



LEADERS HOLDING CO.TM

Est. 1971

Garden Classics and PSR Worksheet

Palm Springs Rattan® - Indoor

1. All Palm Springs Rattan® products are wrapped with leather at the joints?
 - a. True
 - b. False
2. As with any handmade product, no two Palm Springs Rattan® products will be identical. Slight variations are normal and part of what makes this hand-made product beautiful.
 - a. True
 - b. False
3. Palm Springs castors are suitable for all types of flooring. They will not mar or mark your flooring and will roll easily on any surface.
 - a. True
 - b. False
4. All frames are _____ and _____ together at the joints. This keeps rattan poles from splitting and coming loose.
 - a. Stapled, Nailed
 - b. Glued, Peel Wrapped
 - c. Nailed, Glued
 - d. Glued, Screwed
5. Dark spots in rattan are part of the distinctive and unusual markings, which give it its natural beauty. These spots are not a defect. They are generally natural mineral deposits in the wood.
 - a. True
 - b. False
6. All Palm Springs products originate from which countries?
 - a. Canada, Philippines, Jamaica
 - b. Indonesia, Haiti, Mexico
 - c. Indonesia, China
 - d. Malaysia, Vietnam, Jamaica

7. The bottom of every straight Palm Springs Rattan® dining chair has nylon glide to protect hard flooring surfaces.
- True
 - False
8. Rattan is a type of _____ that grows like (a)_____.
- Palm, Vine
 - Grass, Bamboo
 - Bamboo, Vine
 - Pine Tree, Palm
9. Rattan is shaped by hand placing it in a hand made jig.
- True
 - False
10. Wicker is _____
- A tall slender grass. It is also the name generally given to the inner core of the rattan pole.
 - Is a tree or shrub with tough, malleable shoots.
 - Not a material, but a classification of furniture woven from any one of a variety of materials.
 - The narrowest strips of rattan peel.
11. Name four of the eight features of a Palm Springs Rattan® swivel tilt dining chair base.
- _____
 - _____
 - _____
 - _____

Garden Classics® - Outdoor

1. Empire by Garden Classics has a _____ warranty on the frame and finish.
- 1 year
 - 3 years
 - 7 years
 - 15 years
2. Cay Sal has an all _____ frame.
- Rattan
 - Resin
 - Steel
 - Aluminum

3. _____ are on the bottom of every Garden Classics® piece.
- a. Wood Plugs
 - b. Nylon Glides
 - c. Steel
 - d. Rubber Bumpers
4. The frame structure of all Garden Classics® pieces is completely finished with _____ before the wicker is applied to the frame.
- a. Powder Coating
 - b. Hand Painted
 - c. Spray Painted
 - d. Plastic Coat
5. Kokomo has an all powder coated, welded aluminum frame.
- a. True
 - b. False
6. There are over (70) outdoor fabrics to choose from at NO extra cost in the Garden Classics® line.
- a. True
 - b. False

Palm Springs® Upholstery

1. What is the vender code for Palm Springs upholstery? _____
2. Seat cushions are filled with
 - a. Densified Batting
 - b. Latex Foam with a Blend down wrap
 - c. High Density Polyurethane Foam with a Dacron wrap
3. What is the warranty on our seat cushions?
 - a. 1 year
 - b. 3 years
 - c. 5 years
4. What is the warranty on upholstery fabric?
 - a. 1 year
 - b. 3 years
 - c. 5 years
5. Sleepers are available with three different mattress options. What are they?

6. Palm Springs® Upholstery is “Made in the USA”
 - a. True
 - b. False