Thank you Cards

The "Thank You Card" is a tool that helps you provide follow up and lets the customer know you appreciate them.

We have different card verbiage options available for use:

- 1. Thank you for your recent Visit
 - a. These cards are to acknowledge a guests visit, thank them for coming in, and remind them you are there to answer any questions they may have on their journey to a purchase.
- 2. Thank you for your recent Purchase
 - a. This is a great follow tool to thank a customer for their purchase. It is that little extra effort after the sale that will make you, your store, and Leader's memorable.
- 3. Reaching-Out | Keeping in Touch
 - a. Want to have a customer for life? Write a personal handwritten note to a guest. Your handwritten effort will instantly show them how important you think they are.
- 4. What's on Sale this Month?
 - a. Make some sales by sending a post card to a guest or a customer to let them know what's on sale. Invite them in to see You!

Every customer that has purchased or visited should receive a "Thank You Card." These "Thank You Cards" should be filled out for every customer at the end of every day and sent on your next shuttle to the Distribution Center where they will be counted and mailed. The amount of cards filled out by each sales associate counts towards a monthly cumulative score that is used in the calculation for the Sales person of the Month award.

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One Thank you postcard style for all

Front



Back - Some Options for you:

Thank you for your recent Visit

A "Thank You for Visiting Card" could be filled out as follows:



Thank You for your recent Purchase

A "Thank You for Purchasing Card" could be filled out as follows:



Dear Ed & Beth,

Thank you for your recent purchase at Leader's Casual Furniture. Our hope is that your purchase gives you all the enjoyment you expect.

Best Regards!

Meanwhile,

(Store Phone No) and ask for (Print YOUR NAME)

www.leadersfurniture.com

FARRICON FRONTS Leader's Indoor Fabric A439, Amelia Consi

Mr. Ed & Mrs. Beth Hunt 2345 Anywhere Street Any city, STATE zip code

Reaching-Out | Keeping in Touch

A "Reach-out," or "keeping in Touch" card could be filled out as follows:



Dear Shaun & Jen,

We want you to know how much we value our relationship.

Please let us know what we can do to help you create inspirational spaces.

Best Regards!

Meanwhile,

(Store Phone No) and ask for (Print YOUR NAME)

www.leadersfurniture.com

EXERCE ON FRONTEL radies' IndoorFabric (NGP, Amelia Ciral)

Mr. Shaun & Mrs. Jen Vick
2345 Anywhere Street
Any city, STATE zip code

Inform them - What's on Sale this Month?

A "What's on Sale this Month?" card could be filled out as follows:



Dear Shaun & Jen,

I wanted to give you a headsup about our intriguing
sale on the Retreat
Collection that begins on
Jan. 1st. See you Soon.
Best Regards!
Meanwhile,
If you have any questions, please call
(Store Phone No) and ask for
(Print YOUR NAME)

www.leadersfurniture.com

Mr. Shaun & Mrs. Jen Vick
2345 Anywhere Street
Any city, STATE zip code

RABRIC ON FRONTS: Load of cindon Fairs (#439, Amelia Cural)

Who pays for these Mailings?

Leader's will take care of the postage and mailing for you. Send your completed "Thank you Cards" back in your shuttle bins, weekly. The cards will be stamped and mailed from the Corporate Office.