

**\*\*\*\* IF UNSURE ABOUT THE WARRANTY PLEASE CHECK WITH SOLUTIONS \*\*\*\***

**Vendor Warranties- Indoor**

**Residential**

**Contract**

Vendor	Upholstered/Frame	Wicker	Springs/Mechs	Cushions	Fabric/Mattress/Mech
Palm Springs Upholstery ® (PALU)	10 Yrs	N/A	3 Yrs Limited	1 Yr Loss of resiliency - NOT softening	1 Yr against MFG Defect No Warranty on fading/pilling
Palm Springs Rattan Upholstery (PSRU)	5 Yrs	N/A	3 Yrs		
Vendor	Frame	Finish/Wicker	Springs/Mechs	Cushions/Fabric	Frame/Finish
Palm Springs ®	5 Yrs * Prior to 1/1/2019- 3 Yrs*	3Yr	3 Yrs Limited	1 Yr	3 Yr Frame & 1 Yr Finish
Central Cushions ®	N/A	N/A	N/A		
CAPRI (UPSR)	Mechanisms 1 Yr	Rattan Frames 1	1 Yr fabric	3 Yrs on cushions	3 Yrs on Springs
PALU	3Yrs	Do not work with Vendor anymore. Refer customers to gregm@blackstonefurniture.com			

**Vendor Warranties- Outdoor**

**Residential**

**Contract**

Vendor	Frame	Finish	Fabric	Frame	Finish
Casual Comfort	15 Yrs	15Yrs	Cushions-30 days Slings 3 Yrs (1 Yr Contract)	5 Yrs	5 Yrs
Jensen- <b>**Finish will grey over time**</b>	5 Yrs	5 Yrs	1 Yr on manufacturing defects	1 Yr	1 Yr
Treasure Garden	1 Yr on umbrellas No Warranty for Wind Damage	1 Yr	Specific to Sunbrella or Obravia	N/A	N/A
PREN	3 Yrs	3 Yrs	1 Yr	1 Yr	1 Yr
Hanamint-Does not include spring plates <b>**PRIOR TO 7/09</b>	10 Yrs 5 Yrs	3 Yrs 3 Yrs	1 Yr against manufacturers defects	N/A	N/A
Pride Family Brands-Does not include spring plates	15 Yrs	5 Yrs	2 Yr (limited)against MFG Defect No Warranty on fading/pilling	2 Yrs	1 Yr
Tropitone - 10/08 - PRESENT	15 Yrs (frame & swivel mech)	5 Yrs	1 Yr against MFG defects	5 Yrs	3Yrs
<b>**PRIOR TO 10/1/2008</b>	15 Yrs	15 Yrs	1 Yr against MFG defects	5 Yrs	5 Yrs
Windward Does not include spring plates	15 Yrs	15 Yrs	1 Yr against MFG defects	5 Yrs	5 Yrs

**Garden Classics ®**

Vendor	Frame	Finish	Sling/Cushion	Frame	Finish
Garden Classics ® All Collections-Does not include spring plates	5 Yrs * Prior to 1/1/2019- 3 Yrs*	3 Yrs	1 yr	3 Yrs	1 Yr
Umbrellas <b>**wind damage is not a defect</b>	1 Yr against manufacturers defects No Warranty for Wind Damage	1 Yr	1 Yr against MFG Defect No Warranty on fading/pilling	N/A	N/A
Plus-Plan	<b>4 Yrs against accidental staining and frame damage. Soiling and accumulation will be addressed case by case.</b>				
Fabric Protection	<b>January 2008 - forward warranty through Leaders. Prior to January 2008 - warranty through Ultra Shield</b>				