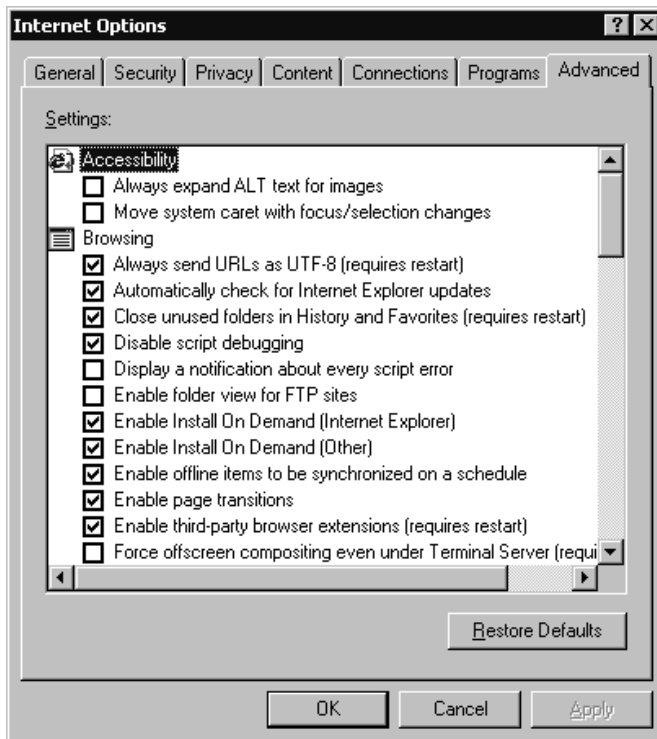


## Expocad VR<sup>2</sup> Floorplan Not Loading in Internet Explorer

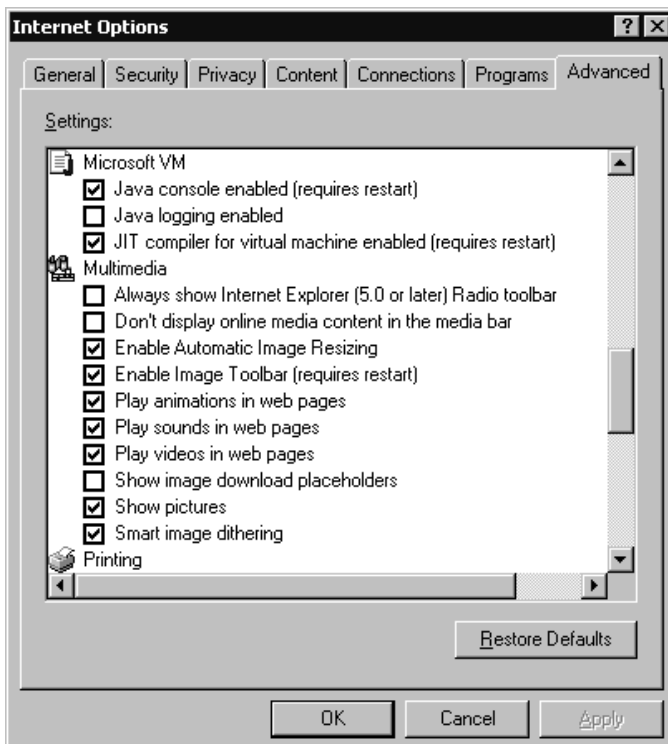
If you do not have Java enabled in your internet browser, you may experience problems loading a floorplan using Expocad VR<sup>2</sup>. Follow the steps below to confirm that Java is enabled.

- 1) In Internet Explorer, go to **Tools, Internet Options**. Click on the **Advanced** Tab. (See **Figure A**)



**Figure A**

- 2) Scroll to the section titled **Microsoft VM**. Confirm that **Java Console Enabled** is checked, as well as **JIT Compiler for virtual machine enabled**. If these two checkboxes are not checked, check them and reboot. (See **Figure B**)



**Figure B**