughout your ownership. We want you to get the best experience from your purchase.

We understand that you could have decided to work with another company. Our reputation is important to us. Please take a moment to post your honest opinion of our service & product and post it online. Bring a copy of the posting to any retail location to receive 50% off an accessory item. An accessory item is a lamp, wall hanging, rug, or item that can be set on a table. An accessory item does not include umbrellas, ottomans, occasional chairs, tables, or any other furnishings.

Store locations:	<a href="http://leadersfurniture.com/locations/">http://leadersfurniture.com/locations/</a>
Website	<a href="http://leadersfurniture.com">leadersfurniture.com</a>
Solutions Center	<a href="mailto:solutions.center@leadersfurniture.com">solutions.center@leadersfurniture.com</a>
Distribution Center	<a href="mailto:leaders@leadersfurniture.com">leaders@leadersfurniture.com</a>
Social Media	<a href="#"></a> <a href="#"></a> <a href="#"></a> <a href="#"></a>

Thank you for the opportunity,

Tim Newton

President



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## **Introduction**

Since 1971 we have been designing and manufacturing comfortable outdoor living products, made to last in the sun and by the sea. We only use tested materials that are produced to live in harsh outdoor seaside conditions. Because of our policy of only using high-quality materials, your Garden Classics® furniture will be easy to own. See the Cleaning and Care section in this ownership packet to get the most out of your investment.

## **The Difference**

### **Handcrafted**

Handwoven wicker, artisan carved original molds for cast aluminum, or the 25 step hand-finished process to make fiberglass, concrete, and aluminum look like wood, we put the time and effort into each piece to give it a look that will compliment your space.

### **Materials**

We hand select the materials that go into each piece. Structural frames are all powder-coated aluminum that will never rust. Cast aluminum is made of high-quality alloy. All hardware is 360 stainless steel or better. Our UV stable synthetic wicker must pass a Tropical 4 year UV test and show no signs of change in color, surface texture, or strength.

### **Construction**

We continuously learn and take steps to make our furniture better than any other outdoor furniture manufacturer. We use thicker aluminum in our frames, we pay more for materials with higher UV resistance, and we add reinforcement that will never be seen to the places that need it most. All of our products are sold to restaurants and hotels with the exact same construction as the products we sell for your home. Our goal is to make a product so durable that you have to give it away before you buy your next purchase.

## Safety

In our continuing effort to ensure that your experience with your new purchase is positive with regard to comfort, quality and design, we take safety very seriously. Please note the following important safety information, in addition to any other safety information noted in this booklet.

**Safety Warning!** Use of furniture in need of care and maintenance or use of damaged furniture can result in injury. Minor repair issues, if unaddressed, can become major repair and service issues that can create potential safety issues. Contact the Leader Furniture® Solutions Center for support at [solutions.center@leadersfurniture.com](mailto:solutions.center@leadersfurniture.com)



## Product Inspection

Periodically and carefully inspect all products for breakage and/or indications of wear. Inspections must include, but not be limited to, joint tightness, spring assemblies, and the weld areas of the product's, arms and legs. If joints are loose or any cracks should appear on the product or at welds, the item must immediately be removed from service until repaired.



Inspections must include all bolts and screws. Should any loose or missing hardware be detected, the item must be removed from service immediately until the hardware can be properly tightened and/or replaced.

Inspections must include chaise lounge and recliner headrest ratchets. Periodically tighten the headrest bolts on all chaise lounges and recliners. Confirm all other hardware is tight, movement is smooth without binding, and that the ratchet engages properly at each position. At the same time, carefully inspect the headrest ratchets for breakage and/or wear. If headrest ratchet breakage and/or indications of headrest ratchet wear are present, a replacement headrest should be ordered. The furniture

must immediately be removed from service until repaired and/or replacement parts installed.

To obtain replacement parts, please see the SERVICE / ORDERING PARTS AND ACCESSORIES section of this brochure.

Product failure caused by a lack of reasonable and necessary care and maintenance is not covered by the product warranty.

Contact the Leaders Furniture® Solutions Center immediately if you notice concerns.  
[solutions.center@leadersfurniture.com](mailto:solutions.center@leadersfurniture.com)

**Safety Warning!** Chaise lounge and recliner headrests must NEVER be adjusted while seated in the chaise. Serious finger, hand or other bodily injury may result from adjusting the headrest while seated. Headrests must always be adjusted while out of the furniture and standing to the side.

## **Windy Conditions**

Safety Warning! During windy conditions, chaise lounge and recliner headrests may be blown forward, possibly resulting in head, neck, facial, arm and/or back injuries. During windy conditions the headrests must be lowered to the fully down position. The use of the chaise lounges and recliners must be discontinued and users should leave the area.



Notice for contract installations:

### **Contract Installation Notice**

Periodically and carefully inspect all products for breakage and/or indications of wear. Such inspections must include all products of a like kind and model, not merely a random sampling within model categories or among like products.

Regular random inspections of a sampling within model categories and among like products must be undertaken in addition to the periodic inspections of all products.

- ✓ Chaise lounge
- ✓ Recliners
- ✓ Swivel tilt motion chairs
- ✓ Rocking chairs

Include the following or substantially similar conspicuous written notice as part of the posted Rules and Regulations at poolside, and elsewhere wherever chaise lounges and recliners are available for use:

1. "Never adjust chaise lounge or recliner headrests while seated. Serious finger, hand or other bodily injury may result from adjusting headrest while seated."
2. "During windy conditions, the use of the chaise lounges and recliners must be discontinued and users should leave the area."

Consider also including such notice in the written material(s) provided to guests in connection with the availability and use of the guest amenities at your facility.

Contact the Leaders Furniture® Solutions Center immediately if you notice concerns.  
[solutions.center@leadersfurniture.com](mailto:solutions.center@leadersfurniture.com)

# RECOMMENDED CARE & MAINTENANCE

Leaders Furniture™ proudly recommends and offers Meguiar's Marine & RV products, the most trusted names in car care, to clean and maintain your outdoor furniture. We have partnered with Meguiar's to help protect your investment and get the most out of your ownership experience.

	WASH	BLEACH	CLEAN	WAX & PROTECT	PROTECT	PROTECT	MAINTAIN	COVER
								
								
<b>PRODUCT</b>	Gel Wash #54	Any Chlorine Bleach Brand	Extreme Multi-Surface Cleaner	Quick Wax #59	Extreme Vinyl & Rubber Protectant	Corrosion Block	Wash N Wax #143	Furniture Covers
<b>USED FOR</b>	Remove soiling	As needed to remove soiling, staining and kill organic growth	Remove soiling and staining	Protects material and offers UV protection	Protects material and offers UV protection	Blocks corrosive salt air and restores oxidized and dry metal and painted metal surfaces	Remove soiling spots and UV protection	Extreme Protection for Rainy Season, Pollen Season, or out of town for the season. Put a barrier between your investment and environment.
<b>USED ON</b>	All Products	Aluminum Frames Wicker Frames Some Fabrics	Aluminum Frames Wicker Frames All Fabrics	Aluminum Frames Wicker Frames	Best for PoliSoul™ Poly Timber	All Metal and Finished Metal Surfaces	Aluminum Frames Wicker Frames	All Products


LIFETIME FREE EXPERT ADVICE: 877.538.5783  
solutions.center@leadersfurniture.com





HOW?

Follow the manufacturer's instructions on the container.

	WASH	CLEAN	PROTECT			MAINTAIN		
	ALL MATERIALS	ALL MATERIALS	WICKER	SYNTHETIC WOOD	ALUMINUM	WICKER & POLY	ALUMINUM	
BEST RESULT	Gel Wash #54	Extreme Multi-Surface Cleaner	Quick Wax #59	Extreme Vinyl & Rubber Protectant	Corrosion Block	Wash N Wax #143	Corrosion Block	
QUICK & EASY	Gel Wash #54						Wash N Wax #143	Corrosion Block

WHEN?

Protect and clean your surfaces the same way you would protect your skin. Wash off the salt and soiling and apply UV Protection. If you notice soiling it is time to do a little quick and easy maintenance. Otherwise, we recommend at least the following schedule:

VISIBLE SOILING	COASTAL INCLUDING LAKES	FULLY EXPOSED	SCREEN PORCH	UNDER ROOF COVER
This weekend	Every 2 Months	Every 3 Months	Every 6 Months	Every 6 Months

WASH

Washing is a vital step in keeping your product looking its best. Washing removes loose contaminants from your surfaces. If allowed to remain, contaminants can eventually bond to or etch your surfaces. Household cleaners will strip off any protection you have applied. Meguiar's Marine Gel Wash is pH balanced, biodegradable to gently clean and preserve your surface protection.

CLEAN

While washing removes loose contaminants from surfaces, cleaning is intended to remove bonded surface contamination and attempt to remove below surface blemishes. Above surface contamination includes tree sap, environmental fallout, bug and bird droppings, and soiling. Below surface defects include light scratches, water spots, and water etching.

PROTECT

The only way to keep your purchase looking great for as long as possible is to apply a protective coating to preserve the surface. Meguiar's protection formulas provide a durable protective layer that seals in the factory new look of your products, offers UV protection and keeps environmental elements from coming in direct contact with your surfaces.

MAINTAIN

Frequent surface care makes maintenance easier. The more frequently you care for your furniture, the easier the detailing process. Maintenance is the frequent removal of contaminants before they get an opportunity to bond to or damage the surface. Maintenance is designed to help you safely remove contaminants without stripping away your protective coatings, leaving your product looking polished and new.

COVER

Covering your furniture puts a barrier between the elements and your purchase. Covers block, rain, sun, and environmental contaminants like pollen and dust. Be sure to use breathable covers in Florida that block rain and allow air to circulate. Using non breathable covers like tarps or plastics trap moisture and promote mildew growth.

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solutions.center@leadersfurniture.com





**Cleaning Cushions- What to Use**

After a soaking rain or anytime the cores of the cushions get wet it is best to stand the cushion on end to allow them to drain more quickly. This will prevent mold and mildew growth between the frame and the cushion.

Spot wash the fabric to clean spills by using a sponge or a soft bristle brush with a warm soapy solution of mild detergent (Joy or Ivory liquid). Brush or sponge the soiled area and rinse thoroughly with fresh water. Allow to air dry. Repeat if necessary.

**DO NOT MACHINE WASH OR MACHINE DRY THE CUSHION CASINGS. YOU COULD DAMAGE THE SEAMS OF THE CASE.**

**If and only if your cushion is made from 100% solution dyed acrylic such as Sunbrella®, you may use 1 part bleach mixed with 1 part water and mild dish soap to clean your cushions. Check a small inconspicuous spot for color fastness before cleaning the entire cushion. Be sure to rinse the cushion thoroughly to remove all of the bleach solution.**



## **PoliSoul™ Furniture**

Some Garden Classics™ items contain PoliSoul Timber. PoliSoul has grain and looks just like Mother Nature created it, but it has absolutely no wood in it. Not a single tree was cut down to make PoliSoul Furniture. I know it is hard to believe with how beautiful it is and the way it feels.

## **Caution**

### **Do Not Place Hot Items on Surface**

Our beautiful PoliSoul Timber is not completely heat resistant. Care should be taken to protect the surface of the material from fire, sparks, hot containers, or open flame. Prolonged contact from a heat source can cause the surface to become shiny or melt and distort.



### Personal Protection

When you perform maintenance and cleaning always keep safety in mind. Protect your eyes and skin from chemicals by using eye protection, protective clothing, and gloves. When using any type of cleaner, especially bleach, do so in a well-ventilated area.



### Regular Maintenance

Regular cleaning of PoliSoul Timber is easy. A wet dish towel to wipe the surface down after each use is sufficient. We recommend the application of Meguiar's Extreme Vinyl Protectant to give your beautiful new furniture added protection. By applying Meguiar's Extreme Vinyl Protectant on your furniture, it will make it even easier to maintain. Application is simple, spray and wipe. Applying Meguiar's Extreme Vinyl Protectant is very similar to using a granite top daily cleaner, and just as easy.



## Spills

Even the hardest dried on spills are simple to resolve. Most can be taken care of with a wet dish rag. Occasionally a little more effort is required. For best results don't spot clean, clean the entire area. It is important to note that the table must be fully dry before making an evaluation on your efforts. Take the time to let the top completely dry before escalating your method. Follow the grid below:

Spill	Within 5 Minutes	Dried On	Still Not Satisfied	Brush / Restore
Water ring	Wipe surface and let dry	I know you keep your table clean but dirt and dust accumulated, and the water ring draws in dirt to create this spot. Clean the entire table surface to remove all soiling.	Spray Simple Green on the entire surface and let stand for at least one minute. Rinse surface with clean water, wipe dry. If ring persists repeat but this time scrub the area of the ring with a soft nylon brush.	Use a clean wire brush. In the direction of the grain, apply a heavy pressure and buff in a single direction. Repeat till the area of concern disappears. Clean surface with a damp towel. Not going in the direction of the grain will cause the surface to appear different.
Fingerprints Soda Wine & Juice Citrus Ketchup & Sauces Balsamic Vinegar Dressings Spaghetti Sauce Bird Droppings All other	Wipe surface with a wet towel. Focus on the spill but make sure the entire top is cleaned.	Spray Simple Green on the entire surface and let stand for at least one minute. Rinse surface with clean water, wipe dry. If ring persists repeat but this time scrub the area of the ring with a soft nylon brush.	Spray bleach on the affected area and let stand till any remaining indication of the stain fades away. Wash the tabletop with clean fresh water and dry.	Use a clean wire brush. In the direction of the grain apply a heavy pressure and buff in a single direction. Repeat till the area of concern disappears. Clean surface with a damp towel. Not going in the direction of the grain will cause the surface to appear different.



### **PoliSoul™ Light scratches and surface marring**

Like any beautiful table you can scratch the surface if you drag items across it. Here is the great news with PoliSoul Timber! It is very easy to fix.

Some people like the natural used / repurposed look. Just keeping using the table and it will gain character over time. If you want to keep its appearance “out of the box” new follow these easy steps to remove marring and light scratches.

1. Use a dust mask or other protection to avoid inhaling dust generated from this process
2. With a firm grip on a large clean wire brush, with moderate pressure press down and stroke in the direction of the grain.
3. Work an area larger than the spot to blend the texture you are creating.
4. Stand back and adjust your viewing angle to make sure you have removed the affected area. Repeat step #2 till the concern is no longer noticeable
5. Clean the area by sweeping a nylon brush in the direction of the grain
6. It is recommended that you reapply Meguiar’s Extreme Vinyl Protectant to the entire tabletop to make it easier to clean.

Step 1



Step 2



Step 3



California

#### **Proposition 65 Warning**

Sanding or scraping this material generates dust known to the state of California to cause cancer. Avoid inhaling dust or use a dust mask or other safeguards for personal protection. California Health and Safety Code Section 25249.6

## Sun Fading

It is an undeniable fact that everything will eventually discolor and fades in the sun. The sun is a powerful star that governs our planet and makes life possible. We cannot live without it, but we can learn to live with it. PoliSoul Timber is the best wood substitute developed to date. Not only is it very UV resistant it has the same color and graining throughout. This means that when it finally does fade it can be refreshed using a clean wire brush and rubbing the top surface off in the direction of the grain. Rest assured we have already UV tested PoliSoul Timber's resistance to fading and discoloration in the sun. It past our 4-year equator test with flying colors (pun intended). To refresh your beautiful PoliSoul furniture follow these steps.

1. Use a dust mask or other protection to avoid inhaling dust generated from this process
2. With a firm grip on a large clean wire brush, with moderate pressure press down and stroke in the direction of the grain.
3. Work an area larger than the spot to blend the texture you are creating.
4. Stand back and adjust your viewing angle to make sure you have removed the affected area. Repeat step #2 till the concern is no longer noticeable
5. Clean the area by sweeping a nylon brush in the direction of the grain
6. It is recommended that you reapply Meguiar's Extreme Vinyl Protectant to the entire tabletop to make it easier to clean.

Step 1



Step 2



Step 3



### California Proposition 65 Warning

Sanding or scraping this material generates dust known to the state of California to cause cancer. Avoid inhaling dust or use a dust mask or other safeguards for personal protection. California Health and Safety Code Section 25249.6



## Service / Ordering Parts

After a safety inspection or at any time during your ownership, please contact the Leaders Furniture® Solutions Center to order replacement parts or to discuss any concerns you may have at: [solutions.center@leadersfurniture.com](mailto:solutions.center@leadersfurniture.com)

## Warranty

	<u>Residential 1/1/2019 to present</u>	<u>Residential prior to 1/1/2019</u>
<b>Frame</b>	5 Years from date of delivery *	3 Years from date of delivery*
<b>Finish</b>	3 Years from date of delivery*	3 Years from date of delivery*
<b>Fabric &amp; Cushions</b>	1 Year from date of delivery*	1 Year from date of delivery*

	<u>Residential 1/1/2019 to present</u>	<u>Residential prior to 1/1/2019</u>
<b>Frame</b>	3 Years from date of delivery *	1 Years from date of delivery*
<b>Finish</b>	1 Years from date of delivery*	1 Years from date of delivery*
<b>Fabric &amp; Cushions</b>	1 Year from date of delivery*	1 Year from date of delivery*

\*From date of delivery is defined as the delivery when the product was first delivered to the purchaser. It does not include any subsequent delivery for any additional item(s) or item(s) replaced under warranty. Some fabric mills warranty their fabric for five years. If your cushions are made by fabric from one of these mills and the mill finds the fabric to be defective, the mill will supply us with fabric to make you new covers for your cushions. If you would like complete new cushions made, you may choose to pay for new foam cores while the covers are being remade.

### File a Warranty Claim:

We are here to help you after the sale. To help us process your claim as fast as possible please complete the following steps.

**Step 1:** Take a picture of each item with a concern in a format that you will be able to attach to an email.

1. Take a picture of the entire item with a concern
2. Take a picture of a close up of the concern
3. Repeat for every item with a concern



**Step 2:** Send a text to (727) 346-8528 or email to [solutions.center@leadersfurniture.com](mailto:solutions.center@leadersfurniture.com) and include the following

- ✓ Your name
- ✓ Phone number
- ✓ How many items you have a concern with
- ✓ A description of each concern
- ✓ A picture of each item and a close up of each concern

**Step 3:** One of our Solutions Center Representatives will get back to you within 24 hours. If you do not hear back for some reason within 24 hours please contact us toll free at (877) 538-5783