



Oksana Kravchenko

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Portfolio: <https://github.com/KravchenkoOksanna/Portfolio.git>

Age: 26

City: Krakow/Ready to relocate

Employment options: office/remote

Summary

Trainee QA engineer. I have a good understanding of QC processes, requirements, methodology, and tools. Good knowledge and understanding of different types of tests (regression, functional, load, etc). Experience in writing/creating test documentation (test cases, checklists, test plans, bug reports). Experience with bug tracking systems, test management tools, API testing tools, Database. I have High communication, organization skills, and quick learning skills; positive, responsible, and flexible person.

Technical skills

Operation Systems

- Microsoft Windows
- MacOS

Tools and Technologies

- Technical Documentation / SRS
- Jira, Trello, Mantis, Confluence
- TestRail, TestLink
- HTML/CSS
- MySQL
- Xpath
- XML
- JSON
- Selenium IDE
- Fiddler Everywhere
- Postman
- JMeter
- Git, GitHub
- SourceTree
- KDiff3

Other

- Agile
- SCRUM
- Waterfall
- Kanban

Experience

Sales Manager|CSP TETŁAK & RADŁOWSKI SPÓŁKA KOMANDYTOWA

Cracow - July 2019 – Current

Responsibilities:

- selling supplies and services via phone calls;
- monitoring and reporting on own sales performance analytics weekly, monthly, and quarterly;
- responsibility for the control of the whole sales life cycle;
- achievement sales targets;
- evaluated performance against goals and implemented appropriate development plans.

Customer Support Representative|CCO Contact Center Outsourcing

Cracow - November 2017 - September 2019

Responsibilities:

- assistance and advice to clients through three channels of communication: phone, e-mail, live chat;
- supporting customer questions and issues, evaluating possible resolutions, and implementing best solutions;
- receiving reports of machine, program, and application faults;
- receiving complaints.

Languages

- Ukrainian – proficient
- Russian – proficient
- Polish – advanced
- English – intermediate

Certifications

o Nov 2022– May 2023

Quality Assurance practice *(ua)*

Nataliia Popelyshko

o Oct 2022

GoIT English HTML *(en)*

GoIT - start your career in IT

o Oct 2022

Software testing: preparation for certification ISTQB Foundation *(ru)*

Stepik

o Sep 2022

Fundamentals of the Software Testing *(en)*

QATestLab

o Sep 2022

Fundamentals of software testing *(ua)*

Prometheus

o Sep 2022

Software testing for beginners *(ru)*

Stepik

o Jun 2019

Google Analytics, SEO, Content Marketing & Webwriting *(pl)*

Education

Bachelor of Science - Oct 2014 - Apr 2018

PWSZ Name of Szymona Szymonowica | Poland

Political Science

Oct 2014 - Apr 2018

Specialization: Policy of security and crisis response

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