### **Warehouse Tour Check List**

| Name              |   |
|-------------------|---|
| Date Completed    |   |
| Contents          |   |
| Receiving         |   |
| Shipping          | 2 |
| Assembly & Repair |   |
| Quality Control   | 2 |
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### Receiving

| Accomplishment   | Sign Off | Time & Date |   |     |
|--|----------|-------------|---|-----|
| Get a brief overview of the receiving process, how and why |          | :           | / | /20 |
| carts are used in the distribution process                 |          |             |   |     |
| Quality check a container against master finish samples if |          | :           | / | /20 |
| available  |          |             |   |     |
| Label product and prepare for put a way                    |          | :           | / | /20 |
| Assist the scanning process that ensures inventory         |          | :           | / | /20 |
| accuracy   |          |             |   |     |

# Shipping

| Accomplishment  | Sign Off | Time & Date |   |     |
|---|----------|-------------|---|-----|
| Discuss Delivery Forecast                               |          | :           | / | /20 |
| Pulling orders, bubble & boxing                         |          | :           | / | /20 |
| Observe how Freight orders (Sales Type 4) are processed |          | :           | / | /20 |

## **Assembly & Repair**

| Accomplishment  | Sign Off | Time & Date |   |     |
|---|----------|-------------|---|-----|
| Observe the assembly process                              |          | :           | / | /20 |
| Discuss the repair department and their abilities         |          | :           | / | /20 |
| Observe more involved repair that may include             |          | :           | / | /20 |
| <ul> <li>The complete refinishing of a product</li> </ul> |          |             |   |     |
| <ul> <li>Reweaving of wicker</li> </ul>                   |          |             |   |     |
| <ul> <li>Resling of Chaise or Dining Chair</li> </ul>     |          |             |   |     |

## **Quality Control**

| Accomplishment   | Sign Off | Time & Date |   |     |
|--|----------|-------------|---|-----|
| Observe the touch-up process                                 |          | :           | / | /20 |
| Participate in the touch-up of rattan finishes               |          | :           | / | /20 |
| Participate in the touch-up of resin outdoor wicker          |          | :           | / | /20 |
| Participate in cleaning and repairing the finish on aluminum |          | :           | / | /20 |
| QC scan a load learning and observing the BoxKeeper          |          | :           | / | /20 |
| process  |          |             |   |     |

#### On Dock

| Accomplishment  | Sign Off | Time & Date |   |     |
|---|----------|-------------|---|-----|
| Observe the process of merchandise returning to the       |          | :           | / | /20 |
| warehouse   |          |             |   |     |
| Learn and understand the importance of clear              |          | :           | / | /20 |
| communication for the store and delivery teams: ICF card, |          |             |   |     |
| tape damage   |          |             |   |     |

#### **Central Cushion**

| Accomplishment  | Sign Off | Time & Date |   |     |
|---|----------|-------------|---|-----|
| Observe the pattern making and cutting process            |          | :           | / | /20 |
| Observe the sewing process for at least 2 complete covers |          | :           | / | /20 |
| Observe the finishing, stuffing, completions of cushions  |          | :           | / | /20 |

#### **Warehouse Office**

| Accomplishment                                       | Sign Off | Time & Date |   |     |
|--|----------|-------------|---|-----|
| Observe answering the warehouse office phones,       |          | :           | / | /20 |
| explanation of Truck routing for deliveries, & CPU's |          |             |   |     |
| Observe paperwork flow                               |          | :           | / | /20 |
| Q&A with WHS personnel                               |          | :           | / | /20 |