

# KRATIKA SOLANKI

Web Developer

kratikasolanki3669@gmail.com | 7470854723 | 81 Anjani Nagar, Badi Bhamori, Indore

## EDUCATION

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**Devi Ahilya Vishwavidyalaya**  
Degree in Bachelor of Science in CS  
Percentage: 86%

Indore, India  
August 2021 - July 2024

## EXPERIENCE

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**QCONEQT | Customer Support Representative** Indore, India | January 2022 - November 2022

At QConect I was working in a voice process and my job role was to help the customers with their queries and share the information about the process.

Skills I developed in this job role:

- >> Communication Skills
- >> Team Work
- >> Multitasking

**Teleperformance | Customer Support Representative** Indore, India | May 2023 - July 2024

At Teleperformance I was working in an international fintech process i.e. Western union. I was hired as a CSR and being promoted to Tier-2 on an escalation desk where I use to initiate a money transfer for refunding the extra charges paid by the customers.

**Prodigy InfoTech | Web Developer** Remote | August 2024 - Present

I am recently hired as an intern at Prodigy InfoTech as a Web developer. I need to complete the assigned task within the given timeline.

**CodeAlpha | Python Developer** Remote | August 2024 - Present

I am an intern at CodeAlpha as a Python developer. It is a virtual internship program. Task has been assigned to me which I need to complete with my own creativity under the supervision of my team.

**DcInfoTech | Web Developer** August 2024 - Present

I am an intern at DcInfoTech as a web Developer which is an virtual internship program. My role is to complete the projects which are assigned to me within a given timeline.

## SKILLS

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Programming Languages: HTML, CSS, Python, C++  
Libraries/Frameworks: JavaScript, Django  
Tools / Platforms: VS Code  
Databases: SQL

## PROJECTS / OPEN-SOURCE

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**Navigation Menu** *HTML, CSS, JavaScript*

This is a web application where I have created a responsive navigation menu, which changes color when we scrolls down and applied some hover effects using java script.

**Stopwatch Web Application** *HTML, CSS, JavaScript*

Created a web application in which I have create a stop watch in which we can start, pause and reset the watch. Also it can count the laps in the watch.

**Calculator** *HTML, CSS, JavaScript*

It is a calculator, whose interface is similar to the iPhone calculator. Used JavaScript for performing various operations and for dynamic interface.

**Tic Tac Toe Game** *Python*

This is a game called Tic Tac Toe, which I have created with the help of Python programming language.

## CERTIFICATIONS

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- Python - **Universal Informatics**

## HONORS & AWARDS

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- Debate Completions
- Basketball Match
- Kho-Kho Match