Computer Information

Computer Type: Desktop
Operating System: Ubuntu

Congratulations! You are the new owner of a refurbished computer from Kramden Institute. This computer comes with the Ubuntu operating system. Please read this page for important details.

Apps

Your Kramden computer comes with over 60 apps. To see them all, click the [GRID] in the lower left corner. The dock on the left has a few important apps on it already.

To add more apps for free, use the Software Center app store. You need to be connected to the Internet to use the app store.

Here are some apps that will help with common tasks:

- Typing a paper: LibreOffice Writer (compatible with Microsoft Office)
- Making a presentation: LibreOffice Impress (compatible with Microsoft PowerPoint)
- Browsing the Internet: Google Chrome
- Editing photos: Photo Editor, GNU Image Manipulation Program
- Watching videos: VLC Media Player
- Making video calls: Zoom

Need Help? Call Kramden Tech Support
Phone Number: **919-293-1133**
Hours: **Monday through Friday, 9 am - 5 pm**
As a student, you get free technical support for this computer as long as you are enrolled in school. If we can't solve the issue over the phone, we may suggest that you return your computer to us in Durham, NC to be fixed. Do not bring your computer to Kramden without calling first.

Internet and Wifi

Your computer is ready to connect to the Internet. You will need Internet service from a company like Spectrum, AT&T, or Lumos, or use a mobile hotspot. You can plug a cable into the back of the computer for wired Internet, or connect to Wifi using the USB adapter that came with your computer.

Disclaimer

Kramden uses Ubuntu Landscape to manage our awarded computers. This software allows Kramden to send important updates and fixes to our users and assist with technical support. Some high-level, aggregate data about your computer may be collected to assist the organization in our mission. Individual user data is not collected or shared.