

# WINSTON FURNITURE COMPANY, INC.

☐ WINSTON ☐ VINEYARD ☐ MOLLA ☐ TRADEWINDS ☐ STUARTCLARK ☐  
WERNER WOODS ☐ ARTISTIC ACCENTS

Quality Control Department

**Dedicated Fax Line # 205 486-0072**

This form should be used for all **e-mailed** Quality Complaints

Date:

Account #	Ship To Information
Email: warranty@leadersfurniture.com	
Acct. Name Leaders Casual Furniture	Name same
Address 6303 126 <sup>th</sup> ave n	Address
City largo	City
State fl Zip 33773	State Zip
Telephone# 727-538-5577 ext 275	Fax # 727-524-8161
Contact Name BUTLER	P.O. # or Tag

Quantity	Model #	Frame Color	Fabric/Strap	Ack#/Inv#	Purchase Date
4	3712	NKL	269	424266	5-1-09

**BRIEF EXPLANATION OF PROBLEM i.e.; WELDS,  
FINISH, FREIGHT DAMAGE.**

***CUST SELECTED THE WRONG STYLE CHAIRS. HE CHOOSE HIGH BACK  
CHAT CHAIRS 3712 - INSTEAD OF HIGH BACK DINING  
\*\*CUSTOMER WANTS TO REPLACE THE 4-3712 WITH 4-3741.. HE IS AWARE  
HE WILL HAVE TO PAY THE FREIGHT TO RETURN THE WRONG ONES & TO  
SHIP THE CORRECT ONES....PLEASE ADVISE OF THE FREIGHT.***

**WINSTON'S QUALITY DEPARTMENT DISPOSITION TO SOLVE PROBLEM**

**RETURN MERCHANDISE AUTHORIZATION MAILED ☐ YES ☐ NO**

**QUALITY CONTROL REFERENCE NUMBER**

**QUALITY CONTROL CONTACT NAME**