**Kristopher McArthur**

**8437 Towson Blvd ● Miamisburg, OH 45342**

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**Objective**

To obtain a position that will challenge me to develop my programming skills in the creation of beneficial applications.

**Skills**

* Less than one year of experience developing websites/applications using Java, C++, C#, HTML, CSS, and ASP.NET
* Two years of experience in technical user support
* Six months of experience in a lead role performing scheduling and inventory tasks
* Six years of experience in customer service.

**Work History**

*Reynolds & Reynolds*

IT Support 5/16 - Present

* Provide first-tier technical support to car dealerships internationally
* Troubleshoot a variety of hardware including printers, scanners, pcs and servers.
* Troubleshoot a variety of software issues related to database management systems including updates, credentials, communication issues and record locks.

*Harris Group Products*

Machine Operator / Area Lead … 1/14 - 5/16

* Operate two welding wire presses efficiently and meet weekly goals
* Maintain a clean work area and meet 5-S standards.
* Six months experience as a lead; performed tasks such as scheduling, cost savings projects, and inventory counts.

*National Archives and Records Administration*

Archival Aide . 6/11 - 12/13

* Handling, pulling, and refiling anywhere from 100-2400 taxation records for different government agencies daily.
* Pulling, shelving and disposing thousands of boxes full of taxation documents daily.

**Education**

***Sinclair Community College***

Associate of Applied Science:

Computer Information Systems – Focus on Software Development: 59/61 Credit Hours

2016 - Present