

BIG GREEN EGG WARRANTY

The Big Green Egg has a lifetime warranty on ALL ceramic parts and a 5 year warranty on the bands. The bands will be covered for breaking and snapping. All other pieces would need to be purchased if they are damaged. Rust is NOT covered on any piece. The manufacturer does not consider rust as “failure to the product”.

The following parts are covered under the lifetime warranty...

- The outside part of the egg (green part) for fading and cracking/breaking
- The cast iron grates for all sizes for cracking/breaking
- The fire ring for all sizes for cracking/breaking
- The fire box for all sizes for cracking/breaking

5 year warranty...

- The bands on all sizes for snapping/breaking

All other parts (stainless steel draft doors, porcelain coated grates, and gaskets) must be purchased if needed. Also there is no warranty on accessories.

The Cypress tables are not finished and must be stained or sealed to maintain.