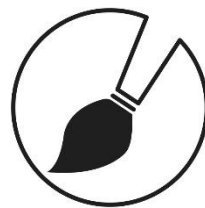




Full Exposure



Create Your Own





SAFETY, CARE, MAINTENANCE & WARRANTY INFORMATION

2021 - 2022



Thank you for allowing Leaders Furniture® and Siesta Exclusive® to be a part of your home. We are known for distinctive styles that can be customized to be uniquely yours. Our number one company goal, “A happy customer the first time,” extends beyond the sale with lifetime free phone support throughout your ownership. We want you to get the best experience from your purchase.

We understand that you could have decided to work with another company. Our reputation is important to us. Please take a moment to post your honest opinion of our service & product and post it online. Bring a copy of the posting to any retail location to receive 50% off an accessory item. An accessory item is a lamp, wall hanging, rug, or item that can be set on a table. An accessory item does not include umbrellas, ottomans, occasional chairs, tables, or any other furnishings.

Store locations:	http://leadersfurniture.com/locations/
Website	leadersfurniture.com
Solutions Center	solutions.center@leadersfurniture.com
Distribution Center	leaders@leadersfurniture.com
Social Media	   

Thank you for the opportunity,

Tim Newton

President



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Introduction

Siesta brand was established in 1978, it has been a leader in plastic injection-molding for over 40 years. The company has evolved continuously since the first injection-molding press was purchased.

Siesta is located in Istanbul, Turkey. It operates internationally, and exports its products to over 100 countries. Our in-line production facilities cover 540,000 square feet with 40 injection mold machines allow us to offer fast and on-time deliveries.

Siesta offers an extremely wide range of indoor and outdoor products, with innumerable color variations, with plastic materials like polypropylene and fiberglass matched to wood or metal, or latest trend like transparent polycarbonate or glossy PA6 nylon, with strong technical characteristics, that give the product inimitable qualities such as softness, opaqueness, flexibility and resistance to weather.

A concentration on quality makes the Siesta product so unique and special.

Safety

In our continuing effort to ensure that your experience with your new purchase is positive with regard to comfort, quality and design, we take safety very seriously. Please note the following important safety information, in addition to any other safety information noted in this booklet.

Safety Warning! Use of furniture in need of care and maintenance or use of damaged furniture can result in injury. Minor repair issues, if unaddressed, can become major repair and service issues that can create potential safety issues. Contact the Leader Furniture® Solutions Center for support at solutions.center@leadersfurniture.com



Product Inspection

Periodically and carefully inspect all products for breakage and/or indications of wear. Inspections must include, but not be limited to, joint tightness, spring assemblies, and the weld areas of the product's, arms and legs. If joints are loose or any cracks should appear on the product or at welds, the item must immediately be removed from service until repaired.



Inspections must include all bolts and screws. Should any loose or missing hardware be detected, the item must be removed from service immediately until the hardware can be properly tightened and/or replaced.

Inspections must include chaise lounge and recliner headrest ratchets. Periodically tighten the headrest bolts on all chaise lounges and recliners. Confirm all other hardware is tight, movement is smooth without binding, and that the ratchet engages properly at each position. At the same time, carefully inspect the headrest ratchets for breakage and/or wear. If headrest ratchet breakage and/or indications of headrest ratchet wear are present, a replacement headrest should be ordered. The furniture

must immediately be removed from service until repaired and/or replacement parts installed.

To obtain replacement parts, please see the SERVICE / ORDERING PARTS AND ACCESSORIES section of this brochure.

Product failure caused by a lack of reasonable and necessary care and maintenance is not covered by the product warranty.

Contact the Leaders Furniture® Solutions Center immediately if you notice concerns.
solutions.center@leadersfurniture.com

Safety Warning! Chaise lounge and recliner headrests must NEVER be adjusted while seated in the chaise. Serious finger, hand or other bodily injury may result from adjusting the headrest while seated. Headrests must always be adjusted while out of the furniture and standing to the side.

Windy Conditions

Safety Warning! During windy conditions, chaise lounge and recliner headrests may be blown forward, possibly resulting in head, neck, facial, arm and/or back injuries. During windy conditions the headrests must be lowered to the fully down position. The use of the chaise lounges and recliners must be discontinued and users should leave the area.



Notice for contract installations:

Contract Installation Notice

Periodically and carefully inspect all products for breakage and/or indications of wear. Such inspections must include all products of a like kind and model, not merely a random sampling within model categories or among like products.

Regular random inspections of a sampling within model categories and among like products must be undertaken in addition to the periodic inspections of all products.

- ✓ Chaise lounge
- ✓ Recliners
- ✓ Swivel tilt motion chairs
- ✓ Rocking chairs

Include the following or substantially similar conspicuous written notice as part of the posted Rules and Regulations at poolside, and elsewhere wherever chaise lounges and recliners are available for use:

1. "Never adjust chaise lounge or recliner headrests while seated. Serious finger, hand or other bodily injury may result from adjusting headrest while seated."
2. "During windy conditions, the use of the chaise lounges and recliners must be discontinued and users should leave the area."

Consider also including such notice in the written material(s) provided to guests in connection with the availability and use of the guest amenities at your facility.

Contact the Leaders Furniture® Solutions Center immediately if you notice concerns.
solutions.center@leadersfurniture.com

Care and Cleaning

The most up to date knowledge base for Siesta products can be found:

<https://www.compamia.com/cs/kb/c8/care-and-cleaning.aspx>

Water Line

Using your product for a prolonged period of time in water will develop a water line that cannot be removed on the product. It is ok to use the product in the water and it will not hurt it, it will just develop a visible line.

Chalky Residue

After unpacking of your new furniture, on some rare occasions, your furniture may have chalky residue that's more visible on darker colors. This is the polypropylene (resin) reacting to the sudden temperature and pressure change and it's totally normal. It can be easily wiped with Windex®, hand sanitizers or any mild cleaning detergent like soap and water. Usually one or two rounds of wipe down with clean soft cloth will take care of this residue.

***** DO NOT USE cleaners with bleach or ammonia *****

Once you wipe it clean, your furniture will not have this chalky residue again.

Cleaning

These products will not fade under sun during regular use. Products might incur change in color if exposed to outside pollutants. This can be but not limited to: Abrasive cleaning products containing bleach, ammonia etc., pesticides sprinkled or sprayed, months long exposure of snow with air pollutants, animal droppings uncleaned, food and drinks that are not cleaned in a timely manner.

Bleach is widely used in US households. But when it comes to outdoor furniture and especially polypropylene furniture, it's a no no. Unfortunately bleach hurts polypropylene material and can have effects on your furniture that would make you regret. So, please refrain from using bleach and any other strong chemicals for cleaning purposes.

The best way to clean these products are with lots of water, possibly hosing down or wiping with wet cloth. You can use mild soaps to clean persistent stains. Dawn or Windex seems to be working well.

DO

- Do use lots of water
- Do hose down
- Do wipe with wet cloth
- Do use mild soaps like Dawn or Windex

DO NOT

- Do NOT use bleach
- Do NOT power wash
- Do NOT pressure wash
- Do NOT use abrasive cleaning agents

To reduce the effects of Salt and Chlorine water, we advise periodic hose down washing with fresh water.

Power washing / pressure washing is NOT recommended.

RECOMMENDED CARE & MAINTENANCE

Leaders Furniture™ proudly recommends and offers Meguiar's Marine & RV products, the most trusted names in car care, to clean and maintain your outdoor furniture. We have partnered with Meguiar's to help protect your investment and get the most out of your ownership experience.


	WASH	BLEACH	CLEAN	WAX & PROTECT	PROTECT	PROTECT	MAINTAIN	COVER
								
								
PRODUCT	Gel Wash #54	Any Chlorine Bleach Brand	Extreme Multi-Surface Cleaner	Quick Wax #59	Extreme Vinyl & Rubber Protectant	Corrosion Block	Wash N Wax #143	Furniture Covers
USED FOR	Remove soiling	As needed to remove soiling, staining and kill organic growth	Remove soiling and staining	Protects material and offers UV protection	Protects material and offers UV protection	Blocks corrosive salt air and restores oxidized and dry metal and painted metal surfaces	Remove soiling spots and UV protection	Extreme Protection for Rainy Season, Pollen Season, or out of town for the season. Put a barrier between your investment and environment.
USED ON	All Products	Aluminum Frames Wicker Frames Some Fabrics	Aluminum Frames Wicker Frames All Fabrics	Aluminum Frames Wicker Frames	Best for PoliSoul™ Poly Timber	All Metal and Finished Metal Surfaces	Aluminum Frames Wicker Frames	All Products

LIFETIME FREE EXPERT ADVICE: 877.538.5783
solutions.center@leadersfurniture.com



HOW?

Follow the manufacturer's instructions on the container.

	WASH	CLEAN	PROTECT			MAINTAIN		
	ALL MATERIALS	ALL MATERIALS	WICKER	SYNTHETIC WOOD	ALUMINUM	WICKER & POLY	ALUMINUM	
BEST RESULT	Gel Wash #54	Extreme Multi-Surface Cleaner	Quick Wax #59	Extreme Vinyl & Rubber Protectant	Corrosion Block	Wash N Wax #143	Corrosion Block	
QUICK & EASY	Gel Wash #54						Wash N Wax #143	Corrosion Block

WHEN?

Protect and clean your surfaces the same way you would protect your skin. Wash off the salt and soiling and apply UV Protection. If you notice soiling it is time to do a little quick and easy maintenance. Otherwise, we recommend at least the following schedule:

VISIBLE SOILING	COASTAL INCLUDING LAKES	FULLY EXPOSED	SCREEN PORCH	UNDER ROOF COVER
This weekend	Every 2 Months	Every 3 Months	Every 6 Months	Every 6 Months

WASH

Washing is a vital step in keeping your product looking its best. Washing removes loose contaminants from your surfaces. If allowed to remain, contaminants can eventually bond to or etch your surfaces. Household cleaners will strip off any protection you have applied. Meguiar's Marine Gel Wash is pH balanced, biodegradable to gently clean and preserve your surface protection.

CLEAN

While washing removes loose contaminants from surfaces, cleaning is intended to remove bonded surface contamination and attempt to remove below surface blemishes. Above surface contamination includes tree sap, environmental fallout, bug and bird droppings, and soiling. Below surface defects include light scratches, water spots, and water etching.

PROTECT

The only way to keep your purchase looking great for as long as possible is to apply a protective coating to preserve the surface. Meguiar's protection formulas provide a durable protective layer that seals in the factory new look of your products, offers UV protection and keeps environmental elements from coming in direct contact with your surfaces.

MAINTAIN

Frequent surface care makes maintenance easier. The more frequently you care for your furniture, the easier the detailing process. Maintenance is the frequent removal of contaminants before they get an opportunity to bond to or damage the surface. Maintenance is designed to help you safely remove contaminants without stripping away your protective coatings, leaving your product looking polished and new.

COVER

Covering your furniture puts a barrier between the elements and your purchase. Covers block, rain, sun, and environmental contaminants like pollen and dust. Be sure to use breathable covers in Florida that block rain and allow air to circulate. Using non breathable covers like tarps or plastics trap moisture and promote mildew growth.

LIFETIME FREE EXPERT ADVICE: 877.538.5783
solutions.center@leadersfurniture.com



Service / Ordering Parts

After a safety inspection or at any time during your ownership, please contact the Leaders Furniture® Solutions Center to order replacement parts or to discuss any concerns you may have at:
solutions.center@leadersfurniture.com

Warranty

	<u>Residential</u>	<u>Commercial</u>
Frame	2 Year	1 Year
Finish	2 Year	1 Year
Fabric & Cushions	1 Year	1 Year

*From date of delivery is defined as the delivery when the product was first delivered to the purchaser. It does not include any subsequent delivery for any additional item(s) or item(s) replaced under warranty. Some fabric mills warranty their fabric for five years. If your cushions are made by fabric from one of these mills and the mill finds the fabric to be defective, the mill will supply us with fabric to make you new covers for your cushions. If you would like complete new cushions made, you may choose to pay for new foam cores while the covers are being remade.

File a Warranty Claim:

We are here to help you after the sale. To help us process your claim as fast as possible please complete the following steps.

Step 1: Take a picture of each item with a concern in a format that you will be able to attach to an email.

1. Take a picture of the entire item with a concern
2. Take a picture of a close up of the concern
3. Repeat for every item with a concern



Step 2: Send a text to (727) 346-8528 or email to solutions.center@leadersfurniture.com and include the following

- ✓ Your name
- ✓ Phone number
- ✓ How many items you have a concern with
- ✓ A description of each concern
- ✓ A picture of each item and a close up of each concern

Step 3: One of our Solutions Center Representatives will get back to you within 24 hours. If you do not hear back for some reason within 24 hours please contact us toll free at (877) 538-5783