# Kristen Shiozaki

Designing with, and not just for users.

### kristenshiozaki.me

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### **EXPERIENCE**

### TD Lab • Experience Design Co-op

June 2020 - August 2020 | Kitchener, ON

Drove the design, prototyping and usability testing of a subscription management tool for post-secondary students. Presented user flows at project status updates to software developers and product owners.

# Manulife • UX Design Co-op

September 2019 - May 2020 | Waterloo, ON

Led the product strategy, research, and design of Manulife's first engineering outreach web platform, *developer.manulife.ca*. Collaboratively identified and proposed revisions to design system components in order to meet AA standards for AODA compliance.

## **Connected** • QA Automation Developer Co-op

January 2019 - May 2019 | Toronto, ON

Performed automated tests in Selenium WebDriver using Python to validate application performance, reducing the project backlog by 80%.

### **INVOLVEMENT**

## Midnight Sun Solar Car Team • Business Team Lead

September 2018 - Present | Waterloo, ON

Leading a team of 26 students and collaboratively redesigned the team website (*uwmidsun.com*) and boosted weekly site visits from 200 to 1400.

## UW/UX • Engagement Lead

September 2019 - Present | Waterloo, ON

Co-organizing and facilitating introductory design workshops to teach 40+ aspiring designers visual design and prototyping basics.

### **EDUCATION**

#### **University of Waterloo**

Systems Design Engineering 2018 - 2023

#### **SKILLS**

Product Thinking
User Research and Testing
Wireframing
Information Architecture
Rapid Prototyping

#### **TOOLKIT**

Sketch / Figma
InVision / Axure
Photoshop / Illustrator
After Effects / Reframer
HTML / CSS / Javascript
Git / C++ / Python / ADB

### **PROJECTS**

#### **Bite Check**

An iOS app for finding allergy-safe snacks.

### Talkz

A digital dashboard to discuss mental health resources.