

Tropitone Warranty

In a residential setting:

The Tropitone warranty covers aluminum outdoor patio furniture frames for fifteen years. If your Tropitone frame fails structurally during normal usage within fifteen years, Tropitone will repair or replace the outdoor furniture frame at manufacturer's discretion (with same or similar product if discontinued) at no charge.

If the finish peels, cracks or blisters within five years, Tropitone will repair, refinish or replace the frame at manufacturer's discretion (with same or similar product if discontinued) at no charge. Parts and labor are included. Tropitone will pay freight costs for the first year in the Continental U.S.

What is NOT covered :

- Failure caused by unreasonable, unanticipated or abusive use
- Failure caused by a lack of reasonable and necessary care and maintenance
- Normal fading of fabrics, upholstery or woven materials
- Flattening or compression of cushions and pads
- Glass Table Tops
- Acrylic Table Tops with umbrella holes (Commercial)
- Steel Swivel Mechanisms (Commercial)
- Bursting or cracking of tubing due to exposure to water and freezing temperatures
- Changes in wood color due to the natural aging of the wood
- Return freight after first year
- Finish failure from indoor pool or seaside use caused by neglecting to provide reasonable and necessary care
- Damage caused by acts of nature
- Wind damage
- Crank umbrellas in commercial applications
- Natural stone table tops have several coverage exclusions. See what is not covered in the "[For 3 Years](#)" warranty above.

THIS WARRANTY SPECIFICALLY DOES NOT COVER STAINS, FADING OR DISCOLORATION IN ORIGINAL COLOR, TEXTURE, OR GLOSS, OR DAMAGE DUE TO NEGLIGENCE, IIMPROPER MAINTENANCE (SEE CARE AND MAINTENANCE GUIDE), ACTS OF GOD, OR ALTERATIONS OR MODIFICATIONS OF ANY KIND, MADE BY ANY PERSON OR PERSONS, AFTER THE PRODUCT HAS LEFT TROPITONE. THIS WARRANTY SPECIFICALLY DOES NOT COVER SCRATCHING, CHIPPING AND PITTING.

Thank you,

Tropitone Warranty Department