

# KRZYSZTOF TOMCZAK

## PASSIONATE IT PROFESSIONAL

### S U M A R Y

Computer science graduate with a passion for IT. Proficient in Java, Python, and agile methodologies. Skilled in database management and web development. Eager to apply knowledge to real-world projects and contribute to innovative software solutions.

### C O N T A C T

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**Website:** <https://kristofblog.com>

### E D U C A T I O N

#### Bachelor of Science in Computer Science

De Montfort University • 2019–2023

##### Key Abilities Gained:

- Strong Programming Skills, Software Development: testing, maintenance.
- Web Development; HTML, CSS,
- Java, Python, Scala, R
- Data Management and Databases.

### C E R T I F I C A T I O N S

- **Microsoft Certified: Azure AI**
- **Fundamentals Microsoft Certified: Azure Data Fundamentals**
- **Udemy Certified: Data Engineering Essentials using SQL, Python, and PySpark**

### L A N G U A G E S

- English - Fluent
- Spanish - Intermediate
- Polish - Native

### E X P E R I E N C E

#### Junior IT Support Specialist:

**Agile and It Digital Services • Feb 2022 - Sep 2023**

- Responding to customer queries and providing technical support.
- Installing and configuring software and computer hardware.
- Monitoring IT systems and networks.
- Troubleshooting technical issues like hardware failures, software bugs, and network problems.
- Creating documentation for support procedures and solutions.
- Participating in testing and evaluation of new software and tools.
- Conducting end-user training on IT systems.
- Collaborating in an Agile environment, participating in daily stand ups and sprint planning sessions.
- Adapting to changes quickly by prioritizing tasks based on Agile principles.
- Working closely with cross-functional teams to deliver solutions iteratively and incrementally.
- Contributing to continuous improvement by providing feedback during retrospectives.

#### Junior QA Tester

**Kelltron Consulting Services • Sep 2023 - Present**

- Performing functional and reliability tests at various stages of software development.
- Reporting and documenting discovered bugs and conducting analysis.
- Developing tests and test scenarios to ensure software quality.
- Collaborating with developers to resolve issues and improve code quality.
- Creating comprehensive test documentation and detailed bug reports.
- Utilizing and applying test automation tools for efficient testing processes.
- Ensuring high standards of software performance and reliability.