



LEADERS HOLDING CO.TM

Est. 1971

Warehouse Receiving Training

Introduction to the Team

- a) A brief overview of each receiving team member and their contribution to Leaders.

How can the Receiving Team assist me in generating sales?

- a) Receiving Schedule
- b) Quality inspect each container
- c) Accuracy of labeling
- d) "Close that P.O."

What's my ETA?

- a) Who are you communicating with?

Domestic vs. Offshore expectations

- a) Who comes when? - Domestic
- b) Timing, timing ,timing – Offshore
- c) FROG Calendar

Identifying product to carts

- a) Label me
- b) Almost there

Find me a home

- a) Lift operators "time to shine"
- b) "Sell, Sell, Sell"

Closing

- a) Leaders is not a family business, its many family's business
- b) Our jobs depend on you equally as much as you depend on us.