**How to find parts/glides/spring plates**

**Item lookup**

A close-up of a product

Description automatically generated

A screenshot of a computer

Description automatically generated

**Windward- glide guide and replacement slings/cushions**

A screenshot of a computer

Description automatically generated

A screenshot of a computer

Description automatically generated

**Tropitone- parts and replacement slings/cushions**

A close-up of a computer screen

Description automatically generated

A screenshot of a computer

Description automatically generated

**Spring plates-**

* When to sell
  + Customer states chair leans back too far/ feels like they are going to fall out of the chair
    - They need new spring plates- under warranty for 1 year from delivery for Garden Classic and Windward
* How to sell
  + Type LEAD-SPRINGPLATES in the global search bar and hit enter
    - Find the Vendor and finish