

PROTECTION PLUS



Four-Year Extended Protection



We Have You Covered

2023



Thank you for the opportunity.
We appreciate your business.

Store locations:
Website
Solutions Center
Distribution Center
Social Media

<http://leadersfurniture.com/locations/>
leadersfurniture.com
solutions.center@leadersfurniture.com
leaders@leadersfurniture.com



Tim Newton

President

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We have you covered

You Can Relax, We Are Here to Help

You bought the **Protection Plus** Extended Coverage Plan

Your furniture is made for humid saltwater Florida environments. Your cushions and frames are made to get wet and designed to be easy to clean. All of our products are made from aluminum, stainless steel, and synthetic materials. The Protection Plus Plan covers everything except organic growth and soil accumulation from neglect. Our goal is to honor this expectation without being wasteful.

A Little Effort Goes A Long Way – Let's try together.

At the time of purchase, you received an Ownership Packet to the email address you provided. Please review the care instructions and let us know if you have any questions. If you cannot get it clean following the care and maintenance instructions, please let us know, and we will be happy to help. Replacing an item instead of a little essential maintenance is bad for the environment. Let's try together first.

Item	Dirty	Mildew	Submerged in a Flood
Frames	Easy to Clean	Easy to Clean	Easy to Clean
Cushions	Easy to Clean, Replace if Stained	Easy to Clean, Replace if Stained	Happy to replace. Can be cleaned
Tables	Easy to Clean	Easy to Clean	Easy to Clean



What Is Covered?

	Protection +	Fabric Defense (Indoor Use)	Fabric Defense (Outdoor Use)
Makes Cleaning Easier	✓	✓	✓
Blood	✓	✓	✗
Cosmetics	✓	✓	✗
Dye	✓	✓	✗
Food Stain	✓	✓	✗
Grease	✓	✓	✗
Ink	✓	✓	✗
Liquid Marks	✓	✓	✗
Lotion	✓	✓	✗
Nail Polish	✓	✓	✗
Oil	✓	✓	✗
Paint	✓	✓	✗
Pet Stains	✓	✓	✗
Stomach Contents	✓	✓	✗
Sunscreen	✓	✓	✗
Urine	✓	✓	✗
Tar	✓	✗	✗
Wax	✓	✗	✗
Bleach Stain	✓	✗	✗
Breaks Glass	✓	✗	✗
Burn Marks	✓	✗	✗
Chips	✓	✗	✗
Cuts & Punctures	✓	✗	✗
Dents	✓	✗	✗
Finish Blistering	✓	✗	✗
Glue	✓	✗	✗
Gum	✓	✗	✗
Heat Rings	✓	✗	✗
Punctures	✓	✗	✗
Scratches	✓	✗	✗
UV Damage	✓	✗	✗
Accumulation – Lack of Care	✗	✗	✗
Organic Growth: Mold & Mildew	✗	✗	✗

File a Claim:

We are here to help you after the sale. To help us process your claim as fast as possible please complete the following steps.

Step 1: Take a picture of each item with a concern in a format that you will be able to attach to an email.

1. Take a picture of the entire item with a concern
2. Take a picture of a close up of the concern
3. Repeat for every item with a concern



Step 2: Send a text to (727) 346-8528 or email to solutions.center@leadersfurniture.com and include the following

- ✓ Your name
- ✓ Phone number
- ✓ How many items you have a concern with
- ✓ A description of each concern
- ✓ A picture of each item and a close up of each concern

Step 3: One of our Solutions Center Representatives will get back to you within 24 hours. If you do not hear back for some reason within 24 hours please contact us toll free at (877) 538-5783

Underwritten by:

