

Expocad VR² Floorplan Not Loading in Internet Explorer

If you do not have Java enabled in your internet browser, you may experience problems loading a floorplan using Expocad VR². Follow the steps below to confirm that Java is enabled.

- 1) In Internet Explorer, go to **Tools, Internet Options**. Click on the **Advanced** Tab. (See **Figure A**)

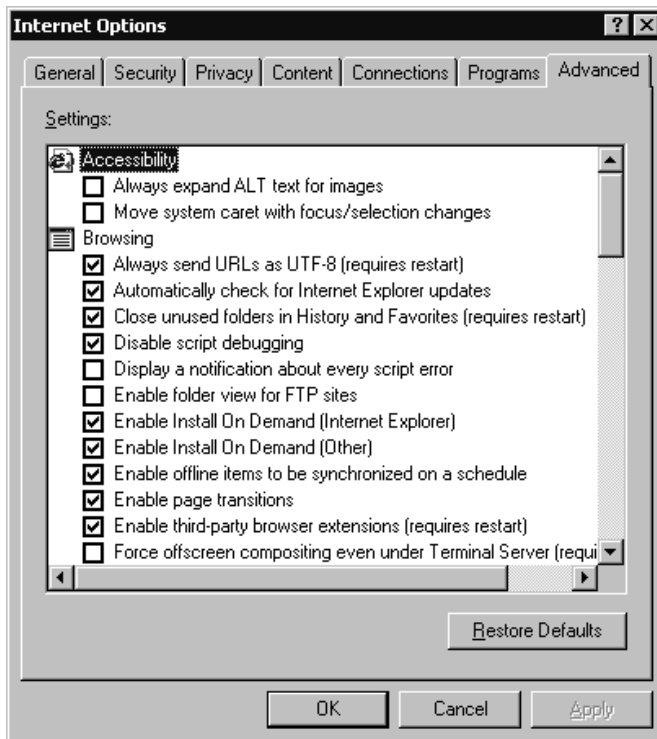


Figure A

- 2) Scroll to the section titled **Microsoft VM**. Confirm that **Java Console Enabled** is checked, as well as **JIT Compiler for virtual machine enabled**. If these two checkboxes are not checked, check them and reboot. (See **Figure B**)

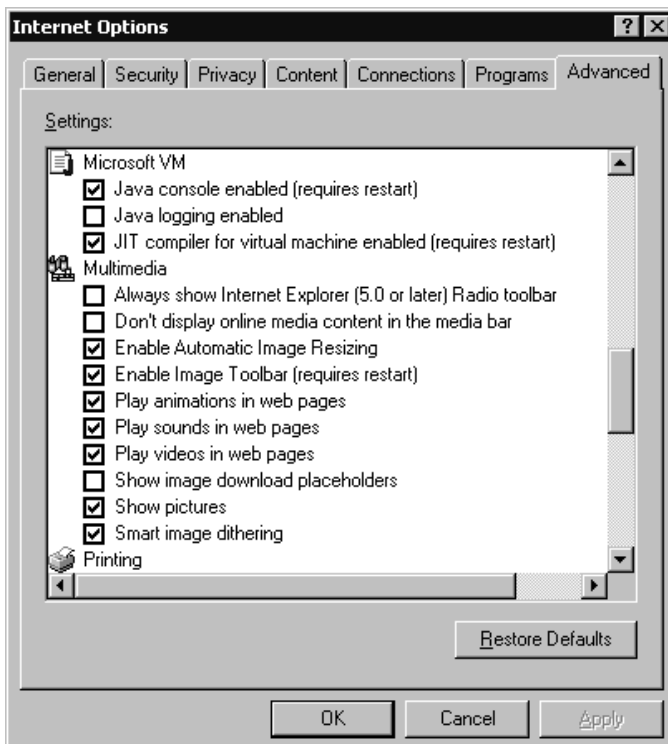


Figure B

- 3) If you do not have a Microsoft VM section, or if it is Java VM, you will need to install the latest version of the Virtual Machine. To do this, go to Microsoft's web site. Click on the Downloads link. It is usually in the top 50 downloads. If it is not, search under **Virtual Machine**. Download and install the Virtual Machine. After rebooting, you will be able to load the floorplan.

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