

# Kristen Shiozaki

Designer

*"Design with, and not just for users."*



PORTFOLIO  
[kristenshiozaki.me](http://kristenshiozaki.me)

## EXPERIENCE

### UX Designer

Manulife | [September 2019 - Present](#)

- Leading the interface design of a new web platform to leverage Manulife recruitment initiatives targeting new graduates and university students
- Conducting product research on primary users & competitions to identify areas of improvement in current digital recruitment solutions at Manulife
- Conducted 11 user research interviews & currently working with the product owner & design team to build out task flows based on our research results

### Quality Assurance Automation Developer

Connected | [January - May 2019](#)

- Performed sanity checks, white/black box testing & automated tests to validate application performance & improve reliability
- Identified & analyzed functional requirements to develop 60+ test cases
- Assisted in writing of automation scripts to initialize OTA updates

### Marketing Lead

UW Midnight Sun Design Team | [September 2018 - Present](#)

- Collaborated with members to design the team website ([uwmidsun.com](http://uwmidsun.com))
- Conducted market research to identify & analyze target audiences
- Leading the exploration & development of new insights into sponsorship

### Outreach Lead

UW/UX | [September 2019 - Present](#)

- Responsible for connecting with external partners & communities to organize design-oriented events for students
- Organizing 1-on-1 sessions for UW students to receive feedback on their portfolios and practice interview skills with UW/UX executives

## PROJECTS

### Project Voice | [Android](#)

- Collaboratively designed a pitch analysis tool that detects fillers & speech rate
- Led development of research strategy & conducted user interviews
- Created user flows, wireframes, prototypes & 110+ interface designs

### BiteCheck | [iOS](#)

- Designed a mobile application to help individuals find allergy-safe snacks
- Conducted user interviews & created user flowcharts, wireframes & mockups

## SKILLS

Graphic & Visual Design  
User Research & Testing  
Storyboard Creation  
Design Thinking

## TOOLKIT

### Design

Sketch • Figma • Photoshop  
Illustrator • Marvel • InVision  
Zeplin • Reframer

### Software

HTML • CSS • JS • Git  
C++ • Python • ADB

## ACHIEVEMENTS

Lieutenant Governor's  
Community Volunteer Award  
for Students [2018](#)

SHAD Memorial Waterloo  
Engineering Entrance  
Scholarship [2018](#)

Duke of Edinburgh Silver  
Award [2017](#)

## EDUCATION

University of Waterloo  
Systems Design Engineering  
Class of 2023

## CONTACT

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