

Project Design Phase
Proposed Solution Template

Date	26 January 2026
Team ID	LTVIP2026TMIDS87961
Project Name	Educational Organisation Using ServiceNow
Maximum Marks	2 Marks

Proposed Solution Template:

Project team shall fill the following information in the proposed solution template.

S.No.	Parameter	Description
1.	Problem Statement (Problem to be solved)	Educational institutions face challenges in managing student and teacher data, handling admissions, tracking academic progress, and coordinating administrative tasks due to fragmented or manual systems.
2.	Idea / Solution Description	Develop an Educational Management System on ServiceNow that centralizes admissions, user management, academic records, workflows, and reporting into a single digital platform with automated processes.
3.	Novelty / Uniqueness	Integration of academic management with ServiceNow workflow automation, real-time dashboards, role-based access, and seamless communication between stakeholders in one platform.
4.	Social Impact / Customer Satisfaction	Improves transparency, reduces administrative workload, enhances student experience, and enables faster decision-making through data-driven insights.
5.	Business Model (Revenue Model)	Subscription-based SaaS model for institutions, with optional premium features such as analytics, integrations, and customization services.
6.	Scalability of the Solution	Built on ServiceNow cloud architecture, allowing the system to scale across multiple institutions, users, and large datasets without performance issues.